

**What I Love (2025) Elesha N., Member**

What I love about Kaiser Permanente doctors is the idea of coming in and communicating with me. I came in for my annual routine and as I was having my breast exam, the doctor did find a lump, so she made the phone call and she actually set up for radiology. She set me up to have a mammogram and she also told me that, "Before you leave today, you'll have your results. You won't have to go home and you know, wondering." I was able to have my mammogram on the same day. I was able to see the radiologist tech as well and the doctor who gave me results. My feelings when I got the results, I was definitely elated. The lump was not cancerous. I was relieved. It was a good experience for me because I was actually able to go home that day with knowing exactly what my results were. Kaiser Permanente.