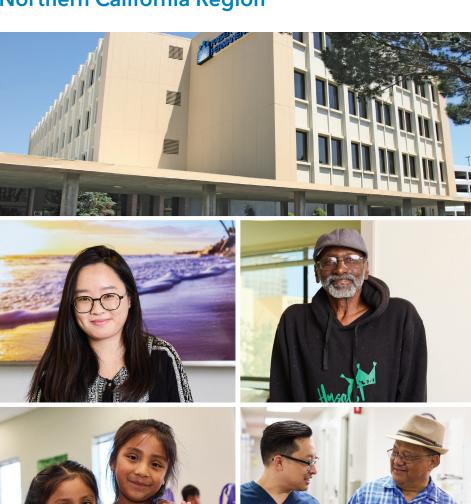
Consolidated Community Benefit Plan FISCAL YEAR 2024

Kaiser Foundation Hospitals in California

SOUTH SAN FRANCISCO Northern California Region









Kaiser Foundation Hospitals (KFH) Table of Contents

I. Introduction and Background

- A. About Kaiser Permanente
- B. About Kaiser Permanente Community Health
- C. Purpose of the Report

II. Overview and Description of Community Benefit Programs Provided

- A. California Kaiser Foundation Hospitals Community Benefit Financial Contribution
- B. Medical Care Services for Vulnerable Populations
- C. Other Benefits for Vulnerable Populations
- D. Benefits for the Broader Community
- E. Health Research, Education, and Training Programs

III. Community Served

- A. Kaiser Permanente's Definition of Community Served
- B. Demographic Profile of Community Served
- C. Map and Description of Community Served

IV. Description of Community Health Needs Addressed

- A. Health Needs Addressed
- B. Health Needs Not Addressed

V. Year-End Results

- A. Community Benefit Financial Resources
- B. Examples of Activities to Address Selected Health Needs

VI. Appendix

I. Introduction and Background

A. About Kaiser Permanente

Kaiser Permanente is an integrated health care delivery system comprised of Kaiser Foundation Hospitals, Kaiser Foundation Health Plan, and physicians in the Permanente Medical Groups. For more than 75 years, Kaiser Permanente has been committed to shaping the future of health and health care — and helping our members, patients, and communities experience more healthy years. We are recognized as one of America's leading health care providers and nonprofit health plans.

Kaiser Permanente is committed to helping shape the future of health care. Founded in 1945, Kaiser Permanente has a mission to provide high- quality, affordable health care services and to improve the health of our members and the communities we serve. We currently serve 12.4 million members in 8 states and the District of Columbia. Care for members and patients is focused on their total health and guided by their personal Permanente Medical Group physicians, specialists, and team of caregivers. Our expert and caring medical teams are empowered and supported by industry-leading technological advances and tools for health promotion, disease prevention, state-of-the-art care delivery, and world-class chronic disease management. Kaiser Permanente is dedicated to care innovations, clinical research, health education, and the support of community health.

B. About Kaiser Permanente Community Health

At Kaiser Permanente, we recognize that where we live and how we live has a big impact on our health and well-being. Our work is driven by our mission: to provide high-quality, affordable health care services and to improve the health of our members and our communities. It is also driven by our heritage of prevention and health promotion, and by our conviction that good health is a fundamental right.

As the nation's largest nonprofit, integrated health system, Kaiser Permanente is uniquely positioned to improve the health and wellbeing of the communities we serve. We believe that being healthy is not just a result of high-quality medical care. Through our resources, reach, and partnerships, we are addressing unmet social needs and community factors that impact health. Kaiser Permanente is accelerating efforts to broaden the scope of our care and services to address all factors that affect people's health. Having a safe place to live, enough money in the bank, access to healthy meals and meaningful social connections is essential to total health. Now is a time when our commitment to health and values compels us to do all we can to create more healthy years for everyone. We also share our financial resources, research, nurses and physicians, and our clinical practices and knowledge through a variety of grantmaking and investment efforts.

Learn more about Kaiser Permanente Community Health at https://about.kaiserpermanente.org/community-health.

For information on the CHNA, refer to the <u>2022 Community Health Needs Assessments and Implementation Strategies</u> (http://www.kp.org/chna).

C. Purpose of the Report

Since 1996, Kaiser Foundation Hospitals (KFH) in Northern and Southern California (NCAL, SCAL) have annually submitted to the California Department of Health Care Access and Information (HCAI) a Consolidated Community Benefit Plan, commonly referred to as the SB 697 Report (for Senate Bill 697 which mandated its existence). This plan fulfills the annual year-end community benefit reporting regulations under the California Health and Safety Code, Section 127340 et seq. The report provides detailed information and financial data on the Community Benefit programs, services, and activities provided by all KFH hospitals in California.

II. Overview and Description of Community Benefit Programs Provided

A. California Kaiser Foundation Hospitals Community Benefit Financial Contribution

In California, KFH owns and operates 36 hospitals: 21 community hospitals in Northern California and 15 in Southern California, all accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO). KFH hospitals are located in Anaheim, Antioch, Baldwin Park, Downey, Fontana, Fremont, Fresno, Irvine, Los Angeles, Manteca, Modesto, Moreno Valley, Oakland, Ontario, Panorama City, Redwood City, Richmond, Riverside, Roseville, Sacramento, San Diego, San Francisco, San Jose, San Leandro, San Marcos, San Rafael, Santa Clara, Santa Rosa, South Bay, South Sacramento, South San Francisco, Vacaville, Vallejo, Walnut Creek, West Los Angeles, and Woodland Hills.

In 2024, Kaiser Foundation Hospitals in Northern and Southern California Regions provided a total of \$1,817,728,928 in Community Benefit for a diverse range of community projects, medical care services, research, and training for health and medical professionals. These programs and services are organized in alignment with SB697 regulations:

- Medical Care Services for Vulnerable Populations
- Other Benefits for Vulnerable Populations
- Benefits for the Broader Community
- Health, Research, Education and Training

A breakdown of financial contributions is provided in Table A. Note that 'non-quantifiable benefits' will be highlighted in the Year end Results section of KFH Community Benefit Plan, where applicable.

Table A

2024 Community Benefits Provided by Kaiser Foundation Hospitals in California (Endnotes in Appendix)

Category	Total Spend		
Medical Care Services for Vulnerable Populations			
Medi-Cal shortfall ¹	\$713,469,866		
Charity care: Medical Financial Assistance Program ²	\$775,417,176		
Grants and donations for medical services ³	\$32,093,429		
Subtotal	\$1,520,980,471		
Other Benefits for Vulnerable Populations			
Watts Counseling and Learning Center ⁴	\$4,405,591		
Educational Outreach Program ⁴	\$805,369		
Youth Internship and Education programs ⁵	\$5,909,392		
Grants and donations for community-based programs ⁶	\$44,509,093		
Community Benefit administration and operations ⁷	\$10,303,073		
Subtotal	\$65,932,518		
Benefits for the Broader Community			
Community health education and promotion programs	\$1,405,096		
Community Giving Campaign administrative expenses	\$461,693		
Grants and donations for the broader community ⁸	\$9,385,626		
National Board of Directors fund	\$742,602		
Subtotal	\$11,995,017		
Health Research, Education, and Training			
Graduate Medical Education ⁹	\$131,903,855		
Non-MD provider education and training programs ¹⁰	\$42,155,356		
Grants and donations for the education of health care professionals ¹¹	\$4,163,885		
Health research	\$40,597,825		
Subtotal	\$218,820,921		
TOTAL COMMUNITY BENEFITS PROVIDED	\$1,817,728,928		

B. Medical Care Services for Vulnerable Populations

Medi-Cal

Kaiser Permanente provides coverage to Medi-Cal members in 32 counties in California through both direct contracts with the Department of Health Care Services (DHCS), and through delegated arrangements with other Medi-Cal managed care plans (MCPs). Kaiser Permanente also provides subsidized health care on a fee-for-service basis for Medi-Cal beneficiaries not enrolled as KFHP members. Reimbursement for some services is usually significantly below the cost of care and is considered subsidized care to non-member Medi-Cal fee-for-service patients.

Charitable Health Coverage

The Charitable Health Coverage program provides health care coverage to low-income individuals and families who do not have access to other public or private health coverage. CHC programs work by enrolling qualifying individuals in a Kaiser Permanente Individual and Family Health Plan. Through CHC, members' monthly premiums are subsidized, and members do not have to pay copays or out-of-pocket costs for most care at Kaiser Permanente facilities. Through CHC, members have a medical home that includes comprehensive coverage, preventive services and consistent access through the "front door" of the health delivery system.

Medical Financial Assistance

The Medical Financial Assistance program (MFA) improves health care access for people with limited incomes and resources and is fundamental to Kaiser Permanente's mission. Our MFA program helps low-income, uninsured, and underinsured patients receive access to care. The program provides temporary financial assistance or free care to patients who receive health care services from our providers, regardless of whether they have health coverage or are uninsured.

C. Other Benefits for Vulnerable Populations

Watts Counseling and Learning Center (SCAL)

Since 1967, the Watts Counseling and Learning Center (WCLC) has been a valuable community resource for low-income, innercity families in South Central Los Angeles. WCLC provides mental health and counseling services, educational assistance to children with learning disabilities, and a state-licensed and nationally accredited preschool program. Kaiser Permanente Health Plan membership is not required to receive these services, and all services are offered in both English and Spanish. This program primarily serves the KFH-Downey, KFH-South Bay and KFH-West LA communities.

Educational Outreach Program (SCAL)

Since 1992, Educational Outreach Program (EOP) has been empowering children and their families through several year-round educational, counseling, and social programs. EOP helps individuals develop crucial life-skills to pursue higher education, live a healthier lifestyle through physical activity and proper nutrition, overcome mental obstacles by participating in counseling, and instill confidence to advocate for the community. EOP primarily serves the KFH-Baldwin Park community.

Youth Internship and Education Programs (NCAL and SCAL)

Youth workforce programs such as the Summer Youth Employment Programs, IN-ROADS or KP LAUNCH focus on providing underserved students with meaningful employment experiences in the health care field. Educational sessions and motivational workshops introduce them to the possibility of pursuing a career in health care while enhancing job skills and work performance. These programs serve as a pipeline for the organization and community-at-large, addressing workforce shortages and enhancing cultural competency within the health care workforce.

D. Benefits for the Broader Community

Community Health Education and Health Promotion Programs (NCAL and SCAL)

Health Education provides evidence-based clinically effective programs, printed materials, and training sessions to empower participants to build healthier lifestyles. This program incorporates tested models of behavior change, individual/group engagement and motivational interviewing as a language to elicit behavior change. Many of the programs and resources are offered in partnership with community-based organizations, and schools.

E. Health Research, Education, and Training Programs

Graduate Medical Education (GME)

The Graduate Medical Education (GME) program provides training and education for medical residents and interns in the interest of educating the next generation of physicians. Residents are offered the opportunity to serve a large, culturally diverse patient base in a setting with sophisticated technology and information systems, established clinical guidelines and an emphasis on preventive and primary care. The majority of medical residents are studying within the primary care medicine areas of family practice, internal medicine, ob/gyn, pediatrics, preventive medicine, and psychiatry.

Non-MD Provider Education and Training Programs

Kaiser Permanente provides a range of training and education programs for nurse practitioners, nurses, radiology and sonography technicians, physical therapists, post-graduate psychology and social work students, pharmacists, and other non-physician health professionals. This includes Northern California Region's Kaiser Permanente School of Allied Health Sciences, which offers 18-month training programs in sonography, nuclear medicine, and radiation therapy, and Southern California Region's Hippocrates Circle Program, which was designed to provide youth from underserved communities with an awareness of career opportunities as a physician.

Health Research

Kaiser Permanente's research efforts are core to the organization's mission to improve population health, and its commitment to continued learning. Kaiser Permanente researchers study critical health issues such as cancer, cardiovascular conditions, diabetes, behavioral and mental health, and health care delivery improvement. Kaiser Permanente's research is broadly focused on three themes: understanding health risks; addressing patients' needs and improving health outcomes; and informing policy

and practice to facilitate the use of evidence-based care. Kaiser Permanente is uniquely positioned to conduct research due to its rich, longitudinal, electronic clinical databases that capture virtually complete health care delivery, payment, decision-making and behavioral data across inpatient, outpatient, and emergency department settings.

III. Community Served

A. Kaiser Permanente's Definition of Community Served

Kaiser Permanente defines the community served by a hospital as those individuals residing within its hospital service area. A hospital service area includes all residents in a defined geographic area surrounding the hospital and does not exclude low-income or underserved populations.

B. Demographic Profile of Community Served

KFH-South San Francisco service area demographic profile

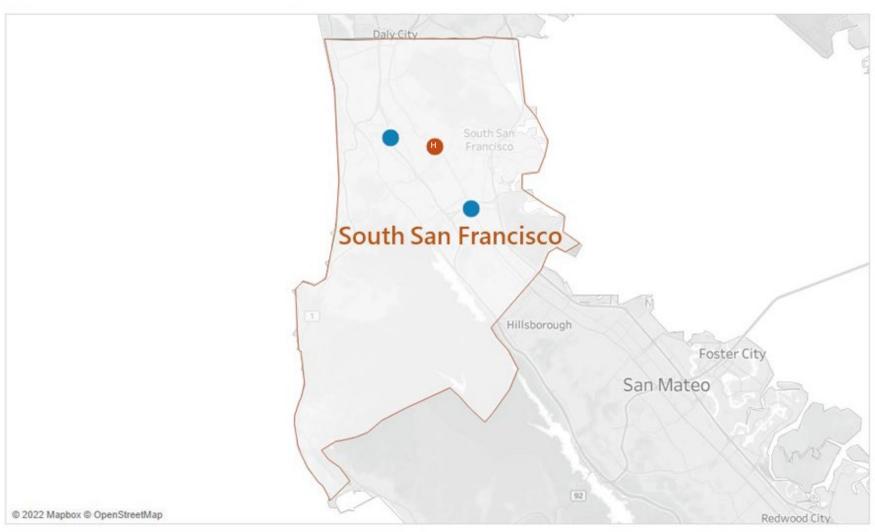
Total population:	289,245
American Indian/Alaska Native	0.1%
Asian	45.7%
Black	1.8%
Hispanic	22.4%
Multiracial	3.9%
Native Hawaiian/other Pacific Islander	1.2%
Other race/ethnicity	0.4%
White	24.4%
Under age 18	17.6%
Age 65 and over	16.8%

SOURCE: AMERICAN COMMUNITY SURVEY, 2015-2019

C. Map and Description of Community Served

KFH-South San Francisco service area

Kaiser Permanente hospital
 Kaiser Permanente medical offices



The KFH-South San Francisco service area covers portions of northern San Mateo County, including the cities of Brisbane, Daly City, Montara, Moss Beach, Pacifica, San Bruno, Millbrae, and South San Francisco.

IV. Description of Community Health Needs Addressed

The following are the health needs KFH-South San Francisco is addressing during the 2023-2025 Implementation Strategy period. For information about the process and criteria used to select these health needs and the health needs that were not selected (and the rationale), please review the 2022 CHNA Report and the 2023-2025 Implementation Strategy Report. (http://www.kp.org/chna).

A. Health Needs Addressed

- 1. Mental & behavioral health: Mental health affects all areas of life, including a person's physical well-being, ability to work and perform well in school and to participate fully in family and community activities. Anxiety, depression, and suicide ideation are on the rise due to the COVID-19 pandemic, particularly among Black and Hispanic Americans. Communities across the country are experiencing a critical lack of capacity to meet the increased demand for mental health services. The South San Francisco service area fares better than state and national averages with lower rates of deaths of despair and higher rates of mental health providers. However, interviewed community leaders highlighted the need for more culturally responsive services and providers who are culturally and linguistically representative of the communities they serve. Additionally, there are disparities related to mental and behavioral health such as a higher percentage of suicidal ideation among adults identifying as LGBTQ in San Mateo County compared to heterosexual adults. Interviewed community leaders also shared that the isolation, trauma, and stress of the COVID-19 pandemic has notably exacerbated the mental health of youth, seniors, families with young children and undocumented families. They also identified strategies to address mental and behavioral health needs, such as better coordination between providers, partnering with schools to distribute mental health resources to families, and training and hiring mental health providers who are culturally and linguistically responsive to the local community.
- 2. Income & employment: Economic opportunities provide individuals with jobs, income, a sense of purpose, and opportunities to improve their economic circumstances over time. People with steady employment are less likely to have an income below poverty level and more likely to be healthy. Those who do not have enough resources to meet daily needs such as safe housing and enough food to eat are more likely to experience health-harming stress and die at a younger age. In the South San Francisco service area, access to jobs as rated through a "job proximity" score is lower than state and national averages, especially in Coastside communities. Additionally, there are disparities related to income and employment such as Pacific Islander and Latinx residents earning less than a third per capita than white residents. Interviewed community leaders shared that the COVID-19 pandemic has exacerbated these disparities due to families losing jobs and being unable to afford basic needs. They also identified strategies to address income and employment needs such as workforce training, wraparound services, community partnerships and advocating for policies such as universal home visiting, universal childcare, and a universal basic income.
- 3. **Access to care:** Access to comprehensive, quality health care services including having insurance, local care options, and a usual source of care is important for ensuring quality of life for everyone. Insurance by itself does not guarantee access to appropriate care, and many community members experience barriers related to language, transportation options, and differential

treatment based on race, as well as access to fewer health care resources. In the South San Francisco service area, access to care, further exacerbated by the COVID-19 pandemic, remains a complex need. Routine check-ups are lower in certain communities, such as Colma, San Bruno, Daly City and Brisbane, compared to San Mateo County as a whole. Additionally, there are disparities related to access to care such as life expectancy, reported usual source of care, and preventable hospitalizations disproportionately experienced among Black, Indigenous, and communities of color. Interviewed community leaders shared that access to care and social determinants of health were inextricably linked, with groups such as migrant farm workers, older adults, and undocumented communities being particularly vulnerable. They also identified strategies to address access to care such as language concordant providers, coordinated care across health care silos, and wraparound services for community members.

B. Health Needs Not Addressed

The significant health needs identified in the 2022 CHNA that KFH-South San Francisco Medical Center does not plan to address are shown in the table below, along with the reasons for not addressing those needs.

Reason	Education	Housing	Structural racism
Community does not prioritize this need over other issues	X		
Less ability for Kaiser Permanente to leverage expertise or assets to address this need		Х	
This need is incorporated into other needs selected			Х
Aspects of this need will be addressed in strategies for other needs	Х	Х	Х

V. Year-End Results

A. Community Benefit Financial Resources

Total Community Benefit expenditures are reported as follows:

- Medical care services for vulnerable populations include unreimbursed inpatient costs for participation in Kaiser Permanentesubsidized and government-sponsored health care insurance programs.
- Since 2006, figures for subsidized products have been reported on a cost-basis (e.g., the difference of total revenues collected for services less direct and indirect expenses).
- Grant and donations are recorded in the general ledger in the appropriate amount and accounting period on an accrual, not cash basis. The amount reported reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures are not available, dollars are allocated to each hospital based on the percentage of KFHP members.
- The unreimbursed portion of medical, nursing, and other health care professional education and training costs are included.

Resource allocations are reported as follows:

- Financial expenditures are reported in exact amounts, if available, by hospital service area.
- If exact financial expenditure amounts are not available by hospital service area, then regional expenses are allocated proportionally based on KFHP membership or other quantifiable data.

Table B

KFH-South San Francisco Community Benefits Provided in 2024 (Endnotes in Appendix)

Category	Total Spend
Medical Care Services for Vulnerable Populations	
Medi-Cal shortfall ¹	\$7,908,121
Charity care: Medical Financial Assistance Program ²	\$12,087,057
Grants and donations for medical services ³	\$173,798
Subtotal	\$20,168,977
Other Benefits for Vulnerable Populations	
Youth Internship and Education programs ⁵	\$218,996
Grants and donations for community-based programs ⁶	\$448,691
Community Benefit administration and operations ⁷	\$136,539
Subtotal	\$8 <i>04</i> ,226
Benefits for the Broader Community	
Community Giving Campaign administrative expenses	\$8,097
Grants and donations for the broader community ⁸	\$126,355
National Board of Directors fund	\$12,289
Subtotal	\$146,742
Health Research, Education, and Training	
Graduate Medical Education ⁹	\$142,738
Non-MD provider education and training programs ¹⁰	\$522,508
Health research	\$908,604
Subtotal	\$1,573,849
TOTAL COMMUNITY BENEFITS PROVIDED	\$22,693,794

B. Examples of Activities to Address Selected Health Needs

All Kaiser Foundation Hospitals planned for and drew on a broad array of resources and strategies to improve the health of our communities. Resources and strategies deployed to address the identified health needs of communities include grantmaking, in-kind resources, and collaborations with community-based organizations such as local health departments and other hospital systems. Kaiser Permanente also leverages internal programs such as Medicaid, charitable health coverage, medical financial assistance, health professional education, and research to address needs prioritized in communities. Grants to community-based organizations are a key part of the contributions Kaiser Permanente makes each year to address identified health needs, and we prioritize work intended to reduce health disparities and improve health equity. In addition to contributing financial resources, we leveraged assets from across Kaiser Permanente to help us achieve our mission to improve the health of communities. The complete 2022 IS report is available at https://www.kp.org/chna.

For each priority health need in the 2022 Implementation Strategy, examples of stories of impact are described below. Additionally, Kaiser Permanente NCAL provided significant contributions to the East Bay Community Foundation (EBCF) in the interest of funding effective long-term, strategic community benefit initiatives. These EBCF-managed funds, however, are not included in the financial totals for 2024.

Access to care

KFH-South San Francisco ensures access to care by serving those most in need of health care through Medicaid, medical financial assistance, and charitable health coverage.

Care and coverage programs, KFH-South San Francisco

Year	Care & coverage details	Medicaid, CHIP, and other government- sponsored programs	Charitable Health Coverage	Medical Financial Assistance	Total
2024	Investment	\$7,908,121	\$0	\$12,087,057	\$19,995,178
2024	Individuals served	8,085	35	10,936	19,056

As identified in the CHNA, insurance rates are high in the South San Francisco service area, families with lower incomes and Black and Hispanic or Latino residents are more likely to be uninsured. Even having insurance coverage did not guarantee access to appropriate and culturally responsive care. Community leaders emphasized a need for health care access support from schools, investment in wraparound services, and stronger community relationships. In 2024, Kaiser Permanente Community Health supported a partnership between Daly City Youth Health Center and Jefferson High School District to provide access to comprehensive behavioral health care and coverage for low-income individuals and families who would not otherwise have access to health care coverage. The project aimed to increase access to quality, comprehensive, and trauma-informed health care for vulnerable populations. Services under this project used Partners for Change Outcome Management System (PCOMS), which helped to track client progress. PCOMS is an evidence-based model that focuses on collaborating with clients to establish goals, measure well-being, and service satisfaction. This partnership aimed to reach 600 individuals with behavioral health and safety net services, such as behavioral health screenings and counseling.

Income and employment

Access to stable income is critical for overall health and well-being; it allows people to afford basic needs like quality nutrition, housing, and health care. People without steady employment are more likely to have an income below the poverty level, thereby not having enough resources to secure safe housing. Community leaders emphasized the need to improve economic situations for individual and families in South San Francisco through authentic community partnerships, including wrap-around services for job-seekers, and capacity-building supports that lead to self-sufficiency. In 2024, Kaiser Permanente Community Health partnered with Samaritan House to provide evidence-based housing stabilization assistance to unhoused South San Francisco service area residents who face significant barriers to achieving permanent housing stability. The project uses a system-level approach to reduce homelessness and aims to transition low-income, unhoused individuals and families experiencing homelessness to independence through housing stability as quickly as possible. Samaritan House developed individualized

housing plans for clients and supported them to achieve their goals, towards long-term housing stability. This partnership aimed to reach 375 clients to provide physical shelter and long-term housing stability services.

Mental and behavioral health

Mental health affects all areas of life, and children and youth experiencing stress have an increased likelihood of poorer mental and physical health. Rates of anxiety, depression, and suicidal ideation continue to increase, and were exacerbated due to isolation, trauma, and stress triggered by the pandemic. Generally, Black and Hispanic or Latino community members experience heightened mental and behavioral health challenges, and community leaders in the South San Francisco service area recognize a high need for community access to individual, couple, and family therapy, along with mental health providers who fully understand the cultural context of the communities they serve. In 2024, Kaiser Permanente Community Health partnered with Edgewood Center for Children and Families to increase access to mental health care services for low-income and vulnerable populations, specifically those that are either at-risk of, or are already involved in the child welfare system. Through skill and relationship building, services improve the health outcomes and well-being of transition-age youth and kinship caregivers who are providing a safe home for children who would otherwise be forced to enter the child welfare system. The Edgewood Center for Children and Families provided support groups and other services that reinforced a continuum of care focused on healing from complex trauma, bolstering resilience, and fostering community, aimed to serve 100 families and transition-age youth.

VI. Appendix

Appendix A 2024 Community Benefits Provided by Hospital Service Area in California

NORTHERN CALIFORNIA HOSPITALS		
Hospital	Amount	
Antioch	\$47,720,034	
Fremont	\$22,970,664	
Fresno	\$34,586,158	
Manteca	\$71,760,342	
Modesto	\$36,893,159	
Oakland	\$99,321,992	
Redwood City	\$26,948,137	
Richmond	\$47,225,724	
Roseville	\$81,181,909	
Sacramento	\$124,225,099	
San Francisco	\$50,536,977	
San Jose	\$54,457,366	
San Leandro	\$53,802,209	
San Rafael	\$20,297,900	
Santa Clara	\$77,243,071	
Santa Rosa	\$40,236,328	
South Sacramento	\$106,133,891	
South San Francisco	\$22,693,794	
Vacaville	\$38,961,577	
Vallejo	\$53,996,988	
Walnut Creek	\$41,424,543	
Northern California Total	\$1,152,617,863	

SOUTHERN CALIFORNIA HOSPITALS		
Hospital	Amount	
Anaheim	\$30,956,879	
Baldwin Park	\$40,954,828	
Downey	\$61,000,446	
Fontana	\$95,164,025	
Irvine	\$18,244,549	
Los Angeles	\$83,781,616	
Moreno Valley	\$26,631,059	
Ontario	\$11,541,841	
Panorama City	\$44,037,549	
Riverside	\$47,736,423	
San Diego (2 hospitals)	\$65,670,970	
San Marcos	\$14,424,173	
South Bay	\$39,041,738	
West Los Angeles	\$59,341,185	
Woodland Hills	\$26,583,785	
Southern California Total	\$665,111,065	

Appendix B

Endnotes

- ¹ Amount includes hospital-specific, unreimbursed expenditures for Medi-Cal Managed Care members and Medi-Cal Fee-for-Service beneficiaries on a cost basis.
- ² Amount includes unreimbursed care provided to patients who qualify for Medical Financial Assistance on a cost basis.
- ³ Figures reported in this section for grants and donations consist of charitable contributions to community clinics and other safety-net providers and support access to care.
- ⁴ Applicable to only SCAL Watts Counseling and Learning Center's service expenses are divided among three hospitals: KFH-Downey, KFH-South Bay, and KFH-West Los Angeles. Educational Outreach Program service expenses are only applicable to KFH-Baldwin Park.
- ⁵ Figures reported in this section are expenses for youth internship and education programs for under-represented populations.
- ⁶ Figures reported in this section for grants and donations consist of charitable contributions to community-based organizations that address the nonmedical needs of vulnerable populations.
- ⁷ The amount reflects the costs of the community benefit department and related operational expenses.
- ⁸ Figures reported in this section for grants and donations are aimed at supporting the general well-being of the broader community.
- ⁹ Amount reflects the net expenditures for training and education for medical residents, interns, and fellows.
- ¹⁰ Amount reflects the net expenditures for health professional education and training programs.
- ¹¹ Figures reported in this section for grants and donations consist of charitable contributions made to external nonprofit organizations, colleges, and universities to support the training and education of students seeking to become health care professionals.