



# Electronic Tools

Go Green! Save Time and Money.

# Objective

The purpose of this presentation is to explore the electronic capabilities that Kaiser Permanente has to offer. We have the Electronic Data Interchange (EDI) that allows you to submit claims, view claim status, and receive payments electronically. We also have KP HealthConnect AffiliateLink which enables you to view a member's medical record, verify benefits, and view referrals.

# Electronic Data Interchange (EDI)

Participating Providers can send and receive claim information electronically using a suite of tools called Electronic Data Interchange (EDI)

- If you already have an EDI vendor, contact them and enable electronic remittances for Kaiser Foundation Health Plan of the Mid-Atlantic States.
- If you do not have an EDI vendor, you will need to get one in order to file claims and receive payments electronically.

# Available EDI Vendors

## Office Ally

[www.officeally.com](http://www.officeally.com)

866-575-4120

## Emdeon

[www.emdeon.com](http://www.emdeon.com)

866-924-4634

## Relay Health

[www.relayhealth.com](http://www.relayhealth.com)

866-RELAY-ME (866-735-2963)

## Capario

[www.capario.com](http://www.capario.com)

800-586-6870

## RealMed Corporation

[www.RealMed.com](http://www.RealMed.com)

877-REALMED (877-732-5633)

## Ingenix

[www.ingenix.com](http://www.ingenix.com)

800-765-6713

# Kaiser Permanente EDI Suite

## **Electronic claim submission (837):**

- send claims electronically
- send attachments electronically
- faster, cleaner submissions and no more lost claims
- saves time, postage, and paper resources

## **Electronic remittance (835):**

- allows providers to electronically receive information about payments or denials
- sent within 24 hours of claim processing
- eliminates the need to call and request duplicate EOPs

# Kaiser Permanente EDI Suite

## **Automatic claim status notification (277U):**

- receive electronic notification of when a claim is received and updates them every 14 days until the claim is released
- saves time - you no longer need to call to check claim status

## **Electronic Funds Transfer (EFT):**

- receive payments electronically and within 48 hours of a check cycle
- providers receive payments faster and no more lost checks
- EFT is free!

# KP HealthConnect AffiliateLink

AffiliateLink is a web-based portal into KP HealthConnect, our electronic medical record (EMR) and care management system.

AffiliateLink provides our Participating Provider community with access to various administrative and clinical features to coordinate care and services for our members electronically.

# AffiliateLink Features

- Instantly view member demographics and confirm eligibility, benefits, copays, and dates of coverage
- In real-time, inquire about and check the status of a referral/authorization request online
- Clinical features for practitioners and supporting medical staff
  - Medical records from member visits with Kaiser Permanente Mid-Atlantic Permanente Medical Group (MAPMG) providers at Kaiser Permanente medical centers
  - Not available – medical records from non-MAPMG providers, including those in our Participating Provider Network



# Recap

Kaiser Permanente offers EDI suite which includes:

- Electronic Claims Submissions (837)
- Electronic Remittance (835)
- Claim Status Notification (277U)
- Electronic Funds Transfer (EFT)

Additional Electronic Tool:

- KP HealthConnect AffiliateLink

***For any additional questions please contact Provider Relations at 1-877-806-7470.***