



MEDICAL SERVICES CONTRACTING
5820 OWENS DRIVE, BUILDING E, FLOOR 2
PLEASANTON, CALIFORNIA 94588

October 2025

Re: Reporting Requirements Related to Provider Preventable Conditions

Dear Contractor:

Title 42 of the Code of Federal Regulations (CFR) Sections 438.3(g), 434.6(a)(12)(i), and 447.26 and Welfare and Institutions Code Section 14131.11 prohibit payment of Medicaid/Medi-Cal funds to a provider for the treatment of a provider preventable condition (PPC), except when the PPC existed prior to the initiation of treatment for that beneficiary by that provider. PPCs include both the "Health Care Acquired Conditions" (HCACs) defined in section 1886(d)(4)(D)(ii) and (iv) of the Social Security Act and "Other Provider Preventable Conditions (OPPCs).

Providers have an independent obligation under law to report both HCACs and OPPCs to the California Department of Health Care Services (DHCS). Further, law requires health plans, including Kaiser Foundation Health Plan, to inform network providers that after discovery of a PPC and confirmation that the patient is a Medi-Cal beneficiary, the provider caring for the patient must report the PPC to DHCS using the DHCS online reporting portal available at:

<https://apps.dhcs.ca.gov/PPC/SecurityCode.aspx>

In accordance with DHCS All Plan Letter (APL) 17-009, we must also require you to send us a copy of all PPCs you submit through the online DHCS portal which affect Northern California Medi-Cal Members. Please scan and e-mail applicable DHCS PPC portal printouts to:

Medi-Cal_CDO_Inquiries@kp.org (with notation of "FCC Reporting" in the subject line)

More information about PPC definitions and DHCS' reporting requirements is available on the DHCS website at:

www.dhcs.ca.gov/individuals/Pages/AI_PPC.aspx

Thank you for your cooperation with this important regulatory obligation.

Sincerely,

Kaiser Permanente
Medical Services Contracting

EXP 12.31.99

