DENTAL FACILITY DIRECTORY

YOUR GUIDE TO CONNECTING TO CARE

This directory applies to the following networks: Classic Complete, Classic + Dental Choice, Added Choice + Dental Choice, Dental, Dental Choice

Go green! View or download the *Dental Facility Directory* at a time that is convenient for you. Go to **kp.org/directory/nw**.

To report provider directory inaccuracies, please call Member Services at 1-800-813-2000 or go to **kp.org/webmanager**.

The information contained in this directory is accurate as of the March, 2024 publication date. For the most up to date provider directory information, please contact Member Services at 1-800-813-2000 or visit **kp.org/facilities**.

smile.



WE'RE HERE WHEN YOU NEED US

Dental Appointment Center

When you have questions about your benefits or eligibility, need dental services, or need to make an appointment, call the Dental Appointment Center. Hours are 6:30 a.m. to 6 p.m., Monday through Friday and 7:30 a.m. to 4 p.m. on Saturday.

You can call 24 hours a day to:

- Cancel or verify appointments.
- Get information about our dental offices, including directions.
- Receive advice or arrange to be seen for a dental emergency.

When you call to make an appointment, please have your ID card handy. When you visit a dental office for care, please bring your ID card plus another form of photo ID.

Need to cancel? Please give 24-hour notice

If you can't keep a dental appointment, please call by noon the day before your appointment to cancel. This allows us to give your appointment to another member. To cancel, call one of the Dental Appointment Center numbers above or 1-800-813-2000.

We want to make it easy for you to get the dental care and services you need at Kaiser Permanente. This book provides a quick reference for many of the things you need to know. Please take a few minutes to look it over. Your *Evidence of Coverage (EOC)* describes your benefits and other important information about your coverage. If you'd like to know more about the benefits specific to your plan, please see your *EOC*. Individuals and Families Dental Plan members, please see your Membership Agreement.

Urgent dental care

If you need urgent dental care, call the Dental Appointment Center. A representative will arrange for you to receive care as soon as possible.

See your *Evidence of Coverage (EOC)* and benefit summary for a description of your urgent dental care benefit. Examples of urgent dental care include treatment of toothaches, chipped teeth, broken fillings that cause irritation, and swelling around a tooth.

Need help deciding on a dentist?

Visit our online directory at **kp.org/dental/nw/directory** to see dentist photos, educational backgrounds, and biographies.

Help in your language

Interpreter services, including American Sign Language (ASL), are available during business hours at no additional cost to members. Many of our doctors also speak more than one language. Call 1-800-324-8010 (toll free), or 1-800-813-2000 (toll free) or 711 (TTY).

Emergency dental care

In a dental emergency, call the Dental Appointment Center for assistance or for arrangements to be seen for care. Emergency dental care involves treatment of sudden and unexpected conditions in or around the teeth and gums needing immediate attention.

Examples of emergency dental care include treatment of:

- Severe traumatic injury.
- Swelling that interferes with swallowing and/or breathing.
- Bleeding that does not stop.

For additional details on emergency dental care, see your EOC.

If you need emergency dental care or urgent dental care, there may be a fee, as shown in the benefit summary, in addition to any other applicable copayments or coinsurance. See your *EOC* and benefit summary for details.

After hours, ask to be connected to the advice nurse.

Members have a limited emergency benefit for services obtained outside the service area. See your *EOC* for details.

Additional services

Many of our dental offices offer denture services, orthodontic services, and cosmetic services. These services may require a referral or are not covered benefits. See your *EOC* for benefit information. Find out more about these services at **kp.org/dental/nw** or ask at your dental office.

Dental Choice PPO plan members

If you are on a Dental Choice PPO plan, some of the information in this directory may not apply to you. Dental Choice PPO plans have some requirements and restrictions that are different from our other dental plans. Please read your *EOC* to fully understand how your plan works. This directory does not include all of the providers for your plan. For a complete listing, go to **kp.org/dental/nw** to search our online directory or call 1-844-621-4577.

Member and patient rights and responsibilities

At Kaiser Permanente, we believe maintaining good dental health is a very important part of your well-being. Providing the quality health care necessary to maintain your good health requires a partnership between you and your health care professionals. You need information to make appropriate decisions about your care and lifestyle choices. Your health care professionals need your involvement to ensure you receive appropriate and effective health care. Mutual respect and cooperation are essential to this partnership.

When you're away from home

If you have a dental emergency outside the service area, go to the nearest dental care facility. You have limited coverage for qualifying emergency care. For more information about dental care benefits when you travel, see your *EOC* or call Member Services (see page 3).

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Note: The dental offices in this directory are subject to change. Go to kp.org/dental/nw/directory current listing or call Member Services at 1-800-813-2000.	ectory for a

Accessibility of medical offices and medical centers in this directory

All Kaiser Permanente facilities are accessible to members.

QUESTIONS OR CONCERNS

When you have a question or a concern about your care or service, please tell us right away. You can talk directly with your dentist or hygienist about your concerns. You can also ask to speak with the office manager at your dental office or call the Dental Appointment Center.

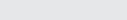
Dental Appointment Center telephone numbers are listed on the inside front cover. To reach a dental office manager, call the business office number listed in this directory for your dental office. If you still aren't satisfied, ask Member Services about the member satisfaction procedure. We'll give you information about the appeal process. You can also get this information in your *EOC*.

Member Services

For information about your dental benefits or how to file an emergency claim, call Member Services, 8 a.m. to 6 p.m., Monday through Friday. **Or log on to kp.org and email us**.

Medicare members can call Member Services toll free at 1-877-221-8221 (TTY 711) from 8 a.m. to 8 p.m., seven days a week.

Transit information



For up-to-date transit information:

Portland:	Vancouver:
TriMet 503-238-7433 trimet.org	C-Tran
Salem:	Longview:

CONNECT TO YOUR DENTAL HEALTH

Visit our dental website to:

- Get to know our dentists.
- View the most up-to-date dental directory.
- Find plan and dental services information.
- Map your route to our offices.
- Read dental health news.
- Access dental resources.

kp.org/dental/nw

TYPES OF SPECIALISTS

Types of dental professionals

Our dental offices have several types of dental professionals to meet your needs. Each dental office in this book lists its dental professionals specialties.

Here are the job title definitions:

DDS doctor of dental surgeryDMD doctor of medical dentistry

We have dental professionals practicing in the following specialties:

Denturist

A dental technician who specializes in making and fitting dentures.

Endodontist

A dentist who specializes in root canals and the treatment of diseases or injuries that affect the pulp of teeth.

Orthodontist

A dentist who specializes in preventing and treating misaligned teeth.

Pediatric dentist

A dentist who specializes in treating children from birth through adolescence.

Periodontist

A specialist who treats the gums and supporting structures of the teeth.

Prosthodontist

A dentist who specializes in restoring teeth and/or replacing missing teeth with bridges, dentures, crowns, or implants.

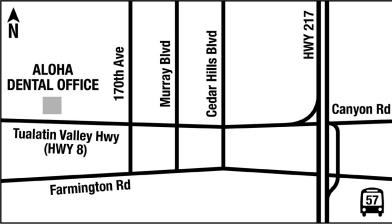
For the most current list of dentists at each of our 17 dental offices, see our expanded online dental directory at **kp.org/dental/nw/directory**.

ALOHA DENTAL OFFICE

17675 SW Tualatin Valley Hwy., Beaverton, OR 97003

Urgent and emergency	dental services /	deneral dentistry	/hvaiene/	endodontics
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Appointments	1-800-813-2000 (toll free)
Business office	
TTY	
Office hours	Monday-Friday, 7 a.m6 p.m.
	Saturday, 8 a.m4:30 p.m.



BEAVERTON MEDICAL AND DENTAL OFFICE

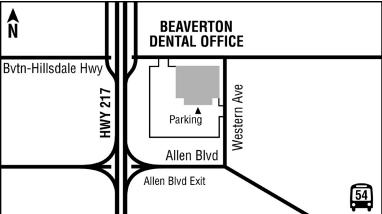
4855 SW Western Ave., Beaverton, OR 97005

General dentistry / hygiene / denturist services

Appointments	1-800-813-2000 (toll free)
Business office	503-626-4148
TTY	
Office hours	Monday-Friday 7 a m -6 p m

Saturday, 8 a.m.-4:30 p.m. Call for appointment availability

Call for appointment availability

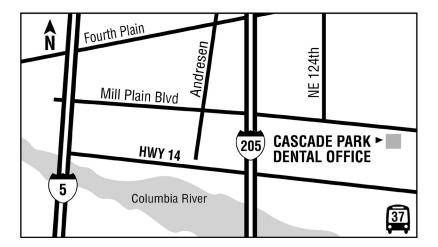


CASCADE PARK DENTAL OFFICE

12711 SE Mill Plain Blvd., Vancouver, WA 98684

Urgent and emergency dental services / general dentistry / hygiene / endodontics / orthodontics /	
pediatric dentistry	

Appointments	1-800-813-2000 (toll free)
Business office	
TTY	
Office hours	Monday-Friday, 7 a.m6 p.m.
	Saturday, 8 a.m4:30 p.m.



Call for appointment availability

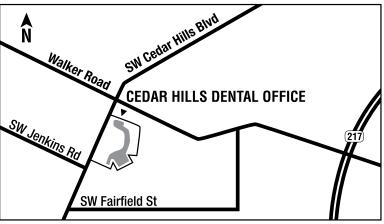
Call for appointment availability

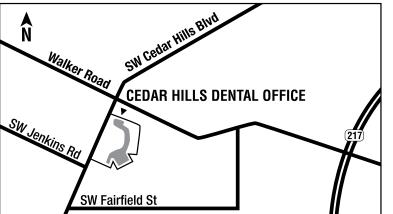
CEDAR HILLS DENTAL OFFICE

12450 SW Walker Rd., Beaverton, OR 97005

General dentistry / hygiene / pediatric dentistry

Appointments/cancellations/information	1-800-813-2000 (toll free)
TTY	
Office hours	Monday-Friday, 7 a.m6 p.m.
	Saturday, 8 a.m4:30 p.m.





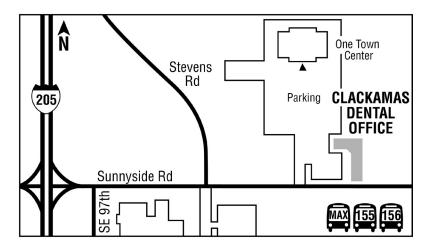
CLACKAMAS DENTAL OFFICE

10209 SE Sunnyside Road, Clackamas, OR 97015

Appointments	1-800-813-2000 (toll free)
Business office	
TTY	
Office hours	Monday-Friday, 7 a.m6 p.m.
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Saturday, 8 a.m.-4:30 p.m. Call for appointment availability

Call for appointment availability

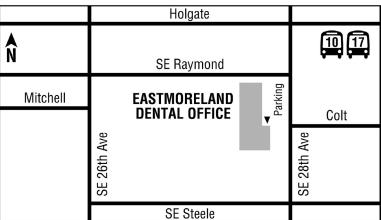


EASTMORELAND DENTAL OFFICE

5025 SE 28th Ave., Portland, OR 97202

Urgent and emergency dental services / general dentistry

Saturday, 8 a.m.-4:30 p.m.



GLISAN DENTAL OFFICE

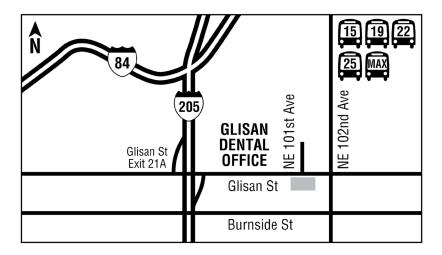
10102 NE Glisan St., Portland, OR 97220

General dentistry	/hygiene /	/endodontics/	orthodontics /	pediatric dentistry	/
				J	,

Appointments	1-800-813-2000 (toll free)
Business office	
TTY	
Office hours	Monday-Friday, 7 a.m6 p.m.
	Saturday, 8 a.m4:30 p.m.

Call for appointment availability

Call for appointment availability



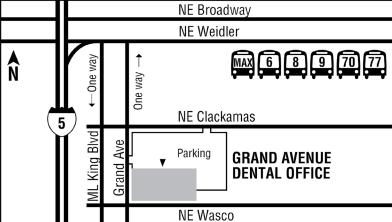
GRAND AVENUE DENTAL OFFICE

1314 NE Grand Ave., Portland, OR 97232

General dentistry / hygiene / orthodontics / pediatric dentistry

Appointments	1-800-813-2000 (toll free)
Business office	
TTY	
Office hours	Monday Friday 7 am 6 pm

day-Friday, / a.m.-6 p.m. Saturday, 8 a.m.-4:30 p.m.



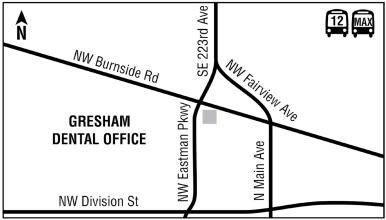
GRESHAM DENTAL OFFICE

360 NW Burnside Road, Gresham, OR 97030

General dentistry / hygiene

Appointments	1-800-813-2000 (toll free)
Business office	503-667-7480 or 503-665-5413
TTY	
Office hours	Monday-Friday, 7 a.m6 p.m.
	Saturday, 8 a.m4:30 p.m.

Call for appointment availability

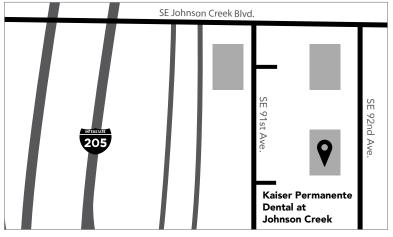


KAISER PERMANENTE DENTAL AT JOHNSON CREEK

9300 SE 91st Ave., Ste. 310 Happy Valley, OR 97086

General dentistry / hygiene / oral surgery

Appointments/Cancellations/Information	1-800-813-2000 (toll free)
TTY	
Office hours	Monday-Friday, 7 a.m6 p.m.



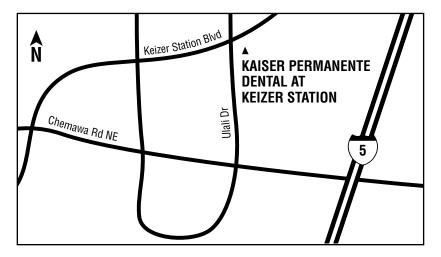
KAISER PERMANENTE DENTAL AT KEIZER STATION

5910 Ulali Dr., Keizer, OR 97303

Urgent and emergency dental services / general dentistry / endodontics / oral surgery / orthodontics /	
pediatric dentistry	

pediatric deritistry	
Appointments	1-800-813-2000 (toll free)
TTY	
Office hours	Monday-Friday, 7 a.m6 p.m.
	Saturday, 8 a.m4:30 p.m.

Call for appointment availability

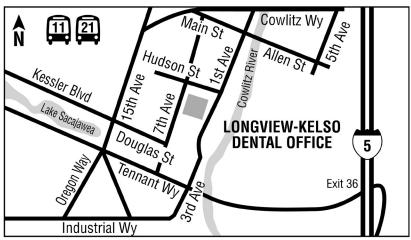


LONGVIEW-KELSO DENTAL OFFICE

1230 Seventh Ave., Longview, WA 98632

Urgent and emergency dental services / general dentistry / hygiene

Appointments	1-800-813-2000 (toll free)
Business office	360-575-4801
TTY	
Office hours	Monday-Friday 7 a.m6 p.m.



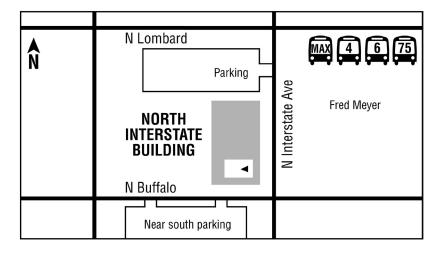
NORTH INTERSTATE DENTAL OFFICE

7201 N. Interstate Ave., Portland, OR 97217

General dentistry / hygiene

Appointments	1-800-813-2000 (toll free)
Business office	503-286-6860
TTY	
Office hours	Monday-Friday, 7 a.m6 p.m.
	Saturday, 8 a.m4:30 p.m.

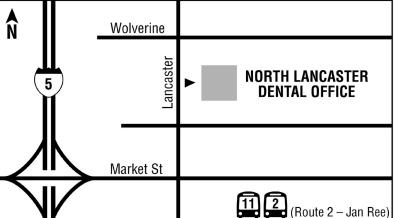
Call for appointment availability

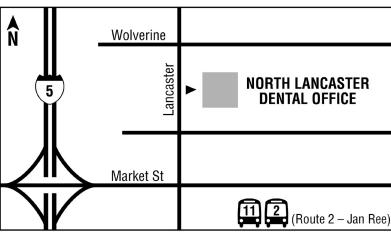


NORTH LANCASTER DENTAL OFFICE

2300 Lancaster Drive NE, Salem, OR 97305

General dentistry / hygiene / denturist services





OREGON CITY DENTAL OFFICE

1900 McLoughlin Blvd., Suite 68, Oregon City, OR 97045

Appointments	1-800-813-2000 (toll free)
Business office	503-387-8000
TTY	
Office hours	Monday-Friday, 7 a.m6 p.m.
	Saturday, 8 a.m4:30 p.m.

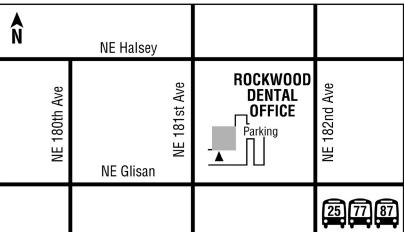
Call for appointment availability



ROCKWOOD DENTAL OFFICE

822 NE 181st Ave., Portland, OR 97230

Urgent and emergency dental services / general dentistry / hygiene / denturist services

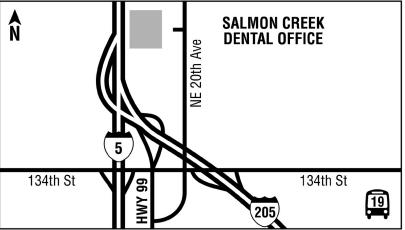


SALMON CREEK DENTAL OFFICE

14406 NE 20th Ave., Vancouver, WA 98686

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Appointments	1-800-813-2000 (toll free)
Business office	
TTY	
Office hours	Monday-Friday, 7 a.m6 p.m.
	Saturday, 8 a.m4:30 p.m.



SKYLINE DENTAL OFFICE

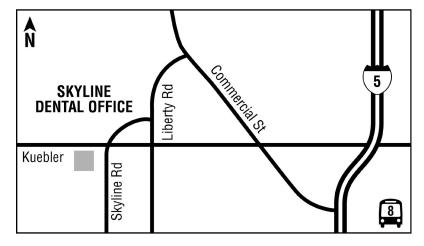
5135 Skyline Road S., Salem, OR 97306

General dentistry / hygiene

Appointments	1-800-813-2000 (toll free)
Business office	503-588-6560
TTY	
Office hours	Monday-Friday, 7 a.m6 p.m.

Saturday, 8 a.m.-4:30 p.m. Call for appointment availability

Call for appointment availability



TANASBOURNE MEDICAL AND DENTAL OFFICE

10315 NE Tanasbourne Dr, Hillsboro, OR 97124

Appointments	1-800-813-2000 (toll free)
Business office	
TTY	
Office hours	Monday-Friday, 7 a.m6 p.m.
	Saturday, 8 a.m4:30 p.m.



TIGARD DENTAL OFFICE

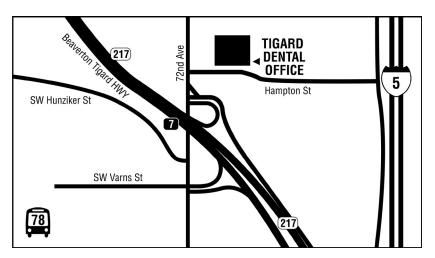
7105 SW Hampton St, Tigard, OR 97223

General dentistry / hygiene

Appointments	1-800-813-2000 (toll free)
Business office	503-684-9274
TTY	
Office hours	Monday-Friday, 7 a.m6 p.m.

Saturday, 8 a.m.-4:30 p.m. Call for appointment availability

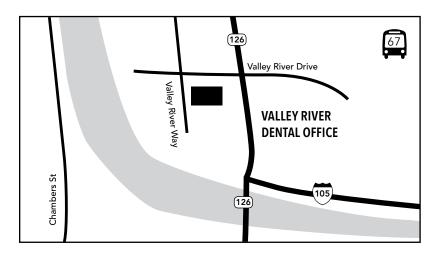
Call for appointment availability



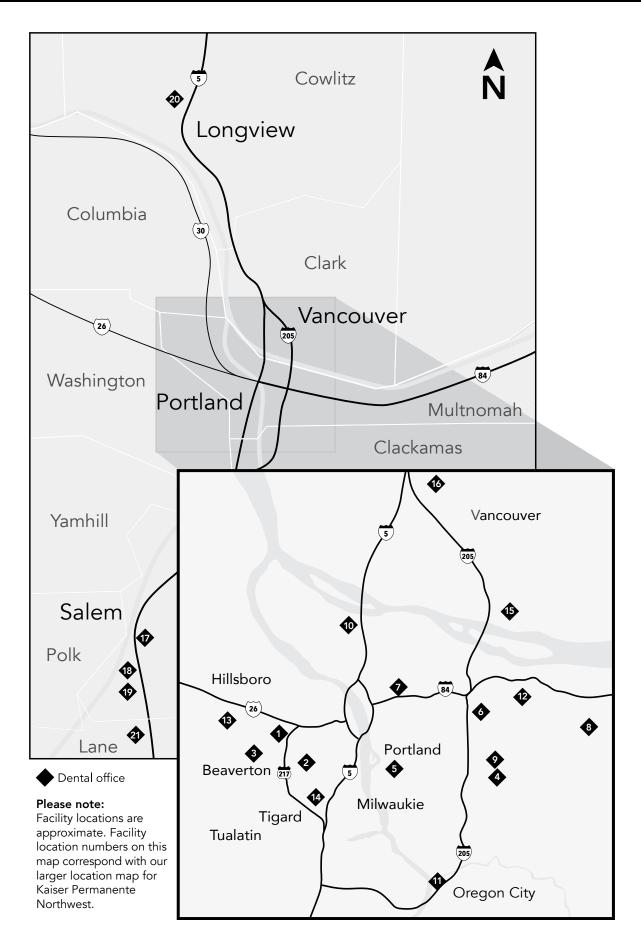
VALLEY RIVER DENTAL OFFICE

1011 Valley River Way, Eugene, OR 97401

Orgent and emergency dental services / general dentistry / nygi	ene
Appointments	1-800-813-2000 (toll free)
TTY	
Office hours	Monday-Friday, 7 a.m6 p.m.
	Saturday, 8 a.m4:30 p.m.
	Call for appointment availability



WHERE TO **GET DENTAL CARE**



DENTAL FACILITIES

Portland-area dental offices

- Aloha Dental Office 17675 SW Tualatin Valley Hwy. Beaverton, OR 97003
- Beaverton Medical and Dental Office 4855 SW Western Ave.
 Beaverton, OR 97005
- 3 Cedar Hills Dental Office 12450 SW Walker Rd. Beaverton, OR 97005
- 4 Clackamas Dental Office 10209 SE Sunnyside Road Clackamas, OR 97015
- **5** Eastmoreland Dental Office 5025 SE 28th Ave. Portland, OR 97202
- Glisan Dental Office 10102 NE Glisan St. Portland, OR 97220
- 7 Grand Avenue Dental Office 1314 NE Grand Ave. Portland, OR 97232
- Gresham Dental Office 360 NW Burnside St. Gresham, OR 97030
- Kaiser Permanente Dental at Johnson Creek
 9300 SE 91st Ave., Ste. 310
 Happy Valley, OR 97086
- North Interstate Dental Office 7201 N. Interstate Ave. Portland, OR 97217
- Oregon City Dental Office 1900 McLoughlin Blvd., Suite 68 Oregon City, OR 97045

- Rockwood Dental Office 822 NE 181st Ave. Portland, OR 97230
- Tanasbourne Medical and Dental Office 10315 NE Tanasbourne Drive Hillsboro, OR 97124
- Tigard Dental Office 7105 SW Hampton St. Tigard, OR 97223

Vancouver-area dental offices

- Cascade Park Dental Office 12711 SE Mill Plain Blvd. Vancouver, WA 98684
- Salmon Creek Dental Office 14406 NE 20th Ave. Vancouver, WA 98686

Salem-area dental offices

- Kaiser Permanente Dental at Keizer Station
 5910 Ulali Dr
 Keizer, OR 97303
- North Lancaster Dental Office 2300 Lancaster Drive NE Salem, OR 97305
- 19 Skyline Dental Office 5135 Skyline Road S. Salem, OR 97306

Longview-area dental office

Longview-Kelso Dental Office 1230 Seventh Ave. Longview, WA 98632

Eugene-Springfield-area dental office

Valley River Dental Office 1011 Valley River Way Eugene, OR 97401

Prefer a print version of our directory? We're going as green as possible, but we know there are times you want the full directory in your hand. Download a copy at **kp.org/dental/nw**. If you do not have Internet access, you can contact Member Services at 1-800-813-2000 to request a *Dental Facility Directory*.

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- Cancel or verify appointments.
- Get information about our dental offices, including directions.
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Interpreter services, including American Sign Language (ASL), are available during business hours at no additional cost to members. Many of our doctors also speak more than one language. Call 1-800-324-8010 (toll free), or 1-800-813-2000 (toll free) or 711 (TTY).

NONDISCRIMINATION NOTICE

Kaiser Foundation Health Plan of the Northwest (Kaiser Health Plan) complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Kaiser Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. We also:

- Provide no cost aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats, such as large print, audio, and accessible electronic formats
- Provide no cost language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, call 1-800-813-2000 (TTY: 711)

If you believe that Kaiser Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by mail or phone at: Member Relations, Attention: Kaiser Civil Rights Coordinator, 500 NE Multnomah St. Ste 100, Portland, OR 97232, telephone number: 1-800-813-2000.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

HELP IN YOUR LANGUAGE

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call **1-800-813-2000** (TTY: **711**).

አጣርኛ (Amharic) ጣስታወሻ: የሚናንሩት ቋንቋ ኣጣርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጀተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ **1-800-813-2000** (TTY: **711**).

中文 (Chinese) 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-813-2000 (TTY: 711)。

Français (French) ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-813-2000 (TTY: 711).

Deutsch (German) ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: **1-800-813-2000** (TTY: **711**).

日本語 (Japanese) 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-800-813-2000 (TTY: 711) まで、お電話にてご連絡ください。

ខ្មែរ (Khmer) ប្រយ័**ក្ខ៖** បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិន គឺឥឈ្ណួល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 1-800-813-2000 (TTY: 711)។

한국어 (Korean) 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-813-2000 (TTY: 711) 번으로 전화해 주십시오.

ລາວ (Laotian) ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-800-813-2000 (TTY: 711).

Naabeehó (Navajo) Díí baa akó nínízin: Díí saad bee yáníłti go Diné Bizaad, saad bee áká ánída áwo déé, tá jiik eh, éi ná hóló, koji hódílnih 1-800-813-2000 (TTY: 711).

Afaan Oromoo (Oromo) XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa **1-800-813-2000** (TTY: **711**).

ਪੰਜਾਬੀ (Punjabi) ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ। ਮੁਫਤ ਉਪਲਬਧ ਹੈ। **1-800-813-2000** (TTY: **711**) 'ਤੇ ਕਾਲ ਕਰੋ।

Română (Romanian) ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-800-813-2000 (TTY: 711).

Русский (Russian) ВНИМАНИЕ: если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните **1-800-813-2000** (TTY: **711**).

Español (Spanish) ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-800-813-2000** (TTY: **711**).

Tagalog (Tagalog) PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-800-813-2000** (TTY: **711**).

ไทย (Thai) เรียน: ถ้าคุณพูดภาษาไทย คุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-800-813-2000 (TTY: 711).

Українська (Ukrainian) УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером **1-800-813-2000** (ТТҮ: **711**).

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho ban. Goi số **1-800-813-2000** (TTY: **711**).

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