



September 1, 2025

Aloha QUEST Hawaii Medicaid Provider,

Verify Information Every 365 Days

The [Federal Consolidated Appropriations Act \(CAA\) Section 5123 of 2023](#) requires that the following provider directory information be verified every 365 days: **name, address, phone number, accepting new Medicaid patients, ADA accessibility, and telehealth services offered.**

Data must be verified every notification cycle.

To submit your annual information, please click on the link:

<https://forms.office.com/r/SHigZEQ6G8>

As a reminder, the CAA Section 5123 notifications will be sent via email. Please ensure your email addresses are up to date. The email notifications are sent the 1st week of September.

For other updates and/or changes, please submit via email to

ProviderDemographicsHawaii@kp.org.

Sincerely,

Network Development and Administration – Hawaii

Provider Contracting and Relations

"Kaiser Permanente is relying on the fact that your facility is a HIPAA "covered entity", and the expectation that all persons receiving this e-mail will comply with all HIPAA requirements for the appropriate handling of PHI."