



October 2024

Re: National Drug Codes and Claims Submission Reminder

Dear Contractor,

Based on direction from the Centers for Medicare and Medicaid (CMS), the California Department of Health Care Services (DHCS), and Section 5 of your Northern California Provider Manual, a National Drug Code (NDC), unit of measure and quantity of the drug administered are required on claims billed for clinically-administered drugs in association with all services provided to Kaiser Permanente members.

Kaiser Permanente will deny claims submitted without appropriate NDC information. Please ensure claims are submitted with appropriate NDCs, units of measure and quantities to avoid payment delays or denial. For claims without an NDC code, or where the NDC code is invalid, the individual line will be denied. It is the provider's responsibility to resubmit a corrected claim with the valid NDC code in accordance with the directions for corrected claim submission found in the Northern California HMO Provider Manual. This process ensures accurate and complete encounter data reporting to the state by Kaiser Permanente.

To locate an NDC, the Food & Drug Administration (FDA) offers a searchable database on their website at:

<https://www.accessdata.fda.gov/scripts/cder/ndc/index.cfm>

NDCs can also be found on the drug product label.

Please communicate this reminder broadly to stakeholders across your organization, including your contracted billing service, if applicable.

For the full content of your Kaiser Permanente Northern California Provider Manual, please visit our Community Provider Portal at:

<http://kp.org/providers/ncal>

We look forward to a continued partnership with you to provide quality health care services to our members.

Sincerely,

Regional Medical Services Contracting