

NATIONAL CLAIMS ADMINISTRATION

The content of this FAQ pertains to Kaiser Permanente Providers*

Northern California Provider Disputes Address Change | V1, Updated as of 07/23/24.

Effective immediately:

Northern California Region Provider Disputes PO Box has been changed to:

PO Box 12923

Oakland, CA 94604-2923.

The prior PO Box 23100 is no longer in service. Mail sent to PO Box 23100 will be forwarded to the new address by the USPS, however it's possible some of the mail may be returned to sender.

It's strongly encouraged that providers submit their disputes online via the Online Affiliate Portal.

kp.org/providers/ncal