

Santa Clara: Labor and Delivery Center

[Music]

Hello, and welcome to the Kaiser Permanente Santa Clara Medical Center. The birth of your baby is an exciting time. We will take excellent care of you and your family. Today, we're going to give you a brief tour of our Labor and Delivery Unit, our Mother/Baby Unit, and our Neonatal Intensive Care Unit.

When you think your labor has started, please call us. One of our labor and delivery nurses can help you decide whether you're ready to come in. Plan ahead, so you can reach our facility quickly. If you arrive between 6:00 a.m. and 10:00 p.m., please use the main lobby entrance. If you arrive between 10:00 p.m. and 6:00 a.m., please use the emergency entrance. We have special parking spaces for women in labor. Our labor and delivery unit is located on the third floor.

When you arrive, one of our nurses will greet you, check you in, and take you to a triage room to be assessed. If you need an interpreter, let your nurse know. If you're ready for labor, a nurse will escort you to one of our labor and delivery rooms. Your labor and delivery room will have everything you'll need for a safe delivery and recovery. We use the most up-to-date fetal monitors, to make sure your baby is doing well at all times. You can walk or even shower while wearing a fetal monitor, depending on your health, and the health of your baby. Each room has Wi-Fi, and a place for your partner or support person to sleep.

Your care team will include an obstetrician, also known as an OB-GYN. OB-GYN's are doctors who specialize in women's health. Your doctor will work closely with the rest of your care team, including registered nurses, midwives, and resident doctors to make sure you have a safe and healthy delivery. Midwives are registered nurses with advanced training, usually a Master's degree in pregnancy and delivery. Many women value the personal and patient-centered care they receive from midwives. Your entire care team will do all they can to make sure you have the best possible birth experience.

Most babies are born through vaginal delivery, in one of our labor and delivery rooms, but some babies do need to be born through a Caesarean delivery. In nearly all cases, your support person can still stay with you during the birth of your baby, even if a Caesarean section is necessary. You can expect to stay in

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the hospital for one to two days following a vaginal birth, or two to three days if you've had a C-section. During this time, you'll be able to recover and bond with the newest member of your family. Visiting hours are 24/7.

Breastfeeding is the best way to give your baby the nutrition he or she needs. Learning to breastfeed your baby takes time, patience, practice and most importantly, support. If you choose to breastfeed, our nursing staff and lactation specialists are here to help. Most babies thrive after their birth. They stay with their moms in their rooms, but some babies need a little extra help. For them, we have our Neonatal Intensive Care Unit, also known as the NICU, or NICU. Our team of experienced specialists is here to provide exceptional care for your baby and support for you and your family.

Thank you for visiting our Kaiser Permanente Santa Clara Labor and Delivery Unit today. We've shown you some of what you can expect, but there's more to see and learn. We encourage you to find out if your facility offers in-person Labor and Delivery tours. We can answer your questions and tell you more about the care you'll receive. We also invite you to sign up for one of our classes.

Thank you for choosing Kaiser Permanente for this very special time in your life. We look forward to providing the best possible labor and delivery care for you and your growing family.

[End of recording]