



Network Development and Administration  
 393 East Walnut Street  
 Pasadena, California 91188  
 (626) 405-3240

October 28, 2024

RE: Provision of Ancillary Health Care Services (to include vision/hearing exams) to Kaiser Permanente Members in Post-Acute or Long-Term Care Facilities

Dear Contracted Provider,

When a need for any ancillary healthcare service (including vision/hearing exam) is identified for a Kaiser Permanente Member in a post-acute or long-term care facility, Kaiser Permanente will arrange for the provision of the needed ancillary services as determined by the Member’s healthcare benefits. The facility must notify Kaiser Permanente of the Member’s need by contacting the Kaiser Permanente Long Term Care Department phone numbers provided below.

**Kaiser Permanente Southern California  
 SNF/Long Term Care Departments**

Area(s)	Phone Number
Antelope Valley	(661) 729-7213
Baldwin Park	(626) 480-5210
Downey	(562) 622-3823
Hawaii	(808) 432-7100
Kern County	(661) 337-7285
Los Angeles	(323) 783-4600
Orange County	(714) 734-5500
Panorama City	(818) 815-6370
Riverside	(951) 602-4230
San Bernardino County	(909) 609-3500
San Diego	(619) 528-1245
South Bay	(424) 251-7875
West Los Angeles	(323) 857-3606
Woodland Hills	(818) 592-2400

Please call the above phone numbers if you have any questions regarding these services. Thank you.

Sincerely,

Richard Snader  
 Regional Vice President  
 Network Development & Administration  
 Southern California and Hawaii Markets