

Kaiser Permanente Senior Advantage Medicare
Medicaid (HMO D-SNP) Plan

2024 Provider and Pharmacy Directory

You can get this information for free in other formats, such as large print, braille, or audio. Call our toll-free number at **1-800-805-2739** (TTY **711**), 7 days a week, 8 a.m. to 8 p.m.

This document is available for free in Chinese, Chuukese, French, German, Hawaiian, Ilocano, Japanese, Korean, Marshallese, Samoan, Spanish, Tagalog, Tongan, Vietnamese, Visayan.

Your request for the provider directory in an accessible format or language will be applied on a standing basis unless you request otherwise.

PHYSICAL DISABILITIES ACCOMMODATIONS - It is Kaiser Permanente's policy to make our facilities, services, and programs accessible to individuals with disabilities, in compliance with federal and state laws that prohibit discrimination based on disability. If you have a specific question, call Member Service at **1-800-805-2739** (TTY **711**), 7 days a week, 8 a.m. to 8 p.m.



Introduction

This *Provider and Pharmacy Directory* includes information about the provider and pharmacy types for Kaiser Permanente Senior Advantage Medicare Medicaid and listings of all the plan’s providers and pharmacies as of the date of this Directory. The listings contain address and contact information as well as other details such as days and hours of operations, specialties, and skills. Key terms and their definitions appear in alphabetical order in the last chapter of your *Evidence of Coverage*.

To access Kaiser Permanente’s online provider directory, you can visit **kp.org/facilities**. For any questions about the information contained in this directory, please call Member Services at **1-800-805-2739 (TTY 711)**, 7 days a week, 8 a.m. to 8 p.m.

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A. Disclaimers

Accommodations for Individuals with Disabilities

Kaiser Permanente is committed to providing accessible facilities, services, and programs for all members, visitors and individuals with disabilities. In compliance with federal and state laws that prohibit discrimination based on disability, Kaiser Permanente provides: accessible exam rooms and medical equipment; free auxiliary aids and services to ensure effective communication with individuals with hearing, vision, cognitive, and/or communication-related disabilities, including qualified sign language interpreter services and informational materials in alternative formats (large print, audio tape/CDs, accessible PDFs or Microsoft Word documents, electronic texts/disks/CD-ROMS, and Braille); and access to service animals, except where the animal poses a significant health or safety risk(s) to others.

For more information about access to a specific facility or provider, or if you believe that Kaiser Permanente has failed to provide appropriate access or services or otherwise discriminated on the basis of a disability, please contact Member Services toll-free **1-800-966-5955** or TTY **711**, Monday through Friday, 8 a.m. – 5 p.m. or Saturday, 8 a.m. – noon. You may also contact or file a grievance with the Kaiser Permanente Civil Rights Coordinator in person, by mail, fax or email at: 711 Kapiolani Blvd, Honolulu, Hawaii 96813, **civil-rights-coordinator@kp.org**, toll-free **1-800-966-5955**, TTY **711**.

- ❖ The availability and use of the Kaiser Permanente grievance procedure does not prevent a person from filing a complaint of discrimination on the basis of disability with the U.S. Department of Health and Human Services, Office for Civil Rights or the Hawaii Civil Rights Commission.
- ❖ This Directory lists health care professionals (such as doctors, nurse practitioners, and psychologists) and facilities (such as hospitals or clinics). We also list the pharmacies that you may use to get your prescription drugs.
- ❖ These are referred to as “network providers” in this Directory. These providers signed a contract with us to provide you services. This is a list of Kaiser Permanente Senior Advantage Medicare Medicaid Plan’s network providers for our Hawaii service area, which includes the following counties: Honolulu and Maui*. Counties with an asterisk * are only partly covered by our service area. If you live in a partly covered county, please see the service area description inside for the ZIP codes that are in our service area.
- ❖ To request a hard copy or an alternate format of Kaiser Permanente’s Provider and Pharmacy Directory, please call Member Services at 1-800-805-2739 (TTY 711), 7 days a week, 8 a.m. to 8 p.m.



If you have questions, please call Kaiser Permanente at **1-800-805-2739 (TTY 711)**, 7 days a week, 8 a.m. to 8 p.m. The call is free. **For more information**, visit **kp.org/medicare**.

- ❖ Kaiser Permanente will mail a print copy of the directory to you within three (3) business days of your request free of charge. Kaiser Permanente may ask whether you are making a one-time request, or if you are requesting to receive the directory in hard copy permanently.
 - If you request to always receive hard copies of the directory, your request will remain in place until you leave Kaiser Permanente or request that hard copies be discontinued.
 - To update your preferences for language or alternate format, call Member Services at **1-800-805-2739 (TTY 711)**, 7 days a week, 8 a.m. to 8 p.m. You can specify if you are making a standing request or a one-time request.
- ❖ The list is up-to-date as of the date on the cover, but you need to know that:
 - Some Kaiser Permanente Senior Advantage Medicare Medicaid Plan's network providers may have been added or removed from our network after this Directory was published.
 - Some Kaiser Permanente Senior Advantage Medicare Medicaid Plan's providers in our network may no longer be accepting new members. If you are having trouble finding a provider who will accept new members, call Member Services at **1-800-805-2739 (TTY 711)**, 7 days a week, 8 a.m. to 8 p.m. and we will help you.
 - To get the most up-to-date information about our network providers in your area, visit **kp.org/facilities** or call Member Services at **1-800-805-2739 (TTY 711)**, 7 days a week, 8 a.m. to 8 p.m. The call is free.

Doctors and other health care professionals in Kaiser Permanente Senior Advantage Medicare Medicaid Plan's network are listed in section C. Pharmacies in our network are listed in section D.

- ❖ Kaiser Permanente works together with participating providers to ensure all cultural competence obligations are met. We are dedicated to ensuring that services are provided in a culturally competent manner to all members, including those with limited English proficiency and reading skills; as well as those with diverse cultural and ethnic backgrounds.
- ❖ Kaiser Permanente is an HMO D-SNP plan with a Medicare contract and a contract with the Medicaid program. Enrollment in Kaiser Permanente depends on contract renewal. Doctors and other health care professionals in Kaiser Permanente Senior Advantage Medicare Medicaid's network are listed in section C. Pharmacies in our network at listed in section E.



B. Background Information about Kaiser Permanente Senior Advantage Medicare Medicaid Network Providers

B1. Key terms

This section explains key terms in our Directory.

- **Providers** are professionals such as doctors, nurses, specialists, pharmacists, therapists, behavioral health providers, and other people who provide care and services. **Services** include medical care, Long-term Services and Supports (LTSS), supplies, prescription drugs, equipment, and other services.
 - The term **providers** includes facilities such as hospitals, clinics, and other places that provide medical services and medical equipment. It also includes LTSS providers that you may use as a Kaiser Permanente Senior Advantage Medicare Medicaid Plan member.
 - Providers that are a part of our plan's network are called **network providers**.
- **Network providers** have contracted with us to deliver services to members of our plan. Network providers participate in our plan. That means they accept members of our plan and provide services our plan covers. When you use a network provider, you usually pay nothing for covered services.
- A **Primary Care Provider (PCP)** is a licensed provider who gives you routine health care. Your PCP will keep your medical records and get to know your health needs over time.
- **Specialists** are doctors who provide health care services for a specific disease or part of the body. There are many kinds of specialists. Here are a few examples:
 - Oncologists care for patients with cancer.
 - Cardiologists care for patients with heart conditions.
 - Orthopedists care for patients with certain bone, joint, or muscle conditions.



- You may need a **referral** or **prior authorization** to see a specialist or someone that is not your PCP. A **referral** means your Care Team must give you approval before you can use the other provider. A **prior authorization** is different than a referral. It means that **Kaiser Permanente (not your PCP or your Care Team)** must give you approval **before** we will cover a specific service, item, or drug or an out-of-network provider. If you don't get a referral or prior authorization, we may not cover the service, item, or drug.
 - Referrals or prior authorization are **not** needed for:
 - emergency care;
 - urgently needed care from a network provider or urgent care when you are outside the Kaiser Permanente service area;
 - kidney dialysis services that you get at a Medicare-certified dialysis facility when you are outside the plan's service area; or
 - services from a women's health specialist.
 - Additionally, if you are eligible to get services from Indian health providers, you may use these providers without a referral. We must pay the Indian health provider for those services even if they are out of our plan's network.
 - More information on referrals and prior authorization is available in *Evidence of Coverage*.
- You also have access to a Health Coordinator and a Care Team that you help choose.
 - A **Health Coordinator** that helps you manage your medical providers and services.
 - Your **Care Team**

Everyone on the care team works together to make sure your care is coordinated. This means that they make sure that you get all of the tests, labs, and other care that you need, and the results are shared with the appropriate providers. It also means that your PCP should know all medicines you take so that they can reduce any negative effects. Your PCP will always get your permission before sharing your medical information with other providers. Members of your care team may include:

 - You
 - Your Health Coordinator
 - Your Primary Care Provider (PCP)



Your Care Team will also help you find other providers of medical, behavioral health, or Long-term Services and Supports (LTSS) if you need a specialist or other health care provider. That way, you will get the right provider to help you with your concerns.

B2. Wait times for primary care and behavioral health

We must provide you with access to primary care and behavioral health services within the following timeframes:

- immediately for urgently needed services or an emergency;
- within 7 days for services that are not an emergency or urgently needed, but you require medical attention;
- within 21 days for routine and preventative care.

B3. How to choose a Primary Care Provider (PCP)

First, you will need to choose a Primary Care Provider (PCP). You can choose any PCP in our network who is accepting new members.

To choose a PCP, refer to the list of providers in section C1 and choose a provider:

- that you use now, **or**
- who has been recommended by someone you trust, **or**
- whose offices are easy for you to get to.

You must choose a PCP within 30 days of enrolling in Kaiser Permanente or a PCP will be assigned to you.

To help you find a doctor who is right for you, you can browse our online doctor profiles at **kp.org/finddoctors**. You can find out which doctors are taking new patients and choose one who matches your needs.

Adults can choose a PCP from the following:

- Adult medicine/internal medicine
- Family medicine
- Specialists in OB/GYN whom the Hawaii Permanente Medical Group designates as PCPs



Each covered family member may choose their own personal PCP. Depending on the type of the provider, you may be able to choose one PCP for your entire family who are members of Kaiser Permanente.

- If you do not choose a PCP in our network, we will choose one for you.
- If you want help in choosing a PCP, please call Member Services at **1-800-805-2739** (TTY **711**), 7 days a week, 8 a.m. to 8 p.m. The call is free. Or visit **kp.org/finddoctors**.
- If you have questions about whether any service or care that you want or need is covered, talk to your Care Team or call Member Services at **1-800-805-2739** (TTY **711**) and ask before you get the service or care.

B4. Long-term Services and Supports

As a Kaiser Permanente Senior Advantage Medicare Medicaid Plan member, you will be able to get Long-term Services and Supports (LTSS) if you need them, such as long-term care or Home and Community-Based Waiver Services. LTSS help people who need assistance to do everyday tasks like taking a bath, getting dressed, making food, and taking medicine. Most of these services are provided at your home or in your community but could be provided in a nursing home or hospital.

If you need LTSS, your Care Coordinator or MSSP can help you and your Care Team determine what options are available to support you in the way you want.

B5. How to access our network providers

You may need a referral for someone who is not a PCP. There is more information about referrals in Section B1 of this Directory.

You must get most of your covered services from providers within our network. If you use providers who are not in our plan's network **(without prior authorization), you may have to pay the bill.**

A **prior authorization** is a request for coverage of a service or item submitted by a provider or enrollee before getting the service or item.



The only exceptions to this rule are when you need urgent or emergency care or dialysis and cannot get to a provider in the plan, such as when you are away from home. You can also go outside the plan for other non-emergency services if the Kaiser Permanente Senior Advantage Medicare Medicaid Plan gives you permission first.

- You may change providers within the network at any time during the year. If you have been using one network provider, you do not have to keep using that same provider.
- Kaiser Permanente Senior Advantage Medicare Medicaid Plan works with all the providers in our network to accommodate the needs of people with disabilities. As applicable, the list of network providers in this Directory includes information about the accommodations they provide.
- If you need a provider and are not sure if they offer the accommodations you need, Kaiser Permanente can help you. Talk to your health coordinator for assistance.



C. Kaiser Permanente Senior Advantage Medicare Medicaid Plan's List of Network Providers

This part of the Directory includes a list of our network providers who participate in and accept Medicare and Medicaid. It contains:

- **Health care professionals** including primary care providers, specialists, behavioral health providers, Optical Centers, and Vision Essentials.
- **Facilities** including hospitals, nursing facilities, and behavioral health facilities; and
- **Support providers** including Long-term Services and Supports (LTSS) (for example, adult day health), and community support services (for example, peer supports).
 - **Dental Providers.** For dental care to be covered, services must be provided by Hawaii Dental Service (HDS) Medicare Advantage Network dentists, except in an emergency. While your dentist may be an HDS provider, it's possible they may not be part of the HDS Medicare Advantage Network, and therefore you will need to consider switching to an HDS Medicare Advantage Network dentist for your dental care to be covered. To access the HDS online directory of network dentists, visit hawaiidental.com/findadentist. For any questions about the information contained in the dentist directory, please call HDS Customer Service at **1-844-379-4325**, Monday through Friday, 7:30 a.m. to 4:30 p.m.

How do you find Kaiser Permanente providers in your area?

Look up the area where you live or get care beginning in Section C. Then find the location that you'll go to most often to find a list of doctors for that medical facility. The medical facilities are listed alphabetically within each area.

Clinical Degree Abbreviations

ABA Applied Behavioral Analysis
ACSW Academy of Certified Social Workers
ASW Approved Social Worker
BCBA Board Certified Behavior Analyst
BHT Behavioral Health Treatment
BMS Bachelor of Medical Science
CNM Certified Nurse Midwife
DC Doctor of Chiropractic
DDS Doctor of Dental Surgery
DO Doctor of Osteopathic Medicine
DPM Doctor of Podiatric Medicine
EdD Doctor of Education
LAc Licensed Acupuncturist
LCSW Licensed Clinical Social Worker
LPCC Licensed Professional Clinical Counselor



If you have questions, please call Kaiser Permanente at **1-800-805-2739 (TTY 711)**, 7 days a week, 8 a.m. to 8 p.m. The call is free. For more information, visit kp.org/medicare.

MD Doctor of Medicine
MFT Marriage and Family Therapist
MFTA Marriage and Family Therapist Associate
MSW Master of Social Work
NP Nurse Practitioner
OD Optometrist
PA-C Certified Physician Assistant

Cultural competence training is additional instruction for our health care providers that helps them better understand your background, values, and beliefs to adapt services to meet your social, cultural, and language needs.

Kaiser Permanente enrollees have full and equal access to covered services, including enrollees with disabilities as required under the Federal Americans with Disabilities Act of 1990 and Section 504 of the Rehabilitation Act of 1973, and in compliance with federal and state laws that prohibit discrimination based on disability.

Facility physical accessibility survey

We conduct physical accessibility surveys at certain facilities as required by the California Department of Health Care Services (DHCS). These surveys evaluate 6 areas of access: parking, building exterior, building interior, restrooms, exam rooms, and exam table/scale. For Affiliated Providers and Affiliated Locations, physical accessibility information may be publicly available or self-reported by such providers rather than surveyed by Kaiser Permanente. To help you understand how the survey determines if a facility is accessible for people with disabilities, the following are the levels of accessibility:

Basic access: The facility demonstrates physical accessibility for people with disabilities for each of the following 5 areas surveyed: parking, outside building, inside building, restrooms, and exam rooms.

Limited access: The facility demonstrates physical accessibility for people with disabilities for some but not all of the following 5 areas surveyed: parking, outside building, inside building, restrooms, and exam rooms.

Medical equipment access: The facility demonstrates that patients with disabilities have access to height-adjustable exam tables and weight scales accessible to patients with wheelchairs and scooters. Also indicated by the T symbol described below.



If you have questions, please call Kaiser Permanente at **1-800-805-2739 (TTY 711)**, 7 days a week, 8 a.m. to 8 p.m. The call is free. For more information, visit [kp.org/medicare](https://www.kp.org/medicare).

Key to physical accessibility symbols

In the listings, facilities that have received a physical accessibility survey will include symbols showing its accessibility under DHCS guidelines.

E = exam room: The entrance to the exam room is accessible with a clear path. The doors open wide enough to accommodate a wheelchair or scooter and are easy to open. The exam room has enough room for a wheelchair or scooter to turn around.

EB = exterior (outside) building: Curb ramps and other ramps to the building are wide enough for a wheelchair or scooter. Handrails are provided on both sides of the ramp. There is an accessible entrance to the building. Doors open wide enough to let a wheelchair or scooter enter and have handles that are easy to use.

IB = interior (inside) building: Doors open wide enough to let a wheelchair or scooter enter and have handles that are easy to use. Interior ramps are wide enough and have handrails. Stairs, if available, have handrails. If there is an elevator, it is available for public use at all times when the building is open. The elevator has enough room for a wheelchair or scooter to turn around. If there is a platform lift, it can be used without help.

P = parking: Parking spaces, including spaces designated for vans, are accessible. Pathways have curb ramps between the parking lots, offices, and at drop-off locations.

R = restroom: The restroom is accessible, and the doors are wide enough to accommodate a wheelchair or scooter and are easy to open. The restroom has enough room for a wheelchair or scooter to turn around and close the door. There are grab bars that allow easy transfer from wheelchair to toilet. The sink is easy to get to and the faucets, soap, and toilet paper are easy to reach and use.

T = exam table or scale: The exam table moves up and down and the scale is accessible with handrails to assist people with wheelchairs and scooters. The weight scale can accommodate a wheelchair.

PA = Participant Areas: Patients can get to and use all common areas with or without help.

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PD = Patient Diagnostic and Treatment Use: Patients are able to access and use testing and treatment areas, and equipment.



Key to location disclaimer symbols

- (*) Accepting New Patients - Referral may be required
- (†) Accepting New Patients - No referral required
- (‡) Not Accepting New Patients
- (§) Not available for routine appointments
- (|) Available for same-day appointments only
- (¶) Referral may be required
- (#) Provider available for self-referral

In addition to English, some providers listed in this directory speak additional languages. Please see the key below defining the abbreviations for these languages.

Language Key

Amr Sign L.....ase
Cantonese.....yue
Dutch.....nld
English.....eng
French.....fra
German.....deu
Gujarati.....gjr
Hindi.....hin
Japanese.....jpn
Korean.....kor
Malayalam.....mal
Mandarin.....cmn
Pangasinan.....pag
Portuguese.....NA
Russian.....rus
Spanish.....spa
Tagalog.....tgl
Tamil.....tam
Thai.....tha
Turkish.....tur
Ukrainian.....ukr
Vietnamese.....vie



C1. Kaiser Permanente Senior Advantage Medicare Medicaid Plan Network Providers

Primary Care Providers (PCPs), Specialists, Mental Health Services, Affiliate Providers

This part of the Directory includes a list of our plan's network providers who participate in and accept both Medicare and Medicaid. It contains:

- **Health care professionals** including primary care providers, specialists, behavioral health providers, and vision service providers;
- **Facilities** including hospitals, nursing facilities, and behavioral health facilities; and
- **Support providers** including Long-term Services and Supports (LTSS) (for example, adult day health) and community support services (for example, peer supports).



If you have questions, please call Kaiser Permanente at **1-800-805-2739 (TTY 711)**, 7 days a week, 8 a.m. to 8 p.m. The call is free. **For more information**, visit **kp.org/medicare**.

Primary Care Physicians

HAWAII ISLAND

Hilo Clinic

1292 Waiuanuenue Avenue
Hilo, HI 96720-1228
808-334-4400

FAMILY MEDICINE

Nina L Baker MD[‡]
Durriell D Brown DO[†]
Sachin N Gandhi MD[‡]
Anna M Mulder MD[‡]

PEDIATRICS

Miki A Cain DO[†]

Kona Medical Office

74-517 Honokohau St
Kailua-Kona, HI 96740-2715
808-334-4400

FAMILY MEDICINE

Elizabeth C Han DO[†]
Elizeth Lopez MD[‡]
Matthew T Murray DO[‡]
David E Paz MD[†]
Judy A Scheidt DO[†]

INTERNAL MEDICINE

Lisa B Barville MD[‡]
Carrie L Colmenares Roys MD[‡]

PEDIATRICS

James P Thomason DO[†]

Waimea Clinic

67-1185a Mamalahoa Hwy
Kamuela, HI 96743-7304
808-334-4400

FAMILY MEDICINE

Melissa S Gosland MD[‡]
Language(s): spa

INTERNAL MEDICINE

Victoria F Fox-Behrle MD[†]

KAUAI

Lihue Clinic

4366 Kukui Grove Street Ste
101
Lihue, HI 96766-2006
808-246-5600

FAMILY MEDICINE

Chad D Crim MD[†]
Kapua K Medeiros MD[†]
Language(s): spa

INTERNAL MEDICINE

Maria Teresa David DO[†]

MAUI

Kihei Clinic

1279 S Kihei Road #12
Kihei, HI 96753-5228
808-243-6000

FAMILY MEDICINE

William J Delo DO[†]
John G Meisel MD[†]

PEDIATRICS

Felicitas B Livaudais MD[†]
Language(s): spa, tgl

Maui Lani Medical Office

55 Maui Lani Parkway
Wailuku, HI 96793-2416
808-243-6000

FAMILY MEDICINE

Cassie A Bluhm DO[†]
Rennia Cabal-Amisola MD[‡]
Language(s): spa, tgl
Myra D Dimitrov MD[†]
Jay R Faris MD[‡]
Language(s): jpn
Collin R Jones MD[†]
Bien O Lazatin MD[‡]
Mark R Lohkamp DO[‡]

Mary E Moyer MD[†]

Keval A Patel DO[†]

Matthew B Teters MD[†]

Megan P Wright DO[‡]

Jessica A Yoder MD[‡]

Anne H Yoshizawa MD[‡]

Joanna Yun MD[‡]

INTERNAL MEDICINE

Paul W Grandon MD[‡]

Drosie E Rosaro MD[‡]

PEDIATRICS

David M Bacchus MD[‡]

Karen T Barretto MD[†]
Language(s): pag, tgl

Joy A Dalmon MD[‡]
Language(s): spa

Laura K Hassen MD[‡]

Maria A Matijasevic MD[†]

Lise M Stevens MD[†]

Jodie S Toward MD[‡]

Wailuku Medical Office

80 Mahalani St
Wailuku, HI 96793
808-243-6000

FAMILY MEDICINE

Jessica A Yoder MD[‡]

Anne H Yoshizawa MD[‡]

Wailuku Medical Office

80 Mahalani Street
Wailuku, HI 96793-2531
808-243-6000

INTERNAL MEDICINE

Heidi H Wu MD[†]

OAHU



If you have questions, please call Kaiser Permanente at **1-800-805-2739 (TTY 711)**, 7 days a week, 8 a.m. to 8 p.m. The call is free. For more information, visit kp.org/medicare.

Hawaii Kai Clinic

6700 Kalaniana'ole Hwy Ste
111
Honolulu, HI 96825-1278
808-432-2000

FAMILY MEDICINE

Vincent E Au MD†

INTERNAL MEDICINE

Abhinetri Pandula MD†
Language(s): hin

PEDIATRICS

Patrice Ml Tim Sing MD†

Honolulu Medical Office

1010 Pensacola Street
Honolulu, HI 96814-2118
808-432-2000

AMBULATORY VIRTUAL CARE

Emilani J Crow MD*
Language(s): spa

Amanda N Ho MD*

Janelle Wy Kalir MD*

Kathy M Kanja MD*

Sandy Ch Liang MD*

Pamela A Monzon MD*

Christopher T Young MD*
Language(s): tha

FAMILY MEDICINE

Laura K Chang MD‡

Christina W Chon DO†
Language(s): kor

Meredith K Soles MD‡

Ralene F Wiberg MD†

INTERNAL MEDICINE

Lisa A Camara MD‡

Matthew Gh Chan MD†

Li-Hsieh Chen MD†

Brandy H Kaneshiro MD‡

Misao Kawamura MD†
Language(s): jpn

Jamie L Malone DO†

Kenneth T Minami MD†

Carol G Pham MD‡

Vuong M Uong MD†

Anthea Wang MD‡
Language(s): spa

Lydia W Wong MD‡

PEDIATRICS

Erin An Nakano MD†

Kaitlyn S Rinaldi MD†

Doreen L Ueoka MD†

Cindy Vi Wong MD†
Language(s): yue, cmn

Kahuku Clinic

56-565 Kamehameha Highway
Kahuku, HI 96731-2202
808-432-2000

FAMILY MEDICINE

Jeff D Smith MD†
Language(s): deu

Kailua Clinic

201 Hamakua Drive
Kailua, HI 96734-3984
808-432-2000

INTERNAL MEDICINE

Valynn Tp Chong MD†

Margaret E Hu MD†

PEDIATRICS

R. Michael Michael Hamilton
MD†

Koolau Medical Office

45-602 Kamehameha Highway
Kaneohe, HI 96744-2017
808-432-2000

FAMILY MEDICINE

Janine Y Among MD‡

Mii A Hawkins MD‡
Language(s): fra

Yogi R Patel MD†
Language(s): gjr

Larisa G Raastad MD†

INTERNAL MEDICINE

Todd T Kuwaye MD‡

Julia C Park MD†

PEDIATRICS

Kathy A Morimoto MD†

Mapunapuna Medical Office

2828 Paa Street
Honolulu, HI 96819-4430
808-432-2000

INTERNAL MEDICINE

Ethan Charles Kh Chun MD†

Maegan Lm Doi MD†

Yue Fang MD†

Braxton S Fukutomi MD‡

Jennifer M Katada MD‡

Mitchell S Motooka MD‡

Hisami O Oba MD‡
Language(s): jpn

Janet K Onopa MD†

Elizabeth G Quinn MD‡

Robin L Seto MD‡

Waipio Medical Office

94-1480 Moaniani Street
Waipahu, HI 96797-4632
808-432-2000

FAMILY MEDICINE

Anna E Augustin DO^l
Leli L Chen MD^l
Claire N De Leon MD^l
Language(s): tgl
Jennifer Mg Gima MD[‡]
Charlton C Lacerna MD[†]
Corilyn Ks Pang MD[‡]
Marie E Pescador MD[‡]
Sharyl Nt Shultz MD[‡]
Masaki Takai MD[‡]

INTERNAL MEDICINE

Arlene A Cadelina MD[‡]
Aaron Gm Choy MD[‡]

Deborah M Hirose-Ridao MD[‡]

Kelly Y Kawaoka MD[‡]
Language(s): jpn, spa
Timothy Ds Kim MD[‡]
Matthew Sy Yee MD[‡]

PEDIATRICS

Cindy C Collo MD[†]
Robyn Y Hasegawa MD[†]
Brent H Matsumoto MD[†]
James C Yee MD[†]
Language(s): yue

West Oahu Medical Office

401 Kamokila Blvd
Kapolei, HI 96707
808-432-0000

FAMILY MEDICINE

Janette M Brunken MD[‡]
Jessica A Ono MD[‡]

Brennen Lc Owan DO[‡]
Cherie L Raffelson MD[†]
Akolea K Santos MD[†]

INTERNAL MEDICINE

Marcus K Iwane MD[‡]
Ashley K Morisako MD[†]

PEDIATRICS

Lauren M Ishida MD[†]
Nicole Y Sun MD[‡]
Alamelu Udayappan MD[†]



Specialists

HAWAII ISLAND

Hilo Clinic

1292 Waianuenue Avenue
Hilo, HI 96720-1228
808-334-4400

OB/GYN

Eric C Helms MD†
Randall H Hirata MD†

OPTOMETRY

Daniel A Debaca OD†

Kona Medical Office

74-517 Honokohau St
Kailua Kona, HI 96740
808-432-0000/74-517
Honokohau St
Kailua-Kona, HI 96740-2715
808-432-0000

ADDICTION MEDICINE

Daniel A Moreno MD*
Language(s): spa

ALLERGY

Dayna Lee L Lucuab-Fegurgur
MD†

CARDIOLOGY

Nicholas S Matas MD*
Ali Z Merchant MD*

DERMATOLOGY

Theresa S Devere MD*
Timothy H Hagino MD*
Nicole Mm Mau MD*
Parwathi V Paniker MD*
Jason W Suszko MD*
Rodd H Takiguchi MD*
Annie R Wang MD*
Language(s): cmn
Shali Zhang MD*
Language(s): cmn

ENT

Ryan P Leary MD*
Scott R Newman MD*
Language(s): nld, spa

GASTROENTEROLOGY

Felix Ht Lui MD*

GENERAL SURGERY

David J Hsiang MD
Language(s): cmn
Briana J Lau-Amii MD

GERIATRICS

Ilya V Yepishin DO*

NEPHROLOGY

Thomas Jessie T Aldan MD*
Nivin Aziz MD*

NEUROLOGY

Mark R Gibson MD*
Christopher R Kurahashi MD*

OB/GYN

Sharareh L Firouzbakht MD†
Eric C Helms MD†
Mark S Rhee MD†

ONCOLOGY

Dipak Ghelani DO*

OPHTHALMOLOGY

Alexander D Lin MD*
Julie K Nishimura MD*

OPTOMETRY

Benjamin L Tautges OD†

ORTHOPAEDICS

Brian J Mannino MD*
Tiare E Salassa MD*
David A Vasconcellos MD*
Steve W Wang MD*

PAIN MANAGEMENT

Eric Iy Sun DO*

PHYSIATRY

John A Sheehan MD*
Douglas P Stevens MD*

PLASTIC SURGERY

Paul D Faringer MD*
Language(s): spa

PODIATRY

Antonio M Feria DPM*
Language(s): tgl
Kevin J Murphy DPM*

PULM-SLEEP MEDICINE

Donald L Helman MD*

RHEUMATOLOGY

Michiko Inaba MD*

UROLOGY

Ann Michele Aspera MD*
Tom S Feng MD*
Language(s): cmn
Gregory P Thibault MD*
David C Wei MD*

Waimea Clinic

67-1185 Mamalahoa Hwy
Waimea, HI 96743
808-432-0000

NEPHROLOGY

Thomas Jessie T Aldan MD*

MAUI

Kihei Clinic

1279 S Kihei Rd
Kihei, HI 96753
808-243-6000

OB/GYN

Mark Hensley MD†
Tiffinie R Mercado MD†



If you have questions, please call Kaiser Permanente at 1-800-805-2739 (TTY 711), 7 days a week, 8 a.m. to 8 p.m. The call is free. For more information, visit kp.org/medicare.

James J Morong MD†
Kristin M Redenbaugh DO†

Kihei Clinic

1279 S Kihei Road #12
Kihei, HI 96753-5228
808-243-6000

OPTOMETRY

Deidrie J Colter OD†

Lahaina Clinic

910 Wainee St
Lahaina, HI 96761
808-243-6000

NEPHROLOGY

Mary C Kingma-Noland MD*

Lahaina Modular

2301 Kaanapali Parkway
Lahaina, HI 96761
808-243-6000

NEPHROLOGY

Mary C Kingma-Noland MD*

OB/GYN

Jennifer A Leeper DO†
Kristin M Redenbaugh DO†

ORTHOPAEDICS

James A Ferrier MD*

Maui Lani Elua Clinic

75 Maui Lani Parkway
Wailuku, HI 96793-2416
808-243-6000

OCCUPATIONAL HEALTH SERVICES

Benjamin Martinez MD*

Maui Lani Medical Office

55 Maui Lani Parkway
Wailuku, HI 96793-2416
808-243-6000

CONTINUING CARE

Pamela D Hope MD

Maui Lani Medical Office

55 Maui Lani Pkwy
Wailuku, HI 96793
808-432-0000

ADDICTION MEDICINE

Daniel A Moreno MD*
Language(s): spa

BARIATRIC MEDICINE

Hyewon Jun Jun MD*
Language(s): kor

Wailuku Medical Office

80 Mahalani St
Wailuku, HI 96793
808-432-2000

ALLERGY

Dayna Lee L Lucuab-Fegurgur MD†
Megan S Motosue MD†

CARDIOVASCULAR SURGERY

Tracy A Dorheim MD*
Jonathan M Philpott MD*

DERMATOLOGY

Allyson A Spence-Shishido MD*
Jason W Suszko MD*

GASTROENTEROLOGY

Matthew M Tsushima MD*

GERIATRICS

Serena Hy Lo MD*

NEUROLOGY

Sarah T Graner MD*

OB/GYN

William A Goh MD†
Jennifer A Leeper DO†

PAIN MANAGEMENT

Eric Iy Sun DO*

PED SPECIALTY

Robert C Pedersen MD
Colin Petko MD
Language(s): deu
Melanie L Shim MD
Language(s): spa

PHYSIATRY

Won-Yee Cheng MD*
Merle Miura-Akamine MD*

PLASTIC SURGERY

Kenneth K Kao MD*
Language(s): fra, spa
Scott M Nishikawa MD*

PODIATRY

Kevin J Murphy DPM*
Andrew S Yun DPM*
Language(s): kor

PULM-SLEEP MEDICINE

Donald L Helman MD*
Jennifer Ma Kaya MD*
Shanon T Makekau MD*
Janet N Myers MD*

RHEUMATOLOGY

David R Finger MD*
Michiko Inaba MD*



Wailuku Medical Office

80 Mahalani Street
 Wailuku, HI 96793-2531
808-243-6000

CARDIOLOGY

Jay D Parikh MD*
 Kimble Poon MD*

DERMATOLOGY

May M Zhang MD*

ENDOCRINOLOGY

Mehtap Berkmen MD*
 Language(s): tur

ENT

Ryan P Leary MD*
 Scott R Newman MD*
 Language(s): nld, spa

GASTROENTEROLOGY

Raymond W Hsia MD*
 Arun P Khazanchi MD*

GENERAL SURGERY

Andrew W Tan MD
 Language(s): cmn
 Irminne G Van Dyken MD
 Eduardo G Villasenor MD
 Language(s): spa

NEPHROLOGY

Mary C Kingma-Noland MD*

NEUROLOGY

Mark R Gibson MD*

OB/GYN

Benjamin M Delisa MD†
 Kristen O Goerg MD†
 Mark Hensley MD†
 Jennifer A Leeper DO†
 Tiffinie R Mercado MD†

James J Morong MD†
 Martin E Newman MD†
 Stephen R Nystul MD†
 Kristin M Redenbaugh DO†
 Christy A Takemoto MD†
 Jennifer E Warren MD†
 Lydia Weyenberg MD†

ONCOLOGY

Thomas T Deleon MD*
 Gregory A Pollack MD*

OPHTHALMOLOGY

Cyril A Dalmon MD*
 Language(s): fra, spa
 Brett L Shapiro MD*
 Language(s): ase

OPTOMETRY

Kim E Ginoza OD†
 Raymond M Glauser OD†
 Language(s): spa, tha
 Kim H Kawakami OD†
 Evone K Wong OD†

ORTHOPAEDICS

James A Ferrier MD*
 David J Kaufman MD*
 Kimberley Mi Wirsing MD*

PHYSIATRY

Douglas P Stevens MD*
 Talent H Teoh MD*

PODIATRY

Elly Huang DPM*
 Language(s): fra, cmn

RADIOLOGY

Taylor L Macdonald DO^{AS}
 Troy H Maetani MD^{AS}
 Lee E Miyasato MD^{AS}

Christian S Welch MD^{AS}

UROLOGY

Todd H Hoekstra MD*
 Benjamin T Shurtleff MD*

OAHU**Hilo Clinic**

1292 Waianuenue Ave
 Hilo, HI 96820
808-432-2000

ADDICTION MEDICINE

Daniel A Moreno MD*
 Language(s): spa

BIARIATRIC MEDICINE

Hyewon Jun Jun MD*
 Language(s): kor

CARDIOLOGY

Nicholas S Matas MD*

DERMATOLOGY

Erin Nw Wilmer MD*

GENERAL SURGERY

Lisa M Grininger MD

GERIATRICS

Christina L Bell MD*
 Megan Mp Chock MD*
 Serena Hy Lo MD*

NEPHROLOGY

Mohamed H Ramadan MD*

NEUROLOGY

Todd R Devere MD*

ONCOLOGY

Kelly A Shimabukuro MD*

PAIN MANAGEMENT

Anthony Kc Leung DO*



PHYSIATRY

Merle Miura-Akamine MD*

PLASTIC SURGERY

Paul D Faringer MD*
Language(s): spa

PODIATRY

Kevin J Murphy DPM*

PULM-SLEEP MEDICINE

Jennifer Ma Kaya MD*
Janet N Myers MD*

RHEUMATOLOGY

David R Finger MD*

Honolulu Medical Office

1010 Pensacola St
Honolulu, HI 96814
808-432-2000

BARIATRIC MEDICINE

Hyewon Jun Jun MD*
Language(s): kor

DERMATOLOGY

Allyson A Spence-Shishido MD*

NEUROSURGERY

Christopher J Lenart MD*

OB/GYN

Jolene M Bachman MD†
Reina Ma Harris MD†
Sara C Harris MD†
Karin M Hayashida MD†
Diana T Kumar MD†
Melissa J Lawrence MD†
Salena M Loreda MD†
Jennifer P Lum MD†
Stephen R Nystul MD†

Eileen M Ogasawara-Chun MD†

Suha J Patel MD†
Ayanna M Walden MD†

ONCOLOGY

Kelly A Shimabukuro MD*

Honolulu Medical Office

1010 Pensacola Street
Honolulu, HI 96814-2118
808-432-2000

ALLERGY

Dayna Lee L Lucuab-Fegurgur MD†

Megan S Motosue MD†
Akila Sreedharan MD†

DERMATOLOGY

Nicole Mm Mau MD*
Jason W Suszko MD*
Annie R Wang MD*
Language(s): cmn
Shali Zhang MD*
Language(s): cmn

ENDOCRINOLOGY

Diane U Elegino-Steffens MD*
Jennifer A Loh MD*
Emily M Yap MD*

GERIATRICS

Christina L Bell MD*
Megan Mp Chock MD*
Stephenie R Fleegle MD*
Serena Hy Lo MD*
Brett Y Lu MD*
Ilya V Yepishin DO*

OB/GYN

Kelsi MI Chan MD†
Evan K Harrison MD†

Jingwen Hou MD†
Language(s): cmn
Sarah E Hutchison MD†
Erika M Kwock MD†
Diana L Patton MD†
Karen A Soules MD†
Alexandra J Sueda MD†
Teresa M Walsh MD†
Angel M Willey MD†

OCCUPATIONAL HEALTH SERVICES

Joseph R Dicostanzo MD*
Tina L Kuribayashi DO*
Peter V Mathews MD*
Stella W Tadaki MD*
Language(s): jpn

OPHTHALMOLOGY

Karen W Chen MD*
Dean E Hu MD*
Michael S Ibarra MD*
Anne R Kao MD*
Language(s): spa
Alexander D Lin MD*
Christopher T Lum MD*
Julie K Nishimura MD*

OPTOMETRY

Roxanne M Gushiken OD†
Language(s): jpn
Jennifer Wq Kwock OD†
Michelle J Louie-Gillia OD†
Jeffrey S Maebori OD†
Michelle M Okabe OD†
Jan Sn Remillard OD†
Dulcianne Y Suzuki OD†



Kailua Clinic

201 Hamakua Drive
Kailua, HI 96734-3984
808-432-2000

OPTOMETRY

Stephanie Xi Shao Jones OD†

Koolau Medical Office

45-602 Kamehameha Highway
Kaneohe, HI 96744-2017
808-432-2000

OB/GYN

Melissa J Lawrence MD†
Eileen M Ogasawara-Chun
MD†

Koolau Medical Office

45-602 Kamehameha Hwy
Kaneohe, HI 96744
808-432-2000

OB/GYN

Jolene M Bachman MD†
Kelsi MI Chan MD†
Reina Ma Harris MD†
Evan K Harrison MD†
Sarah E Hutchison MD†
Diana T Kumar MD†
Erika M Kwock MD†
Salena M Loreda MD†
Jennifer P Lum MD†
Stephen R Nystul MD†
Suha J Patel MD†
Teresa M Walsh MD†

Mapunapuna Medical Office

2828 Paa St
Honolulu, HI 96819
808-432-0000

DERMATOLOGY

Nicole Mm Mau MD*

Jason W Suszko MD*

PLASTIC SURGERY

Paul D Faringer MD*
Language(s): spa
Kenneth K Kao MD*
Language(s): fra, spa
Scott M Nishikawa MD*

Mapunapuna Medical Office

2828 Paa Street
Honolulu, HI 96819-4430
808-432-2000

ADDICTION MEDICINE

Daniel A Moreno MD*
Language(s): spa

DERMATOLOGY

Theresa S Devere MD*
Allyson A Spence-Shishido
MD*
Rodd H Takiguchi MD*
Erin Nw Wilmer MD*
Deborah J Yang MD*
Language(s): kor

**DEVELOPMENTAL
BEHAVIORAL PEDS**

Michael SI Ching MD*
Alina K Feeley BCBA*
Joshua H Fouts BCBA-D*

GASTROENTEROLOGY

Mohammed R Chowdhury MD*
Michelle X Delneo MD*
Kenneth S Hong MD*
Nathan T Kam MD*
Felix Ht Lui MD*
Joseph John B Manlolo MD*
Matthew M Tsushima MD*
Aaron L Woofter MD*

Mark M Yoshida MD*

GENETICS

Rebecca Y Bassett CGC*
Madison Tp Maeshiro MS*
Allison Ct Shykowski CGC*
Taylor Ann Ks Yamane CGC*

MEDICAL GENETICS

Robert B Hufnagel MD*
Sophia B Hufnagel MD†
David Ng MD*

PAIN MANAGEMENT

Anthony Kc Leung DO*
Eric Iy Sun DO*

PED SPECIALTY

Anita M Pedersen MD
Robert C Pedersen MD
Melanie L Shim MD
Language(s): spa

PHYSIATRY

Won-Yee Cheng MD*
Merle Miura-Akamine MD*
John A Sheehan MD*

RHEUMATOLOGY

David R Finger MD*
Michiko Inaba MD*
Jefferson R Roberts MD*

Moanalua Clinic

3288 Moanalua Rd
Honolulu, HI 96819
808-243-6000

GENERAL SURGERY

Andrew W Tan MD
Language(s): cmn

UROLOGY

Todd H Hoekstra MD*



Moanalua Medical Center
3288 Moanalua Road
Honolulu, HI 96819-1469
808-432-0000

ANESTHESIOLOGY

Alan Yj Ahana MD
Adam A Arita MD
Ann T Hau MD
Michael WI Ho MD
David Kim MD
Jay S Kwon MD
Michael Jk Shigemasa MD
Jay R S Tokeshi MD
David Y Ueunten MD

BARIATRIC MEDICINE

Hyewon Jun Jun MD*
Language(s): kor

CARDIOLOGY

Stephen K Chan MD*
Debleena P Dutt MD*
Jay Y Gadgil MD*
Christopher M Hom MD*
Paul D Mahoney MD*
Ali Z Merchant MD*
John E O'mara MD*
Language(s): jpn, spa
Isac C Thomas MD*
Samuel Wang MD*

CARDIOVASCULAR SURGERY

Tracy A Dorheim MD*
Jonathan M Philpott MD*

CONTINUING CARE

Catherine C Ching MD
Bradley A Chun MD
Carolin H Hubbard MD

Steven Kk Kramer MD
Cecily YI Ling MD
Aleza Matayoshi MD
Monica C Romanko MD
Dylan J Sheridan MD
Tammara S Stefanelli MD
Johnnie A Yates MD

CRITICAL CARE

Benjamin W Berg MD
John A Kileci MD
Jacqueline O King MD
Sreenandh Krishnagopalan MD
Peter K Lee MD
Sunghyun Lee MD
Language(s): kor
Michael J McMahon MD
Angelina A Narashima MD
Philip A Verhoef MD

EMERGENCY MEDICINE

Maria G Bevilacqua MD
Orn-Usa Boonprakong MD
Benjamin T Brown MD
Michael C Devisser MD
Amy Tv Do-Nguyen MD
Heather E Enomoto MD
Keith C Errecart MD
James S Ford MD
David T Fujiwara MD
Leslie J Gershoff MD
Timothy S Honderick DO
Language(s): spa
Justin T Huggins MD
Jay T Ishida MD
Brian A Jan MD
David J Kim MD

Carlyn Y Ko MD
Eric D Kollai MD
Jose I Marquez MD
Nicholas M Mauricio MD
Michael A Mian MD
Jessica S Oh MD
Louis J Paoletta MD
Laura A Russell MD
Allen A Sann MD
Sameed S Shaikh DO
Heidi M Solberg-Shankle MD
Jocelyn M Sonson MD
Stanley H Sung MD
Kelly K Tam Sing MD
William R Tomkiewicz MD
Jeanne K Tyan MD
Patricia E Van Leer MD
Julie K Wachtel DO
Robert D Welborn MD
Blaine Blaine Williams MD
Jonathan D Woo MD
John Zhang MD

ENT

Steven M Chau MD*
Brian S Chen MD*
Charissa N Kahue MD*
Jae H Lim MD*
Sungjin A Song MD*
Bovey Z Zhu MD*

GASTROENTEROLOGY

Ankur Jain MD*

GENERAL SURGERY

Lisa M Grininger MD
David J Hsiang MD
Language(s): cmn



Jonathan P Kuehne MD
Briana J Lau-Amii MD
Chan W Park MD
Angela Penn MD
Rebecca S Sawai MD
Ryan K Takamori MD
Brian K Wong MD
Mark S Yamamura MD
Language(s): spa

HOSPITALIST

Kristie L Akamine MD
David D Bell MD
Tyffany P Chen MD
Sze Mei Chung MD
Irina R Crook MD
Language(s): fra, rus, ukr
Janice F Fong MD
Lena S Furmark MD
Kea Db Gilbert MD
Lynne Grieco MD
Julianne Griswold DO
William Brian B Hatten DO
Timothy S Hiura MD
Helena C Holmgren MD
Jordan M Jensen MD
Joseph H Kamai MD
Shota J Kamo MD
Christine Kim MD
Diana Th Kim MD
Katherine W Kingsley MD
Lien-Thanh C Kratzke MD
Ruchi Kumari MD
Kim Hoang B Le MD
Language(s): vie
Henry Lew MD
Sue K Lim MD

Monica K Mau MD
Zamir V Moen MD
Chelsie L Moyer MD
Vikram B Mruthyunjayanna MD
Language(s): hin
Jennifer N Nishioka MD
Neil Y Onizuka MD
Marina V Ostroukhova MD
Elizabeth A Ranft DO
Kenneth C Schwab MD
Daniel Y Song MD
Aurelian F Stewart MD
Alison K Tamiya MD
Aileen N Tamura MD
Raquel R Tello MD
Nina G Thalody MD
Language(s): mal, tam
Samuel T White DO
Dexter M Wong MD
Katharine Wong MD
Zelah G Yamagata MD
Jaelene Lck Yates MD
Kelley B Yim MD

HOSPITALIST NIGHT

Alisa M Ching MD
Theresa C Dizon MD
Language(s): tgl
Sarah E Koopmann MD
Ben Kulia MD
Chanisha J Martin MD
Arun Ramachandran MD

INFECTIOUS DISEASES

Rashmi V Baragi MD*
Tarquin K Collis MD*
Language(s): spa
Grace Kiet MD*

Charles F Miller MD*
Stacie K Nishimoto MD*
Shellie K Yamashita MD*

NEPHROLOGY

Thomas Jessie T Aldan MD*
Nivin Aziz MD*
Thomas Chen MD*
Karen I Ching MD*
Mohamed H Ramadan MD*
Tiffany C Wong MD*

NEUROLOGY

Sharin Ys Burton MD*
Monique Canonico DO*
Todd R Devere MD*
Sarah T Graner MD*
Christopher R Kurahashi MD*

NEUROSURGERY

Matthew Y Chang MD*
Allen D Efron MD*
Ramesh M Kumar MD*
Christopher J Lenart MD*

OB/GYN

David M Anderson MD†
William A Goh MD†
Travis-Riley K Korenaga MD†
Keith K Ogasawara MD†
Brian T Pierce MD†
Thanasak Sueblinvong MD†
David L Walton MD†
Language(s): jpn

ONCOLOGY

Keola K Beale MD*
Jennifer F Carney MD*
Matthew L Chase MD*
Dipak Ghelani DO*

Tamie L Kerns DO*
Kelly A Shimabukuro MD*

ORTHOPAEDICS

Benjamin Jdh Chun MD*
Sean P Kelly MD*
Gregory Y Lee MD*
Brian J Mannino MD*
Burt E Moritz MD*
Kanu M Okike MD*
Gale T Prentiss MD*
Tiare E Salassa MD*
Mark D Santi MD*
Robert D Shin MD*
Eugene A Toney MD*
David A Vasconcellos MD*
Steve W Wang MD*
Anne Kr Wright MD*

PATHOLOGY

Christina M Belnap MD^{AS}
Michael D Black MD^{AS}
Stacey A Honda MD^{AS}
Tove V Isaacson MD^{AS}
Brock Jk Kaya MD^{AS}
Jonathan M Kitayama MD^{AS}
Jill C Ono MD^{AS}
Robyn Y Pang MD^{AS}
Rishi A Patel DO^{AS}
Jane H Uyehara-Lock MD^{AS}

PED SPECIALTY

Judd Boloker MD
Lois D Chiu MD
Language(s): yue
Richard A Jack MD
Jerome P Lee MD
Elisa V Malin MD

Monica A Nayakwadi-Singer MD

Colin Petko MD
Language(s): deu
Martin L Piette MD
Stacie A Shibao MD
Language(s): ase, jpn
Christopher B Stefanelli MD
Tiong H Tjoeng MD
Anne B Tran MD
Language(s): vie
Yuki Yasaka MD
Aimee I Yeap MD
Alexander Zusman MD
Language(s): , spa

PEDIATRIC CRITICAL CARE

Jorge A Gutierrez MD
Language(s): spa
Christopher Naun MD

PLASTIC SURGERY

Paul D Faringer MD*
Language(s): spa
Kenneth K Kao MD*
Language(s): fra, spa
Scott M Nishikawa MD*

PODIATRY

James D Anderson DPM*
Antonio M Feria DPM*
Language(s): tgl
Kevin J Murphy DPM*
Michelle A Tsou DPM*
Andrew S Yun DPM*
Language(s): kor

PULM-SLEEP MEDICINE

Donald L Helman MD*
Brendan K Huang MD*
Jennifer Ma Kaya MD*

Shanon T Makekau MD*
Janet N Myers MD*

RADIOLOGY

Srividya Anandan MD^{AS}
Bradford S Burton MD^{AS}
Language(s): jpn
Eric H Chen MD^{AS}
Sarah Nh Cheng MD^{AS}
Wayne Y Cheng MD^{AS}
Language(s): cmn
Brian H Ching DO^{AS}
Stephen E Darling MD^{AS}
Lana H Gimber MD^{AS}
Alan T Kuramoto MD^{AS}
Randy Km Lau MD^{AS}
Dane Cwl Lee MD^{AS}
Mark A Lum MD^{AS}
Jason C Merchant MD^{AS}
Lex A Mitchell MD^{AS}
Kristen T Nagata MD^{AS}
Earl K Nishimura MD^{AS}
Jayme M Takahashi MD^{AS}
Kristi Sm Takaki MD^{AS}
Mark Tt Takaki MD^{AS}
Peter H Takeyama MD^{AS}
Language(s): jpn
Samuel M Wu MD^{AS}
Language(s): cmn

SURGERY, MAXILLOFACIAL

Andrew A Gutierrez DDS*
Harry J Jackson DDS*
Michael J Rethman DMD*

UROLOGY

Ann Michele Aspera MD*
Tom S Feng MD*
Language(s): cmn

Linley Gerald MD*
Gregory P Thibault MD*
David C Wei MD*

VASCULAR SURGERY

Justin M Galovich MD*
Selena G Goss MD*
Jessica O Green MD*
Nathan K Itoga MD*
Raymond Wm Lee MD*
Nicolas A Nelken MD*

Waipio Medical Office

94-1480 Moaniani St
Waipahu, HI 96797
808-432-2000

GERIATRICS

Christina L Bell MD*
Megan Mp Chock MD*
Stephanie R Fleegle MD*
Serena Hy Lo MD*

OB/GYN

Kelsi MI Chan MD†
Evan K Harrison MD†
Sarah E Hutchison MD†
Erika M Kwock MD†
Stephen R Nystul MD†

Eileen M Ogasawara-Chun MD†

Alexandra J Sueda MD†
Teresa M Walsh MD†
Angel M Willey MD†

OPHTHALMOLOGY

Karen W Chen MD*
Dean E Hu MD*
Alexander D Lin MD*
Christopher T Lum MD*
Julie K Nishimura MD*

PHYSIATRY

Merle Miura-Akamine MD*

PULM-SLEEP MEDICINE

Jennifer Ma Kaya MD*
Shanon T Makekau MD*

Waipio Medical Office

94-1480 Moaniani Street
Waipahu, HI 96797-4632
808-432-2000

OB/GYN

Jolene M Bachman MD†
Reina Ma Harris MD†
Sara C Harris MD†
Karin M Hayashida MD†

Diana T Kumar MD†
Salena M Loreda MD†
Jennifer P Lum MD†
Suha J Patel MD†
Ayanna M Walden MD†

OCCUPATIONAL HEALTH SERVICES

Neelesh B Fernandes MD*
Peter Bt Lum MD*

OPTOMETRY

Michelle R Cabezas OD†
Shantelle S Kamibayashi OD†
Courtney E Muraoka OD†
Ashley M Porter OD†
Creighton Sh Woo OD†

West Oahu Medical Office At Kapolei

401 Kamokila Blvd
Kapolei, HI 96707
808-432-0000

BARIATRIC MEDICINE

Hyewon Jun Jun MD*
Language(s): kor

OB/GYN

Jennifer P Lum MD†



Mental Health Services

HAWAII ISLAND

Kona Medical Office

74-517 Honokohau St
Kailua-Kona, HI 96740-2715
808-334-4400

INTEGRATED BEHAVIORAL HEALTH

Joy KI Andrade MD†
Philippe T Levy MD†
Kimberly L Valentine MD†

MAUI

Lahaina Modular

2301 Kaanapali Parkway
Lahaina, HI 96761
808-243-6000

INTEGRATED BEHAVIORAL HEALTH

Heidi F Lopez-Coonjohn MD†

Maui Lani Medical Office

55 Maui Lani Parkway
Wailuku, HI 96793-2416
808-243-6000

INTEGRATED BEHAVIORAL HEALTH

Heather E Goff MD†
Amber Lr Kawamura MD†
Heidi F Lopez-Coonjohn MD†

Jennifer B Villa MD†

OAHU

Ala Moana Clinic

1441 Kapiolani Blvd
Honolulu, HI 96814-4402
808-432-7600 1441 Kapiolani
Blvd
Honolulu, HI 96814
808-432-7600

INTEGRATED BEHAVIORAL HEALTH

Roman S Acierto DO†
Joy KI Andrade MD†
Heather E Goff MD†
Hyun-Dong S Hahn MD†
Gina R Kellner MD†
Kevin W Kuich MD†
Kisun Lee DO†
Philippe T Levy MD†
Christopher K Lind MD†
Tina R Melendrez-Chu MD†
Jessica H Morris MD†
Bharathi M Raidoo MD†
Audra J Ryan-Shepard MD†
Matthew M Sheehan MD†
Bradley H Steinwachs MD†
Daniel J Tseng MD†

Kimberly L Valentine MD†

Jennifer B Villa MD†
Johnathan Wu MD†

Hilo Clinic

1292 Waianuenue Ave
Hilo, HI 96820
808-334-4400

INTEGRATED BEHAVIORAL HEALTH

Joy KI Andrade MD†

Moanalua Medical Center

3288 Moanalua Road
Honolulu, HI 96819-1469
808-432-0000

INTEGRATED BEHAVIORAL HEALTH

Winston Chung MD†

Waipio Medical Office

94-1480 Moaniani Street
Waipahu, HI 96797-4632
808-432-2000

INTEGRATED BEHAVIORAL HEALTH

Hyun-Dong S Hahn MD†
Kevin W Kuich MD†
Christopher K Lind MD†
Matthew M Sheehan MD†
Daniel J Tseng MD†



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Affiliate Providers

HAWAII

Alii Health Center

78-6831 Alii Dr
Kailua Kona, HI 96740
808-747-8321

INTERNAL MEDICINE

Unpok Choe MD†

Alii Health Center

78-6831 Alii Dr Ste 328
Kailua Kona, HI 96740
808-747-8321

INTERNAL MEDICINE

Douglas M. Dixon MD†

Edward Gutteling MD

670 Kekuaanau St
Hilo, HI 96720
808-961-2609

ORTHOPEDICS

Edward William Gutteling MD*

Edward Gutteling MD

670 Ponahawai St Ste 217
Hilo, HI 96720
808-961-2609

ORTHOPEDICS

Edward William Gutteling MD*

Hilo Medical Center

1285 Waianuenue Ave
Hilo, HI 96720
808-932-3590

RADIATION ONCOLOGY

Linda S Gerner MD*

Hilo Medical Center

1285 Wainuenue Ave
Hilo, HI 96720
808-932-3590

RADIATION ONCOLOGY

Kevin C Wilcox MD*

Hilo Medical Center

75 Puuhonu Pl Ste 101
Hilo, HI 96720
808-769-4197

CARDIOLOGY

Jamison Wyatt MD*

Island Cardiovascular & Vein Institute LLC

75-5591 Palani Rd Suite 2002
Kailua Kona, HI 96740
808-769-4197

CARDIOLOGY

Rahul Bose MD*

Jaweed Sayeed MD*

James A Smith DO*

Kristi L Yearout NP*

Island Cardiovascular & Vein Institute LLC

75 Puuhonu Pl
Hilo, HI 96720
808-769-4197

CARDIOLOGY

Rahul Bose MD*

Kristi L Yearout NP*

Island Cardiovascular & Vein Institute LLC

75 Puuhonu Pl Ste 101
Hilo, HI 96720
808-769-4197

CARDIOLOGY

Jaweed Sayeed MD*

James A Smith DO*

Lovina H Sabnani Do

1190 Waianuenue Ave
Hilo, HI 96720
808-933-3800

OTOLARYNGOLOGY (ENT)

Lovina Sabnani DO*

Lovina H Sabnani Do

75 Puuhonu Pl Ste 101
Hilo, HI 96720
808-933-3800

OTOLARYNGOLOGY (ENT)

Lovina Sabnani DO*

Ronald D Ah Loy MD Inc

64-5188 Kinohou St
Kamuela, HI 96743
808-887-0600

GASTROENTEROLOGY

Ronald D Ah Loy MD*

INFECTIOUS DISEASE

Ronald D Ah Loy MD*

Ryan M Smith Do Inc

1248 Kinoole St Unit 104
Hilo, HI 96720
808-636-6393

CARDIOLOGY

Ryan M Smith DO*

Vein Clinics Of Hawaii

65-1158 Mamalahoa Hwy Suite 16
Kamuela, HI 96743
808-585-2955

VASCULAR SURGERY

Randall S Juleff MD*

Vein Clinics Of Hawaii

670 Ponahawai St # 220
Hilo, HI 96720
808-585-2955

VASCULAR SURGERY

Randall S Juleff MD*

KAUAI



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Arthur Wh Loo Od Inc
3-2600 Kaumualii Hwy Ste
1508
Lihue, HI 96766
808-245-8564

OPTOMETRY

Jere H Loo OD

Avana Health LLC
5409 Laipo Rd
Kapaa, HI 96746
808-431-5322

GERIATRICS

Ashok Kannan DO*

Capelli Corporation
2490 Oka St
Kilauea, HI 96754
808-828-1418

FAMILY MEDICINE

Jon-Michael Allen PA-C†

INTERNAL MEDICINE

Thomas G Capelli li DO†

NP PRIMARY CARE

Janet Bilafer-Steiner NP*

Charlie Y Sonido MD Inc
3216 Elua St
Lihue, HI 96766
808-246-3800

FAMILY MEDICINE

Rainier D Bautista MD†

GENERAL MEDICINE

Edward S. Lanson MD†

INTERNAL MEDICINE

Charlie Y Sonido MD†

Chia Sonia Granda MD LLC
4-1461 Kuhio Hwy
Kapaa, HI 96746
808-386-4860

PSYCHIATRY

Chia S Granda MD†

Chrysalis Medical
5-4280 Kuhio Hwy # G202
Princeville, HI 96722
808-634-0332

FAMILY MEDICINE

Steve M. Rogoff MD†

Dr Benjamin Cheung Od
4300 Nuhou St
Lihue, HI 96766
808-241-4013

OPTOMETRY

Benjamin Cheung OD

Dr Chet A Myers Od LLC
2964 Ewalu St
Lihue, HI 96766
808-245-2772

OPTOMETRY

Chet A Myers OD

**Dr Joel E Punzal Optometrist
LLC**
4454 Nuhou St Ste 513
Lihue, HI 96766
808-278-8383

OPTOMETRY

Joel E Punzal OD

Eye Care Center Of Kauai
4439 Pahee St
Lihue, HI 96766
808-246-0051

OPHTHALMOLOGY

Timothy L Lee MD*

Jean Shein MD*

OPTOMETRY

Layne Hashimoto OD
Bradley R. Mendoza OD
Stacey Morinaga OD

HHSC - Kauai Region Clinics
2469 Puu Rd
Kalaheo, HI 96741
808-378-4557

PEDIATRICS

Nathan J. Kessler DO†

HHSC - Kauai Region Clinics
2469 Puu Rd Ste C
Kalaheo, HI 96741
808-378-4557

PA-C PRIMARY CARE

Erin P. Carrington PA-C*

PEDIATRICS

James F. Raelson MD†
Debra J. Tomek MD†

HHSC - Kauai Region Clinics
2469 Puu Rd Suite C
Kalaheo, HI 96741
808-332-8523

FAMILY MEDICINE

Cynthia Horton MD†

HHSC - Kauai Region Clinics
2829 Ala Kalanikaumaka St
Suite B-201
Koloa, HI 96756
808-742-0999

FAMILY MEDICINE

Heidi Clouser NP†
Dana D. Michaan PA-C†
Ryan T. Wada PA-C†



PODIATRY

Brian Orahoad DPM*

HHSC - Kauai Region Clinics

4353 Waialo Rd
Eleele, HI 96705
808-335-0579

FAMILY MEDICINE

Amy R Guyton MD†
Lauren Riley PA-C†

INTERNAL MEDICINE

C. Mitchell Jenkins MD‡

HHSC - Kauai Region Clinics

4489 Papalina Rd
Kalaheo, HI 96741
808-332-8523

FAMILY MEDICINE

Cynthia Horton MD†
Susan M Minnich NP†

INTERNAL MEDICINE

Mary Linda Paul MD†

HHSC - Kauai Region Clinics

4643 A Waimea Canyon Dr
Waimea, HI 96796
808-378-4557

PEDIATRICS

James F. Raelson MD†

HHSC - Kauai Region Clinics

4643 B Waimea Canyon Dr
Waimea, HI 96796
808-338-8311

FAMILY MEDICINE

Beverly E. Tumbaga NP†

GENERAL SURGERY

Elisabeth N. Biuk-Aghai MD

PEDIATRICS

James F. Raelson MD†

Bernard A. Riola MD†

HHSC - Kauai Region Clinics

4643 Waimea Canyon Dr Ste B
Waimea, HI 96796
808-338-8311

CARDIOLOGY

John T. Funai MD*

FAMILY MEDICINE

Heidi Clouser NP†

GASTROENTEROLOGY

Stephen D Coleman MD*

GENERAL SURGERY

Jennifer L. Weymouth DO

OBSTETRICS AND GYNECOLOGY (OB-GYN)

Surachat Chatkupt MD*

Graham T. Chelius MD*

Zakera Nanabawa MD*

Heidi Jean Purcell MD*

PEDIATRICS

Nathan J. Kessler DO†

PODIATRY

Brian Orahoad DPM*

HHSC - Kauai Region Clinics

4800 Kawaihau Rd
Kapaa, HI 96746
808-338-8311

FAMILY MEDICINE

Henry Keiser NP†

OBSTETRICS AND GYNECOLOGY (OB-GYN)

Graham T. Chelius MD*

Zakera Nanabawa MD*

PSYCHIATRY

Kanwardeep S. Kaleka MD

Jon Nakamura MD

4374 Kukui Grove St Ste 102
Lihue, HI 96766
808-246-6253

PSYCHIATRY

Jon Nakamura MD

Kapaa Pediatrics LLC

4-1461 Kuhio Hwy
Kapaa, HI 96746
808-634-8011

PEDIATRICS

Jesse T Lam MD‡

Kauai Dermatology LLC

4366 Kukui Grove St Ste 201
Lihue, HI 96766
808-246-6904

DERMATOLOGY

Thomas Potter MD*

Kauai Eye Institute

3170- B Jerves St
Lihue, HI 96766
808-245-8765

OPHTHALMOLOGY

Janie H Yoo MD*

OPTOMETRY

Michael K Oride OD‡

Kauai Medical Clinic

3-3420 Kuhio Hwy
Lihue, HI 96766-1098
808-245-1511

OBSTETRICS AND GYNECOLOGY (OB-GYN)

Aries Kuo MD*



Kauai Medical Clinic
3-3420 Kuhio Hwy Ste B
Lihue, HI 96766
808-245-1540

GASTROENTEROLOGY

Romeo Esquivel MD*

UROLOGY

Peter Tran DO*

Kauai Medical Clinic
3-3420 Kuhio Hwy Suite B
Lihue, HI 96766
808-245-1100

CARDIOLOGY

Andrew U. So DO*

GASTROENTEROLOGY

Matthew O Phillips PA-C*

GENERAL SURGERY

Cristiana M. Bertocchi MD
Catherine Chung MD
Linda A Miyashiro MD
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Daniel B Judd MD*
David Rovinsky MD*

OTOLARYNGOLOGY (ENT)

Jay M. Murphy MD*

PHYSIATRY

Heather A Hopkins MD*

PODIATRY

Tyler A Chihara DPM*

Kauai Medical Clinic
3420 Kuhio Hwy
Lihue, HI 96766
808-245-1500

GENERAL SURGERY

Carnaghi V. Martin MD

ORTHOPEDICS

Frank Pagel PA-C*

Krishna Kumar MD
4100 Oni Pl
Kalaheo, HI 96741
808-332-8433

PSYCHIATRY

Krishna Kumar MD

Michael Braun MD
4473 Pahee St Ste O
Lihue, HI 96766
808-246-2002

INTERNAL MEDICINE

Michael S Braun MD†

**Northwest Renal Clinic, Inc.
Db a Island Kidney Care**

4473 Pahee St
Lihue, HI 96766

NEPHROLOGY

Raymond Petrillo MD*

R Craig Netzer MD Inc
4473 Pahee St Ste O
Lihue, HI 96766
808-246-2002

FAMILY MEDICINE

R Craig Netzer MD†

Stephanie Skow MD Inc
4334 Rice St Ste 204
Lihue, HI 96766
808-634-2376

PSYCHIATRY

Stephanie Skow MD

Vein Clinics Of Hawaii

3214 Akahi St
Lihue, HI 96766

VASCULAR SURGERY

Mallory J. Flynn PA-C*
Randall S Juleff MD*
Rebecca A Maestas PA-C*
Tam Tran NP*

LANAI

Kapiolani Medical Specialists
333 6th St
Lanai City, HI 96763
808-203-6580

**OBSTETRICS AND
GYNECOLOGY (OB-GYN)**

Cori-Ann M. Hirai MD*

**Lanai Community Health
Center**
333 6th St
Lanai City, HI 96763
808-565-6919

BEHAVIORAL HEALTH

Cori L. Takesue PSYD

FAMILY MEDICINE

Taryn T. Achong NP†

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NP PRIMARY CARE

Kris Aceret NP*
Jared H Medeiros NP*

OPTOMETRY

Carlys M Higuchi OD
Michael Leong OD
Jamie Teshima OD

PEDIATRICS

Derek A. Ching MD†
Tawni H Gesteuyala MD†

PSYCHIATRY

Anthony Guerrero MD
Sara Haack MD

**State Of Hawaii Department
Of Health AMHD**

730 Lanai Ave Suite 6
Lanai City, HI 96763

PSYCHIATRY

Laurie Nadal MD

Straub Clinic And Hospital

628 7th St B
Lanai City, HI 96763
808-565-6423

FAMILY MEDICINE

John Janikowski MD†
Elizabeth M Logalbo DO†

MAUI

James R Williams MD LLC

85 Maui Lani Pkwy
Wailuku, HI 96793
808-442-5700

INFECTIOUS DISEASE

James R Williams MD*

Pacific Cancer Institute

227 Mahalani St
Wailuku, HI 96793
808-249-1600

RADIATION ONCOLOGY

Sharon Dutton MD*
Benjamin P Falit MD*
Berit L Madsen MD*

Richard Parsons MD Inc

221 Mahalani St
Wailuku, HI 96793
530-255-4963

VASCULAR SURGERY

Richard E Parsons MD*

Richard Parsons MD Inc

85 Maui Lani Pkwy
Wailuku, HI 96793
530-255-4963

VASCULAR SURGERY

Richard E Parsons MD*

Ryan M Smith Do Inc

210 Imi Kala St Unit 209
Wailuku, HI 96793
808-636-6393

CARDIOLOGY

Ryan M Smith DO*

Ryan M Smith Do Inc

221 Piikea Ave Unit 8268
Kihei, HI 96753
808-636-6393

CARDIOLOGY

Ryan M Smith DO*

Vein Clinics Of Hawaii

140 N Market St # 103
Wailuku, HI 96793
808-585-2955

VASCULAR SURGERY

Randall S Juleff MD*

MOLOKAI

**Koolau Womens Health Care
Inc**

280 Home Olu Pl
Kaunakakai, HI 96748
808-230-8500

**OBSTETRICS AND
GYNECOLOGY (OB-GYN)**

Eesha R Bhattacharyya MD*

Ohana Eye Center Inc

30 Oki Pl
Kaunakakai, HI 96748
808-553-3227

OPHTHALMOLOGY

Douglas F Chu MD*

**State Of Hawaii Department
Of Health AMHD**

65 Makaena St Suite 107
Kaunakakai, HI 96748

PSYCHIATRY

Laurie Nadal MD

OAHU

C Kimo Chan MD LLC

45-1144 Kamehameha Hwy
Ste 300
Kaneohe, HI 96744
808-371-1311

PSYCHIATRY

Clayton Kimo Chan MD

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Coastal Dream Docs Inc

3288 Moanalua Rd
Honolulu, HI 96819
808-784-2588

PULMONOLOGY

Stephen M. Seink MD*

Eye Doctors Hawaii

6600 Kalaniana'ole Hwy Ste
114c
Honolulu, HI 96825
808-373-9373

OPHTHALMOLOGY

Kenneth Kwan-Hyun Chang
MD*

**G Todd Bessinger MD Phd
LLC**

407 Uluniu St Ste 314
Kailua, HI 96734
808-218-7889

DERMATOLOGY

Glenn T Bessinger MD*

**G Todd Bessinger MD Phd
LLC**

6700 Kalaniana'ole Hwy Ste
217
Honolulu, HI 96825
808-218-7889

DERMATOLOGY

Glenn T Bessinger MD*

**G Todd Bessinger MD Phd
LLC**

970 N Kalaheo Ave Ste C-108
Kailua, HI 96734
808-218-7889

DERMATOLOGY

Glenn T Bessinger MD*

Golden Dermatology LLC

2226 Liliha St Ste 302
Honolulu, HI 96817
808-585-8008

DERMATOLOGY (MOHS)

Spring Golden MD*

Golden Dermatology LLC

2828 Paa St
Honolulu, HI 96819
808-585-8008

DERMATOLOGY (MOHS)

Spring Golden MD*

**Hawaii Dermatology And
Surgery Inc**

1330 Ala Moana Blvd
Honolulu, HI 96814
808-487-7938

DERMATOLOGY

William K Wong MD*

**Hawaii Dermatology And
Surgery Inc**

99-128 Aiea Heights Dr # 703
Aiea, HI 96701
808-487-7938

DERMATOLOGY

William K Wong MD*

Mel A Ona MD Inc

590 Farrington Hwy Unit 526a
Kapolei, HI 96707
808-762-2311

GASTROENTEROLOGY

Aaron J Small MD*

Mel A Ona MD Inc

98-1079 Moanalua Rd
Aiea, HI 96701
808-762-2311

GASTROENTEROLOGY

Aaron J Small MD*

Michael Komeya MD

1360 S Beretania St Ste 210
Honolulu, HI 96814
808-545-5902

PSYCHIATRY

Michael Komeya MD

Michael Komeya MD

95 Kawanānakoā Pl
Honolulu, HI 96817
808-545-5902

PSYCHIATRY

Michael Komeya MD

**Orthopedic Associates Of
Hawaii LLP**

1401 S Beretania St Ste 750
Honolulu, HI 96814
808-536-2261

ORTHOPEDICS

Jeffery K Harpstrite MD*

Jay M Marumoto MD*

**Orthopedic Associates Of
Hawaii LLP**

94-1144 Ka Uka Blvd
Waipahu, HI 96797
808-536-2261

ORTHOPEDICS

Jay M Marumoto MD*



**Pacific Radiation Oncology
LLC**

2226 Liliha St Ste 300
Honolulu, HI 96817
808-547-6881

RADIATION ONCOLOGY

Samuel R. Birer MD*
Susie Chen MD*
John Lederer MD*
Richard Y Lee MD*
Laeton Pang MD*
Christina K Speirs MD*

**Pacific Radiation Oncology
LLC**

226 Liliha St Ste 300
Honolulu, HI 96817
808-547-6881

RADIATION ONCOLOGY

Michael C Roach MD*

**Pacific Radiation Oncology
LLC**

3288 Moanalua Rd
Honolulu, HI 96819
808-547-6881

RADIATION ONCOLOGY

Samuel R. Birer MD*

Susie Chen MD*
John Lederer MD*
Richard Y Lee MD*
Laeton Pang MD*
Michael C Roach MD*

**Pacific Radiation Oncology
LLC**

98-1005 Moanalua St Ste 4010
Aiea, HI 96701
808-547-6881

RADIATION ONCOLOGY

Christina K Speirs MD*

Ryan M Smith Do Inc

405 N Kuakini St Unit 1105
Honolulu, HI 96817
808-636-6393

CARDIOLOGY

Ryan M Smith DO*

Ryan M Smith Do Inc

46-001 Kamehameha Hwy Ste
212
Kaneohe, HI 96744
808-636-6393

CARDIOLOGY

Ryan M Smith DO*

Straub Clinic And Hospital

888 S King St
Honolulu, HI 96813
808-522-4469

VASCULAR SURGERY

Raymond Lee MD*

Straub Clinic And Hospital

98-151 Pali Momi St Suite 142
Aiea, HI 96701
808-483-6400

ALLERGY

Faye F Tachibana MD

Vein Clinics Of Hawaii

1441 Kapiolani Blvd Suite 1902
Honolulu, HI 96814
808-585-2955

**CARDIOTHORACIC
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VASCULAR SURGERY

Randall S Juleff MD*



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Hospitals

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808-263-5500

Leahi Hospital
3675 Kilauea Ave.
Honolulu, HI 96816
808-733-8000

Kahuku Hospital
56-117 Pualalea Street
Kahuku, HI 96731
808-293-9221

Kapiolani Medical Center
for Women and Children
1319 Punahou St.
Honolulu, HI 96826
808-983-6000

Kuakini Medical Center
347 North Kuakini Street
Honolulu, HI 96817
808-536-2236

Maluhia Hospital
1027 Hala Dr.
Honolulu, HI 96817
808-832-5874
Moanalua Medical Center
3288 Moanalua Rd.
Honolulu, HI 96819
808-432-8000

Pali Momi Medical Center
98-1079 Moanalua Rd.
Aiea, HI 96701
808-486-6000

Shriners Hospitals for
Children

1310 Punahou St.
Honolulu, HI 96826
808-941-4466

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888 S. King St.
Honolulu, HI 96813
808-522-4000

Wahiawa General Hospital
128 Lehua St.
Wahiawa, HI 96786
808-621-8411

MAUI

Kula Hospital
100 Keokea Pl.
Kula, HI 96790
808-878-1221

Maui Memorial Medical
Center
221 Mahalani St.
Wailuku, HI 96793
808-244-9056

Maui Health System, A
Kaiser Foundation Hospitals
LLC
3288 Moanalua Road
Honolulu, HI 96819
808-243-3095

HAWAII ISLAND

Hale Hoola Hamakua
45-547 Plumeria Street
Honokaa, HI 96727
808-775-7211

Kau Hospital
1 Kamani Street
Pahala, HI 96777
808-932-4200

Kohala Hospital
54-383 Hospital Road
Kapaau, HI 96755
808-889-6211

Hilo Medical Center
1190 Waianuenue Avenue
Hilo, HI 96720
808-974-6700

Kona Community Hospital
79-1019 Haukapila Street
Kealahou, HI 96750
808-322-4464



Skilled Nursing Facilities

OAHU

Pediahealth Corporation
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Ewa Beach, HI 96706
808-681-1200

15 Craigsid
15 Craigsid Place
Honolulu, HI 96817
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Ann Pearl Nursing Facility
45-181 Waikalua Road
Kaneohe, HI 96744
808-247-8558

Arcadia Retirement Residence
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Honolulu, HI 96814
808-941-0941

Avalon Care Center - Honolulu
1930 Kam IV Road
Honolulu, HI 96819
808-847-4834

Avalon Care Center-Hale Nani, LLC
1677 Pensacola Street
Honolulu, HI 96822
808-537-3371

Care Center of Honolulu Convalescent Center of Honolulu
1900 Bachelot Street
Honolulu, HI 96817
808-531-5302

Clarence T.C. Ching Villas St. Francis
2230 Liliha St.
Honolulu, HI 96817

Hale Malamalama

6163 Summer Street
Honolulu, HI 96821
808-396-0537

Island Health
45-545 Kamehameha Hwy.
Kaneohe, HI 96744
808-441-9516

KahalaSeniorLivingComm .Inc.dbaKahalaNui Hiolani Care Ctr
4389 Malia Street
Honolulu, HI 96821
808-218-7014

Kalakaua Gardens
1723 Kalakaua Ave.
Honolulu, HI 96826
808-518-2273

Leeward Nursing Home Leeward Integrated Health Services
84-390 Jade Street
Waianae, HI 96792
808-695-9508

Life Care Services of Hawaii, LLC Hale Ola Kino
1314 Kalakaua Avenue,
2nd Floor
Honolulu, HI 96826
808-983-4444

Maunalani Nursing And Rehabilitation Center
5113 Maunalani Circle
Honolulu, HI 96816
808-732-0771

OCF Partners
1808 S. Beretania Street
Honolulu, HI 96826
808-973-1900

Palolo Chinese Home

2459 10th Avenue
Honolulu, HI 96816
808-737-2555

PC Care Corp.
919 Lehua Avenue
Pearl City, HI 96782
808-453-1919

Pohai Nani - Harry and Jeanette Weinberg Care Center
45-090 Namoku Street
Kaneohe, HI 96744
808-247-1670

MAUI Hale Makua Health Services
472 Kaulana Street
Kahului, HI 96732
808-877-2761

HAWAII ISLAND Regency Hilo Rehabilitation and Nursing Center
563 Kaumana Dr.
Hilo, HI 96720
808-498-0100

KAUAI Garden Isle Healthcare, LLC
3-3420 Kuhio Hwy., Suite 300
Kaneohe, HI 96744
808-245-180



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OAHU

808-322-2544

Honolulu Medical Office

1010 Pensacola St.
Honolulu, HI 96814
1-833-833-3333

Waimea Urgent Care

65-1230 Mamalahoa Hwy.,
A10
808-885-0660

West Oahu Medical Office at Kapolei

401 Kamokila Blvd.,
Kapolei, HI 96707
1-833-833-3333

MAUI

Maui Lani Medical Office

55 Maui Lani Pkwy.
Wailuku, HI 96793

Minit Medical

Lahaina Gateway Shopping
Center
305 Keawe St., #507
Lahaina, HI 96761
808-667-6161

Minit Medical

Maui Marketplace 270 Dairy
Rd., #239
808-667-6161

Minit Medical

1325 S. Kihei Rd., #103
Kihei, HI 96753
808-667-6161

HAWAII ISLAND

Hilo Urgent Care

670 Kekuanaoa St.
808-969-3051

Keaau Urgent Care Center

16-590 Old Volcano Hwy.
808-966-7942

Aloha Kona Urgent Care

75-5995 Kuakini Hwy., #213
808-365-2297

Keauhou Urgent Care Center

78-6831 Alii Dr., #416



Hearing Aid Providers By Island

OAHU

**Audiology Associates,
LLC**
99-115 Aiea Heights Dr Ste
264
Aiea, HI 96701
808-486-5000

Kona Medical Offices
74-517 Honokohau St.
Kailua, Kona, HI 96740
808-334-4400

Island Audiology, LLC
1601 Kapiolani Blvd Ste
980
Honolulu, HI 96814
808-955-4327

**Mary Lee Ruth, M.S.,
C.C.C.-A**
1150 S King St Ste 907
Honolulu, HI 96814
808-548-7884

Honolulu Medical Offices
1010 Pensacola St.
Honolulu, HI 96814
808-432-8000

Kailua Medical Offices
201 Hamakua Dr.
Kailua, HI 96734
808-432-8000

Moanalua Medical Center
3288 Moanalua Rd.
Honolulu, HI 96819
808-432-8000

MAUI

Wailuku Medical Offices
80 Mahalani St.
Wailuku, HI 96793
808-243-6000

HAWAII ISLAND

Island Audiology, LLC
73-5618 Maiau St
Ste A203
Honolulu, HI 96814
808-955-4327



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Optical Centers By Island

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Honolulu, HI 96814
808-432-2000
866-400-1760

Kailua Medical Offices
201 Hamakua Dr.
Kailua, HI 96734
808-432-2000

Pan Pacific Laser Inc.
1330 Ala Moana Blvd Ste
10
Honolulu, HI 96814
808-594-9194

Waipio Medical Offices
94-1480 Moaniani St.
Waipahu, HI 96797
808-432-2000
808-432-7700
808-432-3126

MAUI

Kihei Medical Offices
1279 S. Kihei Rd., 120
Kihei, Maui, HI 96753
808-243-6000

Lahaina Medical Offices
910 Wainee St.
Lahaina, HI 96761
808-243-6000

Wailuku Medical Offices
80 Mahalani St.
Wailuku, HI 96793
808-243-6000

HAWAII ISLAND

Hilo Medical Offices
1292 Waianuenue Ave.
Hilo, HI 96720
808-334-4400

Kona Medical Offices
74-517 Honokohau St.
Kailua, Kona, HI 96740
808-334-4400



Behavioral Health Services

HAWAII ISLAND

Aptitude Habilitation Services

65-1279 Kawaihae Rd #208
Kamuela, HI 96743
916-337-4052

Bayada Home Care

1221 Kilauea Ave Ste 60,
Hilo, HI 96720
800-305-3000

Big Island Behavior Interventions, LLC

16-660 Keala St,
Keaau, HI 96749
808-294-3022

Dr. Ashley & Associates, LLC

75-5744 Alii Dr Ste 237,
Kailua Kona, HI 96740
808-329-5800

Easter Seals Hawaii

200 N Vineyard Blvd
Building A600,
Honolulu, HI 96817
808-523-8188

Easter Seals Hawaii

92-461 Makakilo Dr,
Kapolei, HI 96707
808-523-8188

Grace Barrientos

305 Wailuku Dr Ste 5A,
Hilo, HI 96720
808-785-3293

Hawaii Behavioral Health

69 Railroad Ave Ste A3,
Hilo, HI 96720
808-935-7949

Island Therapeutic Specialist, LLC

75-127 Lunapule Rd Ste 11,
Kailua Kona, HI 96740
808-557-4008

Johnson & Chavez Co. Inc.

75-5660 Kopiko St Ste C7-424
Kailua Kona, HI 96740
808-322-9288

Kipuka o Ke Ola

64-1035 Mamalahoa Hwy
Ste F,
Kamuela, HI 96743
808-657-0756

Krakowiak Professional Counseling & Therapy Services

224 Kamehameha Ave
#201,
Hilo, HI 96720
808-491-7830

Maikai Health Corporation

670 Ponahawai St Ste 206,
Hilo, HI 96720
808-333-3420

KAUAI, LANAI, AND MOLOKAI

Aptitude Habilitation Services

3-3367 Kuhio Hwy #211,
Lihue, HI 96766
916-337-4052

Bayada Home Care

3083 Akahi St Ste 101,
Lihue, HI 96766
800-305-3000

Easter Seals Hawaii

200 N Vineyard Blvd
Building A600,
Honolulu, HI 96817
808-523-8188

Easter Seals Hawaii

92-461 Makakilo Dr,
Kapolei, HI 96707
808-523-8188

Hawaii Behavioral Health

3-3122 Kuhio Hwy Ste A-15,
Lihue, HI 96766
808-246-9102

Imua Family Services

130 Kamehamha V Hwy,
Kaunakakai, HI 96748
808-244-7467

Na Pu'uwai

604 Maunaloa Hwy #C,
Kaunakakai, HI 96748
808-560-3653

Na Pu'uwai

832 Kiele St,
Lanai City, HI 96763
808-560-3653

MAUI

Akamai Behavior Analysis, LLC

270 Hookahi St Ste 308,
Wailuku, HI 96793
808-276-2417

Bayada Home Care

427 Ala Makani St Ste 200,
Kahului, HI 96732
800-305-3000

Bocha, LLC

2680 Wai Wai Pl,
Kihei, HI 96753
808-446-2712

Easter Seals Hawaii

200 N Vineyard Blvd
Building A600,
Honolulu, HI 96817
808-523-8188



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Kapolei, HI 96707
808-523-8188

Horizons Academy Of Maui, Inc.

2680 Wai Wai Pl,
Kihei, HI 96753
808-575-2954

Imua Family Services

180 Dickerson St Ste 117,
Lahaina, HI 96761
808-244-7467

Mari Kanemura, LSW., LCSW, Ola Hou Clinic

752 Lower Main St,
Wailuku, HI 96793
808-364-9391

Mental Health Kokua

105 N Market St Ste 102,
Wailuku, HI 96793
808-986-0059

Pacific Enterprise Group, LLC

2145 Wells St Ste 202,
Wailuku, HI 96793
808-244-1007

Psychological Service Center, LLC

3681 Makawao Ave Ste E-101,
Makawao, HI 96768
808-280-9457

The Wisdom Center for Autism

810 Kokomo Rd Ste 206,
Haiku, HI 96708
808-214-2326

West Maui Counseling Center

727 Wainee St Ste 201,
Lahaina, HI 96761
808-280-4192

OAHU**'ike Loa Therapeutic Services, LLC**

2176 Lauwiliwili St Ste 1,
Kapolei, HI 96707
714-584-9889

ABA Positive Support Services

94-1221 Ka Uka Blvd Unit 108, #167,
Waipahu, HI 96797
808-292-7968

ACES

94-849 Lumiaina St Ste 201,
Waipahu, HI 96797
808-294-7050

Action With Aloha LLC

200 North Vineyard Blvd Ste A-230,
Honolulu, HI 96817
808-599-7508

AIM Hi Learning

1917 Colburn St,
Honolulu, HI 96819
808-845-0102

Alakai Na Keiki, Inc.

1100 Alakea St 9th Floor,
Honolulu, HI 96813
808-523-7771

All About Behavior

203 Kapaa Quarry Pl #5002,
Kailua, HI 96734
808-247-2973

Aloha ABA

95-732 Maiaku St,
Mililani, HI 96789
808-321-8105

Anuenue Behavioral Analysis

66-437 Kamehameha Hwy #95,
Haleiwa, HI 96712
805-979-9941

Anuenue Behavioral Analysis

N/A,
, NA
805-979-9941

Autism Behavior Consulting Group

99-870 Iwaena St Ste 101,
Aiea, HI 96701
808-277-7736

Autism Behavior Services, Inc.

500 Ala Moana Blvd Ste 7400,
Honolulu, HI 96813
855-581-0100

Balanced ABA

98-820 Moanalua Rd Space 5 #161,
Aiea, HI 96701
808-845-6080

Bayada Home Care

4510 Salt Lake Blvd Ste B-6,
Honolulu, HI 96818
800-305-3000

Bayada Home Care

4510 Salt Lake Blvd Ste D-8,
Honolulu, HI 96818
800-305-3000

Behavior Analysis No Ka Oi, Inc.

564 South St,
Honolulu, HI 96813
808-591-1173



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Behavioral Services Of Hawaii, LLC

3049 Ualena St Ste 706,
Honolulu, HI 96819
808-277-2850

Catholic Charities Hawaii

1822 Keeaumoku St,
Honolulu, HI 96822
808-527-4636

Center for Social Dynamics

500 Ala Moana Blvd Ste 400,
Honolulu, HI 96813
808-427-6522

Easter Seals Hawaii

200 N Vineyard Blvd Building A600,
Honolulu, HI 96817
808-523-8188

Easter Seals Hawaii

92-461 Makakilo Dr,
Kapolei, HI 96707
808-523-8188

Family Ministries Center

1585 Kapiolani Blvd # 914,
Honolulu, HI 96814
808-592-2500

Footprints Behavioral Interventions

2752 Woodlawn Dr Ste 5-202,
Honolulu, HI 96822
800-273-4292

Footprints Behavioral Interventions

350 Ward Ave Ste 106,
Honolulu, HI 96814
800-273-4292

Great Heights ABA Inc.

95-720 Lanikuhana Ave Ste B240,
Mililani, HI 96789
808-501-2567

Hawaii Behavioral Health

1330 Ala Moana Blvd Ste 1,
Honolulu, HI 96814
808-585-1424

Hawaii Center For Children And Families, LLC

550 Kunehi St #206,
Kapolei, HI 96707
808-674-6641

Hawaii Depression Clinic

99-128 Aiea Heights Dr #109,
Aiea, HI 96701
808-492-1621

Hawaii Psychology Collective

1221 Kapiolani Blvd Penthouse 50,
Honolulu, HI 96814
808-840-0787

Imi Ola Autism Services

85-761 Farrington Hwy Ste 206,
Waianae, HI 96792
808-979-1824

Janet Brito, Ph.D., PSY, LCSW, CST, Center for Sexual and Reproductive Health

1111 Lunalilo St #235292,
Honolulu, HI 96823
773-888-3312

Kahala Clinic For Children And Family Inc.

4211 Waialae Ave Ste 208,
Honolulu, HI 96816
808-542-7349

Kahumana Learning Center

86-660 Lualualei Homestead Rd,
Waianae, HI 96792
808-258-2375

Kahumana Learning Center

93 N Kainalu Dr,
Kailua, HI 96734
808-258-2375

LifeForce, Inc.

1188 Bishop St Ste 2412,
Honolulu, HI 96813
808-262-0398

Mau Loa Learning

41-611 Inoaole St,
Waimanalo, HI 96795
808-892-4059

Mental Health Kokua

1221 Kapiolani Blvd Ste 345,
Honolulu, HI 96814
808-737-2523

Mindwerks Clinic, LLC

401 Kamakee St Ste 305,
Honolulu, HI 96814
808-500-7134

Oahu Psychological Services

99-128 Aiea Heights Dr Ste 305,
Aiea, HI 96701
808-488-9288

Ola Hou Clinic

98-084 Kamehameha Hwy Ste 306,
Aiea, HI 96701
808-487-5433

Paradigm Hawaii Counseling, Inc.



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970 N Kalaheo Ave Ste
A216,
Kailua, HI 96734
808-387-4355

**Positive Behavior
Supports Corporation**

15-2714 Pahoa Village Rd,
Pahoa, HI 96778
808-354-0090

**Positive Behavior
Supports Corporation**

500 Ala Moana Blvd Ste
7400,
Honolulu, HI 96813
808-354-0090

Sacred Life Wellness, LLC

55-3406 Akoni Pule Hwy
Ste 8,
Hawi, HI 96719
808-209-2263

**Samaritan Counseling
Center Hawaii**

1020 S Beretania St,
Honolulu, HI 96814
808-545-2740

**Samaritan Counseling
Center Hawaii**

1727 Pali Hwy,
Honolulu, HI 96813
808-545-2740

**Samaritan Counseling
Center Hawaii**

4705 Kilauea Ave,
Honolulu, HI 96816
808-545-2740

**Samaritan Counseling
Center Hawaii**

933 Lehua Avenue,
Pearl City, HI 96782
808-545-2740

STEPS, LLC

2 Aarona Pl Ste 208,
Kailua, HI 96734
808-263-5521

**Understanding Behavior,
Inc.**

2226 Liliha St Ste 403,
Honolulu, HI 96817
415-989-5000

**Understanding Behavior,
Inc.**

91-1121 Keaunui Dr Ste
108, No 113,
Ewa Beach, HI 96706
888-657-4456

Windward Synergy Center

111 Hekili St Ste A 406,
Kailua, HI 96734
808-489-3548



Telehealth Only Providers

ALL ISLAND(S)

**Building Resilience
Counseling
808-212-7884**

PSYCHOLOGY

Victoria Navarro Oana

**Danielle Maka'ike, PhD
808-769-4310**

PSYCHOLOGY

Danielle Maka'ike, PhD

**Dawn Tawata LCSW, LLC
808-220-1873**

PSYCHOLOGY

Dawn Tawata LCSW, LLC

**Edward J. Wilfong, Ph.D.
360-539-2468**

PSYCHOLOGY

Edward J. Wilfong, Ph.D.

**Garyn K. Tsuru Ph.D
808-394-2800**

PSYCHOLOGY

Garyn K. Tsuru Ph.D

**Parent Child Therapy Center,
LLC
808-308-7251**

PSYCHOLOGY

Shantel Fernandez Lopez

**Rebecca Beardsley PhD LLC
808-222-6435**

PSYCHOLOGY

Rebecca Beardsley

**William E. Conti
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William E. Conti

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**Amanda J. Platter
808-450-3816**

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Amanda J. Platter

**Black Sand
Neuropsychological
Services, Inc.
808-345-1726**

PSYCHOLOGY

Black Sand Neuropsychological
Services, Inc.

**Catherine W. Smith, LCSW
808-896-4002**

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Catherine W. Smith, LCSW

**Compassion Focused
Therapy LLC
808-867-4325**

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Erika Steinwand Sole MBR

**Emily Lee Claspell, Ed.D
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Emily Lee Claspell, Ed.D

**Krys808Tal, LLC
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Krystal Fernandez

**Mother's Milk LLC
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Ohana Therapy Clinic

**Robert Ressler, Ph.D.
808-937-8926**

PSYCHOLOGY

Robert Ressler, Ph.D.

**Sarah W. Anderson, LCSW
615-306-8314**

PSYCHOLOGY

Sarah W. Anderson, LCSW

**Sharky Hearts Behavior
Support Services LLC
808-746-1779**

AUTISM - APPLIED BEHAVIOR ANALYSIS

Sharky Hearts Behavior
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808-969-3370**

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Tracey W. Lambe, LCSW

**KAUAI, LANAI, AND
MOLOKAI**

**Dianne Gerard, Ph.D.
808-635-2981**

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Imi Ola



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**Kauai Integrative Therapies,
LLC
808-346-5859**

PSYCHOLOGY

Kauai Integrative Therapies,
LLC

**Michael E. Foley, M.S.W
808-651-8269**

PSYCHOLOGY

Michael E. Foley, M.S.W

**Ohana Therapy Clinic
808-457-1000**

SPEECH THERAPY

Ohana Therapy Clinic

**Robert A. Horne, Ph.D.
808-823-0343**

PSYCHOLOGY

Robert A. Horne, Ph.D.

**Speech Therapy Services of
Maui
808-250-8539**

SPEECH THERAPY

Oralea Angelina Starr

MAUI

**Ellen R. Caringer, Ph.D.
808-249-0253**

PSYCHOLOGY

Ellen R. Caringer, Ph.D.

**Heike Kholooci
808-830-6550**

PSYCHOLOGY

Heike Kholooci

**Metamorphosis, LLC
808-783-4404**

PSYCHOLOGY

Ilana Fernandez, PSY.D

**Ohana Therapy Clinic
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SPEECH THERAPY

Ohana Therapy Clinic

**PACIFIC SPEECH THERAPY
LLC
808-280-2732**

SPEECH THERAPY

Pacific Speech Therapy Llc

**Speech Therapy Services of
Maui
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SPEECH THERAPY

Oralea Angelina Starr

**Steven E. Geller, Ph.D.
808-463-4941**

PSYCHOLOGY

Steven E. Geller, Ph.D.

**T. Nalani Archibeque, Ph.D
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PSYCHOLOGY

T. Nalani Archibeque, Ph.D

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SLP LLC
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LLC

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LLC
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Aimee McCullough, PSYD LLC

**Alex Bliss Walter, PhD
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PSYCHOLOGY

Alex Bliss Walter, PhD

**Anna Sugimoto
808-382-5366**

PSYCHOLOGY

Anna Sugimoto

**Anuenue Psychological
Service, Inc
808-481-0072**

PSYCHOLOGY

Lisa Garcia

**Behavioral & Therapeutic
Services Of Hawaii, LLC
808-780-0014**

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BEHAVIOR ANALYSIS**

Behavioral & Therapeutic
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**Catherine Garrett-olmos,
Catherine Garrett, PsyD
808-485-2800**

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Catherine Garrett-olmos,
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Clinical And Counseling
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**Clinical Neuropsychology
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**Colin B. Denney, Ph.D.,
Pacific Psychology Services**



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Center, LLC
808-888-0378

PSYCHOLOGY

Colin B. Denney, Ph.D., Pacific
Psychology Services Center,
LLC

Cynthia F. Tucker, Psy.D.
808-227-1881

PSYCHOLOGY

Cynthia F. Tucker, Psy.D.

DaVine Counseling Services,
LLC
808-207-0637

PSYCHOLOGY

DaVine Counseling Services,
LLC

Doug Schwartzsmith, Psy.D.,
Ltd.
808-261-3684

PSYCHOLOGY

Doug Schwartzsmith, Psy.D.,
Ltd.

Emma Pavich, LCSW
808-777-7993

PSYCHOLOGY

Emma Pavich, LCSW

En Fleur Behavior Analysis,
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808-779-3566

AUTISM - APPLIED
BEHAVIOR ANALYSIS

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LLC

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Psychology; L. Martin
Johnson, PsyD
808-538-7793

PSYCHOLOGY

Hawaii Center For Psychology;
L. Martin Johnson, PsyD

Hawaii Voice and Speech
Studio LLC
808-670-4492

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Hilina'I Psychological
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808-234-8036

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Teina Lucas

Island Speech and Rehab
LLC
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Katherine Steen

Jamie R. Horton, Ph.D, LLC
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PSYCHOLOGY

Jamie R. Horton, Ph.D, LLC

Jean F. Adair-Leland, Ph.D.
808-735-7598

PSYCHOLOGY

Jean F. Adair-Leland, Ph.D.

Jill Oliveira Cabbab
808-664-6275

PSYCHOLOGY

Jill Oliveira Cabbab

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Psy.D.
808-384-4725

PSYCHOLOGY

Kristin A. Christensen, Psy.D.

Lotus Psychological
Services, LLC
808-285-2554

PSYCHOLOGY

Shayna Fujii, Psy.D

Marian Miller, Psy.D
808-262-3345

PSYCHOLOGY

Marian Miller, Psy.D

Melissa R. Lindsay, PsyD
808-261-3311

PSYCHOLOGY

Melissa R. Lindsay, PsyD

Michelle Birdsall, Michelle
Birdsall, LLC
808-383-3764

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Michelle Birdsall, Michelle
Birdsall, LLC

Nancy K. L. DeLarmarter,
LCSW
808-394-2800

PSYCHOLOGY

Nancy K. L. DeLarmarter,
LCSW

Ohana Mua Behavioral
Therapy, LLC
808-762-9785

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BEHAVIOR ANALYSIS

Ani G. Nikolova

Ohana Therapy Clinic
808-457-1000

SPEECH THERAPY

Ohana Therapy Clinic

Pacific Behavioral Health ,
LTD
808-225-2193

PSYCHOLOGY

James L. Spira, Ph.D., MPH,
ABPD



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Rene Tillich, Ph.D.
808-394-2800

PSYCHOLOGY

Rene Tillich, Ph.D.

Rhonda Campbell
808-590-4905

PSYCHOLOGY

Rhonda Campbell

Sara DiGrazia, PSY.D.
808-295-3525

PSYCHOLOGY

Sara DiGrazia, PSY.D.

Steven M. Orenstein
808-262-0398

PSYCHOLOGY

Steven M. Orenstein

Sunny Speech Therapy, LLC
808-829-7855

SPEECH THERAPY

Sunny Speech Therapy, LLC

Suzanne Anthony Phd
808-295-9905

PSYCHOLOGY

Suzanne Anthony Phd

Team Care Clinical Services,
LLC
808-763-8700

PSYCHOLOGY

Patrick Jichaku, Ph.D.

Thought Field Therapy, Inc.
808-753-5797

PSYCHOLOGY

Thought Field Therapy, Inc.

Tia Wang, LLC
808-258-9362

PSYCHOLOGY

Tia Wang, LLC

Trauma Recovery Center,
LLC
808-351-4786

PSYCHOLOGY

Trauma Recovery Center, LLC

Victoria Liou-Johnson, Ph.D.
808-221-6540

PSYCHOLOGY

Victoria Liou-Johnson, Ph.D.

Winter C. Hamada
808-223-1399

PSYCHOLOGY

Winter C. Hamada



D. Background Information about Kaiser Permanente Senior Advantage Medicare Medicaid Plan's Network Pharmacies

This Directory lists the pharmacies that you may use to get your prescription drugs. These are referred to as **network pharmacies** in this Directory. These network pharmacies are pharmacies that participate in the plan's Medicare Part D network.

Please contact Member Services at **1-800-805-2739 (TTY 711)**, 8 a.m. to 8 p.m., seven (7) days a week, or your Care Coordinator for assistance.

We also list pharmacies that are in our network but are outside Maui and Oahu in which you live. You may also fill your prescriptions at these pharmacies. Please contact Kaiser Permanente at **1-800-805-2739, (TTY 711)**, 8 a.m. to 8 p.m., seven (7) days a week for additional information.

Kaiser Permanente Senior Advantage Medicare Medicaid members must use network pharmacies to get prescription drugs except in emergency or urgent care situation.

- If you use an out-of-network pharmacy for prescriptions when it is not an emergency, you will have to pay out of pocket for the service.
- Read the Kaiser Permanente Senior Advantage Medicare Medicaid Plan's **Member Handbook** for more information.

This Directory may not list all network pharmacies. We may have added or removed some network pharmacies from our plan after we published this Directory.

For up-to-date information about our network pharmacies in your area, please visit our website at **kp.org/facilities** or call Member Services facilities or call Member Services at **1-800-805-2739 (TTY 711)**, 7 days a week, 8 a.m. to 8 p.m. The call is free.

To get a complete description of your prescription coverage, including how to fill your prescriptions, please read the **Member Handbook** and Kaiser Permanente Senior Advantage Medicare Medicaid Plan's *List of Covered Drugs*. For an updated formulary, please visit our website at **kp.org/seniorrx** or call us.



D1. Types of pharmacies in Kaiser Permanente Senior Advantage Medicare Medicaid Plan's network

Along with retail pharmacies, your plan's network of pharmacies includes:

- Mail-order pharmacies send covered prescription drugs to members through the mail or shipping companies.
- Home infusion pharmacies prepare prescription drugs that are given through a vein, within a muscle, or in another non-oral way by a trained provider in your home.
- Long-term care (LTC) pharmacies serve residents of long-term care facilities, such as nursing homes.
- Specialty pharmacies
- Transplant network pharmacies outside the Hawaii Region

You are not required to continue using the same pharmacy to fill your prescriptions.

D2. Long-term supplies of prescriptions

- **Mail-Order Programs.** We offer a mail-order program that allows you to get up to a 90-day supply of your prescription drugs sent directly to your home. A 90-day supply has the same copay as a one-month supply. You may order prescription refills of certain medications through our mail-order service online at kp.org/refill or by phone or mobile app, which may lower your costs for a three-month supply. Please contact us at least 5 days before your refills run out. Generally, you should receive them within 3 to 5 days. If not, please contact the mail-order phone number on the prescription label for assistance. Not all drugs can be mailed; restrictions and limitations apply. For more information, please visit kp.org/seniorrx or call the phone number below.



E. Kaiser Permanente Senior Advantage Medicare Medicaid Plan's List of Network Pharmacies

This part of the Directory includes a list of Kaiser Permanente Senior Advantage Medicare Medicaid Plan's network pharmacies that participate in and accept Kaiser Permanente Senior Advantage Medicare Medicaid Plan.

E1. Retail and Chain Pharmacies

HAWAII ISLAND

Kaiser Permanente Hilo Clinic Pharmacy
1292 Waianuenue Ave.
Hilo, HI 96720
808-643-7979

Kaiser Permanente Kona Medical Office Pharmacy
74-517 Honokohau St.
Kailua-Kona, HI 96740
808-643-7979

KTA Kamuela Pharmacy
65-1158 Mamalahoa Hwy.
Kamuela, HI 96743
808-885-0033

Longs Drugs Pharmacy #02406 - Village
65-1271 Kawaihae Rd.
Kamuela, HI 96743
808-885-4418

Kamehameha Pharmacy
54-3877 Akoni Pule Hwy.
Kapaa, HI 96755
808-889-6161

KTA Waikoloa Village Pharmacy
68-3916 Paniolo Ave.
Waikoloa, HI 96738
808-883-8434

MAUI

Walgreens Pharmacy #12786
10 E. Kamehameha Ave.
Kahului, HI 96732
808-872-3301

Kaiser Permanente Kihei Clinic Pharmacy
1279 S. Kihei Rd., Suite 120
Kihei, HI 96753
808-643-7979

Wailea People & Paws Pharmacy
34 Wailea Gateway Pl., #A-103
Kihei, HI 96753
808-879-0123

Longs Drugs Pharmacy #09877 - Lahaina
1221 Honoapiilani Hwy.
Lahaina, HI 96761
808-667-4390

Times Pharmacy #24 - Honokowai
3350 Lower Honoapiilani Rd.
Lahaina, HI 96761
808-661-8008

Walgreens Pharmacy #11192
342 Keawe St., Building D
Lahaina, HI 96761
808-667-9515

Kaiser Permanente Maui Lani Medical Office Pharmacy
55 Maui Lani Pkwy.
Wailuku, HI 96793
808-643-7979

Kaiser Permanente Wailuku Medical Office Pharmacy
80 Mahalani St.
Wailuku, HI 96793
808-643-7979

Mauliola Pharmacy
95 Mahalani St., Room 28-5
Wailuku, HI 96793
808-446-3348

Walgreens Pharmacy #15115
700 Waiale Rd.
Wailuku, HI 96793
808 872-9742

OAHU

Longs Drugs Pharmacy #03070 - Haleiwa
66-197 Kamehameha Hwy., #1
Haleiwa, HI 96712
808-637-9393

Longs Drugs Pharmacy #10153 - Hauula
54-316 Kamehameha Hwy.
Hauula, HI 96717
808-293-9091

**Kaiser Permanente Honolulu
Medical Office Pharmacy**
1010 Pensacola St.
Honolulu, HI 96814
808-643-7979

**Kaiser Foundation Hospital
Pharmacy**
3288 Moanalua Rd.
Honolulu, HI 96819
808-643-7979

**Kaiser Permanente
Mapunapuna Medical Office
Pharmacy**
2828 Paa St.,#2400
Honolulu, HI 96819
808-643-7979

**Kaiser Permanente Hawaii
Kai Clinic Pharmacy**
6700 Kalaniana'ole Hwy., Suite
111
Honolulu, HI 96825
808-643-7979

Ko'olauloa Pharmacy
56-119 Pualalea St.
Kahuku, HI 96731
808-293-9514

**Kaiser Permanente Kailua
Clinic Pharmacy**
201 Hamakua Dr., Building B
Kailua, HI 96734
808-643-7979

**Kaiser Permanente Koolau
Medical Office Pharmacy**
45-602 Kamehameha Hwy.
Kaneohe, HI 96744
808-643-7979

**Kaiser Permanente West
Oahu Medical Office at
Kapolei Pharmacy**
401 Kamokila Blvd.
Kapolei, HI 96707
808-643-7979

5 Minute Pharmacy Waipahu
94-216 Farrington Hwy., Suite
102
Waipahu, HI 96797
808-677-5550

**Kaiser Permanente Waipio
Medical Office Pharmacy**
94-1480 Moaniani St.
Waipahu, HI 96797
808-643-7979



E2. Mail-Order Pharmacy

You can get prescription drugs shipped to your home through our network mail order delivery program. For refills of your mail order prescription, please contact us 5 days before you think you will run out of the medications you have on hand. This is to make sure your next order is shipped to you on time. When you order refills for home delivery online, by phone, or in writing, you must pay your cost-sharing when you place your order. If the pharmacy receives a prescription from a health care provider, it will contact you to see if you want the medication filled immediately or at a later time. It is important that you respond each time you are contacted by the pharmacy, to let them know whether to ship, delay, or stop the new prescription.

Typically, you should expect to receive your prescription drugs within 3 to 5 days from the time the mail order pharmacy receives your order. If you do not receive your prescriptions within this timeframe, please contact us at **1-808-643-7979** (TTY **711**) Monday through Friday, 8:00 a.m. to 5 p.m. for assistance. You can also call the number on your prescription label.

If you cannot wait for your prescription to arrive from our mail order pharmacy, you may get an urgent supply by calling a Kaiser Permanente or affiliated network pharmacy. You can find a pharmacy in this directory or through our online searchable directory at **kp.org/facilities**.

Kaiser Permanente Mail Order Pharmacy

1-808-643-7979 (TTY **711**)

Monday through Friday, 8:00 a.m. to 5 p.m.

kp.org/refill

**Kaiser Permanente Mail
Order Pharmacy**
9521 Dalen St., Room R
Downy, CA 90242
**808-643-7979 (Oahu and
Neighbor islands) TTY/TDD**
711 kp.org/refill

E3. Home Infusion Pharmacies

If you need more information, please contact Member Services.

MAUI

**Kaiser Permanente Kihei
Clinic Pharmacy**

1279 S. Kihei Rd., Suite 120
Kihei, HI 96753
808-643-7979

OAHU

**Kaiser Foundation Hospital
Pharmacy**

3288 Moanalua Rd.
Honolulu, HI 96819
808-643-7979

E4. Long-Term Care Pharmacies

Residents of a long-term care facility, such as a nursing home, may access their prescription drugs covered under Kaiser Permanente Senior Advantage Medicare Medicaid Plan's through the facility's pharmacy or another network pharmacy. To learn more about drug coverage in special cases, refer to Chapter 5 of the Evidence of Coverage.

HAWAII ISLAND

Pharmerica Hilo
688 Kinoole St.,#109
Hilo, HI 96720
877-874-2768

MAUI

**Pharmerica DBA Wailuku
Professional Pharmacy**
1900 Main St.
Wailuku, HI 96793
877-874-2768

OAHU

Pharmacare LTC
3375 Koapaka St., Suite F251
Honolulu, HI 96819
808-840-5690

Pharmerica
3375 Koapaka St., Suite H435
Honolulu, HI 96819
877-874-2768

Pharmerica Kaneohe

45-710 Keaahala Rd.
Kaneohe, HI 96744
877-874-2768

5 Minute Pharmacy
94-449 Akoki St., Suite 102
Waipahu, HI 96797
808-671-5511

E5 Specialty Pharmacies

Some drugs require special handling and dispensing. Specialty drugs are usually high-cost medications that are usually self-injected and used to treat complex or rare conditions. Specialty drugs can be obtained from the specialty pharmacies listed in this section.

Accredo Health Group, Inc.
1620 Century Center Pkwy.
Memphis, TN 38134
901-385-3600

Accredo Health Group, Inc.
2 Boulder Cir.
New Castle, DE 19720
302-395-8943

Accredo Health Group, Inc.
2040 W. Rio Salado Pkwy.
Tempe, AZ 85281
800-803-2523

Accredo Health Group, Inc.
2410 Wardlow Rd.
Corona, CA 92880
951-737-2355

Accredo Health Group, Inc.
2825 W. Perimeter Rd.
Indianapolis, IN 46241
800-870-6419

Accredo Health Group, Inc.
3000 Ericsson Dr., Suite 100
Warrendale, PA 15086
724-772-6000

Accredo Health Group, Inc.
361 Ivernesse Dr. S., Suite F
Englewood, CO 80112
303-799-6650

Accredo Health Group, Inc.
6272 Lee Vista Blvd., Suite 100
Orlando, FL 32822
888-773-7376

Accredo Health Group, Inc.
677 Ala Moana Blvd., Suite 404
Honolulu, HI 96813
808-650-6488

**AllianceRx Walgreens
Pharmacy #15438**
41460 Haggerty Circle S.
Canton, MI 48188
888-282-5166

**AllianceRx Walgreens
Pharmacy #15443**
10530 John W. Elliott Dr.
Frisco, TX 75033
800-424-9002

**AllianceRx Walgreens
Pharmacy #16280**
10530 John W. Elliott Dr., Suite
200
Frisco, TX 75033
800-541-4959

**AllianceRx Walgreens
Pharmacy #16287**
130 Enterprise Dr.
Pittsburgh, PA 15275
888-347-3416

**AnovoRx Group Pharmacy,
LLC**
1710 N. Shelby Oaks Dr., Suite
1
Memphis, TN 38134
844-288-5007

**Biomatrix Specialty
Pharmacy CA**
7959 Deering Ave.
Canoga Park, CA 91304
800-404-1963

**Coram/CVS Specialty
Infusion Services**
2345 Waters Dr.
Mendota Heights, MN 55120
800-624-8142

**Coram/CVS Specialty
Infusion Services**
5511 E. 3rd Ave.
Spokane Valley, WA 99212
888-851-7555

CVS Specialty Pharmacy
105 Mall Blvd.
Monroeville, PA 15146
800-238-7828

CVS Specialty Pharmacy
800 Biermann Ct.
Mt Prospect, IL 60056
877-408-9742

**Eversana Life Science
Services, LLC**
17877 Chesterfield Airport Rd.
Chesterfield, MO 63005
636-519-2400

**Express Scripts Specialty
Dist. Services**
4600 N. Hanley Rd.
Saint Louis, MO 63134
866-997-3688

Foundation Care, LLC
4010 Wedgeway Ct.
Earth City, MO 63045
877-291-1122

**Kaiser Permanente
Pharmacy #329**
4131 Geary Blvd.
San Francisco, CA 94118
650-301-5799

KnippeRx Inc.
1250 Patrol Rd.
Charlestown, IN 47111
855-647-7379

Maxor Specialty Pharmacy
150 Cleveland Rd., Suite B
Bogart, GA 30622
866-629-6779

Maxor Specialty Pharmacy
216 S. Polk St.
Amarillo, TX 79101
866-629-6779

Maxor Specialty Pharmacy
6101 43rd St., Suite C
Lubbock, TX 79407
800-658-6046

MMS Solutions
239 Mason Rd.
La Vergne, TN 37086
866-716-5486

Optime Care, Inc.
4060 Wedgeway Ct.
Earth City, MO 63045
888-287-2017

**Optum Frontier Therapies,
LLC**
6425 Santa Margarita St., Unit
110
Las Vegas, NV 89118
855-768-9727

Optum Pharmacy 801, Inc.
23620 N. 20th Dr.
Phoenix, AZ 85085
877-546-5779

**PANTHERx Specialty
Pharmacy**
24 Summit Park Dr., Suite 101
Pittsburgh, PA 15275
855-726-8479

**Publix Super Markets
Pharmacy**
7616 Southland Blvd., Suite 112
Orlando, FL 32809
877-253-8949

E6 Transplant Network Pharmacies Outside the Hawaii Region

You can get your drugs covered at any of our network pharmacies. This includes our network pharmacies outside of our service area.

Biologics by McKesson

11800 Weston Pkwy. ,Suite
105
Cary, NC 27513
800-850-4306

Duke Outpatient Pharmacy

40 Duke Medicine Circle ,Room
1822
Durham, NC 27710
919-684-2908

Emily Couric Clinical Cancer Center (ECCCC) Pharmacy

1240 Lee St.
Charlottesville, VA 22903
434-924-2390

Fairview Riverside Pharmacy

606 24th Ave. S.
Minneapolis, MN 55454
612-672-7500

Fairview Specialty Services Pharmacy

711 Kasota SE
Minneapolis, MN 55414
612-672-5260

Fairview University Discharge Pharmacy

500 Harvard St. SE
Minneapolis , MN 55455
612-273-2121

Falk Pharmacy

3601 Fifth Ave.,Room 211
Pittsburgh, PA 15213
412-623-6222

Fred Hutchinson Cancer Center South Lake Union Retail Pharmacy

825 Eastlake Ave. E. ,Suite
G5900
Seattle, WA 98109
206-606-6500

Kirklin Clinic Pharmacy

2000 6th Ave. S.
Birmingham, AL 35233
205-801-8730

Mayo Clinic Building Phoenix Outpatient Pharmacy

5881 E. Mayo Blvd.,Room 1-
304
Phoenix, AZ 85054
480-342-1500

Mayo Clinic Pharmacy

3551 Commercial Dr. SW
Rochester, MN 55902
507-284-4041

Mayo Clinic Pharmacy Eisenberg

201 Center St. W.,Suite LO92
Rochester, MN 55902
507-266-7416

Mayo Clinic Pharmacy Mary Brigh

1216 Second Street SW, Suite
M600B
Rochester, MN 55902
507-255-5731

Mayo Hospital Outpatient Pharmacy

5777 E. Mayo Blvd.
Phoenix, AZ 85054
480-342-1500

Mayo Pharmacy Jacksonville

4500 San Pablo Rd.
Jacksonville, FL 32224
904-953-2021

Mayo Pharmacy Scottsdale

13400 E. Shea Blvd.
Scottsdale, AZ 85259
480-342-1500

Methodist Retail Pharmacy

1801 N. Senate Blvd.
Indianapolis, IN 46202
317-962-5606

Ochsner Pharmacy and Wellness

1514 Jefferson Hwy.
Jefferson, LA 70121
504-842-3205

St. Joseph's McAuley Pharmacy

500 W. Thomas Rd, Suite 190
Phoenix, AZ 85013
602-406-6666

The Nebraska Medical Center Clinic Pharmacy

989200 Nebraska Medical
Center
Omaha, NE 68198
402-559-5215

UAB (University of Alabama) Specialty Pharmacy

601 19th St. S.
Birmingham, AL 35249
205-934-2661

University Retail Pharmacy

550 N. University Blvd.,UH
1425
Indianapolis, IN 46202
317-944-3445

Walgreens Pharmacy #15086
6560 Fannin St., Suite 260
Houston, TX 77030
713-797-1410

Walgreens Pharmacy #15109
4327 Jefferson Hwy.
Jefferson, LA 70121
504-731-1431

Walgreens Pharmacy #4281
14405 Beach Blvd.
Jacksonville, FL 32216
904-223-5017

Notice of Nondiscrimination

Kaiser Permanente complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Kaiser Permanente does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

We also:

- Provide no cost aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters.
 - Written information in other formats, such as large print, audio, and accessible electronic formats.
- Provide no cost language services to people whose primary language is not English, such as:
 - Qualified interpreters.
 - Information written in other languages.

If you need these services, call Member Services at **1-800-805-2739** (TTY **711**), 8 a.m. to 8 p.m., seven days a week.

If you believe that Kaiser Permanente has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Civil Rights Coordinator by writing to 711 Kapiolani Blvd, Honolulu, HI 96813 or calling Member Services at the number listed above. You can file a grievance by mail or phone. If you need help filing a grievance, our Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, **1-800-368-1019**, **800-537-7697** (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.



NONDISCRIMINATION NOTICE

Kaiser Permanente complies with applicable Federal civil rights laws and does not discriminate, exclude people, or treat people differently because of:

- Race
- National Origin
- Disability
- Color
- Age
- Sex

Kaiser Permanente provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Kaiser Permanente provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact **808-432-5330**, toll-free **1-800-651-2237** or by TTY **711**

If you believe that Kaiser Permanente has failed to provide these services or discriminated in another way, you can file a grievance with: Kaiser Civil Rights Coordinator, 711 Kapiolani Blvd., Honolulu, HI 96813. Phone: **808-432-5330** or toll-free **1-800-651-2237**; TTY: **711**; Fax: **808-432-5300** ; Email: civil-rights-coordinator@kp.org.

You can file a grievance in person or by mail or fax. If you need help filing a grievance, the Kaiser Civil Rights Coordinator is available to help you.

You can also file a grievance with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building, Washington, D.C. 20201; 1-800-368-1019, 1-800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Multi-Language Insert

Multi-language Interpreter Services

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at **1-800-805-2739** (TTY 711). Someone who speaks English/Language can help you. This is a free service.

Spanish: Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al **1-800-805-2739** (TTY 711). Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的翻译服务，帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务，请致电 **1-800-805-2739** (TTY 711)。我们的中文工作人员很乐意帮助您。这是一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險可能存有疑問，為此我們提供免費的翻譯服務。如需翻譯服務，請致電 **1-800-805-2739** (TTY 711)。我們講中文的人員將樂意為您提供幫助。這是一項免費服務。

Tagalog: Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa **1-800-805-2739** (TTY 711). Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

French: Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au **1-800-805-2739** (TTY 711). Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quý vị cần thông dịch viên xin gọi **1-800-805-2739** (TTY 711). sẽ có nhân viên nói tiếng Việt giúp đỡ quý vị. Đây là dịch vụ miễn phí.

German: Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter **1-800-805-2739** (TTY 711). Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 대해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 **1-800-805-2739 (TTY 711)**. 번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

Russian: Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону **1-800-805-2739 (TTY 711)**. Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

Arabic: إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول على مترجم فوري، ليس عليك سوى الاتصال بنا على **1-800-805-2739 (TTY 711)**. سيقوم شخص ما يتحدث العربية بمساعدتك. هذه خدمة مجانية.

Hindi: हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें **1-800-805-2739 (TTY 711)** पर फोन करें. कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है. यह एक मुफ्त सेवा है.

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero **1-800-805-2739 (TTY 711)**. Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

Portuguese: Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número **1-800-805-2739 (TTY 711)**. Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan **1-800-805-2739 (TTY 711)**. Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

Polish: Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer **1-800-805-2739 (TTY 711)**. Ta usługa jest bezpłatna.

Japanese: 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするために、無料の通訳サービスがあります。通訳をご用命になるには、**1-800-805-2739 (TTY 711)**。にお電話ください。日本語を話す人者が支援いたします。これは無料のサービスです。

Tongan: 'Oku 'i ai 'emau sēvesi fakatonu lea ta'etotongi ke ne ala tali ha'o ngaahi fehu'i fekau'aki mo 'emau palani mo'ui leleí pe faito'ó. Te ke ma'u ha tokotaha fakatonulea 'i ha'o fetu'utaki ki he **1-800-805-2739 (TTY 711)**. 'E 'i ai ha tokotaha 'oku lea Faka-Pilitānia ke ne tokens' koe. Ko e sēvesi panettoni eni.

Ilocano: Addaankami kadagiti libre a serbisio ti mangitarus tapno sungbatan ti aniaman a saludsod nga addaan ka maipapan ti plano iti salun-at wenno agasmi. Tapno mangala ti mangitarus, maidawat a tawagannakam iti **1-800-805-2739 (TTY 711)**. Maysa a tao nga agsasao iti Ilocano ti makatulong kenka. Daytoy ket libre a serbisio.

Pohnpeian: Mie sahpis ni soh isepe oang kawehwe peidek kan me komwi sohte wehwehki oang palien roson mwahu de wasa me pwain kohdahn wini. Komwi en kak iang alehdi sawas wet, komw telepwohndo reht ni **1-800-805-2739 (TTY 711)**. Mie me kak Lokaiahn Pohnpei me pahn seweseiuk. Sawas wet sohte isepe.

Samoaan: E iai a matou auauunaga faaliliuupu e tali i soo sau fesili e uiga i lou soifua maloloina poo fuafuaga o vailaau. A fia maua se faaliliuupu, na’o lou valaau mai lava ia matou i le **1-800-805-2739 (TTY 711)**. O le fesoasoani atu se tasi e tautala Gagana Samoa. E le totogia lea auauunaga.

Laotian:

ພວກເຮົາມີບໍລິການວ່າມແປພາສາພຣີເພື່ອຕອບຄໍາຖາມຕ່າງໆທີ່ທ່ານອາດຈະມີກ່ຽວກັບແຜນສຸຂະພາບ ຫຼື ແຜນຢາຂອງພວກເຮົາ. ເພື່ອຂໍວ່າມແປພາສາ, ພຽງແຕ່ໃຫ້ພວກເຮົາທີ່ເບີ **1-800-805-2739 (TTY 711)**. ຄົນທີ່ເວົ້າພາສາລາວສາມາດຊ່ວຍທ່ານໄດ້. ນີ້ເປັນບໍລິການພຣີ.

Bisayan: Duna mi’y libreng serbisyo sa tig-interpret aron motubag sa bisan unsa nimong mga pangutana mahitungod sa imong panglawas o plan sa tambal. Aron mokuha og tig-interpret, tawagi lang mi sa **1-800-805-2739 (TTY 711)**. Ang usa ka tawo nga nagsulti og Pinulongan makatabang kanimo. Kini usa ka libreng serbisyo.

Marshallese: Ewor ad jermal in ukok ko ñan uak jabdewōt kajitok emaroñ in wōt am ikijen bülāān in ājmour ako uno ko rekajur. Ñan bukot juon riukok, kurtok kij ilo **1-800-805-2739 (TTY 711)**. Juon armij ej kajiton Kajin eo ñan jibañ eok. Ejelok onean jermal in.

Hawaiian: Inā kekahi mau nīnau nāu e pili ana i kā mākou papahana ‘inikua mālama olakino a i ‘ole ka ‘inikua lā‘au kuhikuhi, loa‘a ia pū ke kōkua unuhi manuahi i ka ‘ōlelo Hawai‘i. Inā makemake ‘oe i kēia kōkua, e ‘olu‘olu ke kelepona mai iā mākou i ka helu **1-800-805-2739 (TTY 711)**. no ka wala‘au ‘ana e pili ana i kēia mau papahana i ka ‘ōlelo Hawai‘i. Eia la ke kōkua manuahi.

Chuukese: Mi kawor aninisin chiaku ika awewen kapas ika epwe wor omw kapas eis fan iten ach kei okot ren pekin manaw me sefei. Ika ke mochen nōunōu emon chon chiaku, kopwe kori kich ren en namba **1-800-805-2739 (TTY 711)**. Emon aramas mi sine Chuuk mi tongeni anisuk. Ei aninis ese kamo.

HELP IN YOUR LANGUAGE

<p>(English) Do you need help in another language? We will get you a free interpreter. Call 1-800-651-2237 to tell us which language you speak. (TTY: 711).</p>
<p>(Cantonese) 您需要其它語言嗎? 如有需要, 請致電 1-800-651-2237, 我們會提供免費翻譯服務 (TTY: 711).</p>
<p>(Chuukese) En mi niit alilis lon pwal eu kapas? Sipwe angei emon chon chiaku ngonuk ese kamo. Kokori 1-800-651-2237 omw kopwe ureni kich meni kapas ka ani. (TTY: 711).</p>
<p>(French) Avez-vous besoin d'aide dans une autre langue? Nous pouvons vous fournir gratuitement des services d'un interprète. Appelez le 1-800-651-2237 pour nous indiquer quelle langue vous parlez. (TTY: 711).</p>
<p>(German) Brauchen Sie Hilfe in einer anderen Sprache? Wir koennen Ihnen gern einen kostenlosen Dolmetscher besorgen. Bitte rufen Sie uns an unter 1-800-651-2237 und sagen Sie uns Bescheid, welche Sprache Sie sprechen. (TTY: 711).</p>
<p>(Hawaiian) Makemake `oe i kokua i pili kekahi `olelo o na `aina `e? Makemake la maua i ki`i `oe mea unuhi manuahi. E kelepona 1-800-651-2237 `oe ia la kua a e ha`ina `oe ia la maua mea `olelo o na `aina `e. (TTY: 711).</p>
<p>(Ilocano) Masapulyo kadi ti tulong iti sabali a pagsasao? Ikkandakayo iti libre nga paraipatarus. Awaganyo ti 1-800-651-2237 tapno ibagayo kadakami no ania ti pagsasao nga ar-aramatenyo. (TTY: 711).</p>
<p>(Japanese) 貴方は、他の言語に、助けを必要としていますか? 私たちは、貴方のために、無料で通訳を用意できます。電話番号の、1-800-651-2237 に、電話して、私たちに貴方の話されている言語を申し出てください。 (TTY: 711).</p>
<p>(Korean) 다른언어로 도움이 필요하십니까? 저희가 무료로 통역을 제공합니다. 1-800-651-2237 로 전화해서 사용하는 언어를 알려주십시오 (TTY: 711).</p>
<p>(Mandarin) 您需要其它语言吗? 如有需要,请致电 1-800-651-2237, 我们会提供免费翻译服务 (TTY: 711).</p>
<p>(Marshallese) Kwoj aikuij ke jiban kin juon bar kajin? Kim naj lewaj juon am dri ukok eo ejjelok wonen. Kirtok 1-800-651-2237 im kwalok non kim kajin ta eo kwo melele im kenono kake. (TTY: 711).</p>
<p>(Samoan) E te mana'omia se fesoasoani i se isi gagana? Matou te fesoasoani e ave atu fua se faaliliu upu mo oe. Vili mai i le numera lea 1-800-651-2237 pea e mana'omia se fesoasoani mo se faaliliu upu. (TTY: 711).</p>
<p>(Spanish) ¿Necesita ayuda en otro idioma? Nosotros le ayudaremos a conseguir un intérprete gratuito. Llame al 1-800-651-2237 y díganos que idioma habla. (TTY: 711).</p>
<p>(Tagalog) Kailangan ba ninyo ng tulong sa ibang lengguwahe? Ikukuha namin kayo ng libreng tagasalin. Tumawag sa 1-800-651-2237 para sabihin kung anong lengguwahe ang nais ninyong gamitin. (TTY: 711).</p>
<p>(Tongan) 'Oku ke fiema'u tokoni 'iha lea makehe? Te mau malava 'o 'oatu ha fakatonulea ta'etotongi. Telefoni ki he 1-800-651-2237 'o fakaha mai pe koe ha 'ae lea fakafonua 'oku ke ngaue'aki. (TTY: 711).</p>
<p>(Vietnamese) Bạn có cần giúp đỡ bằng ngôn ngữ khác không? Chúng tôi sẽ yêu cầu một người thông dịch viên miễn phí cho bạn. Gọi 1-800-651-2237 nói cho chúng tôi biết bạn dùng ngôn ngữ nào. (TTY: 711).</p>
<p>(Visayan) Gakinahanglan ka ba ug tabang sa imong pinulongan? Amo kang mahatagan ug libre nga maghuhubad. Tawag sa 1-800-651-2237 aron magpahibalo kung unsa ang imong sinulti-han. (TTY: 711).</p>

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