



Questions about EDI, ERA or EFT?

For inquiries about EDI, ERA or EFT enrollment, or any issues related to EDI submissions (claim rejection, missing claims, etc.), please contact the EDI Support Team at EDISupport@kp.org

Electronic Funds Transfer (EFT) and Electronic Remittance Advice (ERA) Information

Kaiser Permanente in collaboration with Citi® Payment Exchange Network (PMTX) developed a one-stop portal for ERA/EFT processing and account management. When enrolling make sure you enter the activation code

Enrollment URLs and activation codes:

Region	Enrollment URL	Activation Code
Colorado	https://b2bportal.citipaymentexchange.citi.com/enroll/CO-KFHP-ACH	YJRW6
Georgia	https://b2bportal.citipaymentexchange.citi.com/enroll/GA-KFHP-ACH	KYP6BZ
Northwest	https://b2bportal.citipaymentexchange.citi.com/enroll/NW-KFHP-ACH	R3ML96
Mid-Atlantic	https://b2bportal.citipaymentexchange.citi.com/enroll/MAS-KFHP-ACH	R4GWM4
Hawaii	https://b2bportal.citipaymentexchange.citi.com/enroll/HI-KFHP-ACH	3PZFK2
Northern California	https://b2bportal.citipaymentexchange.citi.com/enroll/NCAL-KFHP-ACH	6WLKT7
Southern California	https://b2bportal.citipaymentexchange.citi.com/enroll/SCAL-KFHP-ACH	MN4WX2

Electronic Data Interchange (EDI)

The Benefits are Numerous!

- Electronic claims are not subject to postal delays
- Claims may be transmitted 24 hours a day, seven days a week
- Electronic claims are faster and more accurate than paper claims
- Reduce phone calls by obtaining electronic claim status
- Have fewer misrouted claims - KP routes claims to correct KP region and/or third-party administrator

¹To sign up, please contact your clearinghouse and provide the appropriate payer ID from the table below.

Looking for a free electronic claim Solution?

Office Ally Direct Data Entry (DDE) is a full-service clearinghouse offering a web-based service where providers can submit to participating payers for free²

If you have successfully submitted one or more paper claims to Kaiser Permanente, you are eligible to enroll in EDI with Office Ally DDE in all regions.

Ready to Enroll?

Go online to: <https://cms.officeally.com> or Call (360) 975-7000 Option 3.

Check member's ID card for Payer ID, if no Payer ID use the Regional Clearinghouse information below:

Clearinghouse	Northern CA	Southern CA	Hawaii	Georgia	Northwest	Mid-Atlantic	Colorado
ChangeHealthcare (CHC) www.changehealthcare.com	94135	94134	94123	21313	93079	52095	91617
OptimumInsight/Ingenix www.optum.com/solutions/provider	N/A	N/A	N/A	NG010	NG009	NG008	COKSR
Navicare www.waystar.com/	N/A	N/A	N/A	21313	N/A	N/A	N/A
Office Ally https://cms.officeally.com	94135	94134	94123	21313	NW002	52095	91617
Availity (formerly REALMED) www.availity.com	N/A	N/A	N/A	N/A	N/A	54294	N/A
Relay Health www.changehealthcare.com/	RH009	94134	RH0011	RH008	RH002	RH010	RH003
SSI http://thessigroup.com	NKAISERCA	SKAISERCA	N/A	21313	SS002	N/A	999990273

¹For 837 via CHC: Even if your clearinghouse is not directly affiliated, they may re-route claims to one of our direct trading partners. ²Non-participating claim fee applies when 50% or more of monthly claim volume is to non-participating payers. Kaiser Permanente is a participating payer.