

## **What Separates Kaiser Permanente transcript**

### **Jackie Fehr | Kaiser Permanente Colorado member**

What's different about Kaiser Permanente for me than other health care providers is just having everything in the same place. You don't have to request information from one clinic to the other.

### **Kimberly Patterson, MD | Internal Medicine Physician | Kaiser Permanente Baseline Medical Offices, Boulder**

I particularly like seeing new members who've never been to one of our facilities before...the first thing they always tell me is how impressed they are that they can get everything done under one roof so they can see me, they can go to lab and get their blood drawn, get an X-ray done, and pick up their medication at the pharmacy...it's a very efficient time saver for them.

### **Sravanthi Ravulapati, MD | Medical Oncologist | Kaiser Permanente Rock Creek Medical Offices, Lafayette**

I've worked in many health care systems across the country and one of the things that I found a difference working at Kaiser Permanente was the integrated care delivery approach wherein it is so easy to take care of the patient and coordinate care between all specialties compared to where I worked previously in the country.

### **Rich Maloy | Kaiser Permanente Colorado member**

The integrated care model is an absolute game changer...if you can allow physicians and nurses to practice medicine to care for patients and take the business away from it and just get them focused on what they signed up to do, which is to care for people, then you have somebody that is so deeply aligned on the care for the individuals that you actually attract better doctors and attract better nurses.

### **Natalie Edgar, DO | Dermatologist | Kaiser Permanente Premier Medical Offices, Colorado Springs**

...the people are fantastic here. We all strive to take the best care of patients that we can, and we work great as a team. The ability to just have these people on your team who really care and who are trying to deliver for the members is just exceptional.

### **Mark Jeong, MD | Cardiologist | Kaiser Permanente Lone Tree Medical Office**

I decided to join Kaiser Permanente for the integrated patient-centered value-based care...that is what our business is modeled on...the innovation in what we do isn't just to deliver appropriate patient care, but to be good stewards of our resources.

