

2026 Pharmacy Directory

This pharmacy directory was updated on 08/2025. For more recent information or other questions, please contact Kaiser Permanente Member Services at **1-877-221-8221** or, for TTY users, **711**, seven days a week, 8 a.m. to 8 p.m., or visit **kp.org/seniorrx**.

Changes to our pharmacy network may occur during the benefit year. An updated Pharmacy Directory is located on our website at **kp.org/directory**. You may also call Member Services at **1-877-221-8221** (TTY/TDD users should call **711**) for updated information.

INTRODUCTION

This booklet provides a list of our plan's network pharmacies. To get a complete description of your prescription coverage, including how to fill your prescriptions, please review the Evidence of Coverage and Kaiser Permanente's formulary.

We call the pharmacies on this list our "network pharmacies" because we have made arrangements with them to provide prescription drugs to Plan enrollees. In most cases, your prescriptions are covered under our plan only if they are filled at a network pharmacy or through our mail order program. Once you go to one pharmacy, you are not required to continue going to the same pharmacy to fill your prescription but can switch to any other of our network pharmacies. We will fill prescriptions at non-network pharmacies under certain circumstances as described in your **Evidence of Coverage**.

All network pharmacies may not be listed in this directory. Pharmacies may have been added or removed from the list after this directory was printed. This means the pharmacies listed here may no longer be in our network, or there may be newer pharmacies in our network that are not listed. This list is current as of 8/28/2025. For the most current list, please contact us. Our contact information appears on the front and back cover pages.

You can get prescription drugs shipped to your home through our network mail order delivery program. For more information, please contact us or see the mail order section of this pharmacy directory.

If you have questions about any of the above, please see the first and last cover pages of this directory for information on how to contact us.

Kaiser Permanente's Network Pharmacies

Our pharmacy directory is organized by the type of pharmacy (retail, including chain pharmacies, mail order, home infusion, long-term care, Indian Health Service/Tribal /Urban Indian Health Program (I/T/U) Pharmacies, and transplant network pharmacies outside the geographic area). Our pharmacies are then listed alphabetically by facility.

Retail Pharmacies, including Chain Pharmacies

Beaverton*

4855 SW Western Ave.,
Beaverton, OR 97005
1-866-279-1751 toll free

Cascade Park*

12607 SE Mill Plain Blvd.,
Vancouver, WA 98684
1-866-279-1758 toll free

Eugene Chase Gardens*

360 S Garden Way Ste 120,
Eugene, OR 97401
1-888-973-0498 toll free

Gateway*

1700 NE 102nd Ave.,
Portland, OR 97220
1-866-279-4581 toll free

Interstate East*

3550 N. Interstate Ave.,
Portland, OR 97227
1-866-279-6122 toll free

Keizer Station*

5940 Ulali Drive,
Keizer, OR 97303
1-844-854-9346 toll free

Longview-Kelso*

1230 Seventh Ave.,
Longview, WA 98632
1-866-279-8943 toll free

Mt. Scott*

9800 SE Sunnyside Road,
Clackamas, OR 97015
1-866-280-0801 toll free

Mt. Talbert*

10100 SE Sunnyside Road,
Clackamas, OR 97015
1-866-280-1228 toll free

North Lancaster*

2400 Lancaster Drive NE,
Salem, OR 97305
1-866-280-1563 toll free

Orchards*

7101 NE 137th Ave.,
Vancouver, WA 98682
1-866-525-0582 toll free

Rockwood*

19500 SE Stark St.,
Portland, OR 97233
1-866-280-2123 toll free

Salmon Creek*

14406 NE 20th Ave.,
Vancouver, WA 98686
1-866-280-2736 toll free

*Enrollees may obtain an extended supply of certain medications at these pharmacies in our network.

Skyline*

5125 Skyline Road S.,
Salem, OR 97306
1-866-280-4583 toll free

Sunnybrook*

9900 SE Sunnyside Road,
Clackamas, OR 97015
1-866-525-0581 toll free

Tualatin*

19185 SW 90th Ave.,
Tualatin, OR 97062
1-866-280-8818 toll free

Westside Outpatient*

2875 NW Stucki Ave.,
Hillsboro, OR 97124
1-866-280-0511 toll free

Safeway Pharmacy #1601

503-435-3125, TTY 711

Safeway Pharmacy #4313

360-723-9046, TTY 711

Walgreens #6370

503-579-1878, TTY 711

Mail Order Pharmacy

**Automated Refill Center/Mail-Order
Pharmacy* 1-800-548-9809**

kp.org/refill

You can get prescription drugs shipped to your home through our network mail order delivery program. For refills of your mail order prescriptions, please contact us 5 days before you think the drugs you have on hand will run out to make sure your next order is shipped to you in time. Typically, you should expect to receive your prescription drugs within 3 to 5 days from the time that the mail order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact us at **1-800-548-9809**, TTY 711 or the number listed on the prescription label for assistance.

If you cannot wait for your prescription to arrive from our mail order pharmacy, you may get an urgent supply by calling a Kaiser Permanente or affiliated network pharmacy listed in this Pharmacy Directory or at **kp.org/directory**.

Home Infusion Pharmacies

If you need more information, please contact Member Services.

Home Infusion Pharmacy

5717 NE 138th Ave.,
Portland, OR 97230
503-261-2090

* Enrollees may obtain an extended supply of certain medications at these pharmacies in our network.

Long-Term Care Pharmacies

Residents of a long-term care facility may access their prescription drugs covered under our plan through the facility's long-term care pharmacy or another network long-term care pharmacy.

If you need more information, please contact Member Services.

Kaiser Permanente Long-Term Care Pharmacy

5717 NE 138th Ave.,
Portland, OR 97230
503-261-2000

Bowman's Hillsdale Pharmacy

6256 SW Capitol Hwy.,
Portland, OR 97239
503-244-7582

Consonus Pharmacy Services Oregon

4560 SE International Way,
Milwaukie, OR 97222
1-877-311-1499 toll free

Isse Pharmacy Services

15635 SE 114th Ave. Suite 101,
Clackamas, OR 97015
503-908-0630

OmniCare of Portland

11933 NE Glenn Widing Drive,
Portland, OR 97220
503-254-1647

Pharmerica

18110 SE 34th St., Suite 270
Vancouver, WA 98683
1-800-330-3665 toll free

Indian Health Service/ Tribal/Urban Indian Health Program (I/T/U) Pharmacies

Only Native Americans and Alaska Natives have access to Indian Health Service/Tribal/Urban Indian Health Program (I/T/U) Pharmacies through Kaiser Permanente's pharmacy network. Those other than Native Americans and Alaskan Natives may be able to access these pharmacies under limited circumstances (e.g., emergencies).

If you need more information, please contact Member Services.

Western Oregon Service Unit Chemawa Health Center

3750 Chemawa Road NE
Salem, OR 97305
1-800-452-7823 toll free

Confederated Tribes of Grand Ronde Health and Wellness Department

9605 Grand Ronde Road
Grand Ronde, OR 97347
503-879-2342

Native American Rehabilitation Association Indian Health Clinic

15 N Morris Street
Portland, OR 97227
503-230-9875

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Transplant Network Pharmacies Outside the Northwest Region

We have network pharmacies outside of the service area where you can get your Medicare-covered transplant drugs and certain Part D medications as a member of our plan.

Fairview Riverside Pharmacy

606 24th Ave. S.,
Minneapolis, MN 55454
612-672-7507

Fairview Specialty Services Pharmacy

711 Kasota Ave. SE,
Minneapolis, MN 55414
612-672-5260

Fairview University Discharge Pharmacy

500 Harvard St. SE,
Minneapolis, MN 55455
612-273-2121

Falk Pharmacy

3601 Fifth Ave., Room 211,
Pittsburgh, PA 15213
412-623-6222

Mayo Clinic Pharmacy

3551 Commercial Dr SW
Rochester, MN 55902
507-284-4041

Mayo Hospital Outpatient Pharmacy

5777 E. Mayo Blvd.,
Phoenix, AZ 85054
480-342-1500

Mayo Pharmacy

4500 San Pablo Road
Jacksonville, FL 32224
904-953-2021

Mayo Pharmacy — Scottsdale

13400 E. Shea Blvd.,
First Floor, Room # 136E
Scottsdale, AZ 85259
480-301-7077

Methodist Retail Pharmacy

1801 N. Senate Blvd., Room 105
Indianapolis, IN 46202
317-962-5606

University Retail Pharmacy

550 N. University Blvd.,
Indianapolis, IN 46202
317-944-3445

* Enrollees may obtain an extended supply of certain medications at these pharmacies in our network.

Nondiscrimination Notice

Kaiser Foundation Health Plan of the Northwest (Kaiser Health Plan) complies with applicable federal and state civil rights laws and does not discriminate, exclude people or treat them differently on the basis of race, color, national origin (including limited English proficiency), age, disability, or sex (including sex characteristics, intersex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes).

Kaiser Health Plan:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats, such as large print, audio, braille, and accessible electronic formats
- Provides no cost language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, call Member Services at **1-800-813-2000** (TTY: **711**).

If you believe that Kaiser Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, gender identity, or sexual orientation, you can file a grievance with our Civil Rights Coordinator, by mail, phone, or fax. If you need help filing a grievance, our Civil Rights Coordinator is available to help you. You may contact our Civil Rights Coordinator at:

Member Relations Department
Attention: Kaiser Civil Rights Coordinator
500 NE Multnomah St., Suite 100
Portland, OR 97232-2099
Fax: **1-855-347-7239**

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint portal, available at **<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>**, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F, HHH Building
Washington, DC 20201
Phone: **1-800-368-1019**
TDD: **1-800-537-7697**

Complaint forms are available at **www.hhs.gov/ocr/office/file/index.html**.

For Washington Members:

You can also file a complaint with the Washington State Office of the Insurance Commissioner, electronically through the Office of the Insurance Commissioner Complaint portal, available at **<https://www.insurance.wa.gov/file-complaint-or-check-your-complaint-status>**, or by phone at **1-800-562-6900**, or **360-586-0241** (TDD). Complaint forms are available at **<https://fortress.wa.gov/oic/online-services/cc/pub/complaintinformation.aspx>**.

Help in Your Language

ATTENTION: If you speak English, language assistance services including appropriate auxiliary aids and services, free of charge, are available to you. Call **1-800-813-2000** (TTY: **711**).

አማርኛ (Amharic) ትኩረት: አማርኛ የሚናገሩ ከሆነ ተገቢ የሆኑ ረዳት መርጃዎችን እና አገልግሎቶችን ጨምሮ የቋንቋ እርዳታ አገልግሎቶች በነጻ ይገኛሉ። በ **1-800-813-2000** ይደውሉ (TTY: **711**)።

العربية (Arabic) تنبيه: إذا كنت تتحدث العربية، تتوفر لك خدمات المساعدة اللغوية بما في ذلك من وسائل المساعدة والخدمات المناسبة المجان. اتصل بالرقم **1-800-813-2000** (TTY: **711**).

中文 (Chinese) 注意事項: 如果您說中文，您可獲得免費語言協助服務，包括適當的輔助器材和服務。致電**1-800-813-2000** (TTY: **711**)。

فارسی (Farsi) توجه: اگر به زبان فارسی صحبت می‌کنید، «تسهیلات زبانی»، از جمله کمک‌ها و خدمات پشتیبانی مناسب، به صورت رایگان در دسترس‌تان است با **1-800-813-2000** تماس بگیرید (TTY: تلفن متنی: **711**)۔

Français (French) ATTENTION : si vous parlez français, des services d'assistance linguistique comprenant des aides et services auxiliaires appropriés, gratuits, sont à votre disposition. Appelez le **1-800-813-2000** (TTY: **711**).

Deutsch (German) ACHTUNG: Wenn Sie Deutsch sprechen, steht Ihnen die Sprachassistentenz mit entsprechenden Hilfsmitteln und Dienstleistungen kostenfrei zur Verfügung. Rufen Sie **1-800-813-2000** an (TTY: **711**).

日本語 (Japanese) 注意 : 日本語を話す場合、適切な補助機器やサービスを含む言語支援サービスが無料で提供されます。 **1-800-813-2000**までお電話ください (TTY: **711**)。

ខ្មែរ (Khmer) យកចិត្តទុកដាក់: បើអ្នកនិយាយខ្មែរ សេវាជំនួយភាសា រួមទាំងជំនួយនិងសេវាសម្រួលដោយឥតគិតថ្លៃ មានចំពោះអ្នក។ ហៅ **1-800-813-2000** (TTY: **711**)។

한국어 (Korean) 주의: 한국어를 구사하실 경우, 필요한 보조 기기 및 서비스가 포함된 언어 지원 서비스가 무료로 제공됩니다. **1-800-813-2000**로 전화해 주세요 (TTY: **711**).

ລາວ (Laotian) ເອົາໃຈໃສ່: ຖ້າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ ລວມທັງອຸປະກອນ ແລະ ການບໍລິການຊ່ວຍເຫຼືອທີ່ເໝາະສົມ ຈະມີໃຫ້ທ່ານໂດຍບໍ່ເສຍຄ່າ. ໂທ **1-800-813-2000** (TTY: **711**).

Afaan Oromoo (Oromo) XIYYEEFFANNOO: Yoo Afaan Oromo dubbattu ta'e, Tajaajila gargaarsa afaanii, gargaarsota dabalataa fi tajaajiloota barbaachisoo kaffaltii irraa bilisa ta'an, isiniif ni jira. **1-800-813-2000** irratti bilbilaa (TTY:- **711**)

ਪੰਜਾਬੀ (Punjabi) ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਭਾਸ਼ਾ ਸਹਾਇਤਾ ਸੇਵਾਵਾਂ, ਜਿਨ੍ਹਾਂ ਵਿੱਚ ਯੋਗ ਸਹਾਇਕ ਸਹਾਇਤਾਵਾਂ ਅਤੇ ਸੇਵਾਵਾਂ ਸ਼ਾਮਲ ਹਨ। ਕਾਲ ਕਰੋ **1-800-813-2000** (TTY:- **711**)।

Română (Romanian) ATENȚIE: Dacă vorbiți română, vă sunt disponibile gratuit servicii de asistență lingvistică, inclusiv ajutoare și servicii auxiliare adecvate. Sunați la **1-800-813-2000** (TTY: **711**).

Русский (Russian) ВНИМАНИЕ! Если вы говорите по-русски, вам доступны бесплатные услуги языковой поддержки, включая соответствующие вспомогательные средства и услуги. Позвоните по номеру **1-800-813-2000** (TTY: **711**).

Español (Spanish) ATENCIÓN: Si habla español, tiene a su disposición servicios de asistencia lingüística que incluyen ayudas y servicios auxiliares adecuados y gratuitos. Llame al **1-800-813-2000** (TTY: **711**).

Tagalog (Tagalog) PAALALA: Kung nagsasalita ka ng Tagalog, available sa iyo ang serbisyo ng tulong sa wika kabilang ang mga naaangkop na karagdagang tulong at serbisyo, nang walang bayad. Tumawag sa **1-800-813-2000** (TTY: **711**).

ไทย (Thai) โปรดทราบ: หากท่านพูดภาษาไทย ท่านสามารถขอรับบริการช่วยเหลือด้านภาษา รวมทั้งเครื่องช่วยเหลือและบริการเสริมที่เหมาะสมได้ฟรี โทร **1-800-813-2000** (TTY: **711**).

Українська (Ukrainian) УВАГА! Якщо ви володієте українською мовою, вам доступні безкоштовні послуги з мовної допомоги, включно із відповідною додатковою допомогою та послугами. Зателефонуйте за номером **1-800-813-2000** (TTY: **711**).

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói tiếng Việt, bạn có thể sử dụng các dịch vụ hỗ trợ ngôn ngữ miễn phí, bao gồm các dịch vụ và phương tiện hỗ trợ phù hợp. Xin gọi **1-800-813-2000** (TTY: **711**).

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Kaiser Permanente Health Plan of the Northwest
500 NE Multnomah St., Suite 100
Portland, OR 97232

Important Kaiser Permanente Medicare Health Plan Information

kp.org/seniorrx

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Kaiser Foundation Health Plan, Inc.
500 NE Multnomah St., Suite 100
Portland, OR 97232-2099

Important plan information

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