

SECTION 11

REFERRALS and AUTHORIZATIONS

11.0 INTRODUCTION

The term, "authorization" refers to the prior approval for the provision of any services to members by a designated provider. Except as specifically set forth in this Provider Manual, an authorization is required for all durable medical equipment and prosthetic and orthotic supplies and services.

Kaiser Permanente's Service Area Durable Medical Equipment (DME) department personnel, or regionally applicable department personnel may authorize supplies and services during normal business hours. Please refer to the region the authorization is from and view the “**region-specific**” process.

Authorization Links: [Authorizations | National Contracting | Kaiser Permanente](#)

[Authorization information](#)

[Authorizations – Self-funded](#)

[Authorizations - ambulance](#)