

# MEDICAL FACILITY DIRECTORY

**YOUR GUIDE** TO CONNECTING TO CARE

**This directory applies to the following networks:  
Classic, Classic Complete, Classic + Dental Choice, Added Choice,  
Added Choice + Dental Choice**

**GO GREEN!** View or download the *Medical Facility Directory* at a time that is convenient for you.  
Go to [kp.org/directory/nw](https://kp.org/directory/nw).

If you would like a printed copy of our *Participating and Select Provider Directory*, please call Member Services at 1-800-813-2000 to request a copy be sent to your home.

To report provider directory inaccuracies, please call Member Services at 1-800-813-2000 or go to [kp.org/webmanager](https://kp.org/webmanager)

The information contained in this directory is accurate as of the June, 2024 publication date. For the most up to date provider directory information, please contact Member Services at 1-800-813-2000 or visit [kp.org/facilities](https://kp.org/facilities).

# PROVIDER SELECTION CRITERIA

Kaiser Foundation Health Plan of the Northwest (KFHPNW) offers several networks that are comprised of the Kaiser Permanente integrated health care delivery system. The primary contracted provider groups and facilities that participate include: Northwest Permanente, P.C., Physicians and Surgeons, facilities owned and operated by Kaiser Foundation Hospitals (hospitals, Kaiser Permanente medical offices, Kaiser Permanente pharmacies), The Portland Clinic, The CHP Group, and contracted hospitals. In general, the networks contain physicians, specialists and facilities to provide services to individuals and groups covered under all Kaiser Permanente plans.

Prior to allowing network participation, providers must successfully complete the initial credentialing process and demonstrate their ongoing ability to meet credentialing standards through a re-credentialing process. Providers are required to provide the information needed to review and verify their credentials. To ensure quality and safety of care between re-credentialing cycles, Kaiser Permanente performs ongoing monitoring of the participating provider's performance. Kaiser Permanente acts on important quality or safety issues in a timely manner by taking appropriate action against a participating provider when occurrences of poor quality are identified.

We also monitor and analyze member feedback relating to network access, availability of providers, and cultural needs and preferences. This information helps guide our network improvement efforts.

To verify board certification for an individual practitioner, please visit the American Board of Medical Specialties (<http://www.abms.org/member-boards/specialty-subspecialty-certificates/>), the American Medical Association (<https://www.ama-assn.org/>), or the American Osteopathic Association (<https://www.osteopathic.org/>) websites.

# WITH **KP.ORG** YOU'RE IN THE DRIVER'S SEAT

Experience the convenience of scheduling your appointments anytime, anywhere you have online access. You can also:

- Get most lab results faster. We'll send you an email as soon as they are available.
- Order your prescription refills. Enjoy the convenience of home delivery for most refills at no extra charge.
- Email your doctor's office, saving time and a copayment.
- Receive support to help you reach your health goals with our personalized online programs available at [kp.org/healthylifestyle](https://kp.org/healthylifestyle). Whether it's sleeping better or just losing a couple of pounds, these programs can help.

It's easy to get started. Go to [kp.org/register](https://kp.org/register) for around-the-clock, secure access.

 **KP mobile app**    **GO MOBILE**  

Manage your health on the go with the KP mobile app. Schedule an appointment, check lab results, access your medical records, and email your doctor – anywhere, anytime. Available on the App Store and Google Play.\*

\*Apple is a trademark of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Google Play is a trademark of Google Inc.



SEE MORE **ONLINE**

Go to [kp.org/locations](http://kp.org/locations). Select Oregon/Washington and type in keyword "emergency."

# EMERGENCY CARE

- For life-threatening or limb-threatening medical or psychiatric conditions, call 911 or go to the nearest emergency facility.

Member Services . . . . . see page 5

## Participating or select hospital emergency departments

Emergency care is available 24 hours a day, 7 days a week, at these hospital emergency departments:

**Kaiser Permanente Sunnyside Medical Center** . . . . . 40  
 10180 SE Sunnyside Road  
 Clackamas, OR 97015  
**503-652-2880 or 360-256-0556**

**Kaiser Permanente Westside Medical Center** . . . . . 41  
 2875 NE Stucki Ave.  
 Hillsboro, OR 97124  
**971-310-1000**

**Legacy Salmon Creek Medical Center†** . . . . . 42  
 2211 NE 139th St.  
 Vancouver, WA 98686  
**360-487-1000**

**OHSU Doernbecher Children’s Hospital** . . . . . 42  
 (For children 17 and younger)  
 3181 SW Sam Jackson Park Road  
 Portland, OR 97239  
**503-494-7551**

**PeaceHealth St. John Medical Center\*** . . . . . 43  
 1614 E. Kessler Blvd.  
 Longview, WA 98632  
**360-414-2000**

**Salem Hospital\*** . . . . . 43  
 890 Oak St SE  
 Salem, OR 97301  
**503-561-5200**

**Santiam Hospital\*** . . . . . 44  
 1401 N 10th Ave  
 Stayton, OR 97383  
**503-769-2175**

**West Valley Hospital** . . . . . 44  
 525 SE Washington St.  
 Dallas, OR 97338  
**503-623-8301**

**Willamette Valley Medical Center\*** . . . . . 44  
 2700 SE Stratus Ave  
 McMinnville, OR 97128  
**503-472-6131**

**PeaceHealth Cottage Grove Community Medical Center**  
 1515 Village Dr  
 Cottage Grove, OR 97424  
**800-813-2000**

**PeaceHealth Peace Harbor Medical Center**  
 400 9th St  
 Florence, OR 97439  
**800-813-2000**

**PeaceHealth Sacred Heart Medical Center Riverbend**  
 3333 Riverbend Dr  
 Springfield, OR 97477  
**800-813-2000**

**PeaceHealth Southwest Medical Center**  
 400 NE Mother Joseph Pl  
 Vancouver, WA 98664-3200  
**800-813-2000**

\*While the hospital’s Emergency Department is contracted, the providers within the department are not.  
 †Hospital services include emergency department, obstetrics, and other care as authorized by your primary care provider.

To request an electronic text file or large print copy of this directory, call **1-800-813-2000**.  
 For TTY, call **711**.

# EMERGENCY CARE

Emergency medical conditions are conditions in which the immediate onset of symptoms, including pain, is severe enough to lead a prudent layperson with an average knowledge of health and medicine to reasonably believe immediate medical attention is needed:

- To avoid serious impairment of bodily functions or serious dysfunction of a bodily organ or part.
- Because there is a serious threat to the health of the individual or a fetus (unborn child).

Symptoms that may indicate an emergency include:

- chest pain or pressure that may radiate to the arm, neck, back, shoulder, jaw, or wrist
- sudden onset of severe abdominal pain
- severe shortness of breath
- severe, persistent bleeding that cannot be stopped
- major injuries like gunshot or stab wounds or severe injuries from a vehicle accident
- active labor when there isn't time for a safe transfer to your hospital before delivery

See your *Evidence of Coverage (EOC)* or *Membership Agreement* for a complete definition.

## Participating or select facilities

There are six participating or select hospital emergency departments, listed on page 1. For our plans, "participating" and "select" mean the same thing. See page 6 for details.

## Care outside participating or select facilities

If you are not treated by a participating or select hospital, you, or someone on your behalf, must contact us once your condition is stable. Any care you get after you are stable (post-stabilization care) may not be covered, unless we approve it first. To request a review, call us at **503-735-2596** or **1-877-813-5993** before you receive the services.

In an emergency, a non-participating doctor may admit you to a non-participating hospital. In this case, you must notify us as soon as you reasonably can, or someone else can notify us for you. If you don't, your hospital stay may not be fully covered. (This does not apply to Medicare members.) We may move you to a participating or select hospital when you are medically stable.

## Urgent

Urgent care is treatment for unforeseen, nonemergency conditions that require prompt medical attention to keep them from becoming more serious.

Care for an urgent condition is covered during certain hours at designated urgent care facilities and participating or select Kaiser Permanente medical offices. It is not covered in hospital emergency departments inside the service area. See page 11 for information on getting urgent care.

## Emergency Psychiatric Services

Portland area ..... **503-331-6425**  
Washington and Oregon (outside Portland area) ..... **1-866-453-3932**

**Poison Control Center** ..... **1-866-453-3932**

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## SEE MORE **ONLINE**

Go to [kp.org/locations](https://kp.org/locations) and select Oregon/Washington. Then scroll down and click the “What is emergency and urgent care?” link.



# WELCOME TO KAISER PERMANENTE

Your health is our priority, and we want to make it easy for you to connect to the care you need. If you are a new member, get started at [kp.org/newmember](https://kp.org/newmember). We've gathered the information you need to get up to speed in one convenient place online.

Follow these five easy steps to get started:

1. Choose your personal physician at [kp.org/chooseyourdoctor](https://kp.org/chooseyourdoctor).
2. Schedule your first appointment. Call one of the numbers below for Appointing Services 24 hours a day, 7 days a week.
3. Transfer your prescriptions and medical records. These forms are available at [kp.org/newmember](https://kp.org/newmember).
4. If you have questions, call Member Services at one of the numbers below.

For benefits specific to your plan, please see your *Evidence of Coverage (EOC)* or *Member Agreement*. Your *EOC* or *Membership Agreement* will be referred to as *EOC* in this directory.



## START **HERE**

If you're a new member, get started at [kp.org/newmember](https://kp.org/newmember). You can register, choose a doctor, transfer prescriptions, and make an appointment – all from one place.



## Member Services helps you connect to care

From selecting a medical office and personal physician to learning more about your coverage, Member Services can help. Contact us via email at [kp.org](http://kp.org), by phone at one of the numbers below, or in person at most medical offices. Member Services is available Monday through Friday, 8 a.m. to 6 p.m.

All areas . . . . .	<b>1-866-616-0047</b>
TTY . . . . .	<b>711</b>
Language interpretation services . . . . .	<b>1-800-324-8010</b>

Medicare members can call Member Services, toll free, seven days a week from 8 a.m. to 8 p.m. at **1-877-221-8221**; TTY, **711**.

## Help in your Language

Interpreter services, including American Sign Language (ASL), are available during business hours at no additional cost to members. Many of our doctors also speak more than one language. Call **1-800-324-8010** (toll free), or **1-800-813-2000** (toll free), or **711** (TTY).

## New Member Help Desk

You can call the dedicated New Member Help Desk at **1-888-491-1124 (toll free)** Monday through Friday, 8 a.m. to 5 p.m., and talk with a specialist who can help you get the most out of your benefits quickly and easily. With just one call, we can assist you with selecting a provider, transferring medical records and prescriptions, setting appointments, and more.

# UNDERSTANDING YOUR CARE

## Comprehensive coordinated care

Kaiser Permanente's health care delivery model is designed around patient needs and aims to improve access to care, increase care coordination, and enhance overall quality. Your primary care provider works with a team of health care professionals to help meet all of your health care needs. Together they provide seamless, service-oriented, and evidence-based care that is centered on you.

Your medical home team supports you in learning to manage and organize your own care at the level you choose. We will provide you information on classes, support groups, and other services to help you learn more about health conditions and how to stay healthy.

## Evidence of Coverage (EOC)

Your *Evidence of Coverage* describes your benefits and other important information about your coverage. For individual and family plan members and other non-group members, this is called a *Membership Agreement*.

You may be able to view your *EOC* or *Membership Agreement* online at [kp.org](http://kp.org). You will receive a postcard with instructions and have the option to order a printed copy. Medicare members receive a printed copy automatically.

If you have questions about your *EOC* or *Membership Agreement*, Member Services can help (see page 5).

## Participating and select providers and facilities

Most covered care must be provided by Kaiser Permanente or other affiliated providers and facilities. (Please see your *EOC* or *Membership Agreement* for details and exceptions, such as emergency services.) If you are an Added Choice® member, this rule applies only to Tier 1 coverage.

Our *EOCs* use different terms when referring to these providers and facilities. Most *EOCs* use the term "participating provider" or "participating facility," which includes Northwest Permanente providers and facilities as well as other affiliated (contracted) providers and facilities. Added Choice *EOCs* use the term "select provider" or "select facility." This *Medical Facility Directory* uses both "participating" and "select." If you have questions, please see your *EOC* or contact Member Services.

## For Added Choice members

The information in this directory applies when you use select providers and facilities. The select facilities are listed in this directory. When you receive services from PPO or non-participating providers or facilities, some of the restrictions mentioned in this *Medical Facility Directory* do not apply. However, different restrictions and requirements do apply. Read your *EOC* carefully to make sure you understand the difference.

To locate a PPO provider available on Added Choice plans, contact Member Services (see page 5) or go to [kp.org/addedchoice](http://kp.org/addedchoice).

## How to get the care you need

You may obtain a list of select providers by returning the postcard on the back of this *Medical Facility Directory* for a printed *Participating and Select Provider Directory*, or go to [kp.org/chooseyourdoctor](http://kp.org/chooseyourdoctor). To get the care you need, follow these five steps. If you need help along the way, contact Member Services (see page 5).

### 1. Choose your primary care provider – the choice is yours

Developing a relationship with your primary care provider is an important part of your total health. Whether providing preventive care exams, treating you when you're sick, or coordinating your care with specialists, your primary care provider can help you with your health needs and goals.

View the profiles of our highly skilled primary care providers at [kp.org/chooseyourdoctor](http://kp.org/chooseyourdoctor). Use our doctor and location search to learn about each practitioner's gender, certifications, specialties, languages they speak, interests, and more. You can identify providers accepting new patients and sign up online. Or you can contact Member Services (see page 5) to choose your doctor. You'll be scheduled with a provider who's taking new patients and asked if you'd like him or her to be your primary care provider. You may wait until after you've seen the provider to decide. You can also choose a new provider at any time.

## 2. Select your medical office

Although you can get care at any of Kaiser Permanente's 30-plus facilities, we recommend that you select a primary care provider at a medical office that's convenient to where you live or work. For help making your choice, see the map of locations on page 34. You can also contact Member Services (see page 5) for help finding the right medical office. Feel free to visit one or more medical offices to see which you prefer.

## 3. Determine what type of care is right for you

Your primary care provider can be a physician, nurse practitioner, or physician assistant in family medicine, internal medicine, pediatrics (for children under 18), or obstetrics-gynecology.

As a member, you must receive your care from participating or select providers and facilities (unless an exception applies as described in your EOC or you have an Added Choice plan).

## 4. Transfer your medical records

Transferring your medical records is easy. Fill out the disclosure form located at [kp.org/newmember](http://kp.org/newmember), and we will take care of the rest. You can also contact Member Services (see page 5) for a form.

## 5. Transfer your prescriptions

If you have prescriptions to transfer, you'll want to fill out the Transfer Your Prescriptions form at [kp.org/newmember](http://kp.org/newmember) right away. Or you can call the New Member Pharmacy Services Program at **503-261-7900** or **1-888-572-7231**. We will work with you and your pharmacy to transfer your medications, coordinate refills, and answer questions. Please call us at least one week before you need refills.

Kaiser Permanente has a formulary list of medications and supplies covered for your benefit. To get a prescription at your usual copayment or coinsurance, the drug must be on our formulary or your Northwest Permanente physician must feel the drug meets the exception criteria, including any medication-specific criteria. If your medication is not on the formulary, one of our pharmacists will work with you and your health care team to update your medication to a formulary product. Our health care team uses the formulary to help determine the safest, most effective prescription for you.

To order prescriptions, call the main pharmacy number in your medical office before you need a refill. Certain prescriptions require that you see a participating provider before you can receive a refill. Once you have a prescription written by a participating provider, you can order your prescription refills at [kp.org/rxrefill](http://kp.org/rxrefill). Save additional time and money through our postage-paid Mail-Delivery Pharmacy service, available for most prescriptions.

### DO IT ONLINE

Browse doctors online before you choose.  
Go to [kp.org/chooseyourdoctor](http://kp.org/chooseyourdoctor) to see profiles of our region's primary care providers.



### REFILL ON THE GO

Once your medications are prescribed, save time by refilling them at [kp.org/rxrefill](http://kp.org/rxrefill).  
You can also order refills on your mobile device using the KP mobile app.



# ROUTINE APPOINTMENTS AND CARE

Your primary care provider is your main source for care, including a broad spectrum of preventive and routine needs. For your convenience, we work to keep same-day appointments available. Primary care includes family medicine, internal medicine, pediatrics, and obstetrics-gynecology.

Examples include:

- checkups
- physical exams
- preventive screenings
- well-child checkups
- same-day needs
- optometry

## Save time and money by emailing your doctor's office

Once you are registered on [kp.org](http://kp.org), you can email your doctor's office with nonurgent questions rather than making an appointment for an office visit. Your messages are secure and confidential. You can also view and learn about most test results and get summaries of your office visits.

**To make an appointment**, visit [kp.org/appointments](http://kp.org/appointments) or call 1-800-813-2000. Appointments at most medical offices start at 8 a.m. and continue until 5 p.m., Monday through Friday.

**To cancel an appointment**, visit [kp.org/appointments](http://kp.org/appointments) or call 1-800-813-2000. You can cancel an appointment at any time. We just ask that you let us know as soon as you can so we can offer the time to another member.

## When to call an advice nurse

If you have a health concern and are not sure what to do or where to go to get care, an advice nurse can evaluate your concern and make recommendations about next steps.

Call an advice nurse 24 hours a day, 7 days a week:

- All areas ..... **1-800-813-2000**
- Oncology advice in the Longview-Kelso area ..... **360-636-5559**



### DO IT ONLINE

If you're a new member, get started at [kp.org/newmember](http://kp.org/newmember). You can register, choose a doctor, transfer prescriptions, and make an appointment – all from one place.

# SPECIALTY CARE

We want to help you get the care you need. If you think you need to see a specialist, let your primary care provider know. In most cases, you'll need a referral from your primary care provider before you see a specialist for the first time. Follow-up visits with Kaiser Permanente providers do not require a referral, as long as they are with the same specialist and for the same condition.

If you are referred to a provider outside of Kaiser Permanente or its select providers, the services to be provided, the number of allowed visits, or the time period to make visits may be limited. You will get a written Authorization for Medical Care with more details when the referral is authorized. You must receive an authorization before you get care, except in emergencies. You can contact your referring provider if you need more visits or services.

In most cases, your diagnostic tests (including laboratory and imaging) need to be done at a participating or select facility.

For questions about where you can receive care, call Member Services at **1-800-813-2000**.

## Specialties that don't require referrals

You can schedule appointments for some specialties without a referral,\* including:

- Addiction medicine (chemical dependency services)
- Cancer counseling
- Cosmetic center†
- Mammography
- Mental health
- Obstetrics-gynecology
- Occupational health
- Social services
- Vision Essentials by Kaiser Permanente
  - Ophthalmology

\*Referral requirements may apply if you are seeing a community-affiliated care provider.

†Cosmetic services are generally not considered medically necessary and therefore are not a covered service.

## Use of services

We provide care based on what is most appropriate for the condition being treated or diagnosed and the existence of coverage. We do not use financial incentives to encourage providers to limit or deny care to members or to make decisions that result in decreased use of services. We do not make decisions about hiring, pay, promotions, or termination of employment based on the likelihood that denials will be supported.

## Prior authorization

Most care from Northwest Permanente providers or facilities does not require prior authorization (advance approval). However, certain services do require prior or concurrent authorization.

The following are examples of services that require prior or concurrent authorization:

- Bariatric surgery services.
- Breast reduction surgery.
- Drug formulary exceptions.
- Durable medical equipment.
- Hospice and home health.
- Inpatient and residential chemical dependency services.
- Inpatient and residential mental health services.
- Inpatient hospital services.
- Nonemergency medical transportation.
- Open MRI.
- Plastic surgery.
- Reconstructive surgery.
- Rehabilitative therapy services.
- Routine foot services.
- Referrals for all non-Northwest Permanente provider services. (If you are an Added Choice member, different restrictions apply. See your *EOC*.)
- Skilled nursing facility services.
- Transplants.
- Dental and orthodontic services for the treatment of craniofacial anomalies.
- General anesthesia and associated hospital or ambulatory surgical facility services provided in conjunction with covered dental services.

Usually, your provider will request authorization when it is needed.

If a request for authorization is denied, we'll send you a written explanation. You may appeal this decision. We'll tell you how to appeal in the letter we send you. You can also ask Member Services how to appeal (see page 5). Or you can follow the directions in your *EOC*.

## Complex case management

Complex case management is a short-term (three to six months) intensive program designed to assist eligible\* members with certain complex medical conditions. Members enrolled in the program work with a registered nurse case manager to set goals for improved health and functional capability. If a member meets program criteria, a nurse will work with the member to develop a plan of care and provide frequent support.

\*To find out more about the program and eligibility criteria, call **1-855-517-8382** (toll free).

## Disease management

Kaiser Permanente offers disease management programs for certain chronic conditions like diabetes and cardiovascular disease. Members who meet criteria can enroll in the program and receive support to help manage their conditions. For more information or to see if you're eligible, call **1-855-517-8382** (toll free).

# URGENT APPOINTMENTS AND CARE

Urgent Care is there to help when an illness or injury is not life-threatening or limb-threatening but can't wait until the next day.

Examples include:

- allergies and asthma
- colds and flu
- eye and ear problems
- minor broken bones
- minor cuts requiring stitches
- men's and women's health issues
- urinary tract infections
- work-related injuries

## Urgent care options

Your urgent care options depend on the on the time and day.

## Get advice

Advice nurse 24 hours a day, weekdays, weekends, and holidays. If you need medical advice or are not sure where to get care, our advice nurses can help. All areas **1-800-813-2000**.

## Make an appointment

You can also schedule a same-day appointment with your primary care provider when you have an urgent concern.

To make an appointment, call 24 hours a day, 7 days a week:

All areas . . . . .	<b>1-800-813-2000</b>
TTY . . . . .	<b>711</b>
Language interpretation services . . . . .	<b>1-800-324-8010</b>

## During regular urgent care hours

Use one of our urgent care facilities. Locations and hours are listed on the next page.

## Outside of urgent care hours

Call the advice nurse at 1-800-813-2000 for help with getting care.

## In a medical emergency

Call 911 or go to the nearest hospital emergency department. Kaiser Permanente Sunnyside Medical Center's and Westside Medical Center's emergency departments are open 24 hours a day, 7 days a week.

See page 24 for information on services outside our service area.

## Kaiser Permanente Urgent Care locations and hours

### Portland area

Beaverton Medical and Dental Office  
4855 SW Western Ave.  
Beaverton, OR 97005

Weekdays: 10 a.m. to 7 p.m.  
Weekends/Holidays: 9 a.m. to 6 p.m.

Interstate Medical Office South  
3500 N. Interstate Ave.  
Portland, OR 97227

Weekdays: 10 a.m. to 7 p.m.  
Weekends/Holidays: 9 a.m. to 6 p.m.

Mt. Talbert Medical Office  
10100 SE Sunnyside Road  
Clackamas, OR 97015

Weekdays: 10 a.m. to 7 p.m.  
Weekends/Holidays: 9 a.m. to 6 p.m.

### Salem

North Lancaster Medical Office  
2400 Lancaster Drive NE  
Salem, OR 97305

Weekdays: 10 a.m. to 7 p.m.  
Weekends/Holidays: 9 a.m. to 6 p.m.

### Vancouver

Cascade Park Medical Office  
12607 SE Mill Plain Blvd.  
Vancouver, WA 98684

Weekdays: 10 a.m. to 7 p.m.  
Weekends/Holidays: 9 a.m. to 6 p.m.

### Longview

Longview-Kelso Medical Office  
1230 Seventh Ave.  
Longview, WA 98632

Weekdays: 10 a.m. to 7 p.m.  
Weekends/Holidays: 9 a.m. to 6 p.m.  
(closed Sundays)

## Affiliated Urgent Care locations

### Lane County

ICCO, LLC - Nova Urgent Care - Coburg  
1800 Coburg Rd., Eugene, OR 97401  
541-345-8760

ICCO, LLC - Nova Urgent Care - Cottage Grove  
1445 N. Gateway Blvd., Cottage Grove, OR 97424  
541-767-5200

ICCO, LLC - Nova Urgent Care - Harlow  
445 Harlow Rd., Springfield, OR 97477  
541-500-6949

ICCO, LLC - Nova Urgent Care - Junction City  
355 W. 3rd Ave., Junction City, OR 97448  
541-998-6750

ICCO, LLC - Nova Urgent Care - Patterson  
598 E. 13th Ave., Eugene, OR 97401  
541-636-3473

ICCO, LLC - Nova Urgent Care - Pleasant Hill  
35859 Hwy. 58, Pleasant Hill, OR 97455  
541-988-7300

ICCO, LLC - Nova Urgent Care - Territorial  
87983 Territorial Hwy., Veneta, OR 97487  
541-935-2200

ICCO, LLC - Nova Urgent Care - Thurston  
5781 Main St., Springfield OR 97478  
541-654-0282

ICCO, LLC - Nova Urgent Care - Willamette  
2710 Willamette St., Eugene, OR 97405  
541-735-3161

PeaceHealth Urgent Care - University  
1200 Hilyard St, Ste. 100, Eugene, OR 97401  
458-205-6282

PeaceHealth Urgent Care - Valley River  
1400 Valley River Dr., Ste. 110, Eugene, OR 97401  
541-222-7375

PeaceHealth Walk-In Clinic at Woodfield Station  
2846 Willamette St., Eugene, OR 97405  
541-222-8700



## Emergency psychiatric services

Portland area .....	503-331-6425
Washington and Oregon .....	1-866-453-3932

**Poison Control Center** ..... 1-800-222-1222

## Participating or select facilities

For our plans, participating and select mean the same thing. See page 1 for details and locations.

## Accessibility of medical offices and medical centers in this directory

All Kaiser Permanente facilities are accessible to members.

## Care outside participating or select facilities

If you are not treated by a participating or select hospital, you or someone on your behalf must contact us once your condition is stable. Any care you get after you are stable (post stabilization care) may not be covered unless we approve it first. To request a review, call us at 503-735-2596 or 1-877-813-5993 before you receive the services.

In an emergency, a non-participating doctor may admit you to a non-participating hospital. In this case, you must notify us as soon as you reasonably can, or someone else can notify us for you. If you don't, your hospital stay may not be fully covered (this does not apply to Medicare members). We may move you to a participating or select hospital when you are medically stable.

## Not sure where to go for care?

If you are not experiencing an emergency but want to talk to someone about your symptoms or you are not sure where to get care, give us a call. Our advice nurses are here to help answer your questions.

All areas .....	1-800-813-2000
TTY .....	711
Language interpretation services .....	1-800-324-8010

### SEE MORE **ONLINE**

Go to [kp.org/newmember](http://kp.org/newmember) to access this list and other helpful information.



# CHECKLIST FOR APPOINTMENTS

To get the most out of your appointments and help us keep you safe and healthy, be an active participant with your health care team. Follow these five steps:

1. Prepare for your office or hospital visit. Write down questions and notes beforehand. To prepare for your visit:
  - Arrive 10 to 15 minutes early to allow time for check-in.
  - Bring your Kaiser Permanente ID card and a photo ID.
  - If you are covered by another health plan – including Medicare, Medicaid, or any other medical insurance carrier – bring your ID card for that plan too. If that plan is your primary plan, we'll coordinate the benefits. (This does not apply to Oregon individual and family plan members and other non-group members.)
  - If you're having trouble communicating, bring a friend or family member along to help you ask questions and remember answers.
  - If you're being seen for a work- or accident-related illness or injury, tell the receptionist.
2. If your plan includes a copayment, coinsurance, or deductible, be prepared to pay it when you check in.
  - You may pay by cash, check, debit card, and Visa, MasterCard, Discover, and American Express cards. What you pay depends on your plan benefits.
  - If you can't afford to pay your copayment, coinsurance, or deductible, you may ask to speak to a financial counselor to review your payment options. You may be eligible for a payment plan or other financial assistance. Contact Member Services (see page 5) for details.
3. Bring a list of all the medications you are taking, including over-the-counter medications such as aspirin, vitamins, and herbal supplements. If you have any questions about your medications, ask your doctor or the pharmacy. Learn more about your medications at **[kp.org/medications](http://kp.org/medications)**.
4. Speak up when you have questions or concerns. If you have questions, make a list and bring it to your appointment. After your questions are answered, summarize the information in your own words to help clarify the information. It's a good idea to ask questions before a medical test, when your doctor prescribes medication, and before you begin any medical treatment.

What to ask:\*

  - What is my main problem?
  - What do I need to do about it?
  - Why is it important for me to do this?
5. Be patient with questions from your health care team. Different members of your health care team may ask the same questions several times, such as your name or whether you have allergies. Asking these questions is one way we make sure you are getting the right care.

\*Adapted with permission from *Ask Me 3* by the Partnership for Clear Health Communication.

# PHARMACY SERVICES

Kaiser Permanente has a formulary list of medications and supplies covered for your benefit. To get a prescription at your usual copayment or coinsurance, the drug must be on our formulary or your Northwest Permanente physician must feel the drug meets the exception criteria for a non-formulary drug, including any medication-specific criteria. Our health care team uses the formulary to help determine the safest, most effective prescription for you.

Once you have a prescription written by a participating provider, you can order your prescription refills without standing in line at [kp.org/rxrefill](https://kp.org/rxrefill). You can save time and money through our postage-paid Mail-Delivery Pharmacy service, available for most prescriptions. You may also call our automated telephone service at **1-800-548-9809**.

To place an order, you'll need your credit card or debit card information, health record number, and prescription number(s). We'll send your refill to the postal address you choose. Allow 7 to 10 workdays for prescriptions to arrive in the mail.

You can also pick up your prescriptions and buy over-the-counter medications at most of our Kaiser Permanente medical offices.

To contact your local pharmacy call **1-800-813-2000** option 1 then option 2.

If you have a prescription drug benefit, you can find details in your *EOC*.

*Please note: Drugs that require special handling, such as temperature-sensitive or high-cost medications, are not provided through our Mail-Delivery Pharmacy. We do not mail drugs to addresses outside the states of Oregon and Washington.*



## DO IT ONLINE

Avoid long lines by ordering your refill prescriptions at [kp.org/rxrefill](https://kp.org/rxrefill).



# HEALTHY LIVING

We're here for you when you need care for an illness or injury. But more than that, we want to help you stay healthy so you can do the things you want to do in your life. Take advantage of classes, programs, products, and online tools that help you stay happy and healthy.

## Health Engagement and Wellness Services

You can find resources that can help you thrive from Health Engagement and Wellness Services. Health coaching by phone, classes, and [kp.org/healthengagement](http://kp.org/healthengagement) can help you achieve your health goals.

### Class topics include:

- Nutrition
- Quitting smoking, chewing, and vaping
- Childbirth and parenting
- Managing diabetes

There is no fee for Kaiser Permanente members for any HEWS offering.

For more details, you can download a Healthy Living catalog at [kp.org/healthengagement/catalog](http://kp.org/healthengagement/catalog).

## Wellness coaching by phone

Thinking about a healthier lifestyle? Talk with a health coach one-on-one by phone or video call. These behavior change experts can support you as you discuss:

- Your health goals
- The process of change
- Ideas to jump-start your motivation
- Tools to help overcome common obstacles
- Options for new resources and next steps

Call **503-286-6816** or **1-866-301-3866**, option 2, to learn more and schedule.

## Healthy lifestyle programs

With our online wellness programs, you'll get advice, encouragement, and tools to help you create positive changes in your life. These digital programs are far more than just information. They are designed to help you assess where you are, and then provide tailored tips, tools, and messages that meet your specific goals.

Start with a Total Health Assessment, a simple online survey about you, your habits, and your choices. Your answers result in a personal Health Profile created just for you by health professionals. It will help you set goals to improve your well-being.

These programs can help you with:

- Eating healthy
- Losing weight
- Moving more
- Sleeping better
- Reducing stress
- Quitting smoking
- Managing health conditions

Learn more at [kp.org/healthylifestyles](http://kp.org/healthylifestyles).

## Member discounts\*

- **CHP Active and Healthy.** Save money on hundreds of fitness, wellness, and entertainment activities. Get discounts on ski lift tickets, sporting events, gym memberships, and movies. Visit [chpactiveandhealthy.com](http://chpactiveandhealthy.com) for more information.
- **Alternative and chiropractic care.** Get discounts on acupuncture, chiropractic care, massage, and other alternative therapies from providers in The CHP Group network.
- **ChooseHealthy™.** Access health information, tools, and product discounts. For details, go to [kp.org/choosehealthy](http://kp.org/choosehealthy).

## Center for Health Research

Since 1964, the Kaiser Permanente Center for Health Research (CHR) has made hundreds of medical discoveries to benefit the health of you and your community. As a Kaiser Foundation Health Plan of the Northwest member, you are eligible to participate in some studies. Joining a CHR study is voluntary, free, and does not affect your health care or coverage.

Learn more or watch videos about studies at [kpchr.org](http://kpchr.org). For location and contact information, see page 49.

\*These products and services are provided by entities other than Kaiser Foundation Health Plan of the Northwest (KFHPNW). Certain KFHPNW benefit plans include coverage for some of these discounted services. Check your EOC for details.

KFHPNW disclaims any liability for these discounted products and services. Should a problem arise, you may take advantage of our grievance process by calling Member Services at **1-800-813-2000**.

### SEE MORE **ONLINE**

Put your health in the driver's seat with these online programs. Go to [kp.org/healthylifestyles](http://kp.org/healthylifestyles) to get started.



# SHORTCUTS TO HEALTH

Want to live longer, be healthier, and enjoy life more? We offer inspiration and tools that help you feel and be your best. Get started at [kp.org/health-wellness](https://kp.org/health-wellness) for around-the-clock access to health information. Follow these links to online health programs, services, and advice that help you live well and thrive:

- [kp.org/calm](https://kp.org/calm) – Complementary and alternative care information and discounts.
- [kp.org/classes](https://kp.org/classes) – Health education.
- [kp.org/diabetes](https://kp.org/diabetes) – Tips for living better with diabetes.
- [kp.org/espanol](https://kp.org/espanol) – Online content in Spanish.
- [kp.org/facilities](https://kp.org/facilities) – Find the medical office closest to you.
- [kp.org/health](https://kp.org/health) – Health encyclopedia.
- [kp.org/healthylifestyles](https://kp.org/healthylifestyles) – Interactive and personalized online wellness programs.
- [kp.org/healthyliving](https://kp.org/healthyliving) – Tools for living a healthier life.
- [kp.org/heart](https://kp.org/heart) – Tips for maintaining a healthy heart.
- [kp.org/medicalstaff](https://kp.org/medicalstaff) – Medical staff directories.
- [kp.org/medications](https://kp.org/medications) – Drug encyclopedia.
- [kp.org/mentalhealth](https://kp.org/mentalhealth) – Tips on emotional wellness and mental health services.
- [kp.org/newmember](https://kp.org/newmember) – Tips to get the most out of your health plan.
- [kp.org/northwest](https://kp.org/northwest) – Link to the Northwest site.
- [kp.org/pregnancy](https://kp.org/pregnancy) – Health information for mom and baby.
- [kp.org/prevention](https://kp.org/prevention) – Keys to health through preventive care.
- [kp.org/quitsmoking](https://kp.org/quitsmoking) – A guide to smoking cessation.
- [kp.org/thrive](https://kp.org/thrive) – Find your inspiration to thrive and live life to the fullest.
- [kp.org/video](https://kp.org/video) – Watch your health improve.
- [kp.org/wellnessresources](https://kp.org/wellnessresources) – Self-care tools, tips, and activities.
- [kp.org/womenshealth](https://kp.org/womenshealth) – Health information for women.



## DISCOVER **MORE**

As a member, you have access to an online world of health tools. Just go to [kp.org/health-wellness](https://kp.org/health-wellness) to get started.

# PREVENTIVE CARE – STAYING HEALTHY

## Care during and after pregnancy

Having a baby can be one of life's most joyous and challenging experiences. We can help you on the journey – whether you are dreaming of motherhood, have a baby on the way, or are holding your newborn in your arms. Visit [kp.org/pregnancy](http://kp.org/pregnancy) for information.

If you are pregnant, we recommend that your first visit with a doctor, nurse practitioner, or nurse-midwife take place between the 6th and 12th week of pregnancy. In many cases, visits will follow the schedule below. Some women will need to be seen more often.

### Pregnancy visit schedule

**Weeks 6-12.** Pregnancy education, discussion of genetic testing choices, physical exam, lab tests, and determining due date.

**Week 16.** Schedule ultrasound test for 18-20 weeks.

**Week 22.** Monitor fetal activity, watch video, and schedule childbirth class.

**Week 28.** Get fetal kick count, start classes, and do blood tests.

**Week 32.** Schedule hospital tour and fill out hospital forms.

**Week 36.** Discuss birth plan, get a Group B strep test, and determine baby's position.

**Week 38.** Labor education.

**Week 40.** Discuss overdue delivery plan.

**Week 41.** Start and revise postdate plan. Do a non-stress test to monitor baby's condition.

**After delivery.** See your provider four to six weeks after giving birth.

If you think you are pregnant – or would like to talk about planning a pregnancy – call the Obstetrics-Gynecology Department at the Kaiser Permanente medical office most convenient for you. Visit [kp.org/pregnancy](http://kp.org/pregnancy) for information to help you on this journey.

### SEE MORE **ONLINE**

Prepare for your baby by learning what to expect along the way. Go to [kp.org/pregnancy](http://kp.org/pregnancy) for healthy tips and tools.



# RECOMMENDED ADULT PREVENTIVE MEASURES

You'll find highlights of preventive measures below. Under the Patient Protection and Affordable Care Act, also known as health care reform, certain preventive care services in many of our plans will be covered with no cost sharing. This means that you won't have to pay copayments, coinsurance, or deductible payments for some preventive services specified by the government. To learn more about these and additional prevention topics, go to [kp.org/prevention](http://kp.org/prevention).

## Lifestyle practices

- **Tobacco use:** Avoid or quit tobacco use. Avoid secondhand exposure.
- **Exercise:** Get 30 minutes or more of moderate to strenuous exercise on most days.
- **Diet:** Choose foods low in saturated fat. Eat eight or more servings of vegetables and fruits every day, and consider portion size.
- **Safety:** Use seat belts, bicycle helmets, and smoke detectors. Store guns properly.
- **Alcohol:** If you drink, do so in moderation. Don't drink and drive.
- **Sexuality:** Discuss sexual practices, disease prevention, and family planning with your health care provider.

## Immunizations

- **Tetanus, diphtheria, acellular pertussis (Tdap):** One dose Tdap for adults 19 and older, if not given earlier, then one dose Td every 10 years. One dose Tdap each pregnancy
- **Pneumococcal vaccination:** One dose before age 65 if you have high risk factors; once for those 65 and older if not yet received.
- **Influenza vaccine:** Every year for all adults.
- **Hepatitis A:** Two doses for those with risk factors (consult your health care provider).
- **Hepatitis B:** Two or three doses for those with risk factors (consult your health care provider).
- **Measles, mumps, rubella (MMR):** One or two doses if you were born during or after 1957 and not immunized as a child.
- **Chickenpox (varicella):** Two doses if you did not have chickenpox and were not immunized as a child.
- **Meningococcal:** One or more doses if you have risk factors.
- **Shingles (zoster):** Two doses for those 50 years of age and older.
- **Human papillomavirus (HPV):** Two or three doses up to age 26, if not given earlier.



### SEE MORE ONLINE

Be at your healthy best by living well and avoiding risks. Visit [kp.org/prevention](http://kp.org/prevention) to learn more.



## Screening tests (all)

- **Hypertension:** Ages 20 to 39, check blood pressure every 3-5 years if lower than 130/85. Beginning at age 40, check blood pressure every year.
- **Colorectal cancer:** Ages 50 to 74, have a FIT (home stool test) every year. Discuss other possible options with your health care provider. To request a FIT kit, call Clinical Quality Support Services at **1-855-517-8382**.
- **Diabetes:** Discuss with your health care provider.
- **Cholesterol:** Beginning at age 20, check once through age 40. After 40, check every five years.

## Screening tests (women)

- **Cervical cancer:** Cervical cancer screening test every three years from ages 21 to 29 regardless of sexual activity. Women ages 30 to 64, have a Pap/HPV co-test every five years.
- **Chlamydia:** Beginning at age 16, every year through age 24.
- **Breast cancer:** Mammogram at least every two years for women ages 50 to 74 (no referral required). Discuss with your health care provider if you want to be screened before 50 or after 74.  
To make an appointment, call **1-888-810-7499**.  
For Longview-Kelso area, call **1-800-257-2001**.
- **Osteoporosis:** Bone densitometry once at or after 65.

## Screening tests (men)

- **Prostate cancer:** Discuss with your health care provider the need for testing between ages 50 and 69.
- **Osteoporosis:** Bone densitometry once at or after 70.

## Preventive care visits

- **18 to 49:** Schedule a checkup every five years.
- **50+:** Schedule a checkup every two years.

# RECOMMENDED VACCINATIONS FOR CHILDREN

Checkups and immunizations at the appropriate ages should be part of every childhood. See our recommendations below.

Vaccines and checks	Birth	3-5 days	2 weeks	2 months	4 months	6 months	9 months
Well-child checkup		✓	✓	✓	✓	✓	✓
Hepatitis B	1st dose		1st dose (If not given at birth)				
Diphtheria, tetanus, acellular pertussis				1 injection Pediarix	2nd dose Pediarix	3rd dose Pediarix	
Polio							
H. influenzae type B				1st dose	2nd dose	3rd dose	
Pneumococcal conjugate				1st dose	2nd dose	3rd dose	
Oral rotavirus				1st dose	2nd dose		
Measles, mumps, rubella							
Varicella (chickenpox)							
Hepatitis A							
Influenza						Recommended annually for all children 6 months and older	
Meningococcal conjugate							
Human papillomavirus (HPV)							

Effective March 2023: Vaccinations are listed under the recommended ages for vaccination. Vaccinations may have a wider acceptable age range than indicated here.

Sometimes there are vaccine shortages. The Centers for Disease Control and Prevention (CDC) may ask us to wait on vaccinations for people at lower risk.

12 months	18 months	2 years	3 years	4 years	5 years	6 years	7-10 years	11-12 years	13-18 years
✓	✓	✓	✓	✓	✓	✓	Recommended annually		
	DTaP 4th dose			DTaP 5th dose				1 dose Tdap, then Td booster every 10 years	
				4th dose					
4th dose									
4th dose									
1st dose				1 injection (2nd dose)					
1st dose									
2 doses, given between 12 and 23 months of age									
Recommended annually for all children 6 months and older									
								1st dose	2nd dose at age 16
								2 or 3 dose schedule based on age started	

Approved by the Regional Immunization Practices Committee, Kaiser Permanente, Northwest Region; consistent with the Advisory Committee on Immunization, the American Academy of Pediatrics, and the American Academy of Family Physicians.

# WHEN YOU TRAVEL, WE'VE GOT YOU COVERED

You're covered for most emergency and urgent care when you travel, subject to the terms and limitations in your EOC. If you are temporarily outside our service area, urgent care from a non-participating provider or facility is covered if the services were necessary to prevent serious deterioration of your health and could not be delayed until you returned to our service area.

Urgent care is treatment for an unforeseen, nonemergency condition that requires prompt medical attention. Urgent care in an emergency department outside our service area is subject to the emergency department copayment, coinsurance, and/or deductible (see page 2). If you pay for care, we'll reimburse you for the charges covered under your plan, minus any copayment, coinsurance, or deductible. Just send us the receipts, medical records, and itemized bills.

**Hospital stays.** Please call us at **1-877-813-5993** immediately after being admitted to a hospital. Other Kaiser Foundation Health Plan service areas have hospitals. If you are admitted to a hospital owned and operated by Kaiser Foundation Health Plan, you don't need to call us.

**Routine and follow-up care.** You are not covered for follow-up visits, routine or continuing care, or care you could have received before leaving home. However, if you travel to an area listed on the facing page, you may receive these types of care at designated facilities. The types of care you may receive and what you pay may be different from your benefits, copayments, coinsurance, and deductibles in our service area. To learn more about travel benefits, request the While You Are Away brochure from Member Services.

## Going overseas?

Our International Travel Clinic is your one-stop source for travel-related vaccinations, medications, and health information. Please call us six to eight weeks before your trip. If you'll be doing medical work abroad or staying longer than three months, call us four months before your trip. You can reach us at **1-844-424-1865**, Monday through Friday, 8 a.m. to 4 p.m.

## Other Kaiser Foundation Health Plan service areas

If you need care while you're in one of the service areas listed on the facing page, please contact Member Services in that service area. They will help you make an appointment and answer your questions.

Member Services hours vary by region. In general, the hours are Monday through Friday, 8 a.m. to 5 p.m. If you'd like more details, order a travel packet online or contact Member Services (see page 5).

*Note:* Available services and service areas may change at any time.



### GO MOBILE

Find these phone numbers using your KP mobile app. Just open the locator tab and enter your ZIP code.

## California\*

San Francisco Bay Area, Sacramento, Stockton, Fresno, and Southern California major metropolitan areas from Bakersfield to San Diego

*Member Services* ..... 1-800-464-4000  
*24-hour medical advice* ..... 1-888-576-6225

## Colorado\*

Denver, Boulder, and Colorado Springs

*Member Services*

    Denver/Boulder/Longmont ..... 303-338-3800  
    Denver metro area ..... 1-800-632-9700

Colorado Springs ..... 1-888-681-7878

*24-hour medical advice*

    Denver ..... 303-338-4545

## Georgia\*

Atlanta area

*Member Services* ..... 404-261-2590 1-800-611-1811  
*24-hour medical advice* ..... 1-800-611-1811

## Hawaii\*

Hawaii, Kauai, Maui, and Oahu

*Member Services* ..... 1-800-966-5955

*After-hours medical advice*

    Oahu ..... 808-432-7700

    Hawaii, Kauai, and Maui ..... 1-800-467-3011

## Mid-Atlantic\*

District of Columbia, Baltimore area, and northern Virginia

*Member Services* ..... 1-800-777-7902

*24-hour medical advice* ..... 1-800-777-7904

## Washington\*

*Member Services* ..... 1-800-446-4296

*Customer Service* ..... 1-888-901-4636

*24-hour medical advice*

    Western Washington ..... 1-800-297-6877

    Central, eastern Washington/north Idaho ..... 1-800-826-3620

\*Be sure to say you are a visiting member.

# ADVANCE DIRECTIVES

If you are an adult, you have the right to know about any medical treatment your provider recommends for you and the right to refuse it if you choose. However, a serious illness or sudden injury could leave you unable to make decisions or express your wishes. In that case, your relatives and caregivers would have to decide what you would want.

Some states, including Oregon and Washington, allow you to put in writing (ahead of time) your medical preferences if you are seriously ill or injured and unable to communicate your wishes. These documents are called advance directives.

Completing an advance directive is your choice. If you choose not to fill out and sign these forms, it will not affect your health plan coverage or your access to care. Advance directive forms are used only when you are unable to communicate your health care wishes. You have the right to decide your own health care as long as you are able to.

## Advance directives in Oregon

The *Oregon Advance Directive* lets you name a person to direct your health care when you cannot do so. Your health care representative must agree in writing to do this. This form allows you to give instructions for health care providers to follow if you become unable to direct your care. These instructions may include decisions about general health care and the withholding or withdrawal of life-sustaining procedures, including artificially administered food and water. You will get care for your comfort and cleanliness no matter what health care choices you make. Your advance directive is valid only if you sign it voluntarily when you are of sound mind. You may revoke it at any time.

Another type of advance directive is the *Physician Orders for Life-Sustaining Treatment* (POLST). Unlike the *Oregon Advance Directive*, which is for anyone 18 and older, POLST forms are only for those who are frail or living with a life-threatening illness. POLST forms are written by your doctor. Once your doctor signs the POLST form, it becomes a medical order and must be followed by medical personnel, including paramedics, in an emergency.

## Advance directives in Washington

Washington has three advance directive documents. The *Directive to Physicians* allows you to identify, in advance, life support treatments you do or do not want. It remains in force unless you revoke it.

A *Durable Power of Attorney for Health Care* lets you appoint a health care representative to act on your behalf if you become unable to communicate your wishes or make decisions about your care. Unless you specify otherwise, it remains in force for your lifetime. You may revoke it at any time.

Another type of advance directive in Washington is the *Physician Orders for Life-Sustaining Treatment* (POLST). Unlike the advance directives mentioned above, which are for anyone 18 and older, POLST forms are only for those who are frail or living with a life-threatening illness. POLST forms are written by your doctor. Once your doctor signs the POLST form, it becomes a medical order and must be followed by medical personnel, including paramedics, in an emergency.

## Other advance directives

Mental health advance directives are written documents that describe what you want to happen if you become so incapacitated by mental illness that your judgment is impaired or you are unable to communicate effectively. It can tell others what treatment you want or don't want. It can also identify a person to whom you have given authority to make decisions on your behalf.

## To learn more

This is a brief summary of advance directives. If you'd like more details, please contact Member Services (see page 5) or call to speak with a health coach at **503-286-6816** or **1-866-301-3866** and select option 2.

You also can learn more about advance directives and sharing your wishes about future health care decisions in a webinar. Life Care Planning – My Values: First Steps is offered at no charge to Kaiser Permanente members. To register, sign on at **kp.org/appointments**. Click "Schedule appointment," then select Health and Wellness Education as the reason for the appointment. Follow the prompts and make your selections to finish registering. You can also register by calling **503-286-6816** or **1-866-301-3866**, option 1.

You'll find more information, videos, and advance directive forms at **kp.org/lifecareplanning**.

## Where to get forms

If you decide to create an advance directive, you can download the forms at **kp.org/advancedirectives**. You can also contact Member Services (see page 5) to request one of the forms or documents listed below. There is no charge for these documents.

- *Advance Directives in Oregon Brochure with Form.*
- *Advance Directives in Washington Brochure with Form.*
- *Mental Health Advance Directives Summary Sheet.*

POLST forms are available only from health care providers.

Mental health advance directive forms are available from Mental Health Services.

### SEE MORE **ONLINE**

Make your care wishes known. Go to **kp.org/advancedirectives** to learn about your options.



# HEALTH PLAN ADMINISTRATION

## Coverage

For a particular treatment or service to be covered, it must be:

- Medically necessary.
- Covered by the plan in which you are enrolled.
- Provided, prescribed, or directed by a participating or select health care provider unless:
  - Your *EOC* says otherwise.
  - You receive emergency care or you receive urgent care outside our service area.
  - You are enrolled in an Added Choice plan and receive care under Tier 2 or Tier 3.

To ask about coverage for a specific treatment or service, contact Member Services (see page 5).

## Complaints, grievances, and appeals

If you're dissatisfied with your care, discuss it with your provider as soon as possible. For other problems with care or service, ask to speak with an administrator before you leave the medical office.

If you still aren't satisfied, ask Member Services (see page 5) about the member satisfaction procedure. We'll give you information about the complaint, grievance, and appeal process.

You can also get this information in your *EOC* and on [kp.org](http://kp.org).

## Independent reviews

If you've exhausted the appeal process within KFHPNW, your appeal may be eligible for an external review. Certain kinds of decisions can be reviewed by an independent review organization (IRO). You must ask for an external review within 180 days of the date on your final decision letter from us.

If you request an external review, and your appeal qualifies for review, we will send your appeal to the IRO. (Remember that your appeal may or may not qualify for IRO review.) Your pertinent medical records will be included. For details, see the instructions in your decision letter. You can also find information in your *EOC*. Or you may contact Member Services for information (see page 5). You are not responsible for the cost of an IRO review.

## Primary and specialty care delivery

If the medical office where you have been receiving primary care no longer provides care, we will send you a letter with information about how to get care at other locations. We want to help make this transition as smooth as possible for you.

If your primary care provider moves to a different location or leaves Kaiser Permanente, we will send you a letter to let you know. Member Services (see page 5) will be ready to help you find a new primary care provider.

If you get ongoing care from a specialist and that specialist changes locations or leaves Kaiser Permanente, we will let you know. If this happens, you can contact the specialty department for future appointments.

Note that, in some cases, you may be able to continue seeing your primary or specialty care provider for a limited time. The letter we send you will provide specific details.



## QUESTIONS

For help anytime, go to [kp.org](http://kp.org) and click the member assistance link at the top.



## Notice to Medicare members

We are required to maintain records on the work status of our Medicare members. If you have recently changed your work status (for example, if you have stopped working or have gone back to work), please contact Member Services (see page 5).

## Medicare eligibility

If you have recently become eligible for Medicare benefits, please contact Member Services (see page 5).

## Privacy practices

Kaiser Permanente will protect the privacy of your protected health information (PHI). We also require contracting providers and facilities to protect your PHI. Your PHI is individually identifiable information about your health, health care services you receive, or payment for your health care. You may generally see and receive copies of your PHI, correct or update your PHI, and ask us for an accounting of certain disclosures of your PHI.

We may use or disclose your PHI for treatment, payment, health research, and health care operations purposes, such as measuring the quality of services. We are sometimes required by law to give PHI to others such as government agencies or in judicial actions. PHI is shared with your employer or plan sponsor only with your authorization or as otherwise permitted by law. We will not use or disclose your PHI for any other purpose without your (or your representative's) written authorization, except as described in our *Notice of Privacy Practices* (see below). Giving us authorization is at your discretion.

This is only a brief summary of some of our key privacy practices. Our *Notice of Privacy Practices*, which provides additional information about our privacy practices and your rights regarding your PHI, will be furnished to you upon request. To request a copy, please call Member Services (see page 5). Our *Notice of Privacy Practices* is also available at your local plan facility and at [kp.org/privacy](http://kp.org/privacy).

## Patient safety

We want to provide you with care that is reliable, effective, consistent, and safe. You are an important part of your health care team. Here are some things you can do to be actively involved.

**Prepare for your visits.** Think about what your provider needs to know and what questions you have. Be sure to bring a list of medications that you are currently taking.

**Share information** about your medical history, symptoms, medications, and drug allergies. Explain to your doctor why and how often you take each medication.

### Ask your doctor:\*

- What is my main problem?
- What do I need to do about it?
- Why is it important for me to do this?

**Discuss the options for your care.** Have your doctor review with you any health-related information handed to you during the visit.

**Get test results.** Read and understand them. Get help if you need it.

**At the end of your visit,** be sure to repeat back to your doctor in your own words what is expected of you after the visit.

**Find out** what to expect after surgery.

\*Adapted with permission from Ask Me 3 by the Partnership for Clear Health Communication.

## SEE MORE ONLINE

Find out how our quality stacks up. Visit [kp.org/measuringquality](http://kp.org/measuringquality).



## Quality of care

Our goal is to provide exceptional quality care. We measure how we are doing, write annual reports, and post related information at [kp.org/measuringquality](https://kp.org/measuringquality).

If you'd like more information, please contact Member Services (see page 5). You can also find information from these sources:

- NCQA's Health Plan Report Card  
<https://reportcards.ncqa.org>  
**202-955-3500**
- The Joint Commission Hospital Quality Check  
<http://qualitycheck.org>  
**630-792-5000**
- CMS Hospital Compare  
<https://medicare.gov/hospitalcompare/search.html>  
**1-877-696-6775**
- The Leapfrog Group  
<http://leapfroggroup.org>  
**202-292-6713**

## Additional information (Health Plan disclosures)

You may request information from Member Services (see page 5). You may also download forms and frequently requested materials at [kp.org/disclosures](https://kp.org/disclosures). Topics and publications include:

- The Kaiser Permanente prescription drug formulary process.
- A list of the drugs on our current drug formulary (request at any of our pharmacies).
- Information about Kaiser Permanente's mental health services.
- The payment requirements of your health care coverage (like deductibles, copayments, and coinsurance) as described in your *EOC*.
- A financial assistance brochure and application.
- A statement of our annual out-of-pocket maximum guidelines.
- A summary of how we work together with other health care coverage you may have (coordination of benefits).
- An explanation of our grievance and appeal procedures. (Ask for information for your specific plan.)
- Materials referred to in your *EOC*.
- Our risk-sharing arrangements with physicians and other health care providers.
- Your right to see non-Kaiser Permanente providers at your own expense.
- The availability of a point-of-service plan.
- Our quality monitoring and improvement program.
- Provider credentialing.
- Our clinical protocols and practice guidelines.
- Our utilization review criteria.
- Our financial status.
- *Advance Directives in Oregon*.
- *Advance Directives in Washington*.
- *Mental Health Advance Directives Summary Sheet*.

This *Medical Facility Directory* includes information on referrals, procedures requiring prior authorization, and how to get the names, qualifications, and titles of providers responsible for a member's care.

In addition, you may get information we have filed with the Oregon Department of Consumer and Business Services, as required under state law. Contact the department for information on:

- Our annual summary of grievances and appeals.
- Our annual summary of the utilization management program.
- Our annual summary of quality assurance activities.
- The results of publicly available accreditation surveys of our health plan.
- Our annual summary of health-promotion and disease-prevention activities.
- An annual summary of scope of network and accessibility of services.

To contact the Oregon Department of Consumer and Business Services, call **503-947-7984** (in Salem) or **1-888-877-4894**. You can also email [dfr.insurancehelp@oregon.gov](mailto:dfr.insurancehelp@oregon.gov) or visit [oregon.gov/dcbs/insurance](http://oregon.gov/dcbs/insurance).

The mailing address is:

Department of Consumer Business Services Insurance Division  
Consumer Advocacy Unit  
P.O. Box 14480  
Salem, OR 97309-0405

To contact the Office of the Insurance Commissioner Washington State, call **360-725-7080** or **1-800-562-6900**. Visit [insurance.wa.gov/contact-information-insurance-consumers](http://insurance.wa.gov/contact-information-insurance-consumers) for more information.

The mailing address is:

Office of the Insurance Commissioner Washington State  
5000 Capitol Blvd. SE  
Tumwater, WA 98501

## New technology assessments

When a new medical technology or procedure needs review, our Interregional New Technology Committee examines and evaluates data from government agencies, medical experts, medical journals, and medical specialty societies. Recommendations from the interregional committee then are passed onto the local committee. The committee reviews the national recommendations to see how they apply to local medical practices. Once this review takes place, the committee makes recommendations for the new technology or procedure to become a covered benefit. In addition, the committee communicates practice guidelines to network providers and related health care providers. If the committee's recommendation is accepted, the new technology is added to the covered benefits, either immediately or when the contract renews.

### DO MORE **ONLINE**

Download useful forms and guides at [kp.org/disclosures](http://kp.org/disclosures).



# YOUR RIGHTS AND RESPONSIBILITIES

## OREGON AND WASHINGTON

### About your rights and responsibilities

At Kaiser Permanente, we believe that maintaining good health is a very important part of your well-being. Providing the quality health care necessary to maintain your good health requires building a partnership between you and your health care professionals.

You need information to make appropriate decisions about your care and lifestyle choices. Your health care professionals need your involvement to ensure you receive appropriate and effective health care. Mutual respect and cooperation are essential to this partnership.

It is important for you to know what you can expect and what we need from you when you receive care at Kaiser Permanente.

## YOUR RIGHTS

### At Kaiser Permanente, you have the right to:

- Receive information about Kaiser Permanente, our services, our health care practitioners and providers, and your rights and responsibilities.
- Be treated with consideration, compassion, and respect taking into account your dignity and individuality, including privacy in treatment and care without regard to your race, religion, ethnicity, color, national origin, cultural background, ancestry, language, gender, gender identity, gender expression, sex, sexual orientation, marital status, physical or mental disability, genetic information, age, or financial status.
- Be supported in selecting and changing clinicians and seeking a second opinion within our plan.
- Participate with practitioners in making decisions about your health care.
- Receive full information about your care, including a candid discussion of appropriate or medically necessary treatment options for your conditions; the benefits, risks, and alternatives of recommended treatments or procedures regardless of cost or coverage; and realistic alternatives when hospital care is no longer appropriate. We'll provide information in a way you can understand and provide an interpreter if you need one.
- Receive assistance when you face difficult medical ethics issues by arranging consultations with members of our ethics services staff.
- Be supported if you change your mind about any procedure, refuse treatment, or decline to participate in medical training programs or research projects, and inform you of the consequences of your refusal.
- Be respected for your right to personal privacy and your right to make decisions about your future.
- Give instructions about what is to be done if you are not able to make medical decisions for yourself. The legal documents that you can use to give your directions in advance are called "advance directives."
- Timely access to your covered services and drugs. As a plan member, you have the right to get appointments and covered services from our network of providers within a reasonable amount of time. You also have the right to get your prescriptions filled or refilled at any of our network pharmacies without long delays.
- Be transferred only when medically appropriate and when the receiving facility is ready to accept you.
- Receive the names, professions, and educational backgrounds of the people treating you.
- Expect that the confidentiality of all personal health information, communications, and records regarding your care are protected. This information will not be released to any person or entity not affiliated with Kaiser



**SEE MORE ONLINE**

Access your rights and responsibilities at [kp.org/disclosures](https://www.kp.org/disclosures).

- Permanente without your prior authorization. We may make exceptions to this policy only when the release of information is authorized by law or when the information is to be used for quality improvement activities, bona fide research, or statistical reporting. You may review and obtain copies of your medical or dental records, unless restricted by law or when detrimental to your own well-being. If you think part of your medical record is incorrect, you may add a statement listing your objections and corrections.
- Receive a response in an appropriate, confidential, and timely manner to any concerns you have about your care or services provided, without sanction or reprisal. Membership Services will inform you of member satisfaction procedures and resources available to assist you.
- Be informed of business relationships between your Health Plan and others – health care providers, educational institutions, insurer – that may influence your treatment and care.
- Receive information about charges and payment methods. We will provide an itemized statement of non-covered services upon request, for an additional service charge.
- Voice your complaints freely without fear of discrimination or retaliation. If you are not satisfied with how your complaint was handled, you may have us reconsider your complaint.
- Make recommendations regarding Kaiser Permanente’s Member Rights and Responsibilities policy.

## YOUR RESPONSIBILITIES

### At Kaiser Permanente, you have the responsibility to:

- Follow the treatment plan agreed on by you and your health care practitioner. You have a responsibility to inform your health care practitioner if you do not understand or cannot follow through with your treatment, and to let your health care practitioner know if changes need to be made.
- Improve the quality and safety of your care by providing accurate and complete information about your medical history, medications, and any changes in your condition.
- Understand your health problems and participate in developing mutually agreed upon treatment goals, to the extent possible. Ask questions if you do not understand any aspect of your medical or dental condition or treatment.
- Be aware of the daily lifestyle decisions that affect your health, and that the choices you make can reduce the risks to your health and the health of your family.
- Tell your health care team if you are satisfied or dissatisfied with any aspect of your care.
- Provide your family, health care practitioner, and hospital with a copy of any advance directive you wish Kaiser Permanente to follow, should you be unable to make your own decisions.
- Treat your health care team with consideration and respect.
- Treat other patients with consideration and respect. When you are in the hospital, avoid having the volume on television sets too loud, having too many visitors, or holding loud conversations that may disturb other patients.
- Comply with the no-smoking, no-weapons, and visiting-hours policies.
- Be familiar with your health care benefits.
- Tell us if you have any other health insurance coverage or prescription drug coverage in addition to our plan. Please call Member Services to let us know.
- Tell us if you move. If you are going to move, it is important to tell us right away. If your coverage is through your employer, it is important that the change of address is also reported to your employer.
- Have your Kaiser Permanente ID card handy when you call for an appointment or advice, or when you come in for care.
- Notify Kaiser Permanente in advance if you will be late for, or have to cancel, an appointment.
- Pay your bills on time and pay your copayments when you come in for care.

### GO MOBILE

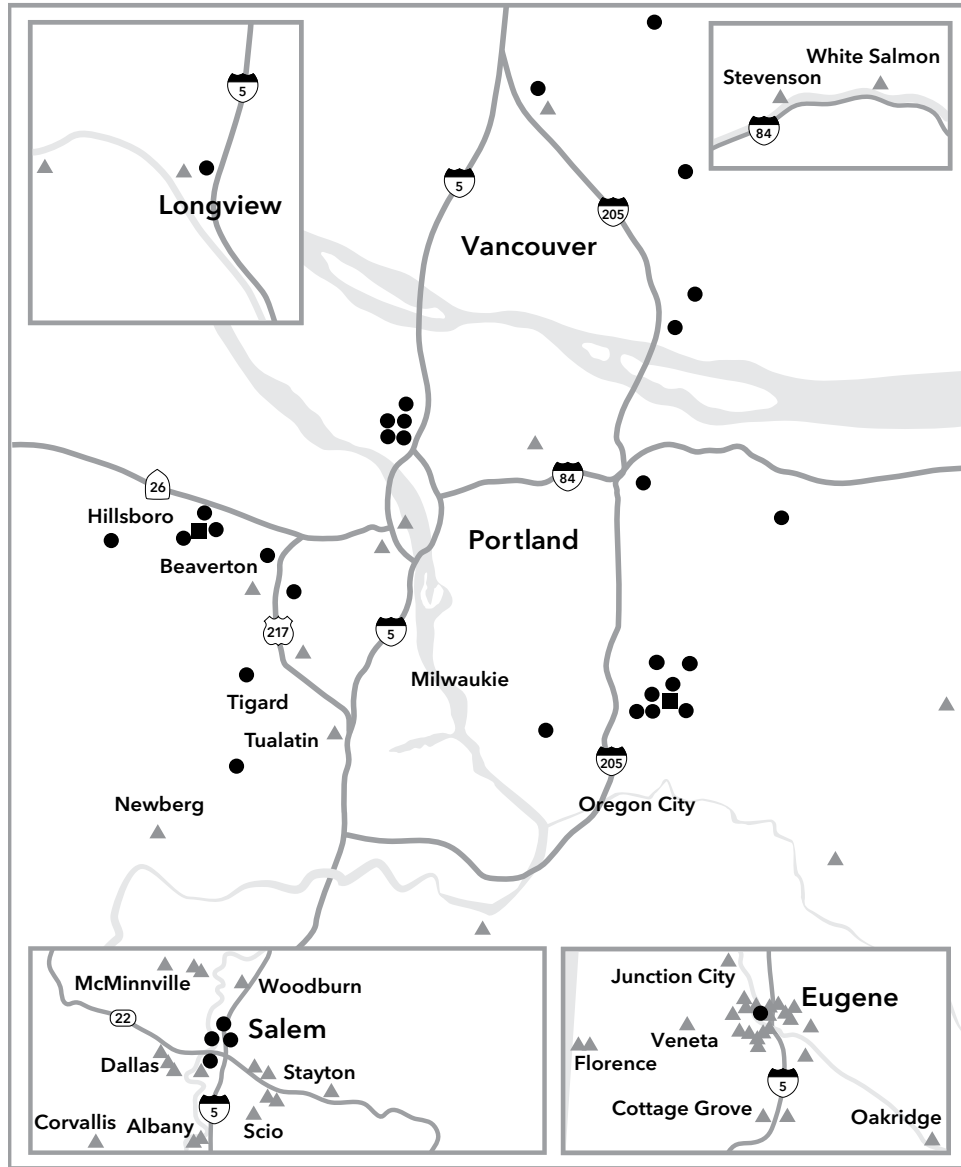
Save time by using the **KP mobile app** to find a facility. Just open the locator tab and enter your ZIP code.



# WHERE TO FIND CARE IN OREGON AND SOUTHWEST WASHINGTON

## Facilities by area

We provide quality care to more than 600,000 members in Oregon and Southwest Washington. Our service area extends from Eugene, Oregon, to Longview, Washington, and includes medical offices, dental offices, Vision Essentials by Kaiser Permanente optical retail locations, urgent care clinics, and hospitals. We also have a network of affiliated providers for routine, urgent, or emergency care.



● Kaiser Permanente Medical Office   ■ Kaiser Permanente Hospital   ▲ Affiliate Location



Facility information current as of June 2024.

Go to [kp.org/locations](https://kp.org/locations) to see all our current locations and to find the facility closest to you. Or call Member Services at **1-800-813-2000 (TTY 711)**.

## Medical facilities

### Portland-area medical centers

- Kaiser Permanente Sunnyside Medical Center  
10180 SE Sunnyside Rd.  
Clackamas, OR 97015
- Kaiser Permanente Westside Medical Center  
2875 NE Stucki Ave.  
Hillsboro, OR 97124
- ▲ OHSU Doernbecher Children's Hospital  
3181 SW Sam Jackson Park Rd.  
Portland, OR 97239  
(for children 17 and younger)

### Portland-area medical offices

- Beaverton Medical Office  
4855 SW Western Ave.  
Beaverton, OR 97005
- Brookside Center  
10180 SE Sunnyside Rd.  
Clackamas, OR 97015
- ▲ Canby HealthCare Clinic  
703 SE First Ave.  
Canby, OR 97013
- Cedar Hills Medical Office  
12450 SW Walker Rd.  
Beaverton, OR 97005

## Bus information

Although bus route numbers are shown on individual facility maps, they may change without notice.

For up-to-date bus information, call:

Portland: TriMet ..... **503-238-7433**    Vancouver: C-Tran ..... **360-695-0123**

- Center for Health Research  
3800 N. Interstate Ave.  
Portland, OR 97227
  - Clackamas Eye Care & Imaging  
12100 SE Stevens Rd., Ste. 106  
Clackamas, OR 97086
  - Gateway Medical Office  
1700 NE 102nd Ave.  
Portland, OR 97220
  - Interstate Medical Office Central  
3600 N. Interstate Ave.  
Portland, OR 97227
  - Interstate Medical Office East  
3550 N. Interstate Ave.  
Portland, OR 97227
  - Interstate Medical Office South  
3500 N. Interstate Ave.  
Portland, OR 97227
  - Interstate Radiation  
Oncology Center  
3620 N. Interstate Ave.  
Portland, OR 97227
  - Mt. Scott Medical Office  
9800 SE Sunnyside Rd.  
Clackamas, OR 97015
  - Mt. Talbert Medical Office  
10100 SE Sunnyside Rd.  
Clackamas, OR 97015
  - ▲ Orchid Health – Sandy High  
School Clinic  
37400 Bell St.  
Sandy, OR, 97055
  - ▲ Orchid Health – Wade Creek Clinic  
535 NE Sixth Ave.  
Estacada, OR 97023
  - Rockwood Medical Office  
19500 SE Stark St.  
Portland, OR 97233
  - Sunnybrook Medical Office  
9900 SE Sunnyside Rd.  
Clackamas, OR 97015
  - Sunnyside Medical Office  
10180 SE Sunnyside Rd.  
Clackamas, OR 97015
  - Sunset Medical Office  
19400 NW Evergreen Pkwy.  
Hillsboro, OR 97124
  - Tanasbourne Medical and  
Dental Office  
10315 NE Tanasbourne Dr.  
Hillsboro, OR 97124
  - ▲ The Portland Clinic – Beaverton<sup>1</sup>  
15950 SW Millikan Way  
Beaverton, OR 97003
  - ▲ The Portland Clinic – Downtown<sup>1</sup>  
800 SW 13th Ave.  
Portland, OR 97205
  - ▲ The Portland Clinic – Northeast<sup>1</sup>  
5005 NE Sandy Blvd.  
Portland, OR 97213
  - ▲ The Portland Clinic – South<sup>1</sup>  
6640 SW Redwood Ln.  
Portland, OR 97224
  - ▲ The Portland Clinic – Tigard<sup>1</sup>  
9250 SW Hall Blvd.  
Tigard, OR 97223
  - Tualatin Medical Office  
19185 SW 90th Ave.  
Tualatin, OR 97062
  - Westside Medical Office  
2875 NE Stucki Ave.  
Hillsboro, OR 97124  
(located inside Kaiser Permanente  
Westside Medical Center)
- Vancouver-area medical centers and offices**
- ▲ Legacy Salmon Creek Medical Center  
2211 NE 139th St.  
Vancouver, WA 98686  
(hospital services include emergency  
department, obstetrics, and other care  
as authorized by your primary care  
provider)
  - ▲ PeaceHealth Southwest Medical Center  
400 NE Mother Joseph Pl.  
Vancouver, WA 98664
  - Battle Ground Medical Office  
720 W. Main St., Ste. 15  
Battle Ground, WA 98604
  - Cascade Park Medical Office  
12607 SE Mill Plain Blvd.  
Vancouver, WA 98684
  - Mill Plain One Medical Office  
203 SE Park Plaza Dr., Ste. 140  
Vancouver, WA 98684
  - Orchards Medical Office  
7101 NE 137th Ave.  
Vancouver, WA 98682
  - Salmon Creek Medical Office  
14406 NE 20th Ave.  
Vancouver, WA 98686
- Salem-area medical centers and offices**
- ▲ Salem Hospital  
890 Oak St. SE  
Salem, OR 97301
  - ▲ Santiam Hospital  
1401 N. 10th Ave.  
Stayton, OR 97383
  - ▲ West Valley Hospital  
525 SE Washington St.  
Dallas, OR 97338
  - ▲ Aumsville Medical Clinic  
205 Main St.  
Aumsville, OR 97325
  - ▲ Cascade Medical Clinic  
1375 N. 10th Ave., Ste. B  
Stayton, OR 97383
  - Keizer Station Medical Office  
5940 Ulali Dr.  
Keizer, OR 97303
  - ▲ Mid-Willamette Family Medicine –  
Albany  
1050 29th Ave. SW  
Albany, OR 97321
  - ▲ Mid-Willamette Family Medicine – Scio  
38829 N. Main St.  
Scio, OR 97374
  - North Lancaster Medical Office  
2400 Lancaster Dr. NE  
Salem, OR 97305
  - ▲ Salem Health Medical Clinic –  
Monmouth  
512 Main St. E., Ste. 300  
Monmouth, OR 97361
  - ▲ Salem Health Medical Clinic – Uglow  
1000 SE Uglow Ave.  
Dallas, OR 97338
  - ▲ Salem Health Medical Clinic –  
Woodburn  
105 N. Arney Rd., Ste. 130  
Woodburn, OR 97071
  - ▲ Santiam Internal Medicine Clinic  
1401 N. 10th Ave., Ste. 200  
Stayton, OR 97383
  - ▲ Santiam Medical Associates  
1401 N. 10th Ave., Ste. 100  
Stayton, OR 97383
  - ▲ Santiam Medical Clinic  
280 S. First Ave.  
Mill City, OR 97360
  - Skyline Medical Office  
5125 Skyline Rd. S.  
Salem, OR 97306
  - ▲ Sublimity Medical Clinic  
114 SE Church St.  
Sublimity, OR 97385
  - ▲ Valley Clinics  
981 NW Spruce Ave  
Corvallis, OR 97330
  - ▲ Valley Clinics – Albany  
3388 Pacific Blvd SW  
Albany, OR 97321
  - ▲ Valley Clinics – Salem  
925 Commercial St SE Ste 102  
Salem, OR 97302
  - West Salem Medical Office  
1160 Wallace Rd. NW  
Salem, OR 97304
- Longview-area medical center and offices**
- ▲ PeaceHealth St. John Medical Center  
1615 Delaware St.  
Longview, WA 98632
  - ▲ Columbia Pacific Medical Services  
2120 Exchange St., Ste. 200  
Astoria, OR 97103

<sup>1</sup> Not available as an in-network provider to members on Medicaid, receiving full Medical Financial Assistance (MKA) from Kaiser Permanente, or visiting from another Kaiser Permanente region.

- Longview-Kelso Medical Office  
1230 Seventh Ave.  
Longview, WA 98632

**Lane County medical centers**

- ▲ PeaceHealth Cottage Grove Community Medical Center  
1515 Village Dr.  
Cottage Grove, OR 97424
- ▲ PeaceHealth Peace Harbor Medical Center  
400 Ninth St.  
Florence, OR 97439
- ▲ PeaceHealth Sacred Heart Medical Center at RiverBend  
3333 RiverBend Dr.  
Springfield, OR 97477

**Lane County medical offices**

- ▲ Albertsons Sav-On Pharmacy – Coburg  
311 Coburg Rd.  
Eugene, OR 97401
- ▲ Albertsons Sav-On Pharmacy – Royal  
4740 Royal Ave.  
Eugene, OR 97402
- Chase Gardens Medical Office  
360 S. Garden Way, Ste. 105  
Eugene, OR 97401
- ▲ Eugene Pediatric Associates  
995 Willagillespie Rd., Ste. 100  
Eugene, OR 97401
- ▲ Hirons Drug – 18th Ave.  
185 E. 18th Ave.  
Eugene, OR 97401
- ▲ Hirons Drug – Franklin  
1950 Franklin Blvd.  
Eugene, OR 97403
- ▲ ICCO, LLC – Nova Urgent Care – Coburg  
1800 Coburg Rd.  
Eugene, OR 97401
- ▲ ICCO, LLC – Nova Urgent Care – Cottage Grove  
1445 Gateway Blvd.  
Cottage Grove, OR 97424
- ▲ ICCO, LLC – Nova Urgent Care – Harlow  
445 Harlow Rd.  
Springfield, OR 97477
- ▲ ICCO, LLC – Nova Urgent Care – Junction City  
355 W. Third Ave.  
Junction City, OR 97448
- ▲ ICCO, LLC – Nova Urgent Care – Patterson  
598 E. 13th Ave.  
Eugene, OR 97401
- ▲ ICCO, LLC – Nova Urgent Care – Pleasant Hill  
35859 Hwy. 58  
Pleasant Hill, OR 97455

- ▲ ICCO, LLC – Nova Urgent Care – Territorial  
87983 Territorial Hwy.  
Veneta, OR 97487

- ▲ ICCO, LLC – Nova Urgent Care – Thurston  
5781 Main St.  
Springfield, OR 97478

- ▲ ICCO, LLC – Nova Urgent Care – Willamette  
2710 Willamette St.  
Eugene, OR 97405

- ▲ Orchid Health – Fern Ridge  
24934 Fir Grove Ln.  
Elmira, OR 97437

- ▲ Orchid Health – McKenzie River  
51730 Dexter St.  
Blue River, OR 97413

- ▲ Orchid Health – Oakridge  
47815 Hwy. 58  
Oakridge, OR 97463

- ▲ PeaceHealth Eye Care – Optical Shop  
1200 Hilyard St., Ste. 110  
Eugene, OR 97401

- ▲ PeaceHealth Medical Group – Cottage Grove  
1515 Village Dr.  
Cottage Grove, OR 97424

- ▲ PeaceHealth Medical Group – Florence  
380 & 390 Ninth St.  
Florence, OR 97439

- ▲ PeaceHealth Medical Group – RiverBend Pavilion  
3377 RiverBend Dr.  
Springfield, OR 97477

- ▲ PeaceHealth Medical Group – Santa Clara  
2484 River Rd.  
Eugene, OR 97404

- ▲ PeaceHealth Urgent Care – University  
1200 Hilyard St., Ste. 100  
Eugene, OR 97401

- ▲ PeaceHealth Urgent Care – Valley River  
1400 Valley River Dr., Ste. 110  
Eugene, OR 97401

- ▲ Safeway Pharmacy – Florence  
700 US-101  
Florence, OR 97439

- ▲ Safeway Pharmacy – Pioneer Pkwy.  
1891 Pioneer Pkwy. E.  
Springfield, OR 97477

- ▲ Willamina Health Center  
1100 NE Oaken Hills Dr.  
Willamina, OR 97396

**Columbia River Gorge-area medical offices**

- ▲ NorthShore Medical Group – Stevenson  
875 Rock Creek Dr. SW  
Stevenson, WA 98648

- ▲ NorthShore Medical Group – White Salmon  
65371 Hwy. 14  
White Salmon, WA 98672

**McMinnville-area medical center and offices**

- ▲ Willamette Valley Medical Center  
2700 SE Stratus Ave.  
McMinnville, OR 97128
- Kaiser Permanente McMinnville Primary Care  
2700 SE Stratus Ave., Ste. 401  
McMinnville, OR 97128
- ▲ McMinnville Immediate Health Care  
207 NE 19th St.  
McMinnville, OR 97128
- ▲ Newberg Urgent Care and Medical Center  
2880 Hayes St.  
Newberg, OR 97132
- ▲ WVC – McMinnville Internal Medicine  
254 NE Norton Ln.  
McMinnville, OR 97128





## ● Primary and Routine Care

1. Kaiser Permanente Chase Gardens Medical Office  
360 S. Garden Way, Eugene, OR 97401
2. Eugene Pediatric Associates  
995 Willagillespie Rd., Ste. 100, Eugene, OR 97401
3. ICCO, LLC - BestMed Primary Care - Harlow  
445 Harlow Rd., Springfield, OR 97477
4. Orchid Health - Fern Ridge Clinic  
24934 Fir Grove Ln., Elmira, OR 97437
5. Orchid Health - McKenzie River Clinic  
54771 McKenzie Hwy., Blue River, OR 97413
6. Orchid Health - Oakridge  
47815 Hwy. 58, Oakridge, OR 97463
7. PeaceHealth Medical Group - Cottage Grove  
1515 Village Dr., Cottage Grove, OR 97424
8. PeaceHealth Medical Group - Florence  
380 & 390 9th St., Florence, OR 97439
9. PeaceHealth Medical Group - RiverBend Pavilion  
3377 RiverBend Dr., Springfield, OR 97477
10. PeaceHealth Medical Group - Santa Clara  
2484 River Rd., Eugene, OR 97404
11. PeaceHealth Walk-In Clinic at Woodfield Station  
2846 Willamette St., Eugene, OR 97405

To see a complete list of primary care providers, refer to [kp.org/doctors](http://kp.org/doctors).

## ● Urgent Care

12. ICCO, LLC - BestMed Urgent Care - Cottage Grove  
1445 N. Gateway Blvd., Cottage Grove, OR 97424
13. ICCO, LLC - BestMed Urgent Care - Coburg  
1800 Coburg Rd., Eugene, OR 97401
14. ICCO, LLC - BestMed Urgent Care - Patterson  
598 E. 13th Ave., Eugene, OR 97401
15. ICCO, LLC - BestMed Urgent Care - Willamette  
2710 Willamette St., Eugene, OR 97405
16. ICCO, LLC - BestMed Urgent Care - Junction City  
355 W. 3rd Ave., Junction City, OR 97448
17. ICCO, LLC - BestMed Urgent Care - Florence  
4480 Hwy. 101 N., Ste. G, Florence, OR
18. ICCO, LLC - BestMed Urgent Care - Thurston  
5781 Main St., Springfield, OR 97478
19. PeaceHealth Urgent Care - University  
1200 Hilyard St., Ste. 100, Eugene, OR 97401

## ◆ Medical Centers and Emergency Care<sup>1</sup>

20. PeaceHealth Cottage Grove Community Medical Center  
1515 Village Dr., Cottage Grove, OR 97424
21. PeaceHealth Peace Harbor Medical Center  
400 9th St., Florence, OR 97439
22. PeaceHealth Sacred Heart Medical Center at RiverBend  
3333 RiverBend Dr., Springfield, OR 97477

## ● Pharmacy

Save time and money by using the Kaiser Permanente mail-order pharmacy to have prescriptions delivered to your home. Visit [kp.org/refill](http://kp.org/refill).

23. Kaiser Permanente Chase Gardens Pharmacy  
360 S. Garden Way, Eugene, OR 97401
24. Safeway Pharmacy - Florence  
700 US-101, Florence, OR 97439

### Additional Participating Pharmacies:

Members enrolled in commercial plans have access to one prescription refill and have access to fill new medications at these participating pharmacies. Additional refills should be filled through the Kaiser Permanente mail-order pharmacy or a location listed above.<sup>2</sup>

For Medicare members, you can go to all the pharmacies on this list, but your cost-sharing may differ. To find additional pharmacy information, please visit [kp.org/directory](http://kp.org/directory).

25. Albertsons Sav-On Pharmacy - Royal  
4740 Royal Ave., Eugene, OR 97402
26. Hirons Drug - 18th Ave.  
185 E. 18th Ave., Eugene, OR 97401
27. River Road Pharmacy  
884 River Rd., Eugene, OR 97404
28. Sav-On Pharmacy  
55 Division Ave., Eugene, OR 97404
29. Safeway Pharmacy  
1500 Coburg Rd., Eugene, OR 97401

<sup>1</sup> If you're experiencing a medical emergency, call 911 or go to the nearest emergency room.

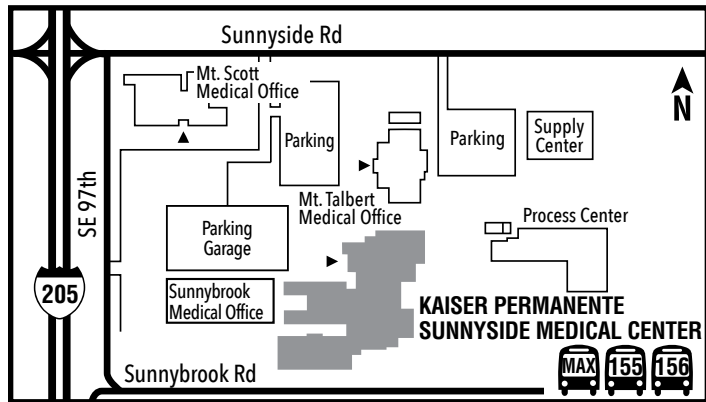
<sup>2</sup> Members enrolled in Added Choice<sup>®</sup> POS, Dual Choice PPO<sup>™</sup>, and PPO Plus plans have access to the MedImpact Pharmacy Network, including the 5 pharmacies listed.

## ○ Vision

30. Drs. Fine, Hoffman, & Sims - Eugene  
1550 Oak St., Ste. 5, Eugene, OR 97401  
541-687-2110
31. Drs. Fine, Hoffman, & Sims - Springfield  
1007 Harlow Rd., Ste. 100, Springfield, OR 97477  
541-687-2110
32. Eugene Eye Care Associates, PC - Eugene  
992 Country Club Rd., Ste. 101, Eugene, OR 97401  
541-687-1715
33. Eugene Eye Care Associates, PC - Springfield  
1110 18th St., Ste. 3, Springfield OR 97477  
541-726-6447
34. Eugene Eye Clinic, LLC - Eye Clinic & Spectacle Shop  
2460 Willamette St., Eugene, OR 97405  
541-683-3744
35. The Eye Center - South Eugene  
1550 Oak St., Eugene, OR 97401  
541-683-2020
36. The Eye Center - North Eugene  
65 Division Ave. #E, Eugene, OR 97404  
541-683-2020
37. The Eye Center - Florence  
2002 Hwy. 101 North, Florence, OR 97439  
541-683-2020
38. Eyes of the World  
2864 Willamette St., Ste. 600, Eugene, OR 97405  
541-689-2881
39. Focal Point - Eugene  
1550 Oak St., Eugene, OR 97401  
541-683-6341
40. Focal Point - Florence  
2002 Hwy. 101, Florence, OR 97439  
541-997-8422
41. Oregon Eye Consultants - Eugene Main  
1550 Oak St. Ste. 7, Eugene, OR 97401  
541-687-1927
42. Oregon Eye Consultants - Eugene Retina  
1550 Oak St. Ste. 4, Eugene, OR 97401  
541-687-1927
43. Oregon Eye Consultants - Florence  
2002 Hwy. 101, Florence, OR 97439  
541-687-1927
44. Oregon Eye Consultants - Springfield  
3783 International Ct., Ste. 290, Springfield, OR 97477  
541-687-1927
45. Pacific ClearVision Institute - Cottage Grove  
257 N. 8th St., Cottage Grove, OR 97424  
541-343-5001
46. Pacific ClearVision Institute - Eugene  
1125 Darlene Ln., Ste. 100, Eugene, OR 97401  
541-343-5000
47. PeaceHealth Eyecare - Optical Shop  
1200 Hilyard St. #1100, Eugene, OR 97401  
458-205-6257
48. Sterling Vision - Eugene  
3015 West 11th Ave, Eugene, OR 97402  
541-342-2201
49. Sterling Vision - Oregon Eye Docs  
707 Greenwood St., Junction City, OR 97448  
541-342-2201
50. Sterling Vision - Springfield  
5709 Main St., Springfield, OR 97478  
541-342-2201
51. Sterling Vision - Valley River Plaza  
1011 Valley River Way, Ste. 110, Eugene, OR 97401  
541-342-2201

# Kaiser Permanente Sunnyside Medical Center

10180 SE Sunnyside Road, Clackamas, OR 97015



The Kaiser Permanente Northwest Center for Heart and Vascular Care is Oregon's top-rated heart surgery center, earning three stars (the highest rating) from the Society of Thoracic Surgeons based on performance data for bypass surgery. This is the only reported program in Oregon to achieve three stars in 2013. Also, refer to Sunnyside Medical Office department listings on page 68.

## Services

- 24-hour emergency care for children and adults.
- Center for Heart and Vascular Care: emergency care for heart attacks and strokes; diagnostic testing; treatment for heart arrhythmia; regional center for angioplasty, stents, and cardiovascular surgery.
- Low-risk obstetrical/neonatal care.
- Medical and surgical hospital care for adults.
- Regional center: nephrology and oncology hospital care for adults; thoracic, orthopedic, and neurosurgery for adults.

## Emergency Care

### Emergency Care (24 hours)

Information . . . . . **503-652-2880**  
 Information TTY . . . . . **1-800-735-2900**  
 (toll-free TTY for the hearing/speech impaired)  
 Vancouver area . . . . . **360-256-0556**

### Emergency Psychiatric Service (24 hours)

Portland area . . . . . **503-331-6425**  
 All other areas . . . . . **1-866-453-3932**

## Specialty care

**Anesthesiology** . . . . . **503-571-4506**

**Electroencephalogram (EEG)** . . . . . **1-888-810-7499**

*For results, contact your physician.*

**Imaging Services** (X-ray, Fluoroscopy, Bone Density (DEXA), CT Scan, Mammography, Ultrasound, MRI, Nuclear Medicine)

*For results, contact your physician.*

Appointments . . . . . **1-888-810-7499**  
 TTY . . . . . **711**

**Neonatal Intensive Care Unit (NICU)** . . . . . **503-571-3130**

**Neurology** . . . . . **1-844-364-4807**

**Obstetrics/Gynecology (Ob-Gyn)** . . . . . **503-813-2000**

**Palliative Care/ Hospice** . . . . . **503-499-5200**

**Pulmonary Function Laboratory** . . . . . **503-571-4775**

*For results, contact your physician.*

### Sleep Lab

Appointments . . . . . **1-855-878-6411**  
 Insomnia clinic . . . . . **503-571-5124**  
 Sleep medical equipment services . . . . . **503-612-3341**

### Social Services

## Other services

### Information / patient room information

Portland area . . . . . **503-652-2880**  
 Vancouver area . . . . . **360-256-0556**  
 TTY . . . . . **1-800-735-2900**

**Labor/Delivery Tour** . . . . . **503-286-6816**

### Pharmacy

Pharmacy Mail Order . . . . . **1-800-548-9809**

**Valet Services** . . . . . **503-652-2880**

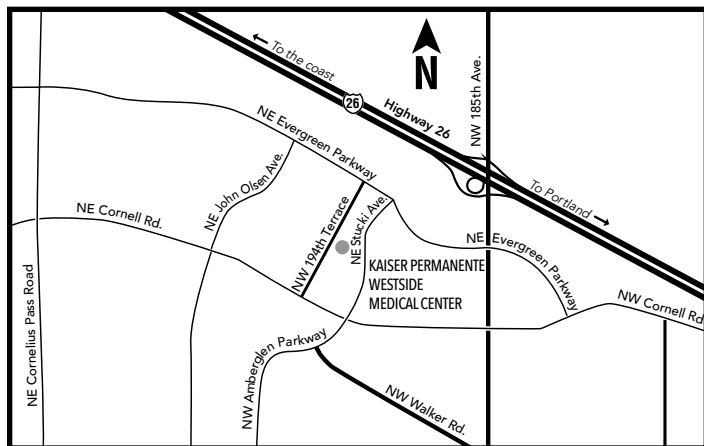
*Monday through Friday, 7 a.m. to 4:30 p.m.*

*Closed on weekends and most holidays. After hours vehicle pickup available.*

*Hospital accreditation: Kaiser Permanente Sunnyside Medical Center has earned The Joint Commission's Gold Seal of Approval with Advanced Certification in Stroke (Primary Stroke Center).*

# Kaiser Permanente Westside Medical Center

2875 NE Stucki Ave, Hillsboro, OR 97124



The brand-new Kaiser Permanente Westside Medical Center is home to more than 80 top-notch medical specialists; a new state-of-the-art hospital Emergency Department; and pharmacy, lab, and imaging services. Also, refer to Westside Medical Office department listings on page 73.

## Services

- Emergency Care: open 24 hours, 7 days  
(open to everyone, even if you are not a Kaiser Permanente member)
- More than 120 private in-patient rooms
- Medical and surgical hospital care for adults
- Labor and Delivery services
- Center of Excellence for Hip and Knee Joint replacement program, certified by The Joint Commission

## Emergency Care

### Emergency Care (24 hours)

Information .....971-310-1000

### Emergency Psychiatric Services

Portland Area.....503-331-6425

All other areas.....1-866-453-3932

## Specialty care

**Anesthesiology**.....971-310-4800

**Cardiology** (Echo, Monitors, Treadmill)

### Continuing Care

**Imaging Services** (X-ray, Fluoroscopy, CT Scan, Mammography, MRI, Ultrasound, Nuclear Medicine)

*For results, contact your physician.*

Appointments.....1-888-810-7499

TTY ..... 711

### Infectious Disease

**Pediatric Lactation Program**.....855-206-0302

### Social Services

### Wound Ostomy

## Other services

### Appointments/Cancellations/

Information .....503-813-2000

**Main Phone**.....971-310-1000

### Laboratory

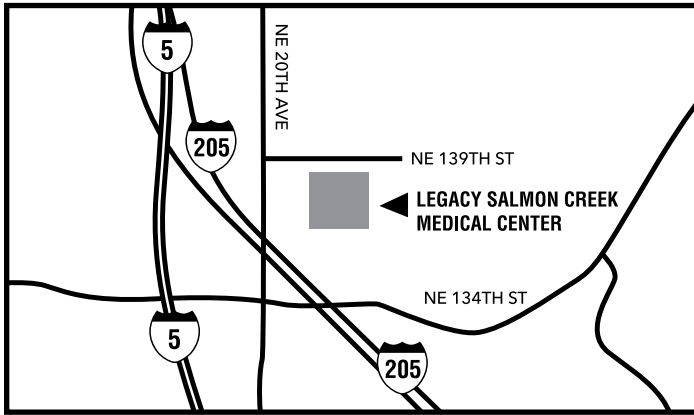
### Pharmacy

Pharmacy Mail Order.....1-800-548-9809

*Hospital accreditation: Kaiser Permanente Westside Medical Center has earned The Joint Commission's Gold Seal of Approval with Advanced Certification in Stroke (Primary Stroke Center).*

# Legacy Salmon Creek Medical Center

2211 NE 139th St, Vancouver, WA 98686



## Services

Hospital services include emergency department, obstetrics, and other care as authorized by your primary care provider.

**Emergency Department** ..... **360-487-1000**

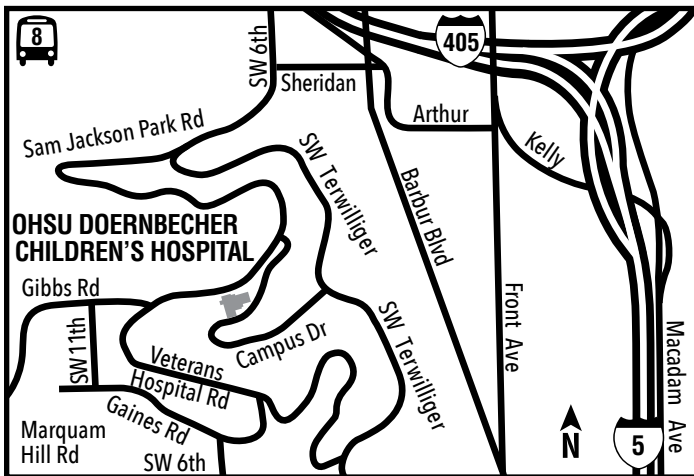
**Family Birth Center/  
Labor and Delivery** ..... **360-487-1000**

**Labor and Delivery** ..... **360-487-1000**

*Hospital accreditation: Legacy Salmon Creek has earned The Joint Commission's Gold Seal of Approval with Advanced Certification in Stroke (Primary Stroke Center).*

# OHSU Doernbecher Children's Hospital

3181 SW Sam Jackson Park Rd, Portland, OR 97239



## Specialty care

### Emergency Department

7 days, 24 hours

Emergency care for children under 18.

Information ..... 503-494-7551

### Pediatric Cardiology

Monday through Friday, 8:30 a.m. to 4:30 p.m.

Appointments ..... 503-418-5750

1-800-882-9996

### Pediatric Hematology/Oncology

Monday through Friday, 8 a.m. to 5 p.m.

Appointments ..... 503-418-5150

### Pediatric Infectious Diseases

Monday through Friday, 8 a.m. to 4:30 p.m.

Appointments ..... 503-418-8100

1-877-346-0640

## Other services

**Operator/patient information/  
admitting** ..... **503-494-8811**

**Directions** ..... **503-494-1390**

**TTY** ..... **1-800-735-2900**

(toll-free TTY for the hearing/speech impaired)

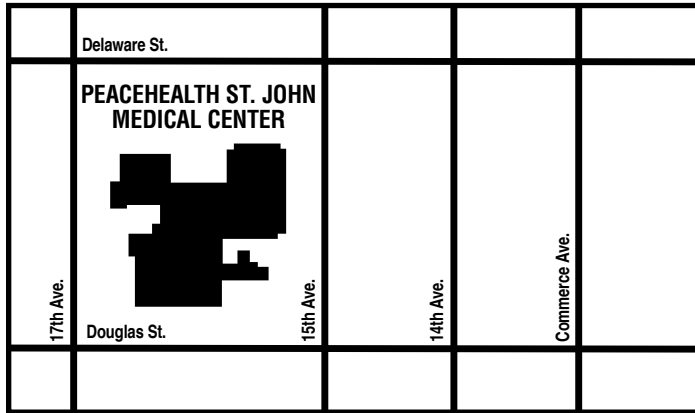
*Hospital accreditation: OHSU Doernbecher Children's Hospital has earned The Joint Commission's Gold Seal of Approval, with Advanced Certification in Comprehensive Stroke Center and Ventricular Assist Device.*

## Services

- 24-hour emergency care for children under 18.
- Medical and surgical hospital care for children.
- Regional center: cardiology, hematology/ oncology, and infectious disease care for children.

# PeaceHealth St. John Medical Center

1615 Delaware St, Longview, WA 98632



## Services

- 24-hour emergency care for children and adults.
- Emergency surgery and medical hospital care for adults.

**Hospital operator** ..... **360-414-2000**  
**1-800-438-7562**

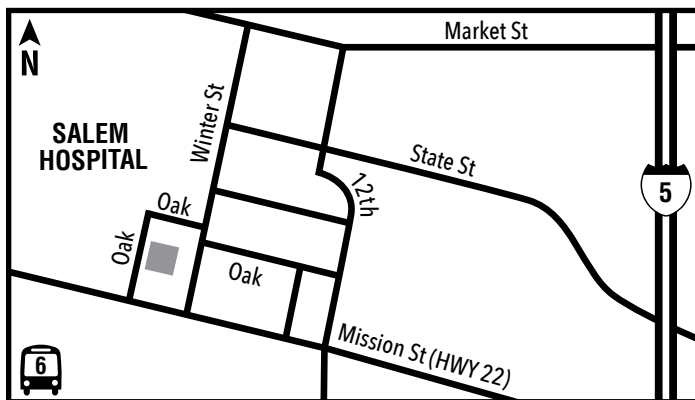
**Emergency Department** ..... **360-636-4818**  
 (In an emergency dial 911)

**TTY** ..... **711**

*Emergency services at this hospital are covered as in-network benefits; however, the providers are not directly contracted by Kaiser Permanente.*

# Salem Hospital

890 Oak St SE, Salem, OR 97301



## Services

- 24-hour emergency care for children and adults.
- Low-risk obstetrical/neonatal care.
- Medical and surgical hospital care for children and adults.

**Hospital operator** ..... **503-561-5200**  
**1-800-876-1718**

**Patient room information** ..... **503-561-5242**

**TTY** ..... **1-800-735-2900**

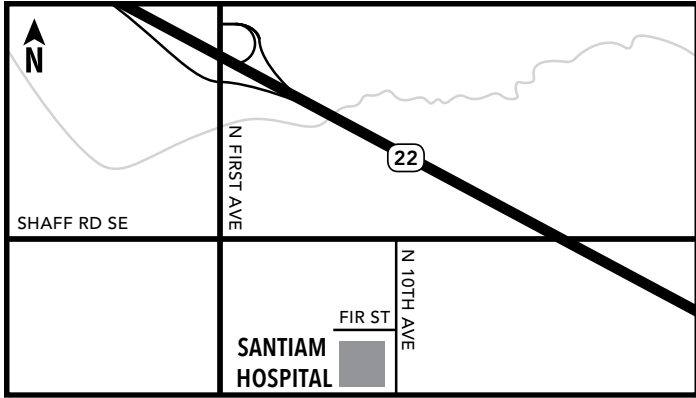
*Emergency services at this hospital are covered as in-network benefits; however, the providers are not directly contracted by Kaiser Permanente.*

*Hospital accreditation: Salem Hospital has earned The Joint Commission's Gold Seal of Approval.*

*Please note: While the hospital's Emergency Department is contracted, the providers within the department are not.*

# Santiam Hospital

1401 N 10th Ave, Stayton, OR 97383



## Services

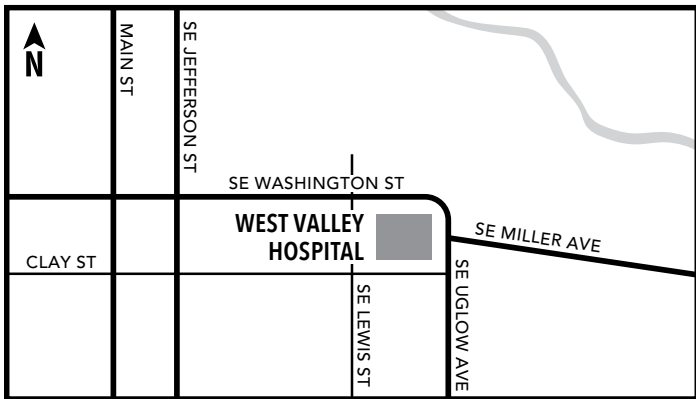
Emergency Care

**Information** .....503-769-2175

*Emergency services at this hospital are covered as in-network benefits, however the providers are not directly contracted by Kaiser Permanente.*

# West Valley Hospital

525 SE Washington Street, Dallas, OR 97338



## Services

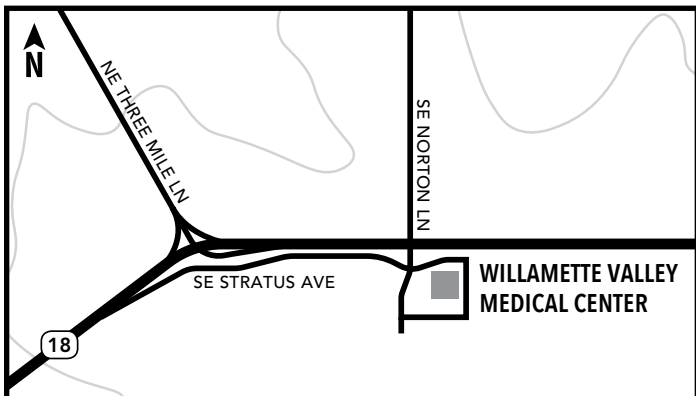
Emergency Care

**Information** .....503-623-8301

*Emergency services at this hospital are covered as in-network benefits, however the providers are not directly contracted by Kaiser Permanente.*

# Willamette Valley Medical Center

2700 SE Stratus Ave, McMinnville, OR 97128



## Services

Emergency Care

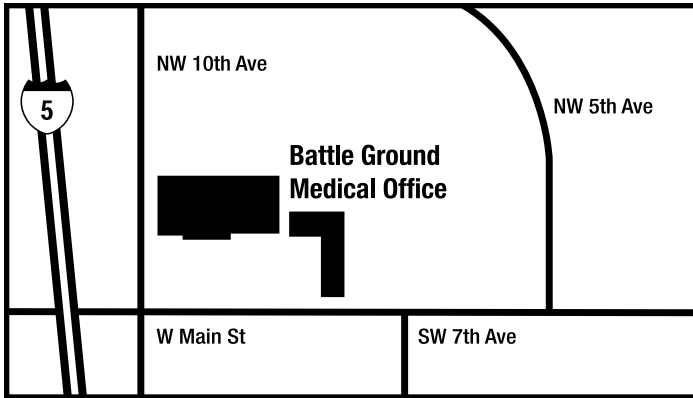
**Information** .....503-472-6131

*Emergency services at this hospital are covered as in-network benefits, however the providers are not directly contracted by Kaiser Permanente.*



# Battle Ground Medical Office

720 W Main Street, Suite 115, Battle Ground, WA 98604



## Primary care

Monday through Friday, 8 a.m. to 5 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to [kp.org](http://kp.org).

All areas . . . . . **1-800-813-2000**

## Other services

### Laboratory

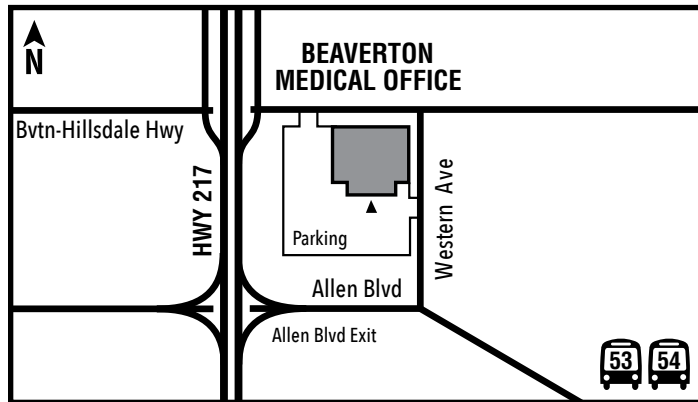
Call requesting practitioner for test results or check lab results online at [kp.org](http://kp.org).

Monday through Friday, 8:30 a.m. to 5 p.m.

**Nearest Urgent Care . . . . .see page 12**

# Beaverton Medical and Dental Office

4855 SW Western Ave, Beaverton, OR 97005



## Primary care

Monday through Thursday, 7 a.m. to 7 p.m.  
Friday, 8 a.m. to 5 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to **kp.org**.

All areas . . . . . **1-800-813-2000**

## Urgent Care

Weekdays: 10 a.m. to 7 p.m.  
Weekends/Holidays: 9 a.m. to 6 p.m.

Open on a walk-in basis – no appointment necessary.  
For more information, see page 11.

## Specialty care

To cancel an appointment during office hours,  
call the department. After hours, call:

All areas . . . . . **1-800-813-2000**

## Denturist Services

### Dietitian

Weekdays, 8:30 a.m. to 5 p.m.  
Appointments . . . . . **1-800-813-2000**  
Messages . . . . . **503-520-4853**

## Eye Care Services

For additional information, visit **kp2020.org**.  
Optometry appointments . . . . . **1-800-813-2000**  
Weekdays, 8 a.m. to 6 p.m.  
Saturday, 9 a.m. to 6 p.m.  
Closed Federal Holidays and some Saturdays prior  
Vision Essentials Optical Center  
Weekdays, 8 a.m. to 6 p.m.  
Saturday, 9 a.m. to 6 p.m.  
Closed Federal Holidays and some Saturdays prior

## Imaging (X-ray, Mammography, MRI, Ultrasound)

For results, contact your physician.  
Weekdays, 8 a.m. to 7 p.m.  
Weekends, 9 a.m. to 6 p.m.  
Mammography/MRI Appointments . . . **1-888-810-7499**  
Ultrasound Appointments . . . . . **503-350-2443**  
TTY . . . . . **711**

## Pediatric Diabetic Program

### Pediatric Endocrinology

Monday, Wednesday, Thursday, 8:30 a.m. to 5 p.m.  
Friday, 8:30 a.m. to 12:30 p.m.  
Appointments/information . . . . . **503-520-4977**

## Pediatric Lactation Program . . . . . **503-626-5502**

Monday, Wednesday-Friday, 8 a.m. to 4:30 p.m.  
Weekends, 8:30 a.m. to 5:30 p.m.

## Social Services

### Workers' Compensation Claims

Portland area . . . . . **503-721-3849**  
All other areas . . . . . **1-888-238-1255**

## Other services

Information (TTY) . . . . . **1-800-735-2900**  
(toll-free TTY for the hearing/speech impaired)

## Laboratory

Call requesting practitioner for test results or check lab results online at **kp.org**.  
Weekdays, 7 a.m. to 7 p.m.  
Weekends/Holidays, 9 a.m. to 6 p.m.

## Nurse Treatment Center

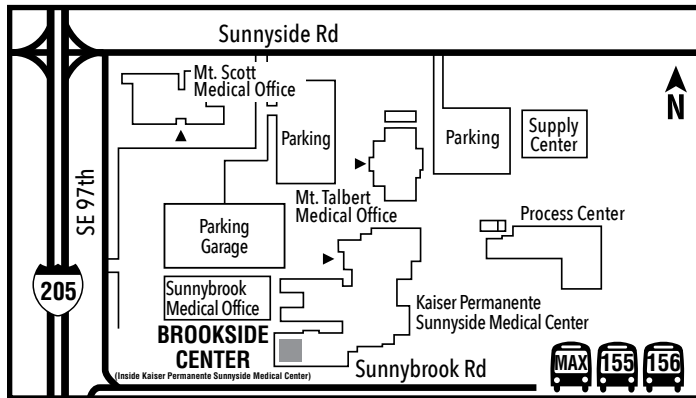
Weekdays, 8 a.m. to 5 p.m.

## Pharmacy

Weekdays, 8 a.m. to 7 p.m.  
Weekends, 9 a.m. to 6 p.m.  
Mail order pharmacy . . . . . **1-800-548-9809**  
Pharmacy services . . . . . **1-866-279-1751**  
TTY . . . . . **1-800-735-2900**

# Brookside Center

10180 SE Sunnyside Rd, Clackamas, OR 97015



## Services

Monday through Friday, 8:30 a.m. to 7 p.m.

- Residential mental health treatment.
- Residential addiction medicine treatment.

Portland area . . . . . **503-571-9240**

All other areas . . . . . **1-866-551-9627**

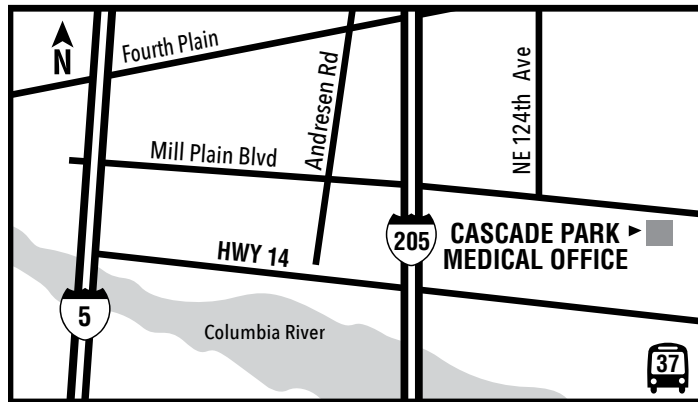
*Emergency Psychiatric Services (24 hours)*

Portland area . . . . . **503-331-6425**

All other areas . . . . . **1-866-453-3932**

# Cascade Park Medical Office

12607 SE Mill Plain Blvd, Vancouver, WA 98684



## Primary care

Monday through Friday, 8 a.m. to 9 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to [kp.org](http://kp.org).

All areas . . . . . **1-800-813-2000**

## Urgent Care

Weekdays: 10 a.m. to 7 p.m.

Weekends/Holidays: 9 a.m. to 6 p.m.

Open on a walk-in basis – no appointment necessary.

For more information, see page 11.

## Specialty care

Monday through Friday, 8 a.m. to 5 p.m.

**To cancel an appointment during office hours, call the department.** After hours, call:

All areas . . . . . **1-800-813-2000**

## Addiction Medicine/Mental Health

Appointments

First contact . . . . . **360-571-3133**

Return visits . . . . . **360-896-4460**

*Emergency Psychiatric Services (24 hours)*

Portland area . . . . . **503-331-6425**

All other areas . . . . . **1-866-453-3932**

## Dietitian

Appointments . . . . . **1-800-813-2000**

Messages . . . . . **360-992-4167**

## Endocrinology

Advice/messages . . . . . **503-331-6062**

Appointments . . . . . **1-855-238-5631**

## Imaging (X-ray, Mammography)

*For results, contact your physician.*

Weekdays: 8 a.m. to 7 p.m.

Weekends: 9 a.m. to 6 p.m.

Appointments . . . . . **1-888-810-7499**

TTY . . . . . **711**

## Optometry . . . . . **503-813-2000**

Monday through Friday, 7:30 a.m. to 6 p.m.

Saturday, 9 a.m. to 6 p.m.

Closed Federal Holidays and the Saturday prior

## Pediatric Lactation Program . . . . . **360-636-6262**

## Pulmonology

Advice . . . . . **360-571-4242**

Appointments . . . . . **1-855-878-6411**

## Sleep Lab

Advice . . . . . **503-571-2727**

Appointments . . . . . **1-855-878-6411**

## Workers' Compensation Claims . . . . . **360-735-5268**

## Other services

TTY . . . . . **1-800-735-6201**

(toll-free TTY for the hearing/speech impaired)

## Laboratory

Call requesting practitioner for test results or check lab results online at [kp.org](http://kp.org).

Weekdays: 7 a.m. to 7 p.m.

Weekends/Holidays: 9 a.m. to 6 p.m.

Information . . . . . **503-258-6900**

## Nurse Treatment Center

Monday through Friday, 8 a.m. to 5 p.m.

## Pharmacy

Weekdays: 8 a.m. to 7 p.m.

Weekends/Holidays: 9 a.m. to 6 p.m.

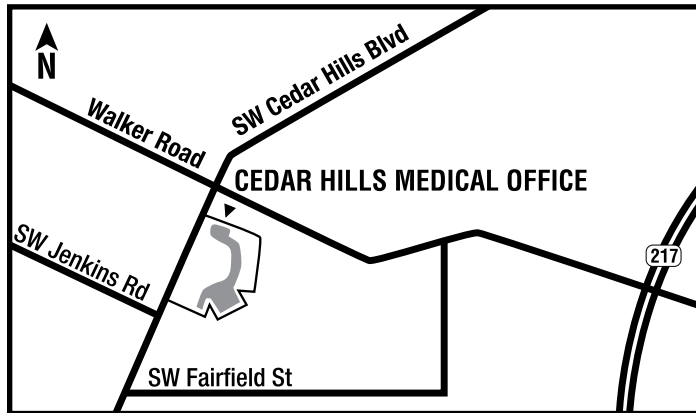
Mail order pharmacy . . . . . **1-800-548-9809**

Pharmacy services . . . . . **1-866-279-1758**

TTY . . . . . **1-800-735-2900**

# Cedar Hills Medical and Dental Office

12450 SW Walker Rd, Beaverton, OR 97005



## Primary care

Monday through Friday, 8 a.m. to 5 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to [kp.org](http://kp.org).

All areas ..... **1-800-813-2000**

# Center for Health Research

3800 North Interstate Ave, Portland, OR 97227



## Research Clinic

Portland area ..... **503-335-2440**

All other areas ..... **1-800-457-9961**

Information - After hours and weekends

Portland area ..... **503-652-2880**

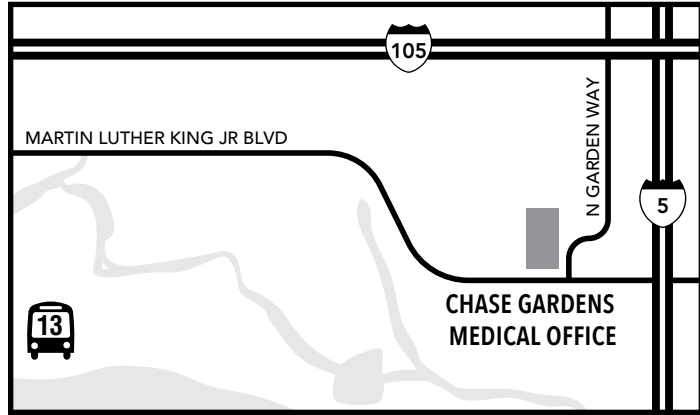
Vancouver area ..... **360-256-0556**

Information (TTY) ..... **1-800-735-2900**

*(toll-free TTY for the hearing/speech impaired)*

# Chase Gardens Medical Office

360 S Garden Way, Eugene, Ste. 105, OR 97401



## Primary care

Medical Office Suite 105

Monday through Friday, 8 a.m. to 5 p.m.

Saturday and Sunday, Closed

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to [kp.org](http://kp.org).

All areas ..... 1-800-813-2000

TTY ..... 711

## Other services

### Imaging

Monday through Friday, 8:30 a.m. to 5 p.m.

X-ray services not available from 12 to 1 p.m.

Saturday and Sunday, Closed

### Laboratory

Monday through Friday, 8 a.m. to 5 p.m.

Saturday and Sunday, Closed

### Pharmacy

Pharmacy Suite 360

Monday through Friday, 8 a.m. to 6 p.m.

Saturday and Sunday, 9 a.m. to 5 p.m.

Mail order pharmacy ..... 1-800-548-9809

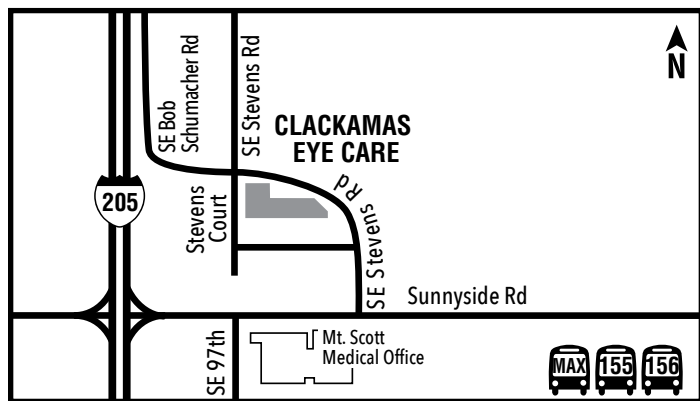
Pharmacy services ..... 1-888-973-0498

TTY ..... 1-800-735-2900

**Nearest Urgent Care** ..... see page 12

# Clackamas Eye Care & Imaging

12100 SE Stevens Ct, Suite 106, Happy Valley, OR 97045



## Specialty care

**Appointments** ..... 1-888-810-7499

Monday through Friday, 6 a.m. to 8 p.m.

Saturday and Sunday, 8 a.m. to 8 p.m.

## Vision Essentials by Kaiser Permanente

For additional information, visit [kp2020.org](http://kp2020.org).

Contact Lenses ..... 503-353-7301

Monday through Friday, 8 a.m. to 6 p.m.

Saturday, 8 a.m. to 5 p.m.

Closed Federal Holidays and the Saturday prior

Ophthalmology ..... 1-800-813-2000

Monday through Friday, 8 a.m. to 5 p.m.

Optical Center ..... 1-800-813-2000

Monday through Friday, 8 a.m. to 6 p.m.

Saturday, 8 a.m. to 5 p.m.

Closed Federal Holidays and the Saturday prior

Optometry ..... 1-800-813-2000

Monday through Friday, 7:30 a.m. to 5:30 p.m.

Saturday, 8 a.m. to 5 p.m.

Closed Federal Holidays and the Saturday prior

## Other services

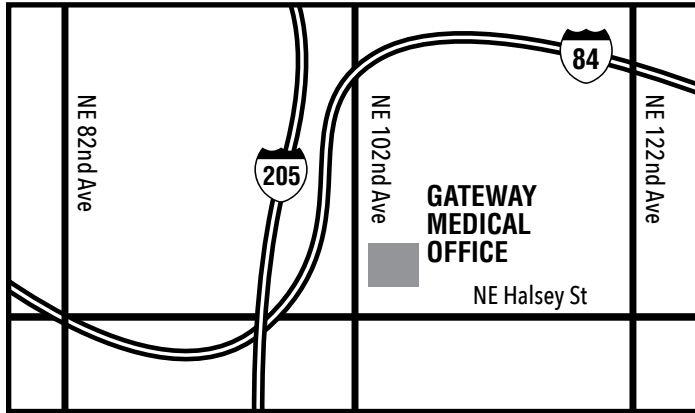
**Main switchboard** ..... 1-800-813-2000

**Information (TTY)** ..... 1-800-735-2900

(toll-free TTY for the hearing/speech impaired)

# Gateway Medical Office

1700 NE 102nd Ave, Portland, OR 97220



## Primary care

Monday through Friday, 8 a.m. to 5 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to [kp.org](http://kp.org).

All areas ..... 1-800-813-2000

## Specialty care

Monday through Friday, 8 a.m. to 5 p.m.

To cancel an appointment during office hours, call the specialty department.

After hours, call ..... 1-800-813-2000

Dietitian ..... 971-229-5033

## Imaging Services

(X-ray, Ultrasound, Mammography, Radiology)

For results, contact your physician.

Weekdays, 8 a.m. to 6 p.m.

Appointments ..... 1-888-810-7499

TTY ..... 711

## Pediatric Diabetes Program

## Pediatric Lactation Program

Wednesday, 8 a.m. to 5 p.m.

## Social Services

Weekdays, 8 a.m. to 3:30 p.m.

## Other services

Laboratory ..... 503-258-6900

Call requesting practitioner for test results or check lab results online at [kp.org](http://kp.org).

Weekdays, 8 a.m. to 6 p.m.

## Nurse Treatment Center

Weekdays, 8 a.m. to 5 p.m.

## Pharmacy

Weekdays, 8 a.m. to 6 p.m.

Mail order pharmacy ..... 1-800-548-9809

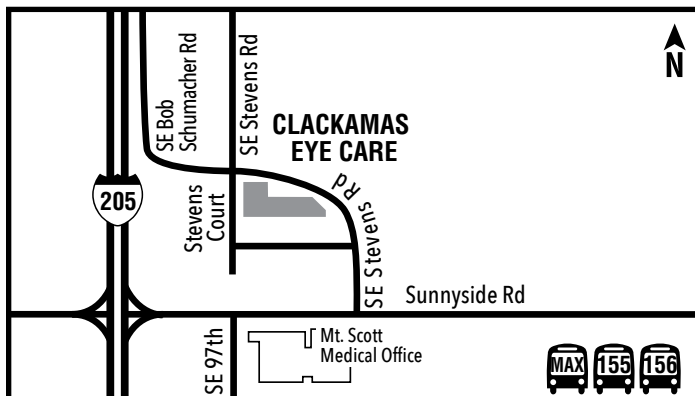
Pharmacy services ..... 1-866-279-4581

TTY ..... 1-800-735-2900

Nearest Urgent Care ..... see page 12

# Hillsboro Medical Office

5373 E Main St, Hillsboro, OR 97123



## Laboratory

Call requesting practitioner for test results or check lab results online at [kp.org](http://kp.org).

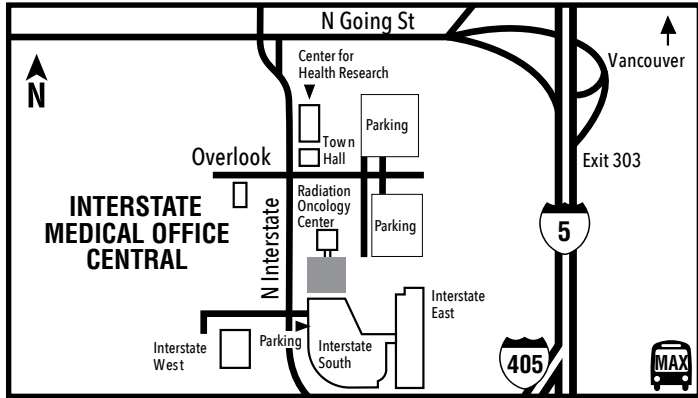
Weekdays: 8 a.m. to 5:30 p.m.

Information ..... 1-800-813-2000

Nearest Urgent Care ..... see page 12

# Interstate Medical Office Central

3600 N Interstate Ave, Portland, OR 97227



Weekdays: 6 a.m. to 5:30 p.m.  
 Saturday: 8 a.m. to 4 p.m.  
 Check for department specific hours

## Specialty care

### To cancel an appointment:

All areas . . . . .1-800-813-2000

Allergy . . . . .503-612-3375

### Dermatology

Advice/appointments/messages  
 Portland area . . . . .503-331-3060  
 All other areas . . . . .1-855-512-5983

### Endocrinology

Weekdays: 8 a.m. to 5 p.m.  
 Advice/Messages . . . . .503-331-6026  
 Appointments . . . . .1-855-238-5631

### Eye Care Services

Advice/appointments/information .1-800-813-2000  
 For additional information, visit [kp2020.org](http://kp2020.org).

Ophthalmology  
 Weekdays: 8:30 a.m. to 5 p.m.  
 Optometry  
 Weekdays: 7:30 a.m. to 5:30 p.m.

Vision Essentials Optical Center  
 Weekdays: 8 a.m. to 6 p.m.

Gender Pathways Clinic . . . . .503-249-6748

Weekdays: 8 a.m. to 5 p.m.

### Hearing Aid Center

Weekdays: 8 a.m. to 5 p.m.  
 Portland area . . . . .503-331-3060  
 All other areas . . . . .1-855-512-5983

Hepatology . . . . .503-331-6170

Weekdays: 9 a.m. to 5 p.m.

### Magnetic Resonance Imaging (MRI)

For results, contact your physician.  
 Weekdays: 6 a.m. to 10 p.m.  
 Weekends: 7 a.m. to 7 p.m.  
 MRI Appointments . . . . .1-888-810-7499

## Occupational Therapy/Physical Therapy

The following phone numbers are for the Regional Appointment Center  
 Weekdays: 9 a.m. to 5 p.m.  
 Oregon (Portland area) . . . . .503-571-4910  
 Oregon (Salem area) . . . . .503-763-3654  
 Washington . . . . .360-619-4260  
 Return appointments . . . . .503-331-3080

## Physiatry/Physical Medicine and Rehabilitation

(Neck and Back Clinic, EMG)  
 Advice/appointments/messages . . . .503-331-3070

## Social Services

Speech Pathology . . . . .503-571-5367

## Temporomandibular Disease (TMD)

Appointments  
 Portland area . . . . .503-331-3060  
 All other areas . . . . .1-855-512-5983

## Cancer Center

### Cancer Counseling Center

Appointments . . . . .503-331-6550

### Hematology/Oncology

Advice . . . . .503-331-6510  
 Central Interstate office . . . . .503-331-6520  
 Longview area appointments . . . . .360-636-6290  
 Salem area appointments . . . . .503-316-2322  
 Vancouver area appointments . . . . .360-256-0556  
 Central Interstate chemotherapy . . . .503-332-6520

Infusion Center . . . . .503-331-6118

Weekdays: 8 a.m. to 5 p.m.

## Other services

Information (TTY) . . . . .1-800-735-2900  
 (toll-free TTY for the hearing/speech impaired)

Clinical Research Support Services – Center for Health Research . . . . .503-249-3315

## Laboratory

Call requesting practitioner for test results or check lab results online at [kp.org](http://kp.org).  
 Weekdays: 8 a.m. to 5 p.m.  
 Information . . . . .503-258-6900

## Pharmacy

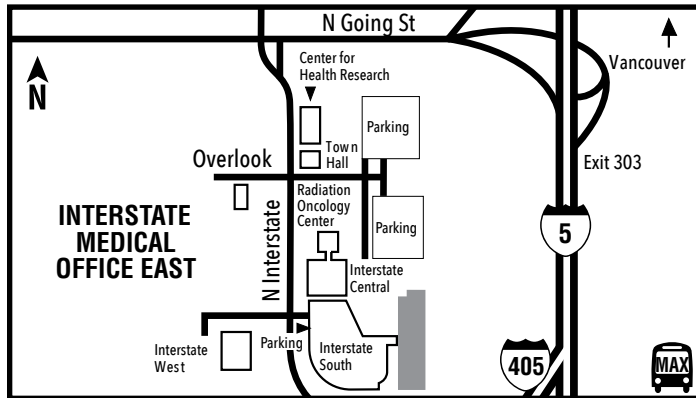
Served by Interstate Medical Office East Main Pharmacy  
 Weekdays: 8 a.m. to 7 p.m.  
 Weekends: 9 a.m. to 6 p.m.  
 Mail order pharmacy . . . . .1-800-548-9809  
 Pharmacy services . . . . .1-866-279-6122  
 TTY . . . . .1-800-735-2900

Nearest Urgent Care . . . . .see page 12



# Interstate Medical Office East

3550 N Interstate Ave, Portland, OR 97227



## Primary care

Monday through Thursday, 8 a.m. to 6 p.m.  
Friday, 8 a.m. to 5 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to [kp.org](http://kp.org).

All areas . . . . . 1-800-813-2000

## Specialty care

Weekdays: 8 a.m. to 5 p.m.

**To cancel an appointment during office hours, call the department.**

After hours, call . . . . . 1-800-813-2000

## Addiction Medicine

Appointments/messages . . . . . 503-249-3434  
Vancouver area . . . . . 360-571-3133

## Dietitian

Appointments . . . . . 503-813-2000  
Messages . . . . . 503-249-6705

## Gender Pathways Clinic

Information . . . . . 503-249-6748

## Genetics

Appointments . . . . . 503-813-2000

## Immune Deficiency Clinic

Weekdays: 9 a.m. to 12:30 p.m. and 1:30 to 5 p.m.  
Advice/messages . . . . . 503-249-5536  
Appointments . . . . . 1-855-238-5631

## Mental Health

Appointments . . . . . 503-249-3434  
Cancellations/messages . . . . . 503-249-5285  
Emergency Psychiatric Services (24 hours)  
Portland area . . . . . 503-331-6425  
Outside Portland area . . . . . 1-866-453-3932

## Neurology (Adult)

Appointments . . . . . 1-844-364-4807  
Messages . . . . . 503-331-6370

## Nursing Foot-Care Services

Appointments . . . . . 503-571-2479  
After-hours cancellations  
Portland area . . . . . 503-813-2000  
All other areas . . . . . 1-800-813-2000

## Obstetrics/Gynecology (Ob-Gyn)

Appointments/cancellations/  
information/messages . . . . . 503-813-2000

## Pediatric Development/Behavioral

Advice . . . . . 503-331-5040  
Appointments . . . . . 503-249-5526  
After-hours cancellations  
Portland area . . . . . 503-813-2000  
All other areas . . . . . 1-800-813-2000

## Pediatric Diabetes Program

Messages . . . . . 503-331-6260

## Pediatric Lactation Program

## Pediatric Nephrology

Advice/appointments . . . . . 503-331-6577

## Pediatric Neurology

Advice . . . . . 503-331-5040  
Appointments . . . . . 503-249-5526

## Rheumatology

Appointments . . . . . 1-855-238-5631  
Messages . . . . . 503-331-6370

## Social Services

## Other services

Information (TTY) . . . . . 1-800-735-2900  
(toll-free TTY for the hearing/speech impaired)

## Laboratory

Call requesting practitioner for test results or check lab results online at [kp.org](http://kp.org).

Weekdays: 7 a.m. to 6 p.m.

Information . . . . . 503-258-6900

## Nurse Treatment Center

Weekdays: 8 a.m. to 5 p.m.

Appointments/cancellations/  
information . . . . . 1-800-813-2000

## Pharmacy

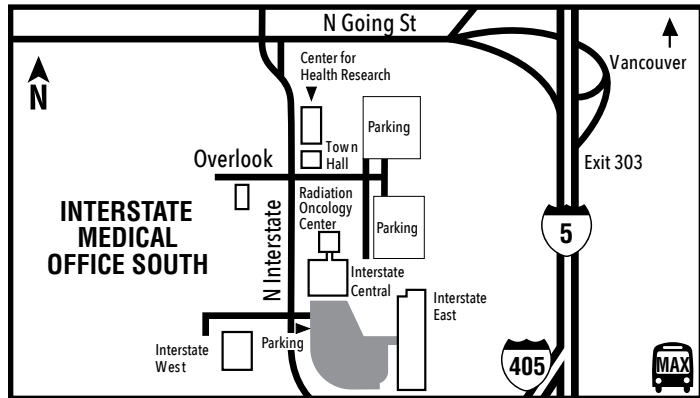
Weekdays: 8 a.m. to 7 p.m.  
Weekends: 9 a.m. to 6 p.m.

Mail order pharmacy . . . . . 1-800-548-9809  
Pharmacy services . . . . . 1-866-279-6122  
TTY . . . . . 1-800-735-2900

**Nearest Urgent Care . . . . . see page 12**

# Interstate Medical Office South

3500 N Interstate Ave, Portland, OR 97227



## Primary care

Monday through Friday, 8 a.m. to 5 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to [kp.org](http://kp.org).

All areas . . . . . **1-800-813-2000**

## Urgent Care

Weekdays: 10 a.m. to 7 p.m.

Weekends/Holidays: 9 a.m. to 6 p.m.

Open on a walk-in basis – no appointment necessary. For more information, see page 11.

## Specialty care

Weekdays: 8 a.m. to 5 p.m.

**To cancel an appointment during office hours, call the specialty department.**

After hours, call. . . . . **1-800-813-2000**

## Ambulatory/Day Surgery

Information . . . . . **503-331-6127**

## Cast Room

Weekdays: 8 a.m. to 7 p.m.

Weekends/Holidays: 10 a.m. to 5:30 p.m.

Advice. . . . . **503-281-2056**

Appointments . . . . . **503-571-4227**

Cast Room . . . . . **503-280-2903**

## Emergency Psychiatric Services (24 hours)

Portland area . . . . . **503-331-6425**

All other areas . . . . . **1-866-453-3932**

## Endocrinology

Advice/messages . . . . . **503-331-6062**

Appointments (toll free). . . . . **1-855-238-5631**

## Imaging Services

*For results, contact your physician. Specialty Imaging hours may vary. By appointment only.*

Weekdays: 8 a.m. to 7 p.m.

Weekends: 9 a.m. to 6 p.m.

X-ray, Fluoroscopy, Bone Density (DEXA), CT Scan, Mammography, Nuclear Medicine

Appointments . . . . . **1-888-810-7499**

Ultrasound Appointments . . . . . **503-331-6193**

TTY for the hearing/speech impaired . . . . . **711**

## Minor Injury Clinic

### Orthopedics

Weekdays: 9 a.m. to 9 p.m.

Weekends: 9 a.m. to 6 p.m.

Advice. . . . . **503-203-2140**

Appointments . . . . . **503-281-2056**

Vancouver area . . . . . **360-256-0556**

### Pain Management Clinic

Weekdays: 8 a.m. to 5 p.m.

Appointments . . . . . **503-331-6131**

### Pediatric Lactation Program

### Physiatry

Appointments . . . . . **503-331-6131**

### Pulmonary Function Laboratory

Appointments . . . . . **503-571-3793**

### Pulmonology

Advice. . . . . **503-571-2727**

New appointment referrals. . . . . **503-571-3161**

### Wound Clinic (chronic)

Appointments/messages . . . . . **503-499-5714**

## Other services

Information (TTY). . . . . **1-800-735-2900**

*(toll-free TTY for the hearing/speech impaired)*

### Laboratory

*Call requesting practitioner for test results or check lab results online at [kp.org](http://kp.org).*

Weekdays: 9 a.m. to 7 p.m.

Weekends/Holidays: 9 a.m. to 6 p.m.

Information . . . . . **503-258-6900**

### Pharmacy

*Served by Interstate Medical Office East Main Pharmacy*

Weekdays: 8 a.m. to 7 p.m.

Weekends/Holidays: 9 a.m. to 6 p.m.

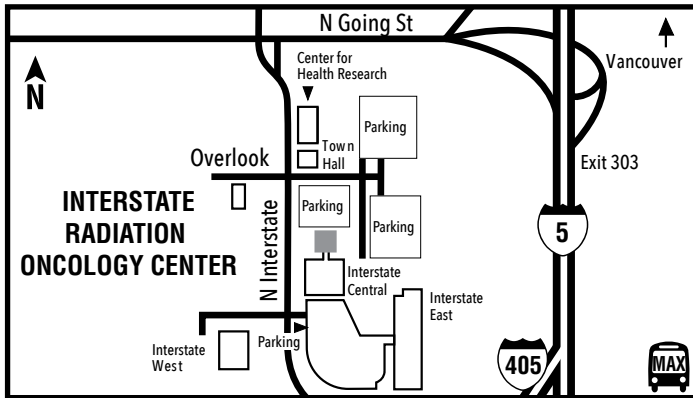
Mail order pharmacy . . . . . **1-800-548-9809**

Pharmacy services . . . . . **1-866-279-6122**

TTY . . . . . **1-800-735-2900**

# Interstate Radiation Oncology Center

3620 N Interstate Ave, Portland, OR 97227



## Specialty care

To cancel an appointment during office hours, call the specialty department.

After hours, call:

All areas . . . . . **1-800-813-2000**

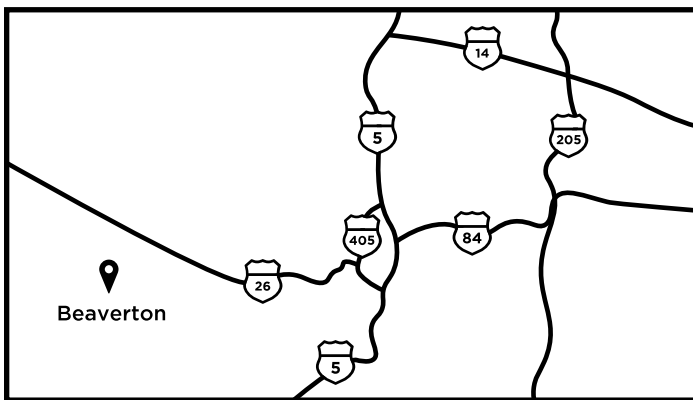
## Radiation Oncology

Monday through Friday, 7:30 a.m. to 5 p.m.

Advice/appointments/cancellations . . **503-280-2931**

# Kaiser Permanente On-the-Job Beaverton

17885 NW Evergreen Parkway, 2nd Floor, Beaverton, OR 97006



## Specialty care

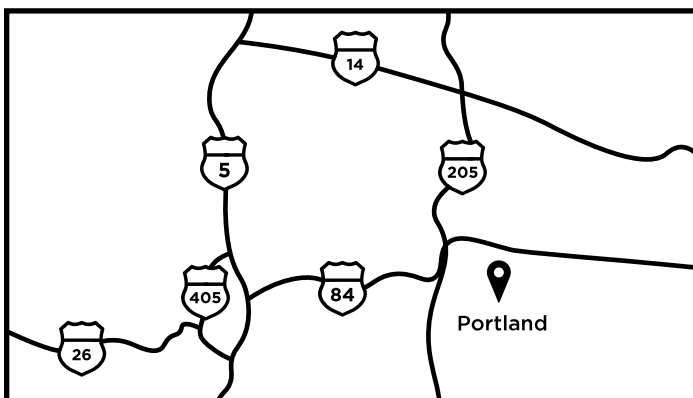
### Occupational Health

Monday through Friday, 8 a.m. to 5 p.m.

Appointments . . . . . **1-888-414-3531**

# Kaiser Permanente On-the-Job Portland

1620 NE 122nd Ave., Portland, OR 97230



## Specialty care

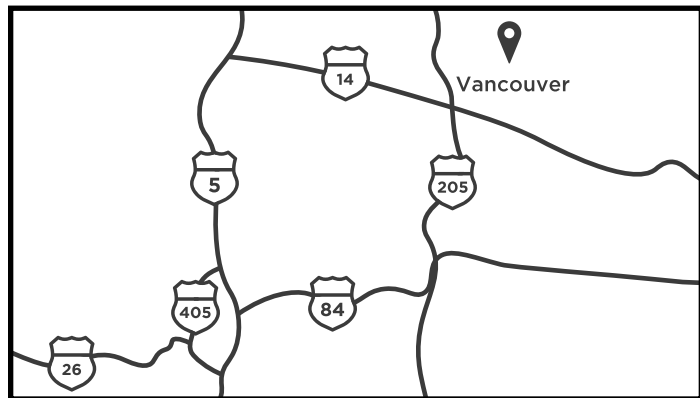
### Occupational Health

Monday through Friday, 8 a.m. to 5 p.m.

Appointments . . . . . **1-888-414-3531**

# Kaiser Permanente On-the-Job Vancouver

17700 SE Mill Plain Blvd., Ste. 190, Vancouver, WA 98683



## Specialty care

### Occupational Health

Monday through Friday, 8 a.m. to 5 p.m.

Appointments ..... **1-888-414-3531**

# Keizer Station Medical Office

5940 Ulali Dr, Keizer, OR 97303



## Primary care

Monday through Friday, 8 a.m. to 5 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to **kp.org**.

Appointments/Information..... **1-800-813-2000**

## Other services

### Imaging (X-ray)

*For results, contact your physician.*

Monday through Friday, 9 a.m. to 5:30 p.m.

### Laboratory

*Call requesting practitioner for test results or check lab results online at **kp.org**.*

Monday through Friday, 8 a.m. to 5:30 p.m.

Information ..... **503-258-6900**

### Nurse Treatment Center

Monday through Friday, 8 a.m. to 5 p.m.

Appointments/Information ..... **1-800-813-2000**

### Pharmacy

Monday through Friday, 8 a.m. to 5:30 p.m.

Mail order pharmacy ..... **1-800-548-9809**

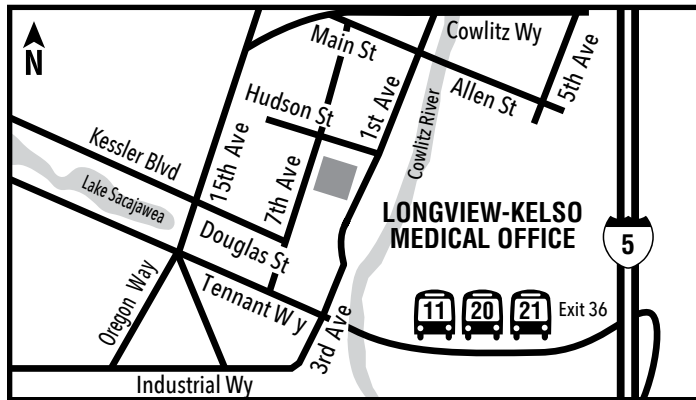
Pharmacy services ..... **1-844-854-9346**

TTY ..... **1-800-735-2900**

**Nearest Urgent Care** ..... **see page 12**

# Longview-Kelso Medical Office

1230 7th Ave, Longview, WA 98632



## Primary care

Weekdays, 8 a.m. to 6 p.m.

Appointments/messages for all modules. **360-636-2400**

## Urgent Care

Weekdays, 10 a.m. to 7 p.m.

Saturday: 9 a.m. to 6 p.m. (closed Sunday)

Open on a walk-in basis – no appointment necessary.

For more information, see page 11.

## Specialty care

Weekdays, 9 a.m. to 5 p.m.

**To cancel an appointment during office hours, call the department.**

After hours, call

Longview area ..... **360-636-2400**

All other areas ..... **1-800-813-2000**

**Addiction Medicine** ..... **1-855-632-8280**

## Cardiology

**Dermatology** ..... **360-636-2400**

**Dietitian** ..... **360-636-2400**

Weekdays, 8 a.m. to 4:30 p.m.

## Eye Care Services

Advice/appointments ..... **1-800-813-2000**

For additional information, visit [kp2020.org](http://kp2020.org).

Ophthalmology

Weekdays, 8 a.m. to 4 p.m. (closed federal holidays)

Optometry

Weekdays, 7:30 a.m. to 5:30 p.m. (closed federal holidays)

Vision Essentials Optical Center

Weekdays, 8 a.m. to 6 p.m. (closed federal holidays)

**General Surgery** ..... **360-636-2400**

**Imaging Services** (X-ray, CT Scan, Mammography, Ultrasound) *For results, contact your physician.*

Weekdays, 8 a.m. to 7 p.m.

Saturday, 9 a.m. to 6 p.m.

Appointments ..... **360-636-2400**

**Infusion Center** (Oncology and non-oncology services)

## Mental Health

Weekdays, 7:30 a.m. to 5 p.m.

Appointments/messages ..... **1-855-632-8280**

*Emergency Psychiatric Services (24 hours)*

Portland area ..... **503-331-6425**

All other areas ..... **1-866-453-3932**

## Nephrology

Wednesday and Friday, 8 a.m. to 5 p.m.

## Neurology

**Nursing Foot Care Services** ..... **360-636-2400**

Weekdays, 8 a.m. to 4 p.m.

**Obstetrics/Gynecology** (OB/Gyn) ..... **503-813-2000**

Weekdays, 8 a.m. to 5 p.m.

**Occupational Therapy** ..... **360-944-4880**

Weekdays, 7:30 a.m. to 5:30 p.m.

## Oncology

Monday through Thursday, 8 a.m. to 5 p.m.

Advice ..... **360-636-5559**

After-hours urgent oncology needs. . . **360-636-6290**

**Pediatric Lactation Program** ..... **360-636-6262**

**Rheumatology** ..... **360-636-2400**

**Sleep Lab** ..... **1-855-878-6411**

## Social Services

**Urology** ..... **360-636-2400**

## Workers Compensation Claims

Portland area ..... **503-721-3849**

All other areas ..... **1-888-238-1255**

**Wound Clinic** (chronic) ..... **503-499-5714**

## Other services

### Main switchboard

Longview-Kelso ..... **360-636-2400**

All other areas ..... **1-800-257-2001**

**TTY** ..... **1-800-735-2900**

(toll-free TTY for the hearing/speech impaired)

**Laboratory** ..... **503-258-6900**

Weekdays, 7 a.m. to 7 p.m.

Saturday/Holidays, 9 a.m. to 6 p.m. (closed Sunday)

**Nurse Treatment Center** ..... **1-800-813-2000**

Weekdays, 8 a.m. to 5 p.m.

## Pharmacy

Weekdays: 8 a.m. to 7 p.m.

Saturday/Holidays: 9 a.m. to 6 p.m. (closed Sundays)

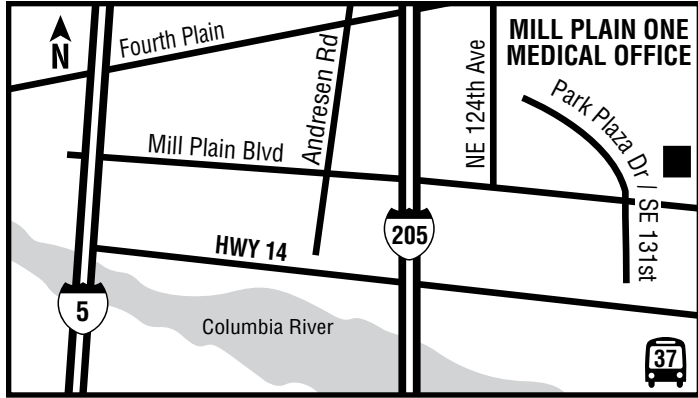
Mail order pharmacy ..... **1-800-548-9809**

Pharmacy services ..... **1-866-279-8943**

TTY ..... **1-800-735-2900**

# Mill Plain One Medical Office

203 SE Park Plaza Dr, Suite 140, Vancouver, WA 98684



## Specialty care

Weekdays, 8 a.m. to 5 p.m.

To cancel an appointment during office hours, call the department.

After hours, call. . . . . 1-800-813-2000

## Audiology

Weekdays: 8 a.m. to noon, 1 to 5 p.m.

Appointments/Advice . . . . . 1-855-512-5983

## Cast Room

Weekdays: 8 a.m. to noon, 1 to 5 p.m.

Advice . . . . . 360-449-7042

Appointments . . . . . 503-571-4227

Cast Room . . . . . 360-449-7058

## Diagnostic Radiology

### Imaging (X-ray)

For results, contact your physician.

## Nephrology

### Orthopedics

Appointments . . . . . 1-855-248-0051

Orthopedics Advice . . . . . 360-449-7042

After-hours advice/cancellations . . . 1-800-813-2000

## Podiatry

Appointments . . . . . 1-855-248-0051

Advice . . . . . 360-449-7033

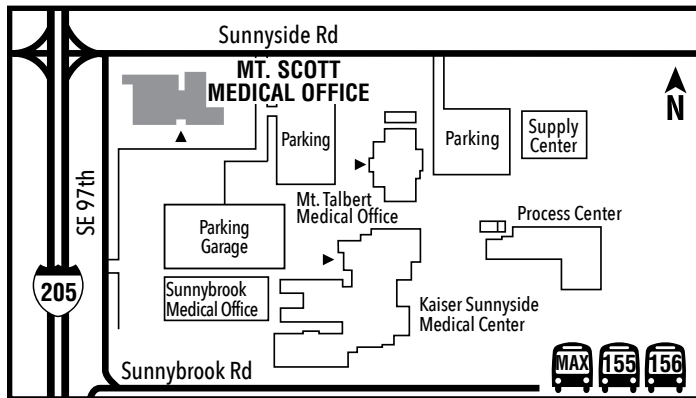
## Other services

Information (TTY) . . . . . 1-800-735-2900  
(toll-free TTY for the hearing/speech impaired)

Nearest Urgent Care . . . . . see page 12

# Mt. Scott Medical Office

9800 SE Sunnyside Rd, Clackamas, OR 97015



## Primary care

Monday through Friday, 8 a.m. to 6 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to [kp.org](http://kp.org).

All areas . . . . . **1-800-813-2000**

## Specialty care

Weekdays, 8 a.m. to 5 p.m.

### Dietitian

Appointments . . . . . **503-813-2000**  
Messages . . . . . **503-571-3040**

### Imaging Services (X-ray)

*For results, contact your physician.*  
Weekdays, 8 a.m. to 6 p.m.

### Infusion Center (Non-oncology services)

### Pediatric Lactation Program

Weekdays, 8 a.m. to 4:30 p.m.

Information . . . . . **503-571-4636**

### Social Services

## Other services

**Main switchboard** . . . . . **503-652-2880**

**Information (TTY)** . . . . . **1-800-735-2900**  
*(toll-free TTY for the hearing/speech impaired)*

**Laboratory** . . . . . **503-258-6900**  
*Call requesting practitioner for test results or check lab results online at [kp.org](http://kp.org).*  
Weekdays, 7 a.m. to 7 p.m.

### Nurse Treatment Center

Weekdays, 8 a.m. to 5 p.m.  
Appointments/Cancellations/  
Information . . . . . 1-800-813-2000

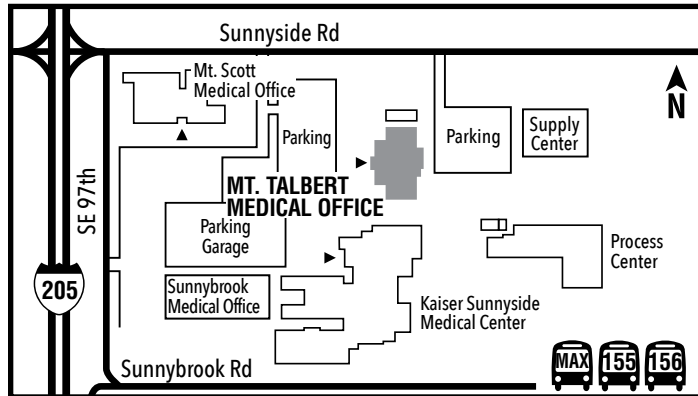
### Pharmacy

Weekdays, 8 a.m. to 6 p.m.  
Mail order pharmacy . . . . . **1-800-548-9809**  
Pharmacy services . . . . . **1-866-280-0801**  
TTY . . . . . **1-800-735-2900**

**Nearest Urgent Care** . . . . . **see page 12**

# Mt. Talbert Medical Office

10100 SE Sunnyside Rd, Clackamas, OR 97015



## Urgent Care

Weekdays: 10 a.m. to 7 p.m.

Weekends/Holidays: 9 a.m. to 6 p.m.

Open on a walk-in basis – no appointment necessary.

For more information, see page 11.

## Specialty care

Monday through Friday, 8 a.m. to 5 p.m.

To cancel an appointment during office hours, call the department.

After hours, call:

All areas . . . . . 1-800-813-2000

## Cardiac Surgery

Advice . . . . . 503-571-7372

Appointments . . . . . 503-571-1242

## Cardiology

Echo: Weekdays: 7:00 a.m. to 4:15 p.m.

Monitors: Weekdays: 8:00 a.m. to 4:30 p.m.

Treadmill: Weekdays: 8:00 a.m. to 4:30 p.m.

Advice . . . . . 503-571-4213

Appointments . . . . . 503-571-1242

ICD Clinic . . . . . 503-571-6166

Pacemaker Clinic . . . . . 503-571-2662

## Imaging Services (X-ray, Mammography, Ultrasound)

For results, contact your physician.

Weekdays: 8 a.m. to 7 p.m.

Weekends: 9 a.m. to 6 p.m.

Appointments . . . . . 1-888-810-7499

## Neurosurgery

Advice . . . . . 503-571-4228

Appointments . . . . . 1-855-802-6577

## Obstetrics/Gynecology (OB/Gyn)

Monday through Friday, 8 a.m. to 5 p.m.

Appointments / Cancellations /

Information / Messages . . . . . 503-813-2000

## Pediatric Lactation Program

Weekends: 8:30 a.m. to 5 p.m.

## Physical Therapy

Appointments . . . . . 503-571-3607

## Social Services

## Vascular Surgery

Weekdays: 8:30 a.m. to 4:30 p.m.

Advice . . . . . 503-571-8234

Appointments . . . . . 503-571-1242

## Other services

Main switchboard . . . . . 503-652-2880

Information (TTY) . . . . . 1-800-735-2900

(toll-free TTY for the hearing/speech impaired)

## Laboratory

Call requesting practitioner for test results or check lab results online at [kp.org](http://kp.org).

Weekdays: 7:30 a.m. to 7 p.m.

Weekends/Holidays: 9 a.m. to 6 p.m.

Information . . . . . 503-258-6900

## Pharmacy

Weekdays: 8 a.m. to 7 p.m.

Weekends/Holidays: 9 a.m. to 6 p.m.

Mail order pharmacy . . . . . 1-800-548-9809

Pharmacy services . . . . . 1-866-280-1228

TTY . . . . . 1-800-735-2900

## Workers Compensation Claims

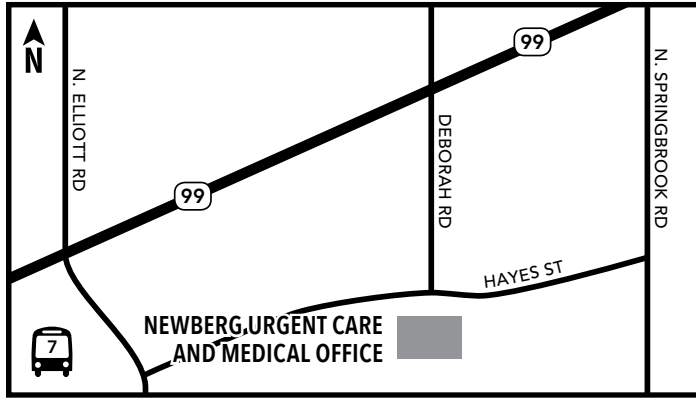
Portland area . . . . . 503-721-3849

All other areas . . . . . 1-888-238-1255



# Newberg Urgent Care and Medical Center

2880 Hayes St, Newberg, OR 97132



## Primary care

A Kaiser Permanente physician is available one day a week at this location for primary care services by appointment only.

Thursdays, 9 a.m.-6 p.m.

Appointments/cancellations information ..... 1-800-813-2000

## Urgent care

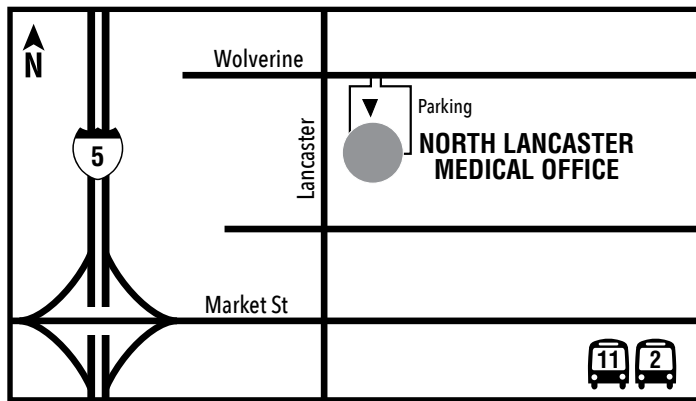
Monday through Friday, 9 a.m. to 6:30 p.m.

Saturday, 9 a.m. to 5 p.m.

Appointments/cancellations information ..... 1-800-813-2000

# North Lancaster Medical Office

2400 Lancaster Dr NE, Salem, OR 97305



## Specialty care

Weekdays, 8 a.m. to 5 p.m.

To cancel an appointment during office hours, call the department.

After hours, call..... 1-800-813-2000

## Addiction Medicine

Weekdays, 8 a.m. to 9 p.m.

Appointments/First contact ..... 503-316-2300

Information ..... 503-588-5955

Messages recorder..... 503-588-5956 (non-urgent after-hours)

*Emergency Psychiatric Services (24 hours)*

Portland area ..... 503-331-6425

All other areas ..... 1-866-453-3932

## Allergy

Advice..... 503-763-5958

Appointments ..... 1-855-238-5631

## Cardiology

Weekdays, 7 a.m. to 5 p.m.

## Dermatology

Weekdays, 7:30 a.m. to 5 p.m.

## Endocrinology

Weekdays, 7:30 a.m. to 5 p.m.

## Eye Care Services

For additional information, visit [kp2020.org](http://kp2020.org).

Optometry

Weekdays, 7:30 a.m. to 5:30 p.m.

Vision Essentials Optical Center

Weekdays, 8 a.m. to 6 p.m.

## Primary care

Monday through Thursday, 8 a.m. to 6 p.m.

Friday, 8 a.m. to 5 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to [kp.org](http://kp.org).

All areas..... 1-800-813-2000

## Urgent Care

Weekdays, 10 a.m. to 7 p.m.

Weekends/Holidays: 9 a.m. to 6 p.m.

Open on a walk-in basis – no appointment necessary.

For more information, see page 11.

**Head and Neck/ENT**

Weekdays, 7:30 a.m. to 5 p.m.

**Imaging Services** (X-ray, Mammography, Ultrasound)

*For results, contact your physician.*

Weekdays, 8 a.m. to 7 p.m.

Weekends, 9 a.m. to 6 p.m.

Appointments ..... **1-888-810-7499**

TTY ..... **711**

**Infectious Diseases**

Wednesday, 9 a.m. to 6 p.m.

**Mental Health**

Monday and Wednesday, 7:30 a.m. to 4:30 p.m.

**Nephrology**

Monday, Thursday, Friday, 7:30 a.m. to 5 p.m.

**Neurology**

Monday, Thursday, Friday, 7:30 a.m. to 5 p.m.

**Occupational Health**

Advice/appointments:

Portland area ..... **503-571-3366**

All other areas ..... **1-888-414-3531**

**Pediatric Lactation Program**

Information ..... **503-763-1137**

**Physiatry**

Weekdays, 7 a.m. to 5 p.m.

Appointments ..... **503-571-8007**

**Physical Therapy**

Weekdays, 7 a.m. to 6 p.m.

*The following phone numbers are for the Regional Appointment Center*

Portland area ..... **503-571-4910**

Salem area ..... **503-763-3654**

Washington ..... **360-619-4260**

Return appointments ..... **503-588-6575**

**Pulmanology**

Tuesday, Wednesday, Friday, 7 a.m. to 5 p.m.

Advice ..... **503-571-2727**

New appointments ..... **503-571-3161**

**Other services****Main switchboard**

Salem area ..... **503-361-5400**

All other areas ..... **1-800-813-2000**

TTY ..... **1-800-735-2900**

(toll-free TTY for the hearing/speech impaired)

**Laboratory** ..... **503-258-6900**

*Call requesting practitioner for test results or check lab results online at **kp.org**.*

Weekdays, 7 a.m. to 7 p.m.

Weekends/Holidays, 9 a.m. to 6 p.m.

**Nurse Treatment Center**

Weekdays, 8 a.m. to 5 p.m.

**Pharmacy**

Weekdays, 8 a.m. to 7 p.m.

Weekends/Holidays, 9 a.m. to 6 p.m.

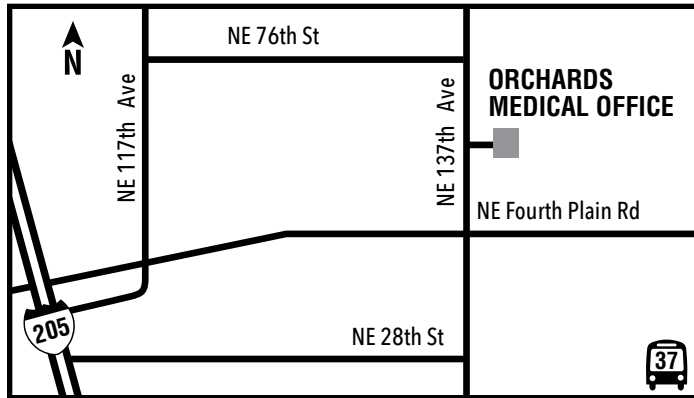
Mail order pharmacy ..... **1-800-548-9809**

Pharmacy services ..... **1-866-280-1563**

TTY ..... **1-800-735-2900**

# Orchards Medical Office

7101 NE 137th Ave, Vancouver, WA 98682



## Primary care

Weekdays, 8 a.m. to 5 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to [kp.org](http://kp.org).

All areas ..... **1-800-813-2000**

## Specialty care

Weekdays, 8 a.m. to 5 p.m.

### Allergy

Advice ..... **360-944-2780**

Appointments ..... **1-855-238-5631**

### Dietitian

Appointments ..... **1-800-813-2000**

Messages ..... **360-992-4167**

### Eye Care Services

For additional information, visit [kp2020.org](http://kp2020.org).

Optometry

Weekdays, 7:30 a.m. to 6 p.m. (closed federal holidays)

Vision Essentials Optical Center

Weekdays, 8 a.m. to 6 p.m. (closed federal holidays)

### Imaging Services (X-ray, Ultrasound)

For results, contact your physician.

Weekdays, 8 a.m. to 6 p.m.

### Neurology

Advice ..... **503-571-7211**

Appointment / Cancellations /

Information ..... **1-844-364-4807**

### Occupational Therapy/Physical Therapy

Weekdays, 7:30 a.m. to 5:30 p.m.

The following phone numbers are for the Regional Appointment Center

Portland area ..... **503-571-4910**

Salem area ..... **503-763-3654**

Return appointments ..... **360-944-4880**

Washington ..... **360-619-4260**

### Pain Clinic

Appointments ..... **503-331-6131**

### Pediatric Diabetes Program

### Pediatric Lactation Program

Information ..... **855-206-0302**

### Pediatric Neurology

### Social Services

### Speech Pathology

Appointments ..... **503-571-5367**

### Wound Clinic

## Other services

Main switchboard ..... **360-418-6000**

TTY ..... **1-800-735-2900**

(toll-free TTY for the hearing/speech impaired)

Laboratory ..... **503-258-6900**

Call requesting practitioner for test results or check lab results online at [kp.org](http://kp.org).

Weekdays, 7:30 a.m. to 6 p.m.

### Nurse Treatment Center

Weekdays, 8 a.m. to 5 p.m.

### Pharmacy

Weekdays, 8 a.m. to 6 p.m.

Mail order pharmacy ..... **1-800-548-9809**

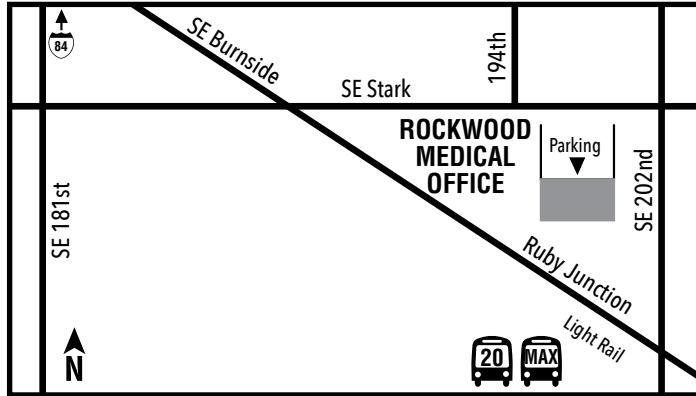
Pharmacy services ..... **1-866-525-0582**

TTY ..... **1-800-735-2900**

Nearest Urgent Care ..... **see page 12**

# Rockwood Medical Office

19500 SE Stark St, Portland, OR 97233



## Primary care

Monday through Friday, 8 a.m. to 6 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to [kp.org](http://kp.org).

All areas . . . . . **1-800-813-2000**

## Specialty care

Weekdays: 8 a.m. to 5 p.m.

**To cancel an appointment during office hours**, call the specialty department.

After hours, call. . . . . **1-800-813-2000**

## Addiction Medicine

Weekdays: 8 a.m. to 6 p.m.

## Eye Care Services

For additional information, visit [kp2020.org](http://kp2020.org).

Appointments . . . . . **503-813-2000**

Optometry

Weekdays: 7:30 a.m. to 5:30 p.m.

Vision Essentials Optical Center

Weekdays: 8 a.m. to 6 p.m. (closed federal holidays)

## Imaging Services (X-ray, Mammography)

For results, contact your physician.

Weekdays: 8 a.m. to 6 p.m.

Appointments . . . . . **1-888-810-7499**

TTY . . . . . **711**

## Mental Health

Weekdays: 8 a.m. to 6 p.m.

## Pediatric Lactation Program

Tuesday, Wednesday: 8 a.m. to 4:30 p.m.

## Other services

TTY . . . . . **1-800-735-2900**  
(toll-free TTY for the hearing/speech impaired)

**Laboratory** . . . . . **503-258-6900**  
Call requesting practitioner for test results or check lab results online at [kp.org](http://kp.org).  
Weekdays: 7:30 a.m. to 6 p.m.

## Nurse Treatment Center

Weekdays: 8 a.m. to 5 p.m.

Appointments/cancellations. . . . . **1-800-813-2000**

## Pharmacy

Weekdays: 8 a.m. to 6 p.m.

Mail order pharmacy . . . . . **1-800-548-9809**

Pharmacy services . . . . . **1-866-280-2123**

TTY . . . . . **1-800-735-2900**

## Workers Compensation Claims

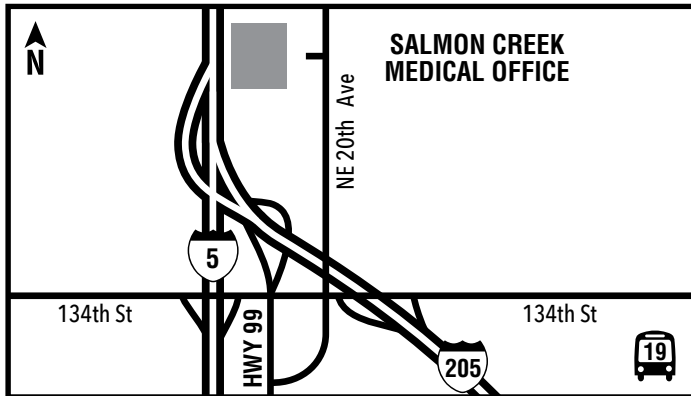
Portland area . . . . . **503-721-3849**

All other areas . . . . . **1-888-238-1255**

**Nearest Urgent Care** . . . . . **see page 12**

# Salmon Creek Medical Office

14406 NE 20th Ave, Vancouver, WA 98686



## Primary care

Weekdays, 8 a.m. to 5 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to [kp.org](http://kp.org).

All areas ..... **1-800-813-2000**

## Specialty care

Weekdays: 8 a.m. to 5 p.m.

### Cardiology

Weekdays: 8 a.m. to 9 p.m.

Saturday: 8 a.m. to 6 p.m.

### Dermatology

### Eye Care Services

Advice/appointments ..... **1-800-813-2000**

For additional information, visit [kp2020.org](http://kp2020.org).

#### Ophthalmology

Weekdays: 8 a.m. to 5 p.m.

#### Optometry

Weekdays: 7:30 a.m. to 5:30 p.m.

#### Vision Essentials Optical Center

Weekdays: 8 a.m. to 6 p.m.

### Imaging Services (X-ray, CT Scan, Bone Density [DEXA], Mammography, MRI, Ultrasound)

*For results, contact your physician.*

Weekdays: 8 a.m. to 6 p.m.

Appointments:

Bone Density, Mammography,

MRI, CT Scan ..... **1-888-810-7499**

Ultrasound ..... **360-571-3050**

TTY ..... **711**

## Obstetrics/Gynecology (OB/Gyn)

Appointments/Cancellations/

Information/Messages ..... **503-813-2000**

## Pediatric Diabetic Program

## Pediatric Lactation Program

Information ..... **360-571-3017**

## Social Services

## Other services

Main switchboard ..... **1-800-813-2000**

TTY ..... **1-800-735-2900**

(toll-free TTY for the hearing/speech impaired)

## Laboratory

*Call requesting practitioner for test results or check lab results online at [kp.org](http://kp.org).*

Weekdays: 7:30 a.m. to 6 p.m.

Information ..... **503-258-6900**

## Nurse Treatment Center

Weekdays: 8 a.m. to 5 p.m.

## Pharmacy

Weekdays: 8 a.m. to 6 p.m.

Mail order pharmacy ..... **1-800-548-9809**

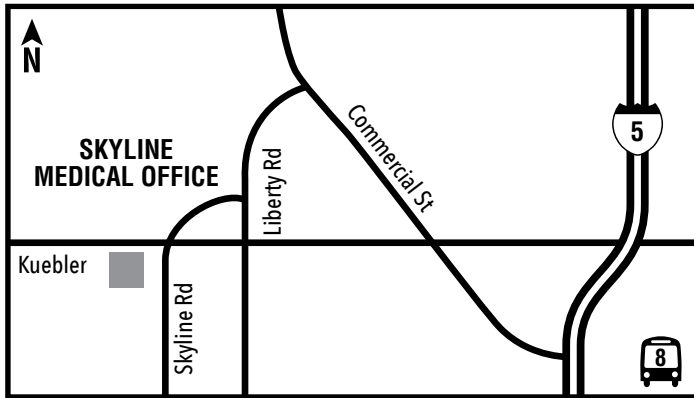
Pharmacy services ..... **1-866-280-2736**

TTY ..... **1-800-735-2900**

Nearest Urgent Care ..... **see page 12**

# Skyline Medical Office

5125 Skyline Rd S, Salem, OR 97306



## Primary care

Weekdays: 8 a.m. to 5 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to **kp.org**.

Portland area . . . . . **503-813-2000**  
All other areas . . . . . **1-800-813-2000**

## Specialty care

Weekdays, 8 a.m. to 5 p.m.

**To cancel an appointment during office hours,** call the department.

After hours, call: . . . . . **1-800-813-2000**

## Cast Room

Weekdays, 8 a.m. to noon, 1:30 to 5 p.m.

Advice . . . . . **503-566-4505**  
Appointments . . . . . **503-571-4227**  
Appointments (toll free). . . . . **1-855-248-0051**  
Cast room . . . . . **503-566-4515**

## Eye Care Services

Appointments/information . . . . . **1-800-813-2000**  
For additional information, visit **kp2020.org**.

Ophthalmology: Weekdays, 8 a.m. to 5 p.m.  
Optometry: Weekdays, 7:30 a.m. to 5:30 p.m.

**Gastroenterology (GI)** . . . . . **503-763-3676**

**General Surgery** . . . . . **503-370-4854**

**Imaging Services** (X-ray, Fluoroscopy, Bone Density [DEXA], CT Scan, Mammography, MRI, Ultrasound)  
*For results, contact your physician.*

Weekdays, 8 a.m. to 6 p.m.  
Appointments . . . . . **1-888-810-7499**  
TTY . . . . . **711**

**Infusion Center** . . . . . **1-800-813-2000**

Weekdays, 8 a.m. to 5:30 p.m.

## Mental Health

Monday through Thursday, 8 a.m. to 6 p.m.

Friday, 8 a.m. to 5 p.m.

Appointments (First contact) . . . . . **503-316-2300**

*Emergency Psychiatric Services (24 hours)*

Portland area . . . . . **503-331-6425**

All other areas . . . . . **1-866-453-3932**

Information . . . . . **503-588-5955**

Messages recorder

(non-urgent after-hours) . . . . . **503-588-5956**

**Obstetrics/Gynecology (OB/Gyn)** . . . . . **503-813-2000**

## Occupational Therapy/Physical Therapy

Weekdays, 7:30 a.m. to 6 p.m.

*The following phone numbers are for the Regional Appointment Center*

Portland area . . . . . **503-571-4910**

Salem area . . . . . **503-763-3654**

Washington . . . . . **360-619-4260**

Return appointments . . . . . **503-588-6575**

## Oncology

Weekdays, 7:30 a.m. to 5:30 p.m.

Advice . . . . . **503-315-4663**

Oncology pharmacist . . . . . **503-315-4650**

Urgent oncology needs . . . . . **503-316-2322**

## Pediatric Diabetes Program

## Pediatric Lactation Program

Monday, Tuesday, Friday, 8 a.m. to 4:30 p.m.

**Podiatry** . . . . . **503-571-8485**

## Social Services

Weekdays, 8:30 a.m. to 5 p.m.

**Speech Pathology** . . . . . **503-571-5367**

## Surgical Services (ASC)

## Urology

## Wound Clinic

## Other services

### Information

Salem area . . . . . **503-361-5400**

All other areas . . . . . **1-800-813-2000**

**TTY** . . . . . **1-800-735-2900**

(toll-free TTY for the hearing/speech impaired)

**Laboratory** . . . . . **503-258-6900**

Weekdays, 7:30 a.m. to 6 p.m.

## Pharmacy

Weekdays, 8 a.m. to 6 p.m.

Mail order pharmacy . . . . . **1-800-548-9809**

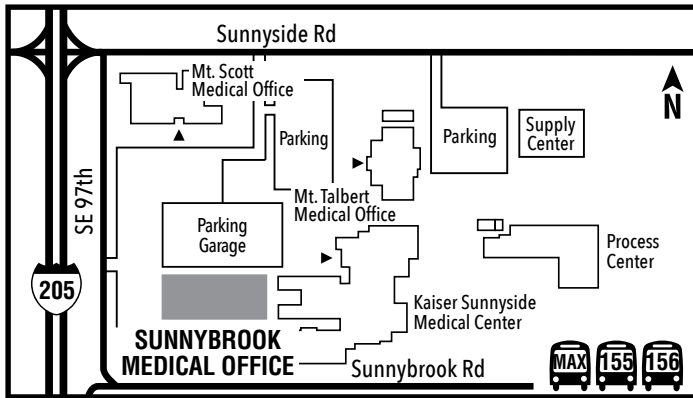
Pharmacy services . . . . . **1-866-280-4583**

TTY . . . . . **1-800-735-2900**

**Nearest Urgent Care** . . . . . *see page 12*

# Sunnybrook Medical Office

9900 SE Sunnyside Rd, Clackamas, OR 97015



## Specialty care

Weekdays: 6 a.m. to 6:30 p.m.

To cancel an appointment during office hours, call the specialty department.

After hours, call. . . . . **1-800-813-2000**

## Audiology

Weekdays: 7:30 a.m. to 6:30 p.m.

Appointments . . . . . **1-855-512-5983**

## Cast Room

Weekdays: 7:30 a.m. to 5 p.m.

Advice. . . . . **503-571-3653**

Appointments . . . . . **503-571-4227**

Cast Room . . . . . **503-571-6575**

## Dermatology

Weekdays: 8 a.m. to 6 p.m.

Appointments . . . . . **1-855-512-5983**

## Gastroenterology

Weekdays: 8 a.m. to 5 p.m.

Advice/appointments/consults . . . . . **503-571-8240**

## General Surgery

Weekdays: 8 a.m. to 5 p.m.

Appointments . . . . . **1-855-802-6755**

Messages (Portland area). . . . . **503-571-8242**

Messages (Vanvouver area). . . . . **360-256-0556**

## Imaging (X-ray)

For results, contact your physician.

Weekdays: 8 a.m. to 6 p.m.

## Infectious Disease

Weekdays: 8 a.m. to 4:30 p.m.

Appointments/messages . . . . . **503-571-3165**

## Nursing Foot-Care Services

Weekdays: 8 a.m. to 5 p.m.

Appointments . . . . . **503-571-2479**

## Orthopedics

Weekdays: 8 a.m. to 5 p.m.

Advice. . . . . **503-571-3653**

Appointments . . . . . **1-855-248-0051**

## Otolaryngology HNS (Head and Neck Surgery)

Weekdays: 8 a.m. to 5 p.m.

Advice. . . . . **503-571-3995**

Appointments . . . . . **1-855-512-5983**

## Outpatient Dialysis

Weekdays: 8:30 a.m. to 5 p.m.

## Physiatry/Electrodiagnosis

Weekdays: 7:30 a.m. to 5 p.m.

Advice/messages . . . . . **503-571-4229**

Appointments . . . . . **503-571-8007**

## Plastic Surgery

Weekdays: 8 a.m. to 5 p.m.

Advice. . . . . **503-571-3162**

Appointments . . . . . **1-855-802-6755**

## Podiatry

Weekdays: 8 a.m. to 5 p.m.

Advice. . . . . **503-571-8168**

Appointments . . . . . **1-855-248-0051**

## Surgical Services (ASC)

Weekdays: 8 a.m. to 5 p.m.

## Urology

Weekdays: 8 a.m. to 5 p.m.

Advice/appointments/messages . . . . . **503-571-3488**

## Wound Clinic

Weekdays: 8 a.m. to 5 p.m.

Appointments/messages . . . . . **503-499-5714**

## Other services

TTY . . . . . **1-800-735-2900**  
(toll-free TTY for the hearing/speech impaired)

Laboratory . . . . . **503-258-6900**

Call requesting practitioner for test results or check lab results online at **kp.org**.

Weekdays: 8 a.m. to 5:30 p.m.

## Pharmacy

Weekdays: 8 a.m. to 5 p.m.

Mail order pharmacy . . . . . **1-800-548-9809**

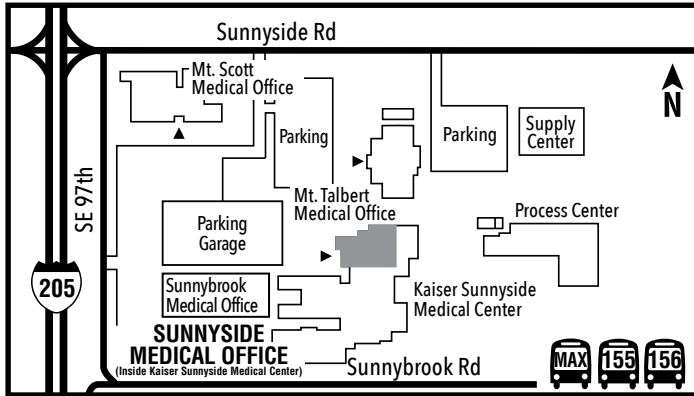
Pharmacy services . . . . . **1-866-525-0581**

TTY . . . . . **1-800-735-2900**

Nearest Urgent Care . . . . . **see page 12**

# Sunnyside Medical Office

10180 SE Sunnyside Rd, Clackamas, OR 97015



## Specialty care

Monday through Friday, 8 a.m. to 5 p.m.

Also, refer to Kaiser Permanente Sunnyside Medical Center department listings on page 40.

**To cancel a specialty care appointment** during office hours, call the specialty department.

To cancel after hours, call:

All areas . . . . . **1-800-813-2000**

**Imaging Services** (X-ray, Fluoroscopy, Bone Density (DEXA), CT Scan, Mammography, Ultrasound, MRI, Nuclear Medicine)

*For results, contact your physician.*

Appointments . . . . . **1-888-810-7499**

TTY . . . . . **711**

## Mental Health

*Emergency Psychiatric Services (24 hours)*

Portland area . . . . . **503-331-6425**

All other areas . . . . . **1-866-453-3932**

## Neurology

Advice/messages . . . . . **503-571-7200**

Appointments . . . . . **1-844-364-4807**

## Occupational Therapy/Physical Therapy

Appointments . . . . . **503-571-4190**

## Pulmonary Function Laboratory

Appointments . . . . . **1-855-878-6411**

Respiratory Case Management

Messages . . . . . **503-571-4772**

## Pulmonology

Advice/messages . . . . . **503-571-2727**

Appointments . . . . . **1-855-878-6411**

## Speech Pathology

Appointments . . . . . **503-571-5367**

## Other services

**Main switchboard** . . . . . **503-652-2880**

Vancouver area . . . . . **360-256-0556**

TTY . . . . . **1-800-735-2900**

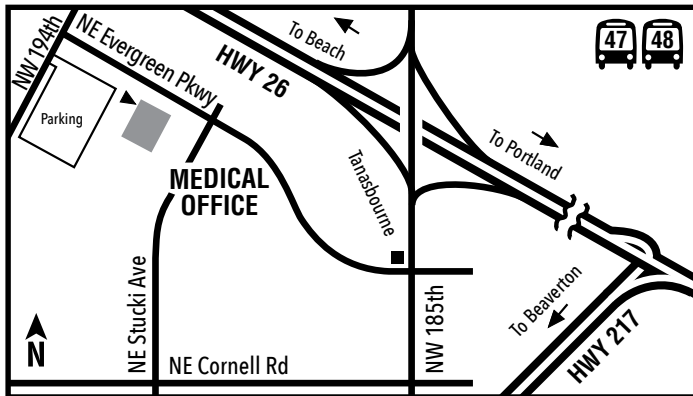
(toll-free TTY for the hearing/speech impaired)

**Nearest Urgent Care** . . . . . **see page 12**



# Sunset Medical Office

10060 NE Evergreen Pkwy, Hillsboro, OR 97124



## Primary care

Weekdays: 8 a.m. to 6 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to [kp.org](http://kp.org).

All areas ..... 1-800-813-2000

## Specialty care

Weekdays: 7:30 a.m. to 6 p.m.

**To cancel an appointment during office hours,**  
call the department.

After hours, call:

All areas ..... 1-800-813-2000

## Imaging (X-ray)

*For results, contact your physician.*

Weekdays: 8 a.m. to 6 p.m.

**Optometry** ..... 503-813-2000

Weekdays: 7:30 a.m. to 6 p.m.

## Pediatric Lactation Program

## Other services

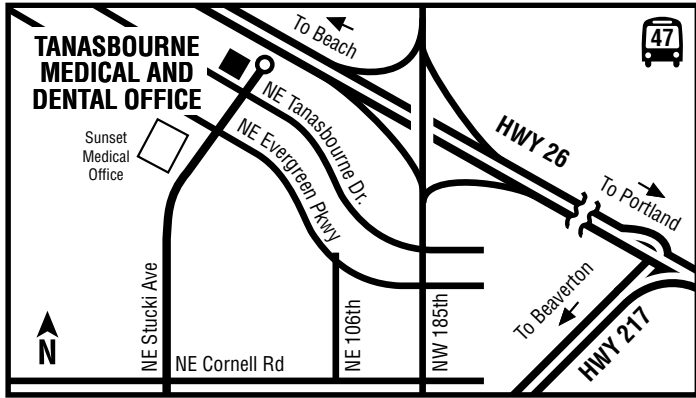
**Main switchboard** ..... 1-800-813-2000

**TTY** ..... 1-800-735-2900  
(toll-free TTY for the hearing/speech impaired)

**Nearest Urgent Care** ..... see page 12

# Tanasbourne Medical and Dental Office

10315 NE Tanasbourne Dr, Hillsboro, OR 97124



## Specialty care

Monday through Friday, 8 a.m. to 5 p.m.

To cancel an appointment during office hours, call the specialty department.

After hours, call:

All areas . . . . . 1-800-813-2000

## Addiction Medicine

Appointments/Cancellations/

Information . . . . . 1-855-632-8280

## Dermatology

Advice/appointments/messages

Portland area . . . . . 503-331-3060

All other areas . . . . . 1-855-512-5983

After-hours cancellations

Portland area . . . . . 503-813-2000

All other areas . . . . . 1-800-813-2000

## Mental Health

Monday through Friday, 7:30 a.m. to 6 p.m.

Appointments/Cancellations/

Messages . . . . . 503-249-3434

*Emergency Psychiatric Services (24 hours)*

Portland area . . . . . 503-331-6425

All other areas . . . . . 1-866-469-3932

## Occupational Therapy

Monday, 8:30 a.m. to 5 p.m.

Tuesday and Thursday, 7:30 a.m. to 6 p.m.

Wednesday, 8 a.m. to 6 p.m.

Friday, 7:30 a.m. to 4 p.m.

Advice/Appointments . . . . . 503-571-4910

## Ophthalmology

Appointments . . . . . 503-813-2000

## Physical Therapy

Monday through Friday, 9 a.m. to 5 p.m.

Advice/Appointments . . . . . 503-571-4910

## Speech Therapy

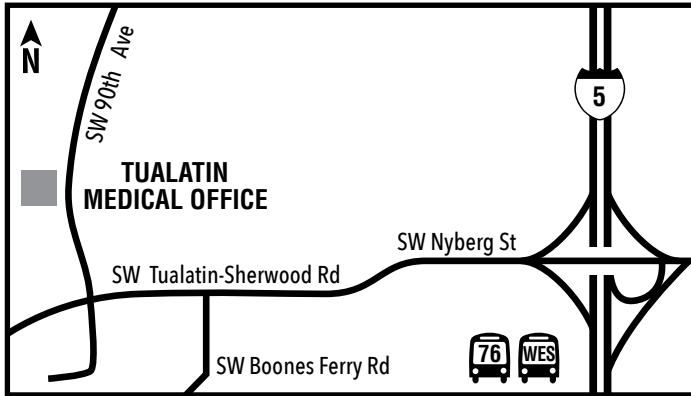
Monday through Friday, 7:30 a.m. to 5:30 p.m.

Advice/Appointments . . . . . 503-571-4910

**Nearest Urgent Care . . . . . see page 12**

# Tualatin Medical Office

19185 SW 90th Ave, Tualatin, OR 97062



## Primary care

Monday through Friday, 8 a.m. to 5:30 p.m.

You can now make appointments and get advice when it is most convenient for you. Give us a call or sign on to [kp.org](http://kp.org).

All areas . . . . . **1-800-813-2000**

## Specialty care

Monday through Friday, 8 a.m. to 5 p.m.

**To cancel an appointment during office hours, call the specialty department.**

After hours, call:

All areas . . . . . **1-800-813-2000**

## Addiction Medicine

Appointments/cancellations . . . . . **503-249-3434**

## Allergy

Advice . . . . . **503-612-3375**

Appointments . . . . . **1-855-238-5631**

## Dietitian

Appointments . . . . . **503-813-2000**

Messages . . . . . **503-885-7328**

## Imaging Services (X-ray, Mammography)

*For results, contact your physician.*

Appointments . . . . . **1-888-810-7499**

TTY . . . . . **711**

## Mental Health

Appointments/cancellations . . . . . **503-249-3434**

*Emergency Psychiatric Services (24 hours)*

Portland area . . . . . **503-331-6425**

All other areas . . . . . **1-866-453-3932**

## Occupational Therapy/Physical Therapy

*The following phone numbers are for the Regional Appointment Center*

Monday through Friday, 9 a.m. to 5 p.m.

Portland area . . . . . **503-571-4910**

Salem area . . . . . **503-763-3654**

Washington . . . . . **360-619-4260**

Return appointments . . . . . **503-885-7320**

## Pediatric Lactation Program

Information . . . . . **855-206-0302**

## Sleep Lab – Overnight Sleep Studies

Appointments . . . . . **1-855-878-6411**

Messages . . . . . **503-612-3355**

After-hours cancellations . . . . . **503-612-3352**

## Social Services

### Speech Pathology

Appointments . . . . . **503-571-5367**

### Workers Compensation Claims

Portland area . . . . . **503-721-3849**

All other areas . . . . . **1-888-238-1255**

## Other services

Main switchboard . . . . . **971-310-1000**

Information (TTY) . . . . . **1-800-735-2900**

*(toll-free TTY for the hearing/speech impaired)*

## Laboratory

*Call requesting practitioner for test results or check lab results online at [kp.org](http://kp.org).*

Monday through Friday, 8 a.m. to 5 p.m.

Information . . . . . **503-258-6900**

## Nurse Treatment Center

Monday through Friday, 8 a.m. to 5 p.m.

## Pharmacy

Monday through Friday, 8 a.m. to 6 p.m.

Mail order pharmacy . . . . . **1-800-548-9809**

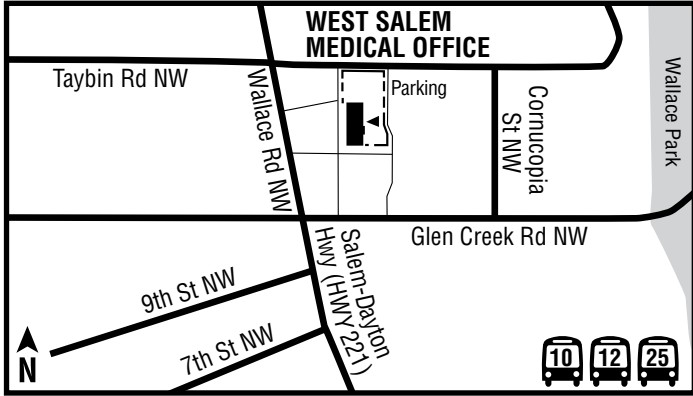
Pharmacy services . . . . . **1-866-280-8818**

TTY . . . . . **1-800-735-2900**

Nearest Urgent Care . . . . . **see page 12**

# West Salem Medical Office

1160 Wallace Rd NW, Salem, OR 97304



## Primary and specialty care

Monday through Friday, 8:30 a.m. to 5 p.m.

**To make or cancel an appointment** in Family Medicine, Internal Medicine, or Pediatrics, or to leave a message, call Monday through Friday, 7 a.m. to 6 p.m.:

Salem area.....**503-361-5400**  
All other areas.....**1-800-813-2000**

## Audiology

Monday through Friday, 8:30 a.m. to 5 p.m.

Information .....**503-361-5400**

## Sleep lab

Monday through Friday, 8 a.m. to 5:30 p.m.

## Other services

### Main switchboard

Salem area .....**503-361-5400**

All other areas .....**1-800-813-2000**

**TTY** ..... **711**

### Laboratory

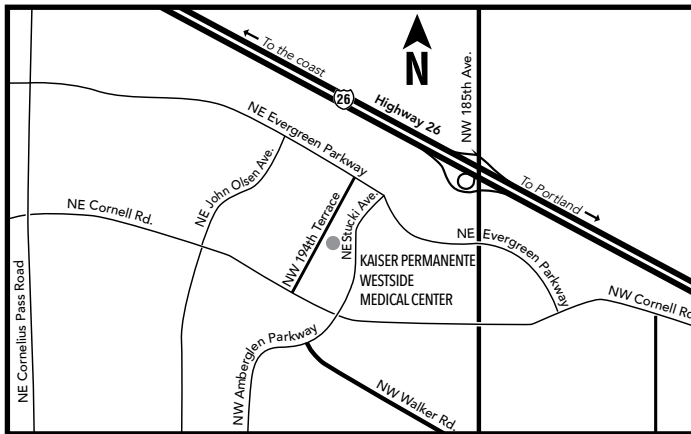
Call requesting practitioner for test results or check lab results online at **kp.org**.

Monday through Friday, 8:30 a.m. to 5 p.m.

**Nearest Urgent Care** .....**see page 12**

# Westside Medical Office

2875 NE Stucki Ave, Hillsboro, OR 97124



## Specialty care

Also, refer to Kaiser Permanente Westside Medical Center department listings on page 41.

**Audiology** ..... **1-855-512-5983**

Monday through Friday, 7:30 a.m. to 4:45 p.m.

### Cardiology

Echo: Weekdays, 8:00 a.m. to 4:15 p.m

Monitors: Weekdays, 8:30 a.m. to 4:00 p.m.

Treadmill: Weekdays, 8:30 a.m. to 3:30 p.m.

**Foot Care** ..... **971-310-3240**

Weekdays, 8 a.m. to 5 p.m.

**Gastroenterology (GI)** ..... **503-331-6170**

Weekdays, 7:30 a.m. to 5 p.m.

**General Surgery** ..... **971-310-3935**

Weekdays, 7:45 a.m. to 5:15 p.m.

**Genetics** ..... **503-331-6593**

**Imaging Services** (X-ray, Fluoroscopy, CT Scan, Mammography, MRI, Ultrasound, Nuclear Medicine)

*For results, contact your physician.*

Appointments ..... **1-888-810-7499**

TTY ..... **711**

### Infectious Disease

Wednesday, 8:30 a.m. to 5 p.m.

### Nephrology

Weekdays, 8:30 a.m. to 5 p.m.

Advice ..... **503-786-1158**

Appointments ..... **1-855-238-5631**

TTY ..... **1-800-735-2900**

### Neurology

Weekdays, 7:40 a.m. to 4:40 p.m.

Advice ..... **503-571-7200**

Appointments/Information ..... **1-844-364-4807**

### Neurosurgery

Weekdays, 7:30 a.m. to 5 p.m.

**Obsterics/Gynecology (Ob/Gyn)** ..... **503-813-2000**

Weekdays, 8:30 a.m. to 5 p.m.

**Orthopedics/Cast Room** ..... **971-310-3240**  
Weekdays, 7:30 a.m. to 5 p.m.

### Otolaryngology HNS (Head and Neck Surgery)

Weekdays, 7:30 a.m. to 4:45 p.m.

Advice ..... **971-310-2840**

Appointments ..... **503-331-3060**

**1-855-512-5983**

**Palliative Care/Hospice** ..... **971-310-1000**

**Pediatric Lactation Program** ..... **855-206-0302**

### Plastic Surgery

Weekdays, 8 a.m. to 5 p.m.

**Podiatry** ..... **971-310-3240**

Weekdays, 8 a.m. to 4:30 p.m.

### Pre-Op Clinic

Weekdays, 8:30 a.m. to 4:30 p.m.

Portland area ..... **503-571-5780**

All other areas ..... **1-855-802-6577**

### Pulmonology

Weekdays, 8 a.m. to 5 p.m.

### Sleep

Weekdays, 8:30 a.m. to 5 p.m.

### Social Services

### Urology

Weekdays, 7:30 a.m. to 5 p.m.

**Vascular Surgery – Access Team** ..... **971-310-4385**

Weekdays, 8 a.m. to 5 p.m.

### Wound Ostomy

Weekdays, 8 a.m. to 5 p.m.

## Other services

### Appointments/Cancellations/

Information ..... **1-800-813-2000**

**Main Phone** ..... **971-310-1000**

### Laboratory

Call requesting practitioner for test results or check lab results online at **kp.org**.

Weekdays, 7 a.m. to 6 p.m.

Saturday, 9 a.m. to 1 p.m.

Information ..... **503-258-6900**

### Pharmacy - Westside Medical Center Outpatient

Weekdays, 8 a.m. to 7 p.m.

Weekends, 9 a.m. to 6 p.m.

Mail order pharmacy ..... **1-800-548-9809**

Pharmacy services ..... **1-866-280-0511**

TTY ..... **1-800-735-2900**

**Nearest Urgent Care** ..... *see page 12*

**Kaiser Permanente members have access to The Portland Clinic with the same coverage and services that they receive from Kaiser Permanente providers.\***

**Convenience. Quality. Choice.**

Our collaboration with The Portland Clinic means more access, more locations, and more choice. The Portland Clinic welcomes Kaiser Permanente Senior Advantage (HMO) members.

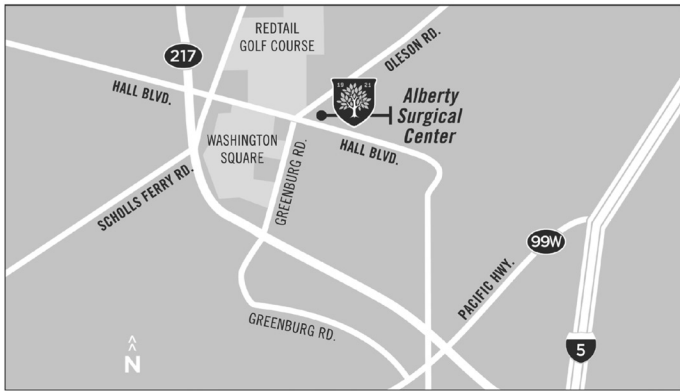
**The Portland Clinic – Alberty Surgical Center**

9100 SW Oleson Rd, Tigard, OR 97223

**503-223-3113**

Monday through Friday, 6:30 a.m. to 5 p.m.

Holiday hours: 6:30 a.m. to 5 p.m.



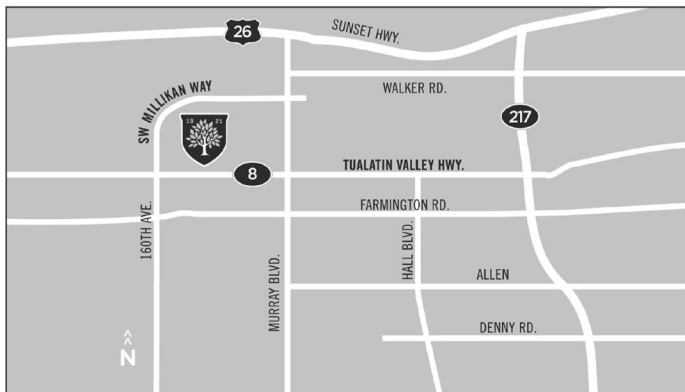
**Appointments/Cancellations/  
Information . . . . . 503-223-3113**  
Surgical Services (Outpatient or ASC)

**The Portland Clinic – Beaverton**

15950 SW Millikan Way, Beaverton, OR 97006

**503-646-0161**

Monday through Friday, 8 a.m. to 5 p.m.



**All services . . . . . 503-646-0161**

- |                         |                  |
|-------------------------|------------------|
| Anti-coagulation Clinic | Ophthalmology/   |
| Cardiology              | Eye Services     |
| Dermatology             | Pediatrics       |
| Diabetes                | Physical Therapy |
| Family Medicine         | Radiology        |
| Internal Medicine       | Rheumatology     |
| Nephrology              | Sports Medicine  |
| Nutrition               |                  |

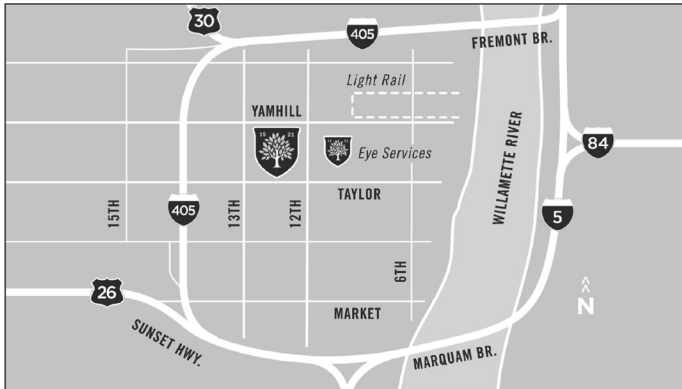
\* Not available as an in-network provider to members on Medicaid, receiving full Medical Financial Assistance (MKA) from Kaiser Permanente, or visiting from another Kaiser Permanente region.

# The Portland Clinic – Downtown

800 SW 13th Ave, Portland, OR 97205

**503-221-0161**

Monday through Friday, 8 a.m. to 5 p.m.



**All services . . . . .503-221-0161**

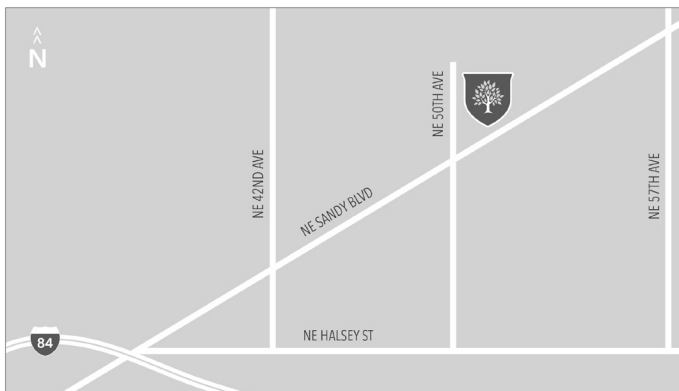
- |                         |                  |
|-------------------------|------------------|
| Anti-coagulation Clinic | Neurology        |
| Behavioral Health       | Nutrition        |
| Cardiology              | Physical Therapy |
| Day Surgery             | Podiatry         |
| Dermatology             | Radiology        |
| Diabetes                | Rheumatology     |
| Gastroenterology        | Surgery          |
| Internal Medicine       | Urology          |

# The Portland Clinic – Northeast

5005 NE Sandy Blvd, Portland, OR 97213

**503-233-6940**

Monday through Friday, 7 a.m. to 5:30 p.m.



- |                                 |                     |
|---------------------------------|---------------------|
| Behavioral Health . . . . .     | <b>503-233-6940</b> |
| Family Medicine . . . . .       | <b>503-233-6940</b> |
| Gastroenterology (GI) . . . . . | <b>503-233-6940</b> |
| Neurology . . . . .             | <b>503-233-6940</b> |
| Sports Medicine                 |                     |

## The Portland Clinic – South

6640 SW Redwood Ln, Portland, OR 97224

**503-620-7358**

Monday through Friday, 8 a.m. to 5 p.m.



Sleep Center ..... **503-924-2266**

**All other services** ..... **503-620-7358**

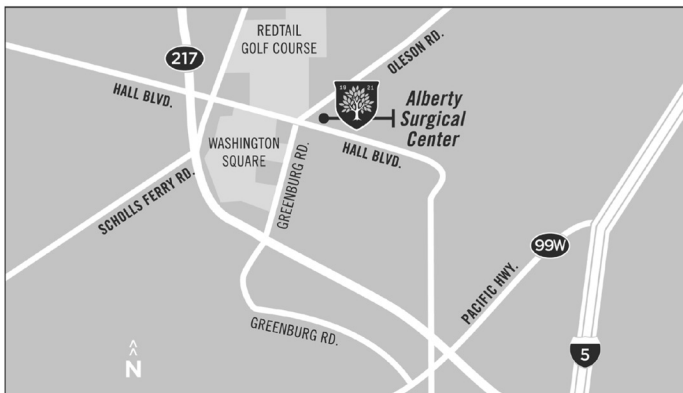
- Anti-coagulation Clinic
- Diabetes
- Family Medicine
- Internal Medicine
- Neurology
- Nutrition
- Ophthalmology/Eye Services
- Physical Therapy
- Radiology
- Rheumatology

## The Portland Clinic – Tigard

9250 SW Hall Blvd, Tigard, OR 97223

**503-293-0161**

Monday through Friday, 8 a.m. to 5 p.m.



**All services** ..... **503-293-0161**

- Audiology
- Gastroenterology
- Manual Medicine
- Orthopedics & Sports Medicine
- Otolaryngology (ENT)
- Physical Therapy
- Podiatry
- Radiology
- Surgery
- Urology
- Urgent Care. . Monday through Friday, 8 a.m. to 8 p.m.  
and Saturday, 9 a.m. to 5 p.m.



## Kaiser Permanente members have access to Orchid Health as part of their network of providers.

### Convenience. Quality. Choice.

Our collaboration with Orchid Health means more access, more locations, and more choice. Orchid Clinic welcomes Kaiser Permanente Senior Advantage (HMO) and Medicaid members.

## Orchid Health – Fern Ridge Clinic



24934 Fir Grove Ln, Elmira, OR, 97437

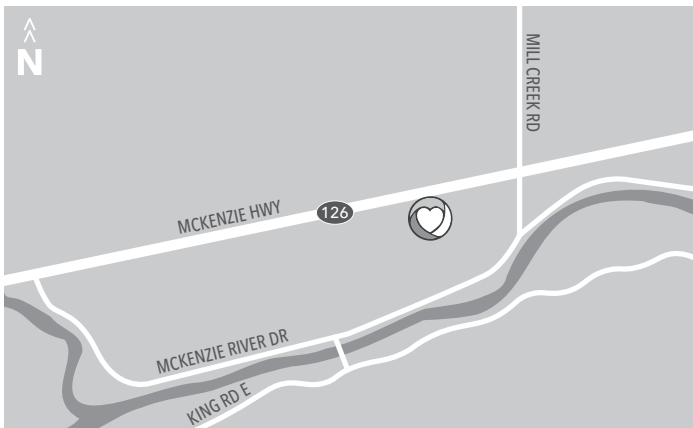
**541-234-3255**

Monday and Tuesday, 8:30 a.m. to 7 p.m.

Wednesday through Friday, 8:30 a.m. to 5 p.m.

Primary Care

## Orchid Health – McKenzie River Clinic



54771 McKenzie Hwy, Blue River, OR 97413

**541-822-3341**

Monday through Thursday, 8:30 a.m. to 5 p.m.

Primary Care

## Orchid Health – Oakridge Clinic



47815 Hwy 58, Oakridge, OR 97463

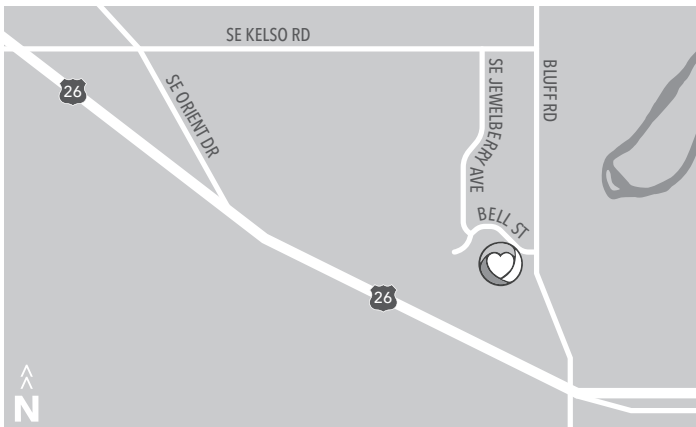
**541-782-8304**

Monday through Wednesday, 8 a.m. to 7 p.m.

Thursday and Friday, 8 a.m. to 5 p.m.

Primary Care

## Orchid Health – Sandy High School Clinic



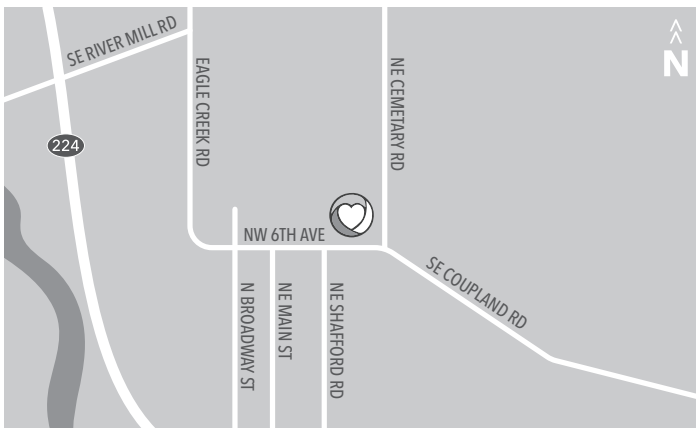
37400 Bell St, Sandy, OR 97055

**971-220-2701**

Monday through Thursday, 8 a.m. to 5 p.m.

Primary Care

## Orchid Health – Wade Creek Clinic



535 NE 6th Ave, Estacada, OR 97023

**503-630-8550**

Monday and Tuesday, 8 a.m. to 7 p.m.

Wednesday through Friday, 8 a.m. to 5 p.m.

Primary Care

# CONTRACTED FACILITIES

## Northwest Region

### Benton County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
BSM Surgery Center LLC	1128 NE 2nd St, Ste 104, Corvallis, OR. 97330	541-207-3334	Surgical Services (Outpatient or ASC)	May be required	Y	N
DaVita Inc - Linn Benton Dialysis	3580 NW Samaritan Dr, Corvallis, OR. 97330	541-801-3937	Outpatient Dialysis	May be required	Y	N
Norco, Inc - Corvallis	815 NW 9th St, Ste 102, Corvallis, OR. 97330	541-768-7500	Durable Medical Equipment	May be required	Y	Y
Norco, Inc - SW 30th	845 SW 30th St, Ste 200, Corvallis, OR. 97331	541-768-7702	Durable Medical Equipment	May be required	Y	N
NWRA - Active Wellness LLC - Corvallis	120 SW 4th St, Ste 110, Corvallis, OR. 97333	541-286-5445	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
NWRA - Healing Motion Physical Therapy - Corvallis	1122 NE 2nd St, Corvallis, OR. 97330	541-250-4525	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
NWRA - Sweetgrass Physical Therapy & Wellness	971 NW Spruce Ave, Ste 101, Corvallis, OR. 97330	541-207-3436	Physical Therapy	May be required	Y	N
NWRA - Thrive Physical Therapy	6735 SW Country Club Dr, Ste 104, Corvallis, OR. 97333	541-243-5770	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
Old Mill Center for Children and Families, Inc	1650 SW 45th Pl, Corvallis, OR. 97333	541-757-8068	Occupational Therapy	May be required	Y	N
PT Northwest - Corvallis Physical Therapy	335 NW 4th St, Corvallis, OR. 97330	541-602-4423	Occupational Therapy; Physical Therapy	May be required	Y	Y
Volare Health, LLC - Conifer Nursing Center, LLC	160 Northeast Conifer Blvd, Corvallis, OR. 97330	541-757-1651	Skilled Nursing Facilities	May be required	Y	N
NWRA - Healing Motion Physical Therapy	732 Main St, Philomath, OR. 97370	541-929-2255	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y

### Clackamas County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Discovery Practice Management - Center for Discovery - Beavercreek	19824 S Butte Rd, Beavercreek, OR. 97004	714-710-1961	Assisted Living, Mental Illness Assisted Living Facility; Inpatient Psychiatric Facility Services; Outpatient Psychiatric Facility Services	May be required	Y	N
Marquis Companies I, Inc DBA Marquis Hope Village	1577 South Ivy St, Canby, OR. 97013	503-266-5541	Hospice; Skilled Nursing Facilities	May be required	Y	Y

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Neurotherapeutic Pediatric Therapies, Inc	113 N Elm St, Canby, OR. 97013	503-263-8903	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
New ProActive, LLC - Canby	308 N Ivy St, Canby, OR. 97013	503-263-6786	Physical Therapy	May be required	Y	N
Sunbreak Therapy Services	366 N Holly St, Canby, OR. 97013	503-908-6121	Occupational Therapy; Speech Therapy	May be required	Y	Y
Autism Spectrum Therapies, LLC - Clackamas	13518 SE 97th Ave, Clackamas, OR. 97015	866-727-8274	Outpatient Psychiatric Facility Services	May be required	Y	N
Benchmark Physical Therapy of Oregon, LLC - Clackamas	15576 SE 135th Ave, Ste A, Clackamas, OR. 97015	503-339-1616	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Fresenius Medical Care Clackamas	13560 SE 97th Ave, Clackamas, OR. 97015	503-659-8200	Outpatient Dialysis	May be required	Y	Y
Hanger Prosthetics & Orthotics, Inc - Sunnyside	10117 SE Sunnyside Rd, Clackamas, OR. 97015	503-653-9772	Durable Medical Equipment	May be required	Y	Y
InReach Physical Therapy - Clackamas	8810 SE Sunnybrook Blvd, Ste 100, Clackamas, OR. 97015	945-260-0010	Physical Therapy	May be required	Y	Y
RAYUS Radiology - Sunnyside 170	10121 SE Sunnyside Rd, Ste 170, Clackamas, OR. 97015	503-253-1105	Diagnostic Radiology	May be required	Y	Y
RAYUS Radiology - Sunnyside 325	10121 SE Sunnyside Rd, Ste 325, Clackamas, OR. 97015	503-253-1105	Diagnostic Radiology	May be required	Y	Y
Speak Up Speech Therapy	9123 SE St Helens St, Ste 255B, Clackamas, OR. 97015	503-974-6774	Speech Therapy	May be required	Y	Y
New ProActive, LLC - Estacada	372 South Broadway, Estacada, OR. 97023	503-630-5314	Physical Therapy	May be required	Y	Y
EyeHealth Eastside Surgery Center, LLC	12050 SE Stevens Rd, Ste 400, Happy Valley, OR. 97086	503-255-2291	Surgical Services (Outpatient or ASC)	May be required	Y	Y
Wy East Enterprises, LLC dba Foot Solutions	11211 SE 82nd Ave, Ste B-1, Happy Valley, OR. 97086	503-653-8700	Durable Medical Equipment	May be required	Y	Y
Avamere Lake Oswego Operations Investors, LLC DBA The Pearl at Kruse Way	4550 Carman Dr, Lake Oswego, OR. 97035	503-675-6055	Skilled Nursing Facilities	May be required	Y	Y
Benchmark Physical Therapy of Oregon, LLC - Lake Oswego	440 1st St, Lake Oswego, OR. 97034	503-744-4826	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
CenterWell Certified HealthCare Corp dba CenterWell Home Health - Lake Oswego	4500 Kruse Way, Ste 102, Lake Oswego, OR. 97035	503-620-3407	Home Health	May be required	Y	Y

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Maloneys Custom Ocular Prosthetics, Inc	4500 Kruse Way, Ste 300, Lake Oswego, OR. 97035	503-675-1320	Orthotics and Prosthetics	May be required	Y	Y
National Seating & Mobility, Inc	5820 Jean Rd, Ste 100, Lake Oswego, OR. 97035	503-746-6333	Durable Medical Equipment	May be required	Y	Y
Odyssey HealthCare Operating A, LP dba Kindred Hospice	4500 Kruse Way, Ste 100, Lake Oswego, OR. 97035	503-635-2170	Hospice	May be required	Y	Y
Ultra Physical Therapy & Hand Center II, LLC	16849 SW 65th Ave, Lake Oswego, OR. 97035	971-249-3168	Occupational Therapy; Physical Therapy	May be required	Y	N
Bellevue Healthcare II, Inc	3601 SE Concord Rd, Milwaukie, OR. 97267	503-659-1270	Durable Medical Equipment	May be required	Y	Y
Benchmark Physical Therapy of Oregon, LLC - Milwaukie	14874 SE Webster Rd, Milwaukie, OR. 97267	503-406-9024	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
DaVita Inc - Lake Road Dialysis	6902 SE Lake Rd, Ste 100, Milwaukie, OR. 97267	503-794-1288	Outpatient Dialysis	May be required	Y	Y
DeCouteau, Ellecia dba Pathway Speech Therapy	2035 SE Washington St, Milwaukie, OR. 97222	503-654-4959	Speech Therapy	May be required	Y	N
Gelman, Svetlana Speech-Language Therapy, LLC dba Talk Play Learn Speech Therapy	6523 SE King Rd, Milwaukie, OR. 97222	503-852-1375	Speech Therapy	May be required	Y	Y
Norco, Inc - Milwaukie	4211 SE International Wy, Milwaukie, OR. 97222	503-850-7311	Durable Medical Equipment	May be required	Y	Y
Rehab Specialists 1, LLC DBA Consonus Rehab Services	4560 SE International Way, Ste 100, Milwaukie, OR. 97222	971-206-5202	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
Benchmark Physical Therapy of Oregon, LLC - Molalla	1515 W Main St, Ste E, Molalla, OR. 97038	503-776-0970	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
DaVita Inc - Willamette Valley Renal Center	1510 Division St, Ste 90, ORegon city, OR. 97045	503-557-1373	Outpatient Dialysis	May be required	Y	Y
Benchmark Physical Therapy of Oregon, LLC - Oregon City	1424 Molalla Ave, Oregon City, OR. 97045	503-744-4916	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Eden Home Health of Clark County, LLC - Oregon City	221 Molalla Ave, Ste 102, Oregon City, OR. 97045	360-504-0122	Home Health; Hospice	May be required	Y	Y
Eden Hospice at Portland, LLC - Oregon City	221 Molalla Ave, Ste 102, Oregon City, OR. 97045	360-604-4210	Home Health; Hospice	May be required	Y	Y

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Marquis Companies II, Inc DBA Marquis Oregon City Post-Acute Rehab	1680 Molalla Ave, Oregon City, OR. 97045	503-655-2588	Hospice; Skilled Nursing Facilities	May be required	Y	Y
Neurotherapeutic Pediatric Therapies, Inc- Oregon City	610 High St, Oregon City, OR. 97045	503-657-8903	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
New ProActive, LLC DBA ProActive Physical Therapy	1630 S Beaver Creek Rd, Ste A, Oregon City, OR. 97045	503-489-6250	Physical Therapy; Physical Therapy	May be required	Y	N
New ProActive, LLC DBA ProActive Physical Therapy	1630 S Beaver Creek Rd, Ste A, Oregon City, OR. 97045	503-489-6250	Physical Therapy; Physical Therapy	May be required	Y	N
East Portland Surgery Center	9200 SE 91st Ave, Ste 100, Portland, OR. 97086	503-772-6160	Surgical Services (Outpatient or ASC)	May be required	Y	Y
Nordstrom - SE	11900 SE 82nd Ave, Portland, OR. 97086	503-652-1810	Orthotics and Prosthetics	May be required	Y	N
PNRS - Fresenius Medical Care Sandy Dialysis	37139 Hwy 26, Sandy, OR. 97055	503-826-1352	Outpatient Dialysis	May be required	Y	Y
Benchmark Physical Therapy of Oregon, LLC - West Linn	2008 Willamette Falls Dr, Ste 100B, West Linn, OR. 97068	503-489-1041	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
RainRock Treatment Center, LLC, DBA Monte Nido Portland	2990 Brandwine Dr, West Linn, OR. 97068	888-228-1253	Assisted Living, Mental Illness Assisted Living Facility; Outpatient Psychiatric Facility Services	May be required	N	N
West Linn Clementine, Inc	1148 S Rosemont Rd, West Linn, OR. 97068	855-900-2221	Assisted Living, Mental Illness Assisted Living Facility	May be required	Y	N
Avamarq Diagnostics, LLC	25117 SW Parkway, Ste F, Wilsonville, OR. 97070	888-808-0976	Diagnostic Radiology	May be required	Y	Y
Benchmark Physical Therapy of Oregon, LLC - Wilsonville	8642 SW Main St, Ste 130, Wilsonville, OR. 97070	503-855-4909	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Exiges Imaging, LLC	25115 SW Parkway Ave, Ste B, Wilsonville, OR. 97070	888-808-0976	Diagnostic Radiology	May be required	Y	Y
Exiges Ultrasound, LLC	25115 SW Parkway Ave, Ste B, Wilsonville, OR. 97070	888-808-0976	Diagnostic Radiology	May be required	Y	Y
Neurotherapeutic Pediatric Therapies, Inc - Wilsonville	27501 SW 95th Ave, Ste 960, Wilsonville, OR. 97070	503-855-3223	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Speech & Play, LLC - Wilsonville	29718 SW Town Center Loop W, Ste 200, Wilsonville, OR. 97070	503-946-5375	Speech Therapy	May be required	Y	N

## Clark County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
DaVita Inc - Battle Ground Dialysis	720 W Main St, Ste 112, Battle Ground, WA. 98604	360-687-4677	Outpatient Dialysis	May be required	Y	N
New ProActive, LLC - Battle Ground 2	1902 SW 9th Ave, Ste 101, Battle Ground, WA. 98604	360-723-0797	Physical Therapy	May be required	Y	Y
PNRS - Clark County Dialysis Clinic	3921 SW 13th Ave, Battle Ground, WA. 98604	360-687-8527	Outpatient Dialysis	May be required	Y	N
Camas Physical Therapy	3252 NE 3rd Ave, Ste 2, Camas, WA. 98607	360-835-7427	Physical Therapy	May be required	Y	N
New ProActive, LLC - Camas	3400 SE 196th Ave, Ste 101, Camas, WA. 98607	503-489-6250	Physical Therapy	May be required	Y	Y
New ProActive, LLC DBA ProActive Physical Therapy - Ridgefield	4318 S Settler Dr, Ste 110, Ridgefield, WA. 98642	360-727-9025	Physical Therapy	May be required	Y	Y
Recovery Village Ridgefield, The - 1261 S Hillhurst	1261 S Hillhurst Rd, Ste 7B, Ridgefield, WA. 98642	833-576-0039	Assisted Living, Mental Illness Assisted Living Facility; Inpatient Psychiatric Facility Services; Outpatient Psychiatric Facility Services; Substance Abuse Rehabilitation Facility	May be required	N	N
Recovery Village Ridgefield, The - 888 S Hillhurst	888 S Hillhurst Rd, Ridgefield, WA. 98642	833-576-0039	Assisted Living, Mental Illness Assisted Living Facility; Inpatient Psychiatric Facility Services; Outpatient Psychiatric Facility Services; Substance Abuse Rehabilitation Facility	May be required	N	N
5 Codys, LLC dba Skipping Stones Behavioral Learning	16821 SE McGillvray Blvd, Ste 100, Vancouver, WA. 98683	360-818-9593	Outpatient Psychiatric Facility Services	May be required	Y	N
Advanced Endoscopy Center, PLLC	2415 NE 134th St, Ste 205, Vancouver, WA. 98686	360-576-5060	Surgical Services (Outpatient or ASC)	May be required	Y	N
Advanced Pediatric Therapies, Inc - Vancouver Location	4201 NE 66th Ave, Ste 106, Vancouver, WA. 98661	360-885-4684	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
Bellevue Healthcare II, Inc - Vancouver	1314 NE 102nd St, Vancouver, WA. 98686	503-659-1270	Durable Medical Equipment	May be required	Y	N
Bullock, Jessica L dba Blue Jay Speech & Language Therapy Services	16508 SE 24th St, Ste 204, Vancouver, WA. 98683	360-314-2252	Speech Therapy	May be required	Y	N
CenterWell Certified HealthCare Corp dba CenterWell Home Health	204 SE Stonemill Dr, Ste 260, Vancouver, WA. 98684	360-253-7746	Home Health	May be required	Y	Y
ClearTalk Speech and Language Therapy, LLC dba Columbia Pediatric Therapy	16703 SE McGillvray Blvd, Ste 170, Vancouver, WA. 98683	360-989-7347	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Columbia River Health-care, Inc dba The Oaks at Timberline	400 E 33rd St, Vancouver, WA. 98663	360-696-2561	Skilled Nursing Facilities	May be required	Y	N
DaVita Inc - Vancouver Dialysis Center	9120 NE Vancouver Mall Dr, Ste 160, Vancouver, WA. 98662	800-424-6589	Outpatient Dialysis	May be required	Y	N
Discovery Behavior Solutions, LLC	8019 NE 13th Ave, Vancouver, WA. 98665	360-984-3131	Outpatient Psychiatric Facility Services	May be required	Y	N
Eden Healthcare Management, LLC	4601 NE 77th Ave, Ste 300, Vancouver, WA. 98662	360-604-4210	Home Health; Hospice	May be required	Y	Y
Eden Home Health of Clark County, LLC - Vancouver	2621 NE 134th St, Ste 140, Vancouver, WA. 98686	360-504-0122	Home Health; Hospice	May be required	Y	Y
Eden Hospice at Portland, LLC - Vancouver	2621 NE 134th St, Ste 140, Vancouver, WA. 98686	360-425-8510	Home Health; Hospice	May be required	Y	Y
Formations Behavior Therapy, LLC	6409 E Mill Plain Blvd, Vancouver, WA. 98661	360-718-8376	Occupational Therapy; Speech Therapy	May be required	N	N
Formations Behavior Therapy, LLC - Location 2	2306 E Mill Plain Blvd, Vancouver, WA. 98661	360-718-8376	Occupational Therapy; Outpatient Psychiatric Facility Services; Speech Therapy	May be required	N	N
Hanger Prosthetics & Orthotics, Inc - NE 134th Vancouver	2621 NE 134th St, Ste 120, Vancouver, WA. 98686	360-574-5452	Durable Medical Equipment	May be required	Y	Y
Hanger Prosthetics & Orthotics, Inc - NE 87th Ave Vancouver	505 NE 87th Ave, Ste LL10, Vancouver, WA. 98664	360-256-0026	Durable Medical Equipment	May be required	Y	Y
Healthy Living at Home - Vancouver, LLC	1499 SE Tech Center Pl, Ste 140, Vancouver, WA. 98683	360-859-4886	Home Health	May be required	Y	N
Kadiant, LLC - Vancouver	720 SE 160th Ave, Ste 154, Vancouver, WA. 98684	866-523-4268	Outpatient Psychiatric Facility Services	May be required	N	N
Knight, Megan dba Full Circle Speech Therapy	601 Main St, Ste 205, Vancouver, WA. 98660	360-524-6167	Speech Therapy	May be required	Y	N
Lifeline Connections	1601 E Fourth Plain Blvd, 17 Building 1, Vancouver, WA. 98661	360-397-8246	Outpatient Psychiatric Facility Services	May be required	Y	N
New ProActive Physical Therapy Specialists - 162nd Ave	1900 NE 162nd Ave, Ste B101, Vancouver, WA. 98684	360-567-0633	Physical Therapy	May be required	Y	Y
New ProActive, LLC - Salmon Creek	2415 NE 134th St, Ste 201, Vancouver, WA. 98686	360-859-3346	Physical Therapy	May be required	Y	N
New ProActive, LLC - Vancouver	100 East 33rd St, Ste 204, Vancouver, WA. 98663	360-823-0141	Physical Therapy	May be required	Y	N
Norco, Inc - Vancouver	1720 NE Andresen Rd, Vancouver, WA. 98661	360-859-4018	Durable Medical Equipment	May be required	Y	Y



Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Pacific Cataract and Laser Institute, Inc, PC - Vancouver	2205 NE 129th St, Vancouver, WA. 98686	360-694-2544	Optometry; Surgical Services (Outpatient or ASC)	May be required	Y	N
PeaceHealth Southwest Medical Center - Home-Care Southwest	5400 MacArthur Blvd, Vancouver, WA. 98661	360-759-1500	Home Health	May be required	Y	N
Pediatric Services of America, Inc DBA Aveanna Healthcare	9105 NE Hwy 99, Ste 202, Vancouver, WA. 98665	360-693-7595	Home Health	May be required	Y	N
Petersen, Karrie DBA Cascade Clinic	1220 Main St, Ste 400, Vancouver, WA. 98660	360-230-8557	Speech Therapy	May be required	Y	N
PNRS - Fort Vancouver Kidney Center	13118 NE 4th St, Vancouver, WA. 98684	360-254-2323	Outpatient Dialysis	May be required	Y	N
PNRS - Salmon Creek	9105 NE Hwy 99, Ste 102, Vancouver, WA. 98665	360-576-1350	Outpatient Dialysis	May be required	Y	N
Prism Pediatric Therapy Associates PLLC	7409 NE Hazel Dell Ave, Ste 112, Vancouver, WA. 98665	360-597-4048	Occupational Therapy; Speech Therapy	May be required	Y	N
Rainier Springs, LLC	2805 NE 129th St, Vancouver, WA. 98686	360-356-1890	Inpatient Psychiatric Facility Services	May be required	Y	N
Recovery Village Ridgefield, The - Vancouver	5114 NE 94th Ave, Vancouver, WA. 98662	833-576-0039	Assisted Living, Mental Illness Assisted Living Facility; Inpatient Psychiatric Facility Services; Outpatient Psychiatric Facility Services; Substance Abuse Rehabilitation Facility	May be required	N	N
Salmon Creek SNF Operations, LLC dba Salmon Creek Post Acute & Rehabilitation	2811 NE 139th St, Vancouver, WA. 98686	360-574-5247	Skilled Nursing Facilities	May be required	Y	N
Timberline Rehabilitation Service dba Timberline Physical Therapy	920 NE 112th Ave, Ste 103, Vancouver, WA. 98684	360-567-2002	Physical Therapy	May be required	Y	N
Vancouver Eye Care, PS dba Vancouver Eye Care Surgery and Laser Center	17720 SE Mill Plain Blvd, Ste 100, Vancouver, WA. 98683	360-823-2022	Surgical Services (Outpatient or ASC)	May be required	Y	N
Vancouver Operations, LLC DBA Avamere Rehabilitation of Cascade Park	801 SE Park Crest Ave, Vancouver, WA. 98683	360-260-2200	Skilled Nursing Facilities	May be required	Y	N
Vancouver Rehabilitation and Therapy Clinic, PS	9430 NE Vancouver Mall Dr, Vancouver, WA. 98662	360-256-9827	Physical Therapy	May be required	Y	N
When the Shoe Fits, LLC	819 SE 160th Ave, Ste 100, Vancouver, WA. 98683	360-882-8962	Durable Medical Equipment	May be required	Y	N
When the Shoe Fits, LLC - Location 2	13305 NE Hwy 99, Ste 100, Vancouver, WA. 98686	360-546-1929	Durable Medical Equipment	May be required	Y	N

## Clatsop County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
PNRS - North Coast Dialysis Clinic	2120 Exchange St, Ste 100, Astoria, OR. 97103	503-338-3885	Outpatient Dialysis	May be required	Y	N

## Columbia County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
PNRS - St Helens Dialysis	500 N Columbia River Hwy, Ste 510, Saint Helens, OR. 97051	503-397-9777	Outpatient Dialysis	May be required	Y	N

## Coos County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Fresenius Medical Care Coos Bay	1971 Thompson Rd, Coos Bay, OR. 97420	541-266-9204	Outpatient Dialysis	May be required	Y	N

## Cowlitz County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Northwest Center for Sports Medicine & Physical Therapy, Inc dba Northwest Sports Physical Therapy - Castle Rock	51 Cowlitz St, Castle Rock, WA. 98611	360-274-4550	Occupational Therapy; Physical Therapy	May be required	Y	N
Columbia Wellness - Child and Family	305 South Pacific Ave, Ste 102, Kelso, WA. 98626	360-577-7442	Outpatient Psychiatric Facility Services	May be required	Y	N
Americana SNF Operations, LLC dba Americana Health & Rehabilitation Center	917 7th Ave, Longview, WA. 98632	360-425-5910	Skilled Nursing Facilities	May be required	Y	N
Ankle and Foot Clinic of Lower Columbia, PLLC	1114 Broadway St, Longview, WA. 98632	360-577-3682	Orthotics and Prosthetics	May be required	Y	N
Articulate Brain, LLC	1339 Commerce Ave, Ste 105A, Longview, WA. 98632	360-967-8548	Speech Therapy	May be required	Y	N
Beacon Hill Healthcare, Inc	128 Old Beacon Hill Dr, Longview, WA. 98632	360-200-2204	Skilled Nursing Facilities	May be required	Y	N
Columbia Wellness	921 14th Ave, Longview, WA. 98632	360-423-0203	Outpatient Psychiatric Facility Services; Substance Abuse Rehabilitation Facility	May be required	Y	N
Columbia Wellness - 720 14th Ave	720 14th Ave, Ste 200, Longview, WA. 98632	360-423-0203	Outpatient Psychiatric Facility Services	May be required	Y	N
Eden Home Health of Clark County, LLC - Longview	1700 Hudson St, Ste 100, Longview, WA. 98632	360-504-0122	Home Health; Hospice	May be required	Y	Y

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Eden Hospice at Portland, LLC - Longview	1700 Hudson St, Ste 100, Longview, WA. 98632	360-425-8510	Home Health; Hospice	May be required	Y	Y
Fresenius Kidney Care Cowlitz County	600 Broadway St, Longview, WA. 98632	360-414-2200	Outpatient Dialysis	May be required	Y	N
Frontier SNF Operations, LLC dba Frontier Rehabilitation & Extended Care Center	1500 3rd Ave, Longview, WA. 98632	360-423-8800	Skilled Nursing Facilities	May be required	Y	N
Hanger Prosthetics & Orthotics, Inc - Longview	1516 Hudson St, Ste 105, Longview, WA. 98632	360-423-6049	Durable Medical Equipment	May be required	Y	Y
Longview Orthopedic Associates, PLLC DBA Pacific Imaging Center	625 9th Ave, Ste 130, Longview, WA. 98632	360-501-3400	Diagnostic Radiology; Surgical Services (Outpatient or ASC)	May be required	Y	N
Longview Physical and Sports Therapy Services, PS	625 9th Ave, Ste 220, Longview, WA. 98632	360-578-1188	Occupational Therapy; Physical Therapy	May be required	Y	N
Longview Surgical Center, LLC DBA Pacific Surgical Center	625 9th Ave, Ste 110, Longview, WA. 98632	360-442-7900	Surgical Services (Outpatient or ASC)	May be required	Y	N
Norco, Inc - Longview	925 Vandercook Way, Longview, WA. 98632	360-636-3120	Durable Medical Equipment	May be required	Y	Y
Northwest Center for Sports Medicine & Physical Therapy, Inc dba Northwest Sports Physical Therapy - Longview	1560 3rd Ave, Longview, WA. 98632	360-423-9535	Occupational Therapy; Physical Therapy	May be required	Y	N
PeaceHealth Outpatient Therapies	200 Triangle Center, Ste 270, Longview, WA. 98632	360-501-3750	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
Progress Center, Inc	1600 3rd Ave, Longview, WA. 98632	360-425-9810	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
Bisconer, Christy dba Dynamic Speech & Language Therapy, LLC	339 Bozarth Ave, Ste A, Woodland, WA. 98674	360-841-8096	Speech Therapy	May be required	Y	N
Bisconer, Christy dba Dynamic Speech & Language Therapy, LLC - Gun Club Rd	647 Gun Club Rd, Woodland, WA. 98674	360-841-8096	Speech Therapy	May be required	Y	N
Northwest Center for Sports Medicine & Physical Therapy, Inc dba Northwest Sports Physical Therapy - Woodland	500 Columbia St, Ste C, Woodland, WA. 98674	360-225-5292	Occupational Therapy; Physical Therapy	May be required	Y	N
Woodland Enterprises, Inc dba Woodland Convalescent Center	310 4th St, Woodland, WA. 98674	360-225-9443	Skilled Nursing Facilities	May be required	Y	N

## Deschutes County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Bellevue Healthcare II, Inc - Bend	220 SW Scalehouse Loop, Bend, OR. 97702	541-647-1190	Durable Medical Equipment	May be required	Y	Y
Fresenius Medical Care Bend	1239 NE Medical Center Dr, Ste 100, Bend, OR. 97701	541-385-8668	Outpatient Dialysis	May be required	Y	N
Serenity Lane - Bend	920 SW Emkay Dr, Ste 104, Bend, OR. 97702	541-383-0844	Substance Abuse Rehabilitation Facility	May be required	N	N
Fresenius Medical Care Redmond	916 SW 17th St, Ste 100, Redmond, OR. 97756	541-548-2778	Outpatient Dialysis	May be required	Y	N

## Douglas County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
DaVita Inc - Roseburg Mercy Dialysis	2410 NW Edenbower Blvd, Ste 178, Roseburg, OR. 97471	541-672-4608	Outpatient Dialysis	May be required	Y	N
Hanger Prosthetics & Orthotics, Inc - Roseburg	832 West Harvard Ave, Roseburg, OR. 97471	541-672-7482	Durable Medical Equipment	May be required	Y	Y
Serenity Lane - Roseburg	2575 NW Kline St, Roseburg, OR. 97471	541-673-3504	Substance Abuse Rehabilitation Facility	May be required	N	N

## Jackson County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Apria Healthcare, LLC - Medford	505-507 Pech Rd, Medford, OR. 97502	541-245-2400	Durable Medical Equipment	May be required	Y	Y
DaVita Inc - Rogue Valley Dialysis	760 Golf View Dr, Ste 100, Medford, OR. 97504	541-776-4805	Outpatient Dialysis	May be required	Y	N
Hanger Prosthetics & Orthotics, Inc - Medford	1840 E Barnett Rd, Ste A, Medford, OR. 97504	541-779-8233	Durable Medical Equipment	May be required	Y	Y

## Jefferson County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Fresenius Medical Care Madras Dialysis	1077 SW Hwy 97, Madras, OR. 97741	541-475-4521	Outpatient Dialysis	May be required	Y	N

## King County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
SizeWise Rentals, LLC - Kent	22409 72nd Ave South, Kent, WA. 98032	800-814-9389	Durable Medical Equipment	May be required	Y	N

## Klamath County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
DaVita Inc - Klamath Falls Dialysis	2421 Washburn Way, Ste B, Klamath Falls, OR. 97603	541-882-3401	Outpatient Dialysis	May be required	Y	N

## Lane County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Serenity Lane	91150 Coburg Industrial Way, Coburg, OR. 97408	541-687-1110	Substance Abuse Rehabilitation Facility	May be required	N	N
NWRA - South Lane Physical Therapy, LLC	75 Gateway Blvd, Ste A, Cottage Grove, OR. 97424	541-942-6482	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
Willamette Family, Inc - Cottage Grove	1450 Birch Ave, Cottage Grove, OR. 97424	541-767-9956	Substance Abuse Rehabilitation Facility	May be required	Y	N
NWRA - TAI Creswell Physical Therapy	112 Melton Rd, Creswell, OR. 97426	541-895-2152	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
Aesthetic Surgery Center of Eugene, Inc	2550 Willakenzie Rd, Ste 2, Eugene, OR. 97401	541-434-0922	Surgical Services (Outpatient or ASC)	May be required	Y	N
Avamere Home Health Care, LLC dba Signature Health Care at Home - Eugene	1200 Executive Parkway, Ste 410, Eugene, OR. 97401	541-461-0325	Home Health	May be required	Y	N
Bellevue Healthcare II, Inc - Eugene	1365 Willamette St, Eugene, OR. 97401	541-359-2471	Durable Medical Equipment	May be required	Y	Y
Benchmark Physical Therapy of Oregon, LLC - Coburn Place	1777 Coburg Rd, Unit 3, Eugene, OR. 97401	541-505-8041	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Benchmark Physical Therapy of Oregon, LLC - Eugene	2490 Willamette St, Ste 5, Eugene, OR. 97405	541-844-1728	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Benchmark Physical Therapy of Oregon, LLC - Eugene North	65 Division Ave, Ste T, Eugene, OR. 97404	541-418-4590	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Benchmark Physical Therapy of Oregon, LLC - Eugene West	4325 Commerce St, Ste 114, Eugene, OR. 97402	541-505-8054	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Chase Gardens Surgery Center, LLC	360 S Garden Way, Ste 100, Eugene, OR. 97401	541-636-9100	Surgical Services (Outpatient or ASC)	May be required	Y	N
Eastside Orthotics & Prosthetics, Inc - Eugene	91 Madison St, Eugene, OR. 97402	503-257-6623	Orthotics and Prosthetics	May be required	Y	Y
Eugene Foot and Ankle, LLC	1680 Chambers St, Ste 201, Eugene, OR. 97402	541-683-3351	Durable Medical Equipment	May be required	Y	Y
Eugene Rehabilitation, LLC DBA Avamere Rehabilitation of Eugene	2360 Chambers St, Eugene, OR. 97405	541-687-1310	Skilled Nursing Facilities	May be required	Y	N
Focal Point	1550 Oak St, Ste 6, Eugene, OR. 97401	541-683-6341	Optometry	May be required	Y	N
Fresenius Kidney Care West Eugene	3747 W 11th, Eugene, OR. 97402	541-653-9468	Outpatient Dialysis	May be required	Y	N
Fresenius Medical Care Eugene	201 River Ave, Eugene, OR. 97404	541-743-4335	Outpatient Dialysis	May be required	Y	N
Grow Pediatric Therapy, LLC	488 E 11th Ave, Ste LL2, Eugene, OR. 97401	541-359-1009	Occupational Therapy	May be required	Y	N
Lane Surgery Center, LLC	920 Country Club Rd, Ste 220B, Eugene, OR. 97401	541-342-6699	Surgical Services (Outpatient or ASC)	May be required	Y	N
McKenzie Surgery Center, LP	940 Country Club Rd, Eugene, OR. 97401	541-344-2600	Surgical Services (Outpatient or ASC)	May be required	Y	N
NWRA - Aligned Physical Therapy	450 Country Club Rd, Ste 325, Eugene, OR. 97401	541-345-8895	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
NWRA - Essential Physical Therapy	120 Shelton McMurry Blvd, Ste 300, Eugene, OR. 97401	458-210-2940	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
NWRA - Eugene Physical Therapy at Oak Street	1410 Oak St, Eugene, OR. 97401	541-345-2064	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
NWRA - Eugene Physical Therapy, LLC	54 Oakway Center, Eugene, OR. 97401	541-687-7005	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
NWRA - Functional Foundations Pediatric Therapy	3575 Donald St, Ste 300, Eugene, OR. 97405	541-255-6400	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
NWRA - GO Physical Therapy	1000 River Rd, Eugene, OR. 97404	541-689-0935	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
NWRA - Limitless Physical Therapy, LLC	1020 Green Acres Rd, Ste 11, Eugene, OR. 97408	541-654-0274	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
NWRA - Mobility Project Physical Therapy, PC	390 Lincoln St, Ste 230, Eugene, OR. 97401	541-225-2095	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
NWRA - Physical Therapy Services	1310 Coburg Rd, Ste 5, Eugene, OR. 97401	541-345-7532	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
NWRA - TAI Crescent Village	2911 Tennyson Ave, Ste 204, Eugene, OR. 97408	541-515-6194	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
NWRA - TAI Downtown Eugene Physical Therapy - Charnelton St	760 Charnelton St, Ste 760, Eugene, OR. 97401	541-687-5958	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
NWRA - TAI West Eugene Physical Therapy	4242 Commerce St, Ste A, Eugene, OR. 97402	541-484-9632	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
Oregon Eye Surgery Center, Inc	1550 Oak St, Ste 8, Eugene, OR. 97401	541-683-8771	Surgical Services (Outpatient or ASC)	May be required	Y	N
Oregon Imaging Centers, LLC	1200 Hilyard St, Ste 330, Eugene, OR. 97401	541-687-7134	Mammography; Surgical Services (Outpatient or ASC)	May be required	Y	N
Orthopedic Healthcare Ancillary Services, LLC DBA Slocum Surgery Center	55 Coburg Rd, Eugene, OR. 97401	541-485-8111	Surgical Services (Outpatient or ASC)	May be required	Y	N
Pacific Surgery Center, LLC	1125 Darlene Ln, Ste 201, Eugene, OR. 97401	541-683-5488	Surgical Services (Outpatient or ASC)	May be required	Y	N
PeaceHealth Sacred Heart - University District Home Health & Hospice	677 East 12th Ave, Ste N 200, Eugene, OR. 97401	541-686-7300	Home Health; Hospice	May be required	Y	N
PeaceHealth Sacred Heart Medical Center - Univ Dist - Rehab Unit	1255 Hilyard St, Eugene, OR. 97401	541-461-7550	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
RainRock - Eating Disorder Center of Eugene	939 Willagillespie Rd, Eugene, OR. 97401	888-228-1253	Assisted Living, Mental Illness Assisted Living Facility; Outpatient Psychiatric Facility Services	May be required	N	N
Remember the Moon, LLC	207 W 10th Ave, Eugene, OR. 97401	541-345-9204	Durable Medical Equipment	May be required	Y	Y
Serenity Lane - Eugene	4211 Erdy 11th Ave, Eugene, OR. 97402	541-485-1577	Substance Abuse Rehabilitation Facility	May be required	N	N

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Slocum Orthopedics, PC	55 Coburg Rd, Eugene, OR. 97401	541-485-8111	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
Spine Surgery Center of Eugene, LLC	1410 Oak St, Ste 300, Eugene, OR. 97401	541-228-3666	Surgical Services (Outpatient or ASC)	May be required	Y	N
Volare Health, LLC - Camas Ridge Rehabilitation Center, LLC	1166 East 28th Ave, Eugene, OR. 97403	541-672-1631	Skilled Nursing Facilities	May be required	Y	N
Volare Health, LLC - College Hill Rehab Center, LLC	1201 McLean Blvd, Eugene, OR. 97405	541-683-2155	Skilled Nursing Facilities	May be required	Y	N
Volare Health, LLC - Kensington Rehabilitation Health Center, LLC	1735 Adkins St, Eugene, OR. 97401	541-683-5032	Skilled Nursing Facilities	May be required	Y	N
Willamette Community Health Solutions DBA Cascade Health Solutions	2650 Suzanne Way, Ste 200, Eugene, OR. 97408	541-228-3050	Home Health; Hospice	May be required	Y	N
Willamette Family, Inc	687 Cheshire Ave, Eugene, OR. 97402	541-684-4100	Outpatient Psychiatric Facility Services; Substance Abuse Rehabilitation Facility	May be required	Y	N
Willamette Family, Inc - Buckley House	605 W 4th Ave, Eugene, OR. 97402	541-762-7575	Substance Abuse Rehabilitation Facility	May be required	Y	N
Willamette Family, Inc - Carlton House	1420 Green Acres, Eugene, OR. 97402	541-762-4500	Substance Abuse Rehabilitation Facility	May be required	Y	N
Willamette Family, Inc - Cheshire	687 Cheshire Ave, Eugene, OR. 97402	541-684-4100	Substance Abuse Rehabilitation Facility	May be required	Y	N
Willamette Family, Inc - Rapid Access Center	195 W 12th Ave, Eugene, OR. 97401	541-762-4300	Substance Abuse Rehabilitation Facility	May be required	Y	N
Willamette Valley Mammography	2401 River Rd, Eugene, OR. 97404	541-689-6163	Mammography	May be required	Y	N
Focal Point - Florence Location	2002 Hwy 101 N, Florence, OR. 97439	541-997-8422	Optometry	May be required	Y	N
Fresenius Medical Care Florence Oregon	2820 Kingwood St, Florence, OR. 97439	541-997-1136	Outpatient Dialysis	May be required	Y	N
Regency Florence, LLC	1951 21st St, Florence, OR. 97439	541-997-8436	Skilled Nursing Facilities	May be required	Y	N
NWRA - Oregon Neurosport Physical Therapy	680 Ivy St, Junction City, OR. 97448	541-998-9988	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
Apria Healthcare, LLC - Springfield	4739 Main St, Ste 5-6, Springfield, OR. 97478	541-747-2300	Durable Medical Equipment	May be required	Y	Y
Benchmark Physical Therapy of Oregon, LLC - Springfield	1910 Marcola Rd, Springfield, OR. 97477	503-404-0030	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y



Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Benchmark Physical Therapy of Oregon, LLC - Thurston	5707 Main St, Springfield, OR. 97478	541-650-6972	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Fresenius Medical Care Emerald Valley	350 Q St, Springfield, OR. 97477	541-747-4061	Outpatient Dialysis	May be required	Y	N
Fresenius Medical Care Springfield Oregon	304 Q St, Springfield, OR. 97477	541-741-8005	Outpatient Dialysis	May be required	Y	N
Hanger Prosthetics & Orthotics, Inc - Springfield	445 Harlow Rd, Ste 110, Springfield, OR. 97477	541-485-1363	Durable Medical Equipment	May be required	Y	Y
Marquis Companies Inc DBA Marquis Springfield	1333 1st St, Springfield, OR. 97477	541-736-2700	Skilled Nursing Facilities	May be required	Y	N
McKenzie Medical Imaging, PC	960 16th St, Ste 10, Springfield, OR. 97477	541-726-4694	Mammography	May be required	Y	N
Norco, Inc - Springfield	302 Shelley St, Springfield, OR. 97477	541-343-0304	Durable Medical Equipment	May be required	Y	Y
NWRA - McKenzie Crossing Orthopedic Physical Therapy	145 South 52nd Pl, Springfield, OR. 97478	541-988-3337	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
NWRA - TAI Gateway Physical Therapy	445 Harlow Rd, Ste 120, Springfield, OR. 97477	541-736-8870	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
Oregon Endoscopy Center, LLC	3355 RiverBend Dr, Ste 510, Springfield, OR. 97477	541-868-9555	Surgical Services (Outpatient or ASC)	May be required	Y	N
Oregon Imaging Centers, LLC - Breast & MRI Center	3355 RiverBend Dr, Ste 100, Springfield, OR. 97477	541-687-7134	Mammography; Surgical Services (Outpatient or ASC)	May be required	Y	N
Oregon SurgiCenter, LLC	2400 Hartman Ln, Ste 300, Springfield, OR. 97477	541-343-1603	Surgical Services (Outpatient or ASC)	May be required	Y	N
PT Northwest - Springfield Physical Therapy	3783 International Court, Ste 100, Springfield, OR. 97477	541-683-5139	Occupational Therapy; Physical Therapy	May be required	Y	Y
RainRock - Residential	41496 McKenzie Hwy, Springfield, OR. 97477	888-228-1253	Assisted Living, Mental Illness Assisted Living Facility; Outpatient Psychiatric Facility Services	May be required	N	N
RiverBend Ambulatory Surgery Center, LLC DBA Day Surgery at RiverBend	3355 RiverBend Dr, Ste 110, Springfield, OR. 97477	541-852-4800	Surgical Services (Outpatient or ASC)	May be required	Y	N
Willamette Family, Inc - Centennial	1651 Centennial Blvd, Springfield, OR. 97477	541-762-4525	Substance Abuse Rehabilitation Facility	May be required	Y	N
NWRA - Life Force Therapy	88267 Territorial Rd, Ste 10A, Veneta, OR. 97487	503-443-6156	Occupational Therapy; Physical Therapy	May be required	Y	N

## Lewis County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Northwest Healthcare Alliance, Inc dba Assured Home Health, Hospice & Homecare	1821 Cooks Hill Rd, Ste 200, Centralia, WA. 98531	360-330-2640	Home Health	May be required	Y	N
Pacific Cataract and Laser Institute, Inc, PC - Chehalis	2517 NE Kresky Ave, Chehalis, WA. 98532	360-748-8632	Surgical Services (Outpatient or ASC)	May be required	Y	N

## Lincoln County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
DaVita Inc - Yaquina Bay Dialysis	957 SW Coast Hwy, Newport, OR. 97365	541-283-3798	Outpatient Dialysis	May be required	Y	N
Norco, Inc - Newport	2035 N Coast Hwy, Newport, OR. 97365	541-574-7200	Durable Medical Equipment	May be required	Y	Y

## Linn County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Avamere Home Health Care, LLC dba Signature Healthcare at Home - Albany	317 W 1st Ave, Ste 301, Albany, OR. 97321	541-812-5254	Home Health	May be required	Y	N
Fresenius Medical Care Albany Oregon	605 Hickory St NW, Albany, OR. 97321	541-928-1749	Outpatient Dialysis	May be required	Y	N
NWRA - Creating Pathways Pediatric Therapy - Albany	1117 Pacific Blvd SE, Albany, OR. 97321	503-926-4299	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
NWRA - Healing Motion Physical Therapy - Albany	629 Hickory St, Ste 160, Albany, OR. 97321	541-929-2255	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
NWRA - TAI Mid-Valley Physical Therapy	1325 Waverly Dr SE, Albany, OR. 97322	541-967-1224	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
Old Mill Center for Children and Families, Inc - Albany	528 SW Ellsworth St, Albany, OR. 97321	541-757-8068	Occupational Therapy	May be required	Y	N
Serenity Lane - Albany	1050 Price Rd, SE, Albany, OR. 97322	541-928-9681	Substance Abuse Rehabilitation Facility	May be required	N	N
Waverly Assisted Living, LLC dba Wellness at Home	2853 Salem Ave SE, Ste A, Albany, OR. 97321	541-650-6200	Home Health	May be required	Y	N
Fresenius Medical Care Lebanon Oregon	665 N 5th St, Lebanon, OR. 97355	541-258-3012	Outpatient Dialysis	May be required	Y	N
Norco, Inc - Lebanon	325 Industrial Way, Lebanon, OR. 97355	541-574-7200	Durable Medical Equipment	May be required	Y	Y

## Malheur County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
DaVita Inc - Four Rivers Dialysis Center	515 East Ln, Ontario, OR. 97914	541-889-9557	Outpatient Dialysis	May be required	Y	N

## Marion County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Benchmark Physical Therapy of Oregon, LLC - Keizer	5075 River Rd N, Keizer, OR. 97303	503-400-7717	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
InReach Physical Therapy - Keizer	4734 River Rd N, Keizer, OR. 97303	503-395-7908	Physical Therapy	May be required	Y	Y
Keizer Campus Operations, LLC	5210 River Rd North, Keizer, OR. 97303	503-393-3624	Skilled Nursing Facilities	May be required	Y	Y
Northwest Rehabilitation Associates, Inc - Cherry Ave	4025 Cherry Ave NE, Keizer, OR. 97303	503-390-9009	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
NWRA - TAI Keizer PT	5955 Shoreview Lane N, Ste 100, Keizer, OR. 97303	503-463-4221	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
PT Northwest - Keizer Physical Therapy	109 McNary Estates Dr N, Keizer, OR. 97303	503-463-5231	Occupational Therapy; Physical Therapy	May be required	Y	Y
Providence Benedictine Home Health Agency	570 S Main St, Mount Angel, OR. 97362	503-845-9226	Home Health	May be required	Y	Y
Providence Benedictine Nursing Center	540 S Main St, Mount Angel, OR. 97362	503-845-6841	Physical Therapy; Skilled Nursing Facilities	May be required	Y	Y
A Step Forward LLC - Salem Location	744 Hawthorne Ave NE, Salem, OR. 97301	503-798-4988	Orthotics and Prosthetics	May be required	Y	Y
Apria Healthcare, LLC - Salem	2050 Vista Ave SE, Ste 100-110, Salem, OR. 97302	503-480-1100	Durable Medical Equipment	May be required	Y	Y
Avamere Home Health Care, LLC dba Signature Healthcare at Home - Salem	1220 20th St SE, Ste 306, Salem, OR. 97302	503-783-2470	Home Health	May be required	Y	Y
Benchmark Physical Therapy of Oregon, LLC - Battle Creek	6250 Commercial St SE, Salem, OR. 97306	503-485-1666	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Bridgeway Recovery Services, Inc	3325 Harold Dr, Salem, OR. 97305	503-363-2021	Substance Abuse Rehabilitation Facility	May be required	Y	N
Bridgeway Recovery Services, Inc - NE Location	3321 Harold Dr NE, Salem, OR. 97305	800-813-2000	Substance Abuse Rehabilitation Facility	May be required	Y	N

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Capitol Physical & Hand Therapy, Inc	4132 Devonshire Ct, NE, Salem, OR. 97305	503-364-5313	Occupational Therapy; Physical Therapy	May be required	Y	N
DaVita Inc - Lancaster Drive Dialysis	421 Lancaster Dr NE, Salem, OR. 97301	503-581-6236	Outpatient Dialysis	May be required	Y	Y
DaVita Inc - NE Salem Dialysis	4792 Portland Rd NE, Salem, OR. 97305	503-393-2142	Outpatient Dialysis	May be required	Y	Y
DaVita Inc - Salem Dialysis	3550 Liberty Rd S, Ste 100, Salem, OR. 97302	503-371-8047	Outpatient Dialysis	May be required	Y	Y
First Call Home Health Agency, LLC	2608 Cascadia Industrial St SE, Salem, OR. 97302	503-371-4569	Home Health	May be required	Y	Y
Hanger Prosthetics & Orthotics, Inc - Salem	675 12th St SE, Salem, OR. 97301	503-581-9191	Durable Medical Equipment	May be required	Y	Y
Marshall, Elizabeth dba Bloom Physical Therapy	2659 Commercial St SE, Ste 282B, Salem, OR. 97302	503-930-5025	Physical Therapy	May be required	Y	Y
McMinnville Home Health, LLC dba Healthy Living at Home - Salem	2601 25th St SE, Ste 340, Salem, OR. 97302	503-766-3124	Home Health	May be required	Y	Y
Norco, Inc - Salem	2685 Commercial St NE, Salem, OR. 97301	503-378-1756	Durable Medical Equipment	May be required	Y	Y
Northwest Rehabilitation Associates, Inc - 3220 Liberty Rd S	3220 Liberty Rd S, Salem, OR. 97302	503-371-0779	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Northwest Rehabilitation Associates, Inc - 3270 Liberty Rd S	3270 Liberty Rd S, Salem, OR. 97302	503-371-0779	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
NWRA - BPM Physical Therapy Center	233 Madrona Ave SE, Salem, OR. 97302	503-566-7782	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
NWRA - Carbon Physical Therapy	2975 River Rd S, Salem, OR. 97302	503-887-4974	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
NWRA - Creating Pathways Pediatric Therapy - Salem	3871 Fairview Industrial Dr SE, Ste 150, Salem, OR. 97302	503-926-4922	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
NWRA - Healing Motion Physical Therapy - Salem	631 Jason St NE, Ste 200, Salem, OR. 97301	971-908-3017	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
NWRA - Kites Pediatrics Occupational Therapy, Inc	1880 Lancaster Dr NE, Ste 116, Salem, OR. 97305	503-662-2091	Occupational Therapy; Physical Therapy	May be required	Y	Y
NWRA - SportsCare Physical Therapy Salem	3871 Fairview Industrial Dr SE, Ste 120, Salem, OR. 97302	503-245-9903	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
NWRA - TAI East Salem PT	3400 State St, Ste G-704, Salem, OR. 97301	503-378-7434	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
NWRA - TAI South Salem PT	2925 River Rd S, Ste 200, Salem, OR. 97302	503-585-4824	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
NWRA - TAI Southeast Salem PT	4677 Commercial St SE, Salem, OR. 97302	503-391-8729	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
NWRA - Vibrance Physical Therapy & Wellness	3295 Triangle Dr SE, Ste 140, Salem, OR. 97302	503-991-5223	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Odyssey Healthcare Operating A, LP dba Kindred Hospice - Salem	698 12th St, Ste 230, Salem, OR. 97301	503-315-1003	Hospice	May be required	Y	Y
Oregon Behavior Company	2355 State St, Ste 101, Salem, OR. 97301	971-915-0814	Outpatient Psychiatric Facility Services	May be required	Y	N
PT Northwest - Northeast Salem Physical Therapy	685 36th Ave, NE, Salem, OR. 97301	503-371-8860	Occupational Therapy; Physical Therapy	May be required	Y	Y
PT Northwest - South Salem Physical Therapy	2521 Boone Rd SE, Ste 100, Salem, OR. 97306	503-585-5131	Occupational Therapy; Physical Therapy	May be required	Y	Y
PT Northwest - Willamette University Physical Therapy	900 State St, Salem, OR. 97301	503-838-4244	Occupational Therapy; Physical Therapy	May be required	Y	Y
Qualicenters Salem	440 Lancaster Dr NE, Salem, OR. 97301	503-364-1130	Outpatient Dialysis	May be required	Y	Y
Salem Home Care, LLC	925 Commercial St SE, Ste 310, Salem, OR. 97302	503-561-5999	Home Health	May be required	Y	Y
Salem OR Ophthalmology ASC, LLC DBA Salem Laser and Surgery Center	1330 Commercial St SE, Salem, OR. 97302	503-763-1973	Surgical Services (Outpatient or ASC)	May be required	Y	Y
Salem Radiology Consultants, PC	2925 Ryan Dr SE, Salem, OR. 97301	503-399-1262	Diagnostic Radiology	May be required	Y	Y
Salem Surgery Center, LLC dba Northbank Surgical Center	2525 12th St SE, Ste 110, Salem, OR. 97302	503-364-3704	Surgical Services (Outpatient or ASC)	May be required	Y	Y
Sensible Speech-Language Pathology, Inc	1475 Capitol St NE, Salem, OR. 97301	971-599-1712	Speech Therapy	May be required	Y	Y
Serenity Lane - Salem	960 Liberty St, SE, Ste 120, Salem, OR. 97302	503-588-2804	Substance Abuse Rehabilitation Facility	May be required	N	N
South Salem Rehabilitation, LLC dba Salem Transitional Care	3445 Boone Rd SE, Salem, OR. 97317	503-576-3000	Skilled Nursing Facilities	May be required	Y	Y
Willamette Surgery Center, PC	1445 State St, Salem, OR. 97301	503-365-3965	Surgical Services (Outpatient or ASC)	May be required	Y	Y

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Benchmark Physical Therapy of Oregon, LLC - Silverton	365 Westfield St, Silverton, OR. 97381	503-873-6111	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
NWRA - Pro-Motion Physical Therapy of Silverton	602A Front St, Silverton, OR. 97381	503-874-4416	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
NWRA - PRO-Motion Advanced Functional Rehab, LLC	601 N 1st St, Stayton, OR. 97383	503-769-3123	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
PT Northwest - Stayton Physical Therapy	1750 Wilco Rd, Stayton, OR. 97383	503-769-7131	Occupational Therapy; Physical Therapy	May be required	Y	Y
Benchmark Physical Therapy of Oregon, LLC - Woodburn	1537 Mount Hood Ave, Ste 103, Woodburn, OR. 97071	503-980-9390	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
DaVita Inc - Woodburn Dialysis	1840 Newberg Hwy, Ste 140, Woodburn, OR. 97071	503-982-2005	Outpatient Dialysis	May be required	Y	Y
NWRA - Marquis Physical Therapy	2241 Country Club Rd, Woodburn, OR. 97071	503-982-8544	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Sanders Hand Therapy, Inc dba Sanders Hand and Pediatric Therapy	2217 Country Club Rd, Woodburn, OR. 97071	503-982-4200	Occupational Therapy; Physical Therapy	May be required	Y	Y
Volare Health, LLC - Evergreen Estates Nursing & Rehabilitation Center, LLC	601 Evergreen Rd, Woodburn, OR. 97071	503-982-0111	Skilled Nursing Facilities	May be required	Y	Y

## Multnomah County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Benchmark Physical Therapy of Oregon, LLC - Gresham	283 NE 223rd Ave, Gresham, OR. 97030	503-912-1192	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Blue Sprig Pediatrics, Inc -Gresham	1851 NW Civic Dr, Gresham, OR. 97030	503-303-7212	Outpatient Psychiatric Facility Services	May be required	N	N
Cascade Gresham Physical Therapy, Inc DBA Cascade Physical Therapy	19201 SE Division St, Ste 100, Gresham, OR. 97030	503-669-2500	Physical Therapy	May be required	Y	N
DaVita Inc - Gresham Station Dialysis	878 NW Burnside Rd, Gresham, OR. 97030	503-465-1068	Outpatient Dialysis	May be required	Y	Y
FMC Dialysis Services of Mt Hood	23335 SE Stark St, Gresham, OR. 97030	503-465-0424	Outpatient Dialysis	May be required	Y	Y
New ProActive, LLC - Gresham	25500 SE Stark St, Ste 103, Gresham, OR. 97030	503-328-0222	Physical Therapy	May be required	Y	N

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Sapphire at Gresham Rehab, LLC DBA Gresham Post Acute Care and Rehab	405 NE 5th St, Gresham, OR. 97030	503-666-5600	Skilled Nursing Facilities	May be required	Y	Y
Telecare - Recovery Center at Gresham	4101 NE Division St, Gresham, OR. 97030	503-666-6575	Assisted Living, Mental Illness Assisted Living Facility	May be required	N	N
US Renal Care, Inc - Dialysis Centers of Oregon, LLC	1360 East Powell Blvd, Gresham, OR. 97030	503-465-1650	Outpatient Dialysis	May be required	Y	Y
A Step Forward LLC	8605 SW Terwilliger Blvd, Portland, OR. 97219	503-478-0600	Orthotics and Prosthetics	May be required	Y	Y
Advantage Dental Clinics, LLC	10535 NE Glisan St, Ste 100, Portland, OR. 97220	971-229-8777	Surgical Services (Outpatient or ASC)	May be required	Y	Y
Albertina Kerr Centers	722 NE 162nd Ave, Bldg A, Portland, OR. 97230	503-255-4205	Assisted Living, Mental Illness Assisted Living Facility	May be required	Y	N
All In One Mobility, Inc	12833 NE Airport Way, Portland, OR. 97230	503-255-5005	Durable Medical Equipment	May be required	Y	N
Apria Healthcare, LLC	17890 NE Airport Way, Ste 170, Portland, OR. 97230	800-562-6505	Durable Medical Equipment	May be required	Y	Y
Baker, Danielle, dba Portland Speech Clinic	6516 NE Siskiyou St, Portland, OR. 97213	503-568-1781	Speech Therapy	May be required	N	N
Beech Street Speech and Language - Sellwood	1610 SE Glenwood St, Portland, OR. 97202	503-927-3598	Speech Therapy	May be required	Y	Y
Behavioral Learning Network - Oregon LLC	1827 NE 44th Ave, Ste 390, Portland, OR. 97213	503-963-6494	Outpatient Psychiatric Facility Services	May be required	Y	N
Blue Sprig Pediatrics, Inc	5457 SW Canyon Ct, Portland, OR. 97221	503-303-7212	Outpatient Psychiatric Facility Services	May be required	N	N
Blue Sprig Pediatrics, Inc - Canyon Ct	5457 SW Canyon Ct, Portland, OR. 97221	971-762-4663	Outpatient Psychiatric Facility Services	May be required	N	N
Byram Healthcare Centers, Inc	10202 E Burnside St, Portland, OR. 97216	800-678-0707	Durable Medical Equipment	May be required	Y	N
Care Center - Porthaven, Inc DBA Porthaven Health Care Center	5330 NE Prescott St, Portland, OR. 97218	503-288-6585	Hospice; Skilled Nursing Facilities	May be required	Y	Y
Center for Ocular Prosthetics, LLC	2456 NW Northrup St, Ste 1A, Portland, OR. 97210	503-229-8490	Durable Medical Equipment	May be required	Y	Y
Central City Concern - Blackburn	232 NW 6th Ave, Portland, OR. 97209	503-294-1681	Substance Abuse Rehabilitation Facility	May be required	Y	N
Central City Concern - CCC Recovery Center	33 NW Broadway, Portland, OR. 97209	503-535-1150	Substance Abuse Rehabilitation Facility	May be required	Y	N
Central City Concern - Community Engagement Program	33 NW Broadway, Portland, OR. 97209	503-294-1681	Substance Abuse Rehabilitation Facility	May be required	Y	N

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Central City Concern - Hooper Ft Detox	1535 N Williams Ave, Portland, OR. 97227	503-294-1681	Substance Abuse Rehabilitation Facility	May be required	Y	N
Central City Concern - Imani	2040 SE Powell Blvd, Portland, OR. 97202	503-294-1681	Substance Abuse Rehabilitation Facility	May be required	Y	N
Central City Concern - NE 37th Avenue Hansen Shelter Clinic	1525 NE 37TH AVE, Portland, OR. 97232	503-294-1681	Substance Abuse Rehabilitation Facility	May be required	Y	N
Central City Concern - Old Town Clinic	727 W Burnside, Portland, OR. 97209	503-294-1681	Substance Abuse Rehabilitation Facility	May be required	Y	N
Central City Concern - Puentes	12672 SE Stark St, Portland, OR. 97233	503-294-1681	Substance Abuse Rehabilitation Facility	May be required	Y	N
Childrens Intensive Therapy Northwest - Columbia Pacific Plaza	2201 NE Columbia Blvd, Ste 2207, Portland, OR. 97211	503-895-1320	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Cielo Treatment Center, LLC	1805 NE Sandy Blvd, Portland, OR. 97232	971-500-2707	Inpatient Psychiatric Facility Services; Outpatient Psychiatric Facility Services; Substance Abuse Rehabilitation Facility	May be required	Y	N
Connected Healthcare, Inc	7515 NE Ambassador Pl, Ste C, Portland, OR. 97220	503-261-8599	Home Health	May be required	Y	Y
Cragon Inc dba Crary Shoe Mfg Co	12035 NE Glenn Wid-ing Dr, Portland, OR. 97220	503-253-8984	Durable Medical Equipment	May be required	Y	Y
Crestview Recovery	6025 SE Belmont St, Portland, OR. 97215	503-477-8495	Assisted Living, Mental Illness Assisted Living Facility; Inpatient Psychiatric Facility Services; Outpatient Psychiatric Facility Services; Substance Abuse Rehabilitation Facility	May be required	Y	N
Crestview Recovery - Res 1	65 NE 30th Ave, Portland, OR. 97215	503-477-8495	Assisted Living, Mental Illness Assisted Living Facility; Inpatient Psychiatric Facility Services; Outpatient Psychiatric Facility Services; Substance Abuse Rehabilitation Facility	May be required	Y	N



Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Crestview Recovery - Res 2	2954 NE Couch St, Portland, OR. 97232	503-477-8495	Assisted Living, Mental Illness Assisted Living Facility; Inpatient Psychiatric Facility Services; Outpatient Psychiatric Facility Services; Substance Abuse Rehabilitation Facility	May be required	Y	N
Dall, Leanne dba Dall-house Speech and Language, LLC	6723 SW 15th Ave, Portland, OR. 97219	971-412-2142	Speech Therapy	May be required	Y	Y
DaVita Inc - Portland Gateway Dialysis	9932 NE Halsey St, Portland, OR. 97220	833-384-2693	Outpatient Dialysis	May be required	Y	Y
DaVita Inc - Portland MLK Dialysis	2737 NE Martin Luther King Jr Blvd, Portland, OR. 97212	503-282-1253	Outpatient Dialysis	May be required	Y	Y
Eastside Orthotics & Prosthetics, Inc	17316 NE Halsey St, Portland, OR. 97230	503-257-6623	Orthotics and Prosthetics	May be required	Y	Y
EPIC Imaging, PC dba RAYUS Radiology	233 NE 102nd Ave, Portland, OR. 97220	503-253-1105	Mammography	May be required	Y	Y
Fora Health Inc DBA Fora Health Treatment & Recovery Fora Health	10230 SE Cherry Blossom Dr, Portland, OR. 97216	503-535-1150	Outpatient Psychiatric Facility Services; Substance Abuse Rehabilitation Facility	May be required	Y	N
Fresenius Kidney Care Piedmont	7474 NE Martin Luther King Jr Blvd, Portland, OR. 97211	503-737-1020	Outpatient Dialysis	May be required	Y	Y
Fresenius Kidney Care Rose Quarter	4905 NE Martin Luther King Jr Blvd, Portland, OR. 97211	503-288-7020	Outpatient Dialysis	May be required	Y	Y
Friendship Health Center	3320 SE Holgate Blvd, Portland, OR. 97202	503-231-1411	Skilled Nursing Facilities	May be required	Y	Y
Hanger Prosthetics & Orthotics, Inc - Sam Jackson	3220 N Williams Ave, Portland, OR. 97227	503-243-1974	Durable Medical Equipment	May be required	Y	Y
InReach Physical Therapy - Portland	10915 SE Stark St, Portland, OR. 97216	503-404-3958	Physical Therapy	May be required	Y	Y
Just Like A Woman, Inc	6333 S Macadam Ave, Ste 102, Portland, OR. 97239	503-246-7000	Durable Medical Equipment	May be required	Y	Y
Kyo Autism Therapy, LLC - Barbur Blvd	9221 SW Barbur Blvd, Ste 305, Portland, OR. 97219	877-264-6747	Outpatient Psychiatric Facility Services	May be required	Y	N
Laurelhurst Operations, LLC DBA Laurelhurst Village Rehabilitation Center	3060 SE Stark St, Portland, OR. 97214	503-535-4700	Skilled Nursing Facilities	May be required	Y	Y
Legacy Good Samaritan Hospital and Medical Center	1015 NW 22nd Ave, Portland, OR. 97210	503-674-1122	Physical Therapy	May be required	Y	N
Legacy VNA Hospice	815 NE Davis, Portland, OR. 97232	503-413-4092	Hospice	May be required	Y	Y

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Lifelong Learning, LLC	5521 NE Davis St, Portland, OR. 97213	802-282-6965	Outpatient Psychiatric Facility Services	May be required	Y	N
Marquis Companies, Inc DBA Marquis Mt Tabor	6040 SE Belmont St, Portland, OR. 97215	503-231-7166	Hospice; Skilled Nursing Facilities	May be required	Y	Y
Mental Health Association of Oregon, The DBA Mental Health & Addiction Association of Oregon	411 NE 19th Ave, Portland, OR. 97232	503-922-2377	Substance Abuse Rehabilitation Facility	May be required	N	Y
Neurotherapeutic Pediatric Therapies, Inc - NE Portland Treatment Center	10130 NE Skidmore, Portland, OR. 97220	503-257-3878	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
New Proactive, LLC - Gateway	1307 NE 102 Ave, Ste T-1, Portland, OR. 97220	503-489-6250	Physical Therapy	May be required	Y	Y
Norco, Inc - NE 7th Ave	1877 NE 7th Ave, Portland, OR. 97212	503-288-8174	Durable Medical Equipment	May be required	Y	Y
Nordstrom - SW	701 SW Broadway, Portland, OR. 97205	503-224-6666	Orthotics and Prosthetics	May be required	Y	N
OHSU - Adult Perioperative Medicine Clinic	3181 SW Sam Jackson Park Rd, Portland, OR. 97239	503-494-3687	Surgical Services (Outpatient or ASC)	May be required	Y	N
OHSU - Casey Eye Institute - Facility	3181 SW Sam Jackson Park Rd, Portland, OR. 97239	503-494-8311	Surgical Services (Outpatient or ASC)	May be required	Y	Y
OHSU - CHH Adult Perioperative Medicine Clinic	3303 S Bond Ave, Ste 8, Portland, OR. 97239	503-494-3687	Surgical Services (Outpatient or ASC)	May be required	Y	N
OHSU - Child Development & Rehabilitation Center - Portland	707 SW Gaines St, Portland, OR. 97239	503-494-7859	Surgical Services (Outpatient or ASC)	May be required	Y	N
OHSU - Tinnitus Clinic	3181 SW Sam Jackson Park Rd, Portland, OR. 97239	503-494-8311	Surgical Services (Outpatient or ASC)	May be required	Y	Y
Oregon Artificial Limb Co, Inc	21 NE 7th Ave, Portland, OR. 97232	503-231-4876	Orthotics and Prosthetics	May be required	Y	Y
Pacific Cataract and Laser Institute, Inc, PC - Portland	1331 NW Lovejoy St, Ste 750, Portland, OR. 97209	503-535-2883	Optometry; Surgical Services (Outpatient or ASC)	May be required	Y	Y
PNRS - Hollywood Dialysis Center	2824 NE Wasco St, Portland, OR. 97232	503-493-8227	Outpatient Dialysis	May be required	Y	Y
Providence Health & Services - Oregon dba Providence Home Health	6410 NE Halsey St, Ste 100, Portland, OR. 97213	503-215-4601	Home Health	May be required	Y	Y
Providence Home Health East	9936 SE Washington St, Ste E10, Portland, OR. 97216	503-215-4646	Home Health	May be required	Y	Y
Providence Home Infusion Home Medical	6410 NE Halsey St, Portland, OR. 97213	503-215-4321	Home Health	May be required	Y	Y

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
RainRock - Eating Disorder Center of Portland	5100 S Macadam Ave, Ste 360, Portland, OR. 97239	888-228-1253	Assisted Living, Mental Illness Assisted Living Facility; Outpatient Psychiatric Facility Services	May be required	N	N
RAYUS Radiology - Slabtown	2055 NW Savier St, Ste 110, Portland, OR. 97209	503-535-7002	Mammography	May be required	Y	Y
Rehab Specialists Outpatient DBA AgeSTRONG at Holladay Park	1300 NE 16th Ave, Portland, OR. 97232	503-288-6671	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
Rehab Specialists Outpatient LLC - AgeStrong at Cherrywood	1417 SE 107th Ave, Portland, OR. 97216	971-206-5202	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
Rose Bud Speech Therapy	5901 S Macadam Ave, Ste 130, Portland, OR. 97239	503-406-8669	Speech Therapy	May be required	Y	N
Salem Home Care, LLC ~Address 2~	9320 SW Barbur Blvd, Ste 350, Portland, OR. 97219	503-244-4621	Home Health	May be required	Y	Y
Sapphire at Cedar Crossings DBA Cedar Crossings	6003 SE 136th Ave, Portland, OR. 97236	971-978-1268	Skilled Nursing Facilities	May be required	Y	Y
Sapphire at Gateway, LLC DBA Gateway Care and Retirement	39 NE 102nd Ave, Portland, OR. 97220	503-252-2461	Skilled Nursing Facilities	May be required	Y	Y
Sarah Rachel Kleine dba Happy Brain Speech and Language Therapy, LLC	1650 SE 3rd Ave, Ste 209, Portland, OR. 97214	971-284-7471	Speech Therapy	May be required	Y	N
Serenity Lane - Portland Barbur	10920 SW Barbur Blvd, Portland, OR. 97219	503-244-4500	Substance Abuse Rehabilitation Facility	May be required	N	N
Serenity Lane - Portland East	12662 SE Stark, Bldg A, Portland, OR. 97233	503-244-4500	Substance Abuse Rehabilitation Facility	May be required	N	N
SizeWise Rentals, LLC - Portland	17721 NE Riverside Pkwy, Ste C, Portland, OR. 97230	800-814-9389	Durable Medical Equipment	May be required	Y	Y
Sober Living Oregon Recovery Center, LLC	1122 NE 122nd Ave, Ste A-200, Portland, OR. 97230	503-660-6819	Inpatient Psychiatric Facility Services; Outpatient Psychiatric Facility Services; Substance Abuse Rehabilitation Facility	May be required	Y	N
Speech 4 Kiddos, LLC	4029 NE Tillamook St, Portland, OR. 97212	503-272-1867	Speech Therapy	May be required	Y	Y
Sunbreak Therapy Services - Siskiyou	6516 NE Siskiyou St, Portland, OR. 97213	503-908-6122	Occupational Therapy; Speech Therapy	May be required	Y	Y
US Renal Care, Inc - East Portland Peritoneal Dialysis Clinic, LLC	10802 SE Washington St, Portland, OR. 97216	503-254-4426	Outpatient Dialysis	May be required	Y	Y

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
US Renal Care, Inc - RSA-Portland, LLC	10595 SE Stark St, Portland, OR. 97216	503-252-0019	Outpatient Dialysis	May be required	Y	Y
West Portland Physical Therapy Clinic, LLC	1630 SW Morrison St, Ste 100, Portland, OR. 97205	503-227-7774	Pediatric Rehabilitation Medicine; Physical Therapy	May be required	Y	Y
Western Health Resources DBA Adventist Health Home Care Services	5835 NE 122nd Ave, Ste 155, Portland, OR. 97230	503-251-6301	Home Health	May be required	Y	Y
Whole Circle Pediatric Therapy	8028 E Burnside St, Portland, OR. 97215	503-502-7515	Occupational Therapy; Speech Therapy	May be required	N	N

## Pierce County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Joerns Healthcare, LLC - Lakewood	9804 Sales Rd Space A-4, Lakewood, WA. 98499	800-826-0270	Durable Medical Equipment	May be required	Y	N
Discovery Practice Management - Center for Discovery - Tacoma	2202 South Cedar St, Ste 220, Tacoma, WA. 98405	714-710-1961	Assisted Living, Mental Illness Assisted Living Facility; Inpatient Psychiatric Facility Services; Outpatient Psychiatric Facility Services	May be required	Y	N

## Polk County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Benchmark Physical Therapy of Oregon, LLC - Dallas	170 W Ellendale Ave, Ste 101, Dallas, OR. 97338	503-420-4287	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Northwest Rehabilitation Associates, Inc - Ellendale Ave	210 W Ellendale Ave, Ste 100, Dallas, OR. 97338	503-623-2433	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
PT Northwest - Monmouth Physical Therapy	225 East Main St, Monmouth, OR. 97361	503-838-4244	Occupational Therapy; Physical Therapy	May be required	Y	Y
Salem Health Medical Clinic - Monmouth	512 Main St E, Ste 300, Monmouth, OR. 97361	503-838-1182	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Benchmark Physical Therapy of Oregon, LLC - West Salem	300 Glen Creek Rd NW, Salem, OR. 97304	503-990-8627	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
DaVita Inc - Glen Creek Dialysis	645 9th St NW, Ste 145, Salem, OR. 97304	503-365-6316	Outpatient Dialysis	May be required	Y	Y
Fresenius Medical Care West Salem	1060 2nd St NW, Salem, OR. 97304	503-763-3257	Outpatient Dialysis	May be required	Y	Y

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Northwest Rehabilitation Associates, Inc - 2nd St NW	1025 2nd St NW, Salem, OR. 97304	503-371-0779	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
PT Northwest - West Salem Physical Therapy	1594 Edgewater St NW, Ste 140, Salem, OR. 97304	503-391-5542	Occupational Therapy; Physical Therapy	May be required	Y	Y
Willamette Valley Hospice, Inc dba Willamette Vital Health	1015 3rd St NW, Salem, OR. 97304	503-588-3600	Hospice	May be required	Y	Y

## Snohomish County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Discovery Practice Management - Center for Discovery - Edmonds	7511 176th St SW, Edmonds, WA. 98026	866-382-1306	Assisted Living, Mental Illness Assisted Living Facility; Inpatient Psychiatric Facility Services; Outpatient Psychiatric Facility Services	May be required	Y	N

## Umatilla County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
FMC Milton-Freewater	1213 S Main St, Milton Freewater, OR. 97862	541-938-6036	Outpatient Dialysis	May be required	Y	N

## Union County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
PNRS - Eastern Oregon Dialysis Clinic	10601 S Walton Rd, La Grande, OR. 97850	541-663-8420	Outpatient Dialysis	May be required	Y	N

## Wasco County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Mid-Columbia Medical Center	1935 E 19th St, Ste 110, The Dalles, OR. 97058	541-296-7280	Home Health	May be required	Y	N

## Washington County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Autism Spectrum Therapies, LLC	1800 NW 169th Pl, Ste B100, Beaverton, OR. 97006	866-727-8274	Outpatient Psychiatric Facility Services	May be required	Y	N

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Beaverton Rehab & Specialty Care, LLC dba Avamere Rehabilitation of Beaverton	11850 SW Allen Blvd, Beaverton, OR. 97005	503-646-7164	Skilled Nursing Facilities	May be required	Y	Y
Benchmark Physical Therapy of Oregon, LLC - Beaverton	10065 SW Nimbus Ave, Beaverton, OR. 97008	503-992-6750	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Bold Pediatric Therapy Center	1815 NW 169th Pl, Ste 3070, Beaverton, OR. 97006	971-249-2653	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
DaVita Inc - Cornell Road Dialysis	1700 NW 167th Pl, Ste 230, Beaverton, OR. 97006	503-439-8829	Outpatient Dialysis	May be required	Y	Y
Griffin Center for Inspired Instruction DBA Sound Start	9955 SW Beaverton Hillsdale Hwy, Ste 115, Beaverton, OR. 97005	503-567-2231	Speech Therapy	May be required	Y	Y
Hazelden Betty Ford Foundation - Beaverton	6600 SW 105th Ave, Ste 120, Beaverton, OR. 97008	503-554-4300	Substance Abuse Rehabilitation Facility	May be required	N	N
InReach Physical Therapy - Beaverton	2800 SW Hocken Ave, Beaverton, OR. 97005	503-500-5961	Physical Therapy	May be required	Y	Y
Little Peas Speech Therapy, LLC	8285 SW Nimbus Ave, Ste 174, Beaverton, OR. 97008	503-579-7327	Speech Therapy	May be required	Y	Y
Norco, Inc - Beaverton	2770 SW Cedar Hills Blvd, Beaverton, OR. 97005	503-746-9167	Durable Medical Equipment	May be required	Y	Y
Orthopedic and Fracture Clinic, PC - Beaverton	14795 SW Murray-Scholls Dr, Ste 109, Beaverton, OR. 97007	503-214-5200	Occupational Therapy; Physical Therapy	May be required	Y	Y
PNRS - Beaverton Dialysis Clinic	2715 SW 153rd Dr, Beaverton, OR. 97003	503-520-1363	Outpatient Dialysis	May be required	Y	Y
PNRS - Twin Oaks	15201 NW Greenbrier Pkwy, Bldg C, Beaverton, OR. 97006	503-690-4883	Outpatient Dialysis	May be required	Y	Y
RAYUS Radiology - Bethany	1500 NW Bethany Blvd, Ste 100, Beaverton, OR. 97006	503-619-1100	Mammography	May be required	Y	Y
RAYUS Radiology - Nimbus	8950 SW Nimbus Ave, Beaverton, OR. 97008	503-372-1800	Mammography	May be required	Y	Y
Speech & Play, LLC	3869 SW Hall Blvd, Beaverton, OR. 97005	503-946-5375	Speech Therapy	May be required	Y	N
Sunbreak Therapy Services - Beaverton	8700 SW Creekside Pl, Ste B, Beaverton, OR. 97008	503-908-6244	Occupational Therapy; Speech Therapy	May be required	Y	Y
Ultra Physical Therapy & Hand Center, LLC	3905 SW 117th Ave, Ste A, Beaverton, OR. 97005	971-249-3168	Occupational Therapy; Physical Therapy	May be required	Y	Y
West End Surgical, LLC DBA Oregon Surgical Institute	9405 SW Nimbus Ave, Beaverton, OR. 97008	971-708-0400	Surgical Services (Outpatient or ASC)	May be required	Y	N

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Benchmark Physical Therapy of Oregon, LLC - Forest Grove	3650 Pacific Ave, Ste 104B, Forest Grove, OR. 97116	503-395-1232	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
PNRS - THC Raines Dialysis Center	3201 19th Ave, Forest Grove, OR. 97116	503-359-0593	Outpatient Dialysis	May be required	Y	Y
Apria Healthcare, Inc - Hillsboro	20827 NW Cornell Rd, Ste A-600, Hillsboro, OR. 97124	503-716-1184	Durable Medical Equipment	May be required	Y	Y
Autism Spectrum Therapies, LLC - Hillsboro	5121 NE Elam Young Pkwy, Ste A, Hillsboro, OR. 97124	866-727-8274	Outpatient Psychiatric Facility Services	May be required	Y	N
Benchmark Physical Therapy of Oregon, LLC - Hillsboro	7208 NE Cornell Rd, Hillsboro, OR. 97124	971-353-4199	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Fora Health Inc DBA Fora Health Treatment & Recovery Fora Health - Hillsboro	205 SE 3rd Ave, Ste 100, Hillsboro, OR. 97123	503-535-1151	Substance Abuse Rehabilitation Facility	May be required	Y	N
InReach Physical Therapy - Hillsboro	936 SE Oak St, Hillsboro, OR. 97123	971-837-1920	Physical Therapy	May be required	Y	Y
Linden, Julia dba Lindgard Therapy	3669 NE John Olsen Pl, Hillsboro, OR. 97124	503-927-1179	Outpatient Psychiatric Facility Services	May be required	Y	N
Linden, Julia dba Lindgard Therapy - Orenco	5625 NE Elam Pkwy, Ste 200, Hillsboro, OR. 97124	503-927-1179	Outpatient Psychiatric Facility Services	May be required	Y	N
Neurotherapeutic Pediatric Therapies, Inc - Hillsboro	5289 NE Elam Young Pkwy, Ste 140, Hillsboro, OR. 97124	503-747-5359	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Peckham-Miller, Inc dba Avamere Rehabilitation Hillsboro	650 SE Oak St, Hillsboro, OR. 97123	503-648-8588	Skilled Nursing Facilities	May be required	Y	Y
Physical Therapy and Hand Clinic of Hillsboro, LLP	620 SE Oak St, Ste A, Hillsboro, OR. 97123	503-844-6565	Occupational Therapy; Physical Therapy	May be required	Y	Y
Advanced Pediatric Therapies, Inc	8339 SW Beaverton-Hillsdale Hwy, Portland, OR. 97225	503-245-5639	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
Brain Rehab Network Oregon, Inc	7204 SW Durham Rd, Ste 100, Portland, OR. 97224	503-941-9869	Physical Therapy	May be required	Y	Y
CSS JV, LLC DBA Center for Specialty Surgery, JV, LLC	11782 SW Barnes Rd, Ste 200, Portland, OR. 97225	503-906-4300	Surgical Services (Outpatient or ASC)	May be required	Y	Y
Discovery Practice Management - Center for Discovery - Portland	16520 SW Upper Boones Ferry Rd, Ste 230, Portland, OR. 97224	714-828-1800	Assisted Living, Mental Illness Assisted Living Facility; Inpatient Psychiatric Facility Services; Outpatient Psychiatric Facility Services	May be required	Y	N

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Hanger Prosthetics & Orthotics, Inc - Barnes	9450 SW Barnes Rd, Ste 160, Portland, OR. 97225	503-296-9955	Durable Medical Equipment	May be required	Y	Y
Healthy Living at Home - Portland, LLC	16083 SW Upper Boones Ferry Rd, Ste 310, Portland, OR. 97224	888-743-4979	Home Health	May be required	Y	Y
Johnson, Karissa dba Spectra Gymnastics	11959 SW Garden Pl, Portland, OR. 97223	503-754-9794	Outpatient Psychiatric Facility Services	May be required	Y	N
Kadiant, LLC - Portland	1675 SW Marlow Ave, Ste 200, Portland, OR. 97225	866-523-4268	Outpatient Psychiatric Facility Services	May be required	N	N
Nielson, Kyle dba Advanced Care Home Health	8835 SW Canyon Ln, Ste 208, Portland, OR. 97225	503-308-4060	Home Health	May be required	Y	Y
Option Care at Legacy Health, LLC dba Option Care at Legacy Health	16195 SW 72nd Ave, Portland, OR. 97224	866-347-8660	Home Health	May be required	Y	Y
Orthopedic and Fracture Clinic, PC	11782 SW Barnes Rd, Ste 300, Portland, OR. 97225	503-214-5255	Occupational Therapy; Physical Therapy	May be required	Y	Y
Pacific Footwear Company, Inc dba Priority Footwear and Pedorthic Services	10240 SW Nimbus Ave, Ste L1, Portland, OR. 97223	503-524-9656	Durable Medical Equipment	May be required	Y	Y
Providence Home Health West	10126 SW Park Way, Portland, OR. 97225	503-215-4633	Home Health	May be required	Y	Y
Surgery Center at St Vincent, LLC DBA East Pavilion Surgery Center	9135 SW Barnes Rd, Ste 161, Portland, OR. 97225	971-339-7791	Surgical Services (Outpatient or ASC)	May be required	Y	Y
UBH of Oregon, LLC DBA Cedar Hills Hospital	10300 SW Eastridge St, Portland, OR. 97225	503-944-5000	Inpatient Psychiatric Facility Services	May be required	Y	N
Benchmark Physical Therapy of Oregon, LLC - Sherwood	16310 SW Langer Dr, Sherwood, OR. 97140	971-930-4777	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	Y
New ProActive, LLC - Sherwood	16555 SW 12th St, Ste G, Sherwood, OR. 97140	503-925-3450	Physical Therapy	May be required	Y	Y
Avamere Home Health Care, LLC dba Signature Healthcare at Home - Portland	7632 SW Durham Rd, Ste 100, Tigard, OR. 97224	503-783-2470	Home Health	May be required	Y	Y
Nordstrom - Washington Square	9700 SW Washington Square Rd, Tigard, OR. 97223	503-287-2444	Orthotics and Prosthetics	May be required	Y	N
Serenity Palliative Care and Hospice, LLC	11481 SW Hall Blvd, Ste 200, Tigard, OR. 97223	855-839-0600	Hospice	May be required	Y	Y
Westside Surgery Center, LLC	13240 SW Pacific Hwy, Tigard, OR. 97223	503-227-2020	Surgical Services (Outpatient or ASC)	May be required	Y	Y
DaVita Inc - Meridian Park Dialysis Center	19255 SW 65th Ave, Ste 100, Tualatin, OR. 97062	503-692-8159	Outpatient Dialysis	May be required	Y	Y



Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
Innovative Senior Care Home Health of Portland, LLC	7750 SW Mohawk St, Bldg G, Ste 7750, Tualatin, OR. 97062	503-582-9246	Home Health	May be required	Y	N
New ProActive, LLC - Tualatin	19767 SW 72nd Ave, Ste 105, Tualatin, OR. 97062	503-454-0526	Physical Therapy	May be required	Y	N
Pacific Cataract and Laser Institute, Inc, PC - Tualatin	19801 SW 72nd Ave, Ste 150, Tualatin, OR. 97062	503-691-2283	Optometry; Surgical Services (Outpatient or ASC)	May be required	Y	Y
PNRS - Tualatin Kidney Center	7780 SW Mohawk St, Tualatin, OR. 97062	971-224-4000	Outpatient Dialysis	May be required	Y	Y

## Yamhill County

Company Name	Facility Address	Phone	Services	Referral Required	Medicare	Medicaid
DaVita Inc - McMinnville Dialysis	200 NE Norton Ln, McMinnville, OR. 97128	503-435-0597	Outpatient Dialysis	May be required	Y	N
Neurotherapeutic Pediatric Therapies, Inc - McMinnville	2274 SW 2nd St, Ste D, McMinnville, OR. 97128	971-261-2159	Occupational Therapy; Physical Therapy; Speech Therapy	May be required	Y	N
PNRS - McMinnville Kidney Center	345 SE Norton Lane, Ste B, McMinnville, OR. 97128	503-474-2680	Outpatient Dialysis	May be required	Y	N
Sensible Speech-Language Pathology, Inc - McMinnville	220 NE Norton Ln, McMinnville, OR. 97128	971-599-1712	Speech Therapy	May be required	Y	Y
Hazelden Betty Ford Foundation	1901 Esther St, Newberg, OR. 97132	503-554-4300	Substance Abuse Rehabilitation Facility	May be required	N	N
PNRS - Newberg Dialysis Center	3100 Haworth Ave, Newberg, OR. 97132	503-537-0100	Outpatient Dialysis	May be required	Y	N
Providence Home Health Yamhill	1515 Portland Rd, Ste 102, Newberg, OR. 97132	503-215-4646	Home Health	May be required	Y	Y

# OTHER SERVICES FOR MEMBER CARE

Hours are Monday through Friday, 8 a.m. to 5 p.m., unless stated otherwise. For TTY, call 711.

## Continuing Care Services

### Geriatrics and Long-Term Care Program

For care at a skilled nursing facility, contact your hospital discharge coordinator (care coordinator).

To speak with the program about services, call:

Portland area .....	503-499-5200
Vancouver area .....	360-694-2210
<b>Home Health</b> .....	503-499-5200
Vancouver area .....	360-694-2210
<b>Hospice Care Program</b> .....	1-800-448-0838
<b>Home Medical Equipment</b> .....	503-813-4550

## Ethics Service

Advance directives .....	503-813-2657
Ethics consultation Kaiser Permanente Sunnyside Medical Center .....	503-652-2880
Vancouver area .....	360-256-0556

## Expanded Care Services (Senior Advantage II)

Monday through Friday, 8:30 a.m. to 5 p.m.

Portland area .....	503-499-5730
All other areas .....	1-800-943-0288

## Health Engagement and Wellness Services

Classes, wellness coaching, and resources

### Health education information, class registration, and free health coach service

Portland area .....	503-286-6816
All other areas .....	1-866-301-3866
Inclement weather line .....	503-240-3905

## Home Infusion Pharmacy

Portland area .....	503-261-2090
Vancouver area .....	1-866-768-9668

**Long-Term Care Pharmacy** .....

503-261-2000
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**Mail-Delivery Pharmacy** .....

1-800-548-9809
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## Regional Telephonic Medicine Center

Portland area .....	503-735-2596
All other areas .....	1-877-813-5993

**Referral Center** .....

503-813-4560
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# BUSINESS SERVICES

## Billing

For inquiries about charges for Kaiser Permanente services, Monday through Friday, 8 a.m. to 6 p.m., call:

All areas . . . . . 1-800-813-2000

## Claims Administration

National Claims Administration – Northwest  
PO Box 370050  
Denver, CO 80237-9998

For inquiries about claims, call:

All areas . . . . . 1-800-813-2000

## Coordination of Benefits

All areas . . . . . 1-800-813-2000

## Exceptional and Special Needs Care

8:30 a.m. to 5 p.m., Portland area . . . . . 503-721-6435

All other areas . . . . . 1-877-721-6435

## Health Information Management

Regional Process Center  
10220 SE Sunnyside Road  
Clackamas, OR 97015

Monday through Friday, 7:30 a.m. to 4:30 p.m.

Medical/insurance reports or copies of medical records . . . . . 503-571-5051

Emergency medical record information (24 hours) . . . . . 503-571-5815

## Patient Financial Services

Portland area . . . . . 503-286-6870

All other areas . . . . . 1-800-441-3560

Third-party liability claims . . . . . 1-800-395-5568

## Workers' Compensation

### Occupational Health administrative offices

General inquiries and claims information

Portland area . . . . . 503-721-3849

All other areas . . . . . 1-888-238-1255

Billing information . . . . . 503-721-3940, option 3

### Occupational Health Service Center

Portland area . . . . . 503-571-3366

All other areas . . . . . 1-888-414-3531

### X-ray records

Loan of films . . . . . 503-571-8451

## NONDISCRIMINATION NOTICE

Kaiser Foundation Health Plan of the Northwest (Kaiser Health Plan) complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Kaiser Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. We also:

- Provide no cost aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats, such as large print, audio, and accessible electronic formats
- Provide no cost language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, call **1-800-813-2000** (TTY: **711**)

If you believe that Kaiser Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by mail or phone at: Member Relations, Attention: Kaiser Civil Rights Coordinator, 500 NE Multnomah St. Ste 100, Portland, OR 97232, telephone number: 1-800-813-2000.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

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## HELP IN YOUR LANGUAGE

**ATTENTION:** If you speak English, language assistance services, free of charge, are available to you. Call **1-800-813-2000** (TTY: **711**).

**አማርኛ (Amharic) ማስታወሻ:** የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ **1-800-813-2000** (TTY: **711**)።

**عربية (Arabic) ملحوظة:** إذا كنت تتحدث عدشال عربي فإن خدمات المساعدة لالغوي متوفرة لكبلال مجان. لتصل لبوقم **1-800-813-2000** (TTY: **711**)

**中文 (Chinese) 注意:** 如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 **1-800-813-2000** (TTY: **711**) 。

**فارسى (Farsi) توجه:** اگر به زبان فارسی گفتگو میکنید متسیلات نیل و بصورت ویاگنل برای ش مفر اهم میبلش دبا **1-800-813-2000** (TTY: **711**) تم اسگی یوید.

**Français (French) ATTENTION:** Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le **1-800-813-2000** (TTY: **711**).

**Deutsch (German) ACHTUNG:** Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.  
Rufnummer: **1-800-813-2000** (TTY: **711**).

**日本語 (Japanese) 注意事項:** 日本語を話される場合、無料の言語支援をご利用いただけます。**1-800-813-2000** (TTY: **711**) まで、お電話にてご連絡ください。

**ខ្មែរ (Khmer) ប្រយ័ត្ន:** បើសិនជាអ្នកនិយាយភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតថ្លៃ គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ **1-800-813-2000** (TTY: **711**)។

**한국어 (Korean) 주의:** 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. **1-800-813-2000** (TTY: **711**) 번으로 전화해 주십시오.

**ລາວ (Laotian) ໂປດຊາບ:** ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-800-813-2000 (TTY: 711).

**Naabeehó (Navajo) Díí baa akó nínízin:** Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, kojí' hódíílnih **1-800-813-2000** (TTY: **711**).

**Afaan Oromoo (Oromo) XIYYEEFFANNA:** Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa **1-800-813-2000** (TTY: **711**).

**ਪੰਜਾਬੀ (Punjabi) ਧਿਆਨ ਦਿਓ:** ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। **1-800-813-2000** (TTY: **711**) 'ਤੇ ਕਾਲ ਕਰੋ।

**Română (Romanian) ATENȚIE:** Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la **1-800-813-2000** (TTY: **711**).

**Русский (Russian) ВНИМАНИЕ:** если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните **1-800-813-2000** (TTY: **711**).

**Español (Spanish) ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-800-813-2000** (TTY: **711**).

**Tagalog (Tagalog) PAUNAWA:** Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad.  
Tumawag sa **1-800-813-2000** (TTY: **711**).

**ไทย (Thai) เรียน:** ถ้าคุณพูดภาษาไทย คุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร **1-800-813-2000** (TTY: **711**).

**Українська (Ukrainian) УВАГА!** Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером **1-800-813-2000** (TTY: **711**).

**Tiếng Việt (Vietnamese) CHÚ Ý:** Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số **1-800-813-2000** (TTY: **711**).

# ONLINE PRACTITIONER AND PARTICIPATING PROVIDER DIRECTORY

Kaiser Permanente participating providers are dedicated to providing you with high-quality, comprehensive care. You can learn about our providers and choose the right one for you at [kp.org/chooseyourdoctor](https://kp.org/chooseyourdoctor). Our online provider directory includes biographies, training and certification information, and more.

To set up your first appointment with your provider, call Member Services (see contact information on page 5).

If you do not have Internet access and would like a printed copy of our participating provider directory, please contact Member Services at **1-800-813-2000** to request a participating provider directory.





Kaiser Foundation Health Plan of the Northwest  
500 NE Multnomah St., Suite 100  
Portland, OR 97232