



October 2024

RE: Fee Schedule Confirmation CCR 1300.71 (l) and (o)

Dear Contractor:

This letter and other information made available with it include the following:

- Annual confirmation that you have previously received your contractual fee schedule (typically the rate pages of your agreement).
- Annual communication of information specified in California regulations (CCR 1300.71 (l) and (o)).

These are further discussed below.

Sections 1300.71 and 1300.71.38 of Title 28 of the California Code of Regulations (“CCR”) regarding provider claims settlement practices and dispute resolution mechanisms require that we communicate certain information annually to all contracted providers regarding contractual fee schedules and provider dispute mechanisms.

According to our records, we provided you with a fully executed document, including the operative fee schedule, upon finalization of each agreement between you and Kaiser Permanente. Consistent with Sections 1300.71(o) and 1300.75.4.1(b) of Title 28 of the CCR, this letter is intended to confirm that you already have in your possession the current contract fee schedule information pertaining to each such agreement.

The fee schedule for each agreement also describes what is covered by any global payment provisions for professional and/or institutional services, including any global payment provisions for all services necessary as part of a course of treatment in an institutional setting, and any other global arrangements such as per diem hospital payments that may apply to each agreement.

Made available with this letter is other information which KP is required to provide consistent with 28 CCR 1300.71, subsections (l) and (o). This information discusses requirements for submitting claims for services, procedures for filing disputes related to claims or contract issues, and KP policies and processes for adjudicating your claims.

Unless you inform us otherwise in writing, our receipt for this letter will serve as confirmation you have a current fee schedule. If you wish to request a copy of your current fee schedule(s), please write to us at the following address.

Kaiser Permanente  
Medical Services Contracting Department  
Attention: Provider Services  
5820 Owens Drive, Building E, Floor 2  
Pleasanton, California 94588

Please feel free to call us at (844) 343-9370 if you have any questions regarding your current fee schedule, any applicable global payment provisions, or if you have other questions regarding this letter or the enclosed information.

Sincerely,  
Medical Services Contracting  
Kaiser Permanente

EXP 12.31.25