Consolidated Community Benefit Plan FISCAL YEAR 2024

Kaiser Foundation Hospitals in California

OAKLAND Northern California Region















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I. Introduction and Background

A. About Kaiser Permanente

Kaiser Permanente is an integrated health care delivery system comprised of Kaiser Foundation Hospitals, Kaiser Foundation Health Plan, and physicians in the Permanente Medical Groups. For more than 75 years, Kaiser Permanente has been committed to shaping the future of health and health care — and helping our members, patients, and communities experience more healthy years. We are recognized as one of America's leading health care providers and nonprofit health plans.

Kaiser Permanente is committed to helping shape the future of health care. Founded in 1945, Kaiser Permanente has a mission to provide high- quality, affordable health care services and to improve the health of our members and the communities we serve. We currently serve 12.4 million members in 8 states and the District of Columbia. Care for members and patients is focused on their total health and guided by their personal Permanente Medical Group physicians, specialists, and team of caregivers. Our expert and caring medical teams are empowered and supported by industry-leading technological advances and tools for health promotion, disease prevention, state-of-the-art care delivery, and world-class chronic disease management. Kaiser Permanente is dedicated to care innovations, clinical research, health education, and the support of community health.

B. About Kaiser Permanente Community Health

At Kaiser Permanente, we recognize that where we live and how we live has a big impact on our health and well-being. Our work is driven by our mission: to provide high-quality, affordable health care services and to improve the health of our members and our communities. It is also driven by our heritage of prevention and health promotion, and by our conviction that good health is a fundamental right.

As the nation's largest nonprofit, integrated health system, Kaiser Permanente is uniquely positioned to improve the health and wellbeing of the communities we serve. We believe that being healthy is not just a result of high-quality medical care. Through our resources, reach, and partnerships, we are addressing unmet social needs and community factors that impact health. Kaiser Permanente is accelerating efforts to broaden the scope of our care and services to address all factors that affect people's health. Having a safe place to live, enough money in the bank, access to healthy meals and meaningful social connections is essential to total health. Now is a time when our commitment to health and values compels us to do all we can to create more healthy years for everyone. We also share our financial resources, research, nurses and physicians, and our clinical practices and knowledge through a variety of grantmaking and investment efforts.

Learn more about Kaiser Permanente Community Health at https://about.kaiserpermanente.org/community-health.

For information on the CHNA, refer to the <u>2022 Community Health Needs Assessments and Implementation Strategies</u> (http://www.kp.org/chna).

C. Purpose of the Report

Since 1996, Kaiser Foundation Hospitals (KFH) in Northern and Southern California (NCAL, SCAL) have annually submitted to the California Department of Health Care Access and Information (HCAI) a Consolidated Community Benefit Plan, commonly referred to as the SB 697 Report (for Senate Bill 697 which mandated its existence). This plan fulfills the annual year-end community benefit reporting regulations under the California Health and Safety Code, Section 127340 et seq. The report provides detailed information and financial data on the Community Benefit programs, services, and activities provided by all KFH hospitals in California.

II. Overview and Description of Community Benefit Programs Provided

A. California Kaiser Foundation Hospitals Community Benefit Financial Contribution

In California, KFH owns and operates 36 hospitals: 21 community hospitals in Northern California and 15 in Southern California, all accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO). KFH hospitals are located in Anaheim, Antioch, Baldwin Park, Downey, Fontana, Fremont, Fresno, Irvine, Los Angeles, Manteca, Modesto, Moreno Valley, Oakland, Ontario, Panorama City, Redwood City, Richmond, Riverside, Roseville, Sacramento, San Diego, San Francisco, San Jose, San Leandro, San Marcos, San Rafael, Santa Clara, Santa Rosa, South Bay, South Sacramento, South San Francisco, Vacaville, Vallejo, Walnut Creek, West Los Angeles, and Woodland Hills.

In 2024, Kaiser Foundation Hospitals in Northern and Southern California Regions provided a total of \$1,817,728,928 in Community Benefit for a diverse range of community projects, medical care services, research, and training for health and medical professionals. These programs and services are organized in alignment with SB697 regulations:

- Medical Care Services for Vulnerable Populations
- Other Benefits for Vulnerable Populations
- Benefits for the Broader Community
- Health, Research, Education and Training

A breakdown of financial contributions is provided in Table A. Note that 'non-quantifiable benefits' will be highlighted in the Year end Results section of KFH Community Benefit Plan, where applicable.

Table A

2024 Community Benefits Provided by Kaiser Foundation Hospitals in California (Endnotes in Appendix)

Category	Total Spend		
Medical Care Services for Vulnerable Populations			
Medi-Cal shortfall ¹	\$713,469,866		
Charity care: Medical Financial Assistance Program ²	\$775,417,176		
Grants and donations for medical services ³	\$32,093,42		
Subtotal	\$1,520,980,471		
Other Benefits for Vulnerable Populations			
Watts Counseling and Learning Center ⁴	\$4,405,591		
Educational Outreach Program ⁴	\$805,369		
Youth Internship and Education programs ⁵	\$5,909,392		
Grants and donations for community-based programs ⁶	\$44,509,093		
Community Benefit administration and operations ⁷	\$10,303,073		
Subtotal	\$65,932,518		
Benefits for the Broader Community			
Community health education and promotion programs	\$1,405,096		
Community Giving Campaign administrative expenses	\$461,693		
Grants and donations for the broader community ⁸	\$9,385,626		
National Board of Directors fund	\$742,602		
Subtotal	\$11,995,017		
Health Research, Education, and Training			
Graduate Medical Education ⁹	\$131,903,855		
Non-MD provider education and training programs ¹⁰	\$42,155,356		
Grants and donations for the education of health care professionals ¹¹	\$4,163,885		
Health research	\$40,597,825		
Subtotal	\$218,820,921		
TOTAL COMMUNITY BENEFITS PROVIDED	\$1,817,728,928		

B. Medical Care Services for Vulnerable Populations

Medi-Cal

Kaiser Permanente provides coverage to Medi-Cal members in 32 counties in California through both direct contracts with the Department of Health Care Services (DHCS), and through delegated arrangements with other Medi-Cal managed care plans (MCPs). Kaiser Permanente also provides subsidized health care on a fee-for-service basis for Medi-Cal beneficiaries not enrolled as KFHP members. Reimbursement for some services is usually significantly below the cost of care and is considered subsidized care to non-member Medi-Cal fee-for-service patients.

Charitable Health Coverage

The Charitable Health Coverage program provides health care coverage to low-income individuals and families who do not have access to other public or private health coverage. CHC programs work by enrolling qualifying individuals in a Kaiser Permanente Individual and Family Health Plan. Through CHC, members' monthly premiums are subsidized, and members do not have to pay copays or out-of-pocket costs for most care at Kaiser Permanente facilities. Through CHC, members have a medical home that includes comprehensive coverage, preventive services and consistent access through the "front door" of the health delivery system.

Medical Financial Assistance

The Medical Financial Assistance program (MFA) improves health care access for people with limited incomes and resources and is fundamental to Kaiser Permanente's mission. Our MFA program helps low-income, uninsured, and underinsured patients receive access to care. The program provides temporary financial assistance or free care to patients who receive health care services from our providers, regardless of whether they have health coverage or are uninsured.

C. Other Benefits for Vulnerable Populations

Watts Counseling and Learning Center (SCAL)

Since 1967, the Watts Counseling and Learning Center (WCLC) has been a valuable community resource for low-income, innercity families in South Central Los Angeles. WCLC provides mental health and counseling services, educational assistance to children with learning disabilities, and a state-licensed and nationally accredited preschool program. Kaiser Permanente Health Plan membership is not required to receive these services, and all services are offered in both English and Spanish. This program primarily serves the KFH-Downey, KFH-South Bay and KFH-West LA communities.

Educational Outreach Program (SCAL)

Since 1992, Educational Outreach Program (EOP) has been empowering children and their families through several year-round educational, counseling, and social programs. EOP helps individuals develop crucial life-skills to pursue higher education, live a healthier lifestyle through physical activity and proper nutrition, overcome mental obstacles by participating in counseling, and instill confidence to advocate for the community. EOP primarily serves the KFH-Baldwin Park community.

Youth Internship and Education Programs (NCAL and SCAL)

Youth workforce programs such as the Summer Youth Employment Programs, IN-ROADS or KP LAUNCH focus on providing underserved students with meaningful employment experiences in the health care field. Educational sessions and motivational workshops introduce them to the possibility of pursuing a career in health care while enhancing job skills and work performance. These programs serve as a pipeline for the organization and community-at-large, addressing workforce shortages and enhancing cultural competency within the health care workforce.

D. Benefits for the Broader Community

Community Health Education and Health Promotion Programs (NCAL and SCAL)

Health Education provides evidence-based clinically effective programs, printed materials, and training sessions to empower participants to build healthier lifestyles. This program incorporates tested models of behavior change, individual/group engagement and motivational interviewing as a language to elicit behavior change. Many of the programs and resources are offered in partnership with community-based organizations, and schools.

E. Health Research, Education, and Training Programs

Graduate Medical Education (GME)

The Graduate Medical Education (GME) program provides training and education for medical residents and interns in the interest of educating the next generation of physicians. Residents are offered the opportunity to serve a large, culturally diverse patient base in a setting with sophisticated technology and information systems, established clinical guidelines and an emphasis on preventive and primary care. The majority of medical residents are studying within the primary care medicine areas of family practice, internal medicine, ob/gyn, pediatrics, preventive medicine, and psychiatry.

Non-MD Provider Education and Training Programs

Kaiser Permanente provides a range of training and education programs for nurse practitioners, nurses, radiology and sonography technicians, physical therapists, post-graduate psychology and social work students, pharmacists, and other non-physician health professionals. This includes Northern California Region's Kaiser Permanente School of Allied Health Sciences, which offers 18-month training programs in sonography, nuclear medicine, and radiation therapy, and Southern California Region's Hippocrates Circle Program, which was designed to provide youth from underserved communities with an awareness of career opportunities as a physician.

Health Research

Kaiser Permanente's research efforts are core to the organization's mission to improve population health, and its commitment to continued learning. Kaiser Permanente researchers study critical health issues such as cancer, cardiovascular conditions, diabetes, behavioral and mental health, and health care delivery improvement. Kaiser Permanente's research is broadly focused on three themes: understanding health risks; addressing patients' needs and improving health outcomes; and informing policy

and practice to facilitate the use of evidence-based care. Kaiser Permanente is uniquely positioned to conduct research due to its rich, longitudinal, electronic clinical databases that capture virtually complete health care delivery, payment, decision-making and behavioral data across inpatient, outpatient, and emergency department settings.

III. Community Served

A. Kaiser Permanente's Definition of Community Served

Kaiser Permanente defines the community served by a hospital as those individuals residing within its hospital service area. A hospital service area includes all residents in a defined geographic area surrounding the hospital and does not exclude low-income or underserved populations.

B. Demographic Profile of Community Served

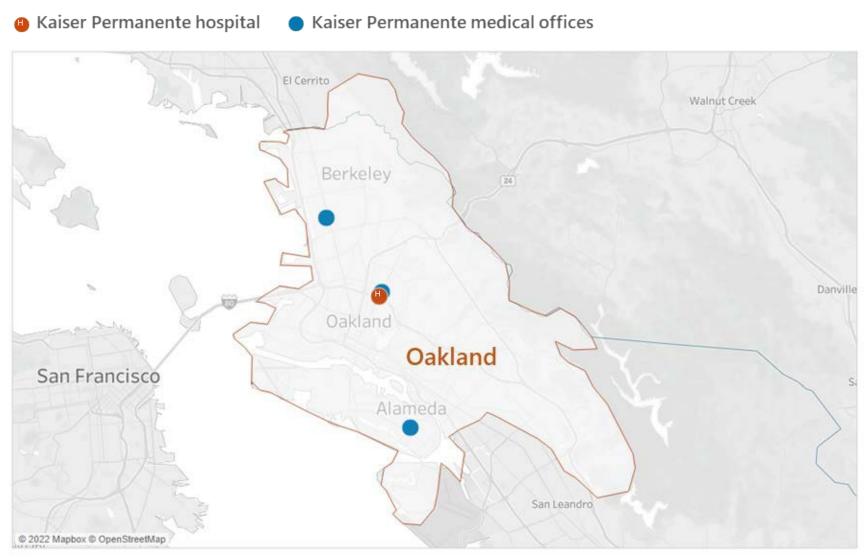
KFH-Oakland service area demographic profile

Total population:	596,457
American Indian/Alaska Native	0.3%
Asian	26.6%
Black	15.2%
Hispanic	16.7%
Multiracial	5.1%
Native Hawaiian/other Pacific Islander	0.3%
Other race/ethnicity	0.4%
White	35.4%
Under age 18	17.4%
Age 65 and over	14.5%

SOURCE: AMERICAN COMMUNITY SURVEY, 2015-2019

C. Map and Description of Community Served

KFH-Oakland service area



The KFH-Oakland service area includes the cities of Alameda, Albany, Berkeley, Emeryville, Oakland, and Piedmont in Alameda County.

IV. Description of Community Health Needs Addressed

The following are the health needs KFH-Oakland is addressing during the 2023-2025 Implementation Strategy period. For information about the process and criteria used to select these health needs and the health needs that were not selected (and the rationale), please review the 2022 CHNA Report and the 2023-2025 Implementation Strategy Report. (http://www.kp.org/chna).

A. Health Needs Addressed

- 1. Access to care: Access to comprehensive, quality health care services including having insurance, local care options, and a usual source of care is important for ensuring quality of life for everyone. Despite record high rates of insured populations for the state of California at the end of 2021, many residents still lack adequate access to care. Within Alameda County, which contains the Oakland service area, the rates of physicians and dentists are higher than state and national rates. Despite higher unemployment rates and greater income inequality compared with the state, Medi-Cal participation rates are lower in the Oakland service area compared to the nation and the state, and neighborhoods of color, including Hispanic neighborhoods and Black neighborhoods have higher rates of uninsured populations, including uninsured children, worse outcomes for COVID-19 including higher rates death and lower vaccination rates, as well as higher rates of infant mortality, a key measure to maternal care. Key informants reported barriers to accessing care such as transportation, the cost of insurance and health care.
- 2. Income & employment: Economic opportunities provide individuals with jobs, income, a sense of purpose, and opportunities to improve their economic circumstances over time. Residents of the Oakland service area experience higher unemployment rates and greater levels of income inequality compared with the state. Oakland service area youth experience higher rates of being neither in school nor working compared with the state, and some neighborhoods suffer alarmingly high rates of poverty. Disproportionality is found among youth not in school and not working, with higher prevalence in ZIP codes that tend to have higher Black populations. In 2020, unemployment impacted ZIP codes with higher Black populations compared with the Oakland service area in general. Key informants reported that because of the COVID-19 pandemic, many people lost their jobs, and some communities were disproportionately affected, such as people in underserved communities.
- 3. **Housing:** Having a safe place to call home is essential for the health of individuals and families. Soaring housing costs across the Bay Area pushes affordable housing out of reach for many, including those in the Oakland service area. Residents in the Oakland service area experience high housing burden, measured as a household that spends more than 50 percent of their income on housing, and high rates of overcrowded housing compared to California. Overcrowded households are households where the number of people outnumber the number of rooms. Neighborhoods of West Oakland, Chinatown and Downtown, San Antonio, Fruitvale, and East Oakland, along with Central, Downtown, and South Berkeley, tend to experience higher rates of severe housing burden than other regions of the Oakland service area. Key informants noted the growing number of homeless encampments, especially in the city of Oakland and that transgender people, Black persons, and older adults face discrimination when they try to rent an apartment, and those identified in more than one of these groups have the hardest time.

4. **Mental & behavioral health:** Mental health affects all areas of life, including a person's physical well-being, ability to work and perform well in school and to participate fully in family and community activities. One reason for concern is higher suicide rates in the Oakland service area than in Alameda County. Further evidence indicates that American Indian residents in the Oakland service area experience a rate of deaths of despair — those due to suicide, drug overdose, and alcoholism — five times higher than the service area in general. Another reason for concern is that Alameda County seventh graders report being bullied at school more often than CA state seventh graders. Black and Asian high school aged youth report being bullied at higher rates than youth of other ethnicities. Key informants reported that residents are traumatized due to over-policing, anti-Asian hate crimes, fear of being deported, and intergenerational trauma. Informants cited evidence that COVID-19 exacerbated the mental and behavioral health needs in the Oakland service area, highlighting how youth and older adults experienced isolation because of the shelter-in-place orders.

B. Health Needs Not Addressed

The significant health need identified in the 2022 CHNA that KFH-Oakland does not plan to address is Community Safety. This was not selected due to:

- 1. Less feasibility to make an impact on this need.
- 2. Less ability for Kaiser Permanente to leverage expertise or assets to address this need.
- 3. This need is incorporated into other selected needs; and
- 4. Aspects of this need will be addressed in strategies for other needs.

V. Year-End Results

A. Community Benefit Financial Resources

Total Community Benefit expenditures are reported as follows:

- Medical care services for vulnerable populations include unreimbursed inpatient costs for participation in Kaiser Permanentesubsidized and government-sponsored health care insurance programs.
- Since 2006, figures for subsidized products have been reported on a cost-basis, (e.g., the difference of total revenues collected for services less direct and indirect expenses).
- Grant and donations are recorded in the general ledger in the appropriate amount and accounting period on an accrual, not cash basis. The amount reported reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures are not available, dollars are allocated to each hospital based on the percentage of KFHP members.
- The unreimbursed portion of medical, nursing, and other health care professional education and training costs are included.

Resource allocations are reported as follows:

- Financial expenditures are reported in exact amounts, if available, by hospital service area.
- If exact financial expenditure amounts are not available by hospital service area, then regional expenses are allocated proportionally based on KFHP membership or other quantifiable data.

Table B

KFH-Oakland Community Benefits Provided in 2024 (Endnotes in Appendix)

Category	Total Spend	
Medical Care Services for Vulnerable Populations		
Medi-Cal shortfall ¹	\$21,520,840	
Charity care: Medical Financial Assistance Program ²	\$40,347,743	
Grants and donations for medical services ³	\$385,161	
Subtotal	\$62,253,744	
Other Benefits for Vulnerable Populations		
Youth Internship and Education programs ⁵	\$760,044	
Grants and donations for community-based programs ⁶	\$3,669,175	
Community Benefit administration and operations ⁷	\$254,524	
Subtotal	\$4,683,743	
Benefits for the Broader Community		
Community Giving Campaign administrative expenses	\$15,094	
Grants and donations for the broader community ⁸	\$3,566,405	
National Board of Directors fund	\$22,909	
Subtotal	\$3,604,408	
Health Research, Education, and Training		
Graduate Medical Education ⁹	\$24,204,376	
Non-MD provider education and training programs ¹⁰	\$2,881,989	
Health research	\$1,693,732	
Subtotal	\$28,780,098	
TOTAL COMMUNITY BENEFITS PROVIDED	\$99,321,992	

B. Examples of Activities to Address Selected Health Needs

All Kaiser Foundation Hospitals planned for and drew on a broad array of resources and strategies to improve the health of our communities. Resources and strategies deployed to address the identified health needs of communities include grantmaking, in-kind resources, and collaborations with community-based organizations such as local health departments and other hospital systems. Kaiser Permanente also leverages internal programs such as Medicaid, charitable health coverage, medical financial assistance, health professional education, and research to address needs prioritized in communities. Grants to community-based organizations are a key part of the contributions Kaiser Permanente makes each year to address identified health needs, and we prioritize work intended to reduce health disparities and improve health equity. In addition to contributing financial resources, we leveraged assets from across Kaiser Permanente to help us achieve our mission to improve the health of communities. The complete 2022 IS report is available at https://www.kp.org/chna.

For each priority health need in the 2022 Implementation Strategy, examples of stories of impact are described below. Additionally, Kaiser Permanente NCAL provided significant contributions to the East Bay Community Foundation (EBCF) in the interest of funding effective long-term, strategic community benefit initiatives. These EBCF-managed funds, however, are not included in the financial totals for 2024.

Access to care

KFH-Oakland ensures access to care by serving those most in need of health care through Medicaid, medical financial assistance, and charitable health coverage.

Care and coverage programs, KFH-Oakland

Year	Care & coverage details	Medicaid, CHIP, and other government-sponsored programs	Charitable Health Coverage	Medical Financial Assistance	Total
2024	Investment	\$21,520,840	\$0	\$40,347,743	\$61,868,583
2024	Individuals served	22,695	9	24,304	47,008

Medi-Cal participation rates are lower across all populations in the Oakland service area compared to the nation and the state, and even more so in neighborhoods of color, especially in Hispanic or Latino and Black neighborhoods. The Oakland service area also experienced worse outcomes for COVID-19, including higher death rates and lower vaccination rates. To improve insurance enrollment, Students Rising Above provides health care navigation to ensure that all students have access to the resources and advising needed to enroll in health care. The program helps students troubleshoot insurance issues and problem solve when health related issues arise. The program provides mental health care navigation support for students. It connects them to the organization's TalkSpace account for free, web and app-based mental health care services, and other mental health care services. Students Rising Above (SRA) empowers students facing systemic barriers to define and find success through education, career, and in life. The program's student population was comprised of 95% low to moderate-income backgrounds, and 84% were first-generation college students. Through this program approximately 125 program participants were expected to have health care coverage, be aware of accessing health care navigation advising, and have access to basic needs during their participation in SRA programs.

Housing

Residents in the Oakland service area experience a high housing cost burden, measured by a household that spent more than 50% of their income on housing, and high rates of overcrowded housing compared to California. Key informants noted the growing number of homeless encampments, especially in the city of Oakland. Insight Housing provided health care navigation services to improve health, mental health, and housing outcomes for people experiencing homelessness. Participants receive guidance on how to stay connected to housing resources and health care professionals. All Insight Housing program participants were extremely low-income, and nearly all struggled with challenges that made it difficult to exit homelessness, including living with mental health challenges, physical disabilities, and historical trauma. Veteran participants experienced unique barriers to housing stemming from trauma related to their military service. Through this program, participants will receive health care

navigation and housing support to attain or maintain permanent housing. All participants will be enrolled in coordinated entry, benefits, and community services.

Income and employment

Residents in the Oakland service area experience high unemployment rates and higher income inequality compared with the state. The rates of these measures are disproportionately impacting youth, Black, and unemployed residents. Key informants reported that because of the COVID-19 pandemic, many people lost their jobs. To aid with the food insecurity that accompanies income disparities, Trybe strengthened food security and solidarity among Oakland families and youth through their Community Food Distributions that will serve 19,000 low-income individuals in the San Antonio neighborhood in Oakland. The distribution program consisted of twice-weekly pop-up produce stands, weekly emergency food pantry appointments and deliveries, and monthly drive-thru distributions. Trybe's mission is to empower and unite communities in low-income neighborhoods by providing opportunities for personal and communal growth. With a focus on exercising self-determination, voice, and community empowerment. Trybe strives to build a safe, culturally vibrant, economically stable, and healing-focused environment for all community members.

Mental and behavioral health

Oakland has higher suicide rates than anywhere in Alameda County. American Indian and Alaska Native residents who were disproportionately impacted by drug overdose and alcoholism. In Alameda County, seventh graders report being bullied at school more often than California state seventh graders, with Black and Asian high school-aged youth report being bullied at higher rates than youth of other ethnicities. Using art and wraparound services to support Oakland youth, CARE, Destiny Art Center's Wraparound Support Program, provides access to mental health services in a non-stigmatized setting, facilitates community healing, delivers accessible trauma-informed services and programs. The services prevent and mitigate the impacts of Adverse Childhood Experiences (ACEs), toxic stress, and trauma. The programs engage youth and use movement, storytelling, and collaborative art making for young people's self-discovery, healthy self-expression, and positive connections to peers, adults, and their community. This program is expected to serve 500 youth and their families. They will be provided with access to health and wellness wraparound support services and 75% of eligible Destiny Art Center's youth participants aged twelve and older will complete a health and wellness screening within the initial 45 days of enrollment in the onsite programs.

VI. Appendix

Appendix A 2024 Community Benefits Provided by Hospital Service Area in California

NORTHERN CALIFORNIA HOSPITALS		
Hospital	Amount	
Antioch	\$47,720,034	
Fremont	\$22,970,664	
Fresno	\$34,586,158	
Manteca	\$71,760,342	
Modesto	\$36,893,159	
Oakland	\$99,321,992	
Redwood City	\$26,948,137	
Richmond	\$47,225,724	
Roseville	\$81,181,909	
Sacramento	\$124,225,099	
San Francisco	\$50,536,977	
San Jose	\$54,457,366	
San Leandro	\$53,802,209	
San Rafael	\$20,297,900	
Santa Clara	\$77,243,071	
Santa Rosa	\$40,236,328	
South Sacramento	\$106,133,891	
South San Francisco	\$22,693,794	
Vacaville	\$38,961,577	
Vallejo	\$53,996,988	
Walnut Creek	\$41,424,543	
Northern California Total	\$1,152,617,863	

SOUTHERN CALIFORNIA HOSPITALS			
Hospital	Amount		
Anaheim	\$30,956,879		
Baldwin Park	\$40,954,828		
Downey	\$61,000,446		
Fontana	\$95,164,025		
Irvine	\$18,244,549		
Los Angeles	\$83,781,616		
Moreno Valley	\$26,631,059		
Ontario	\$11,541,841		
Panorama City	\$44,037,549		
Riverside	\$47,736,423		
San Diego (2 hospitals)	\$65,670,970		
San Marcos	\$14,424,173		
South Bay	\$39,041,738		
West Los Angeles	\$59,341,185		
Woodland Hills	\$26,583,785		
Southern California Total	\$665,111,065		

Appendix B

Endnotes

- ¹ Amount includes hospital-specific, unreimbursed expenditures for Medi-Cal Managed Care members and Medi-Cal Fee-for-Service beneficiaries on a cost basis.
- ² Amount includes unreimbursed care provided to patients who qualify for Medical Financial Assistance on a cost basis.
- ³ Figures reported in this section for grants and donations consist of charitable contributions to community clinics and other safety-net providers and support access to care.
- ⁴ Applicable to only SCAL Watts Counseling and Learning Center's service expenses are divided among three hospitals: KFH-Downey, KFH-South Bay, and KFH-West Los Angeles. Educational Outreach Program service expenses are only applicable to KFH-Baldwin Park.
- ⁵ Figures reported in this section are expenses for youth internship and education programs for under-represented populations.
- ⁶ Figures reported in this section for grants and donations consist of charitable contributions to community-based organizations that address the nonmedical needs of vulnerable populations.
- ⁷ The amount reflects the costs of the community benefit department and related operational expenses.
- ⁸ Figures reported in this section for grants and donations are aimed at supporting the general well-being of the broader community.
- ⁹ Amount reflects the net expenditures for training and education for medical residents, interns, and fellows.
- ¹⁰ Amount reflects the net expenditures for health professional education and training programs.
- ¹¹ Figures reported in this section for grants and donations consist of charitable contributions made to external nonprofit organizations, colleges, and universities to support the training and education of students seeking to become health care professionals.