

Southern Colorado Medical Offices - PHARMACY HOURS

- **Briargate Medical Office**
<https://healthy.kaiserpermanente.org/colorado/facilities/briargate-medical-offices-300012>
 - Pharmacy
 - Monday-Friday, 7:30 a.m.- 6:30 p.m.
 - Closed Saturdays and Sundays

- **Premier Medical Office**
<https://healthy.kaiserpermanente.org/colorado/facilities/premier-medical-offices-340715>
 - Pharmacy
 - Monday-Friday, 7:30 a.m.- 6:30 p.m.
 - Saturday, 8:00 a.m.- 5:00 p.m.
 - Closed Sundays

- **Parkside Medical Office**
<https://healthy.kaiserpermanente.org/colorado/facilities/parkside-medical-offices-312081>
 - Pharmacy
 - Monday-Friday, 7:30 a.m.- 6:30 p.m.
 - Closed Saturdays and Sundays

- **Pueblo North Medical Office**
<https://healthy.kaiserpermanente.org/colorado/facilities/pueblo-north-medical-offices-300011>
 - Pharmacy
 - Monday-Friday, 7:30 a.m.- 6:30 p.m.
 - Saturday, 8:00 a.m.- 5:00 p.m.
 - Closed Sundays

- **Acero Medical Office**
<https://healthy.kaiserpermanente.org/colorado/facilities/acero-medical-office-building-338873>
 - Pharmacy
 - Monday-Friday, 9:00 am - 12:30 p.m. and 1:30 p.m. to 5:00 p.m.
 - Closed Saturdays and Sundays

**Thank You
 Providers &
 Staff for ALL
You do!**



KPCO Provider Insider

April - June 2021

This communication is for Kaiser Permanente Colorado network providers.

Governor Polis lifts Colorado Mask Requirement

As of Friday, May 14th, Coloradans who are fully vaccinated are no longer required to wear masks, and people who aren't vaccinated are only required to wear them in limited settings.

Polis said while Colorado's mask mandate has been lifted, the state still suggests people who have not been fully vaccinated wear masks indoors.

"If you're vaccinated, you don't need to wear a mask at all," Polis said. "If you're not vaccinated yet, we do suggest—not order, but suggest—that you continue to wear a mask in indoor settings around others, but even more important, get vaccinated."

Polis said many businesses will continue to ask all customers to wear masks, and even people who are vaccinated should wear masks inside businesses that require it.

Masking requirements have not changed for ANY Kaiser Permanente building. **Everyone over the age of 2 must wear a mask while inside our medical offices and administrative facilities.**

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Affiliate Provider Collaborative Meetings

Practitioners and providers are expected to participate in Kaiser Permanente's Quality Oversight Program. This may include collaboration or active participation on accreditation metrics, sharing of performance metrics, mitigation of performance through process improvement activities and monitoring for sustainability. See link below for more information:

[KPCO Affiliate Provider Oversight Collaborative Meetings-One Pager](#)

If interested, please let your Provider Experience Representative know.



If you need assistance, please contact your provider representative at 1-866-866-3951.

Prometheus Lab Update

This testing is generally ordered by GI docs.

Kaiser Permanente Colorado has moved away from using **Prometheus Laboratory**. Please do not give Kaiser Permanente Colorado members a Prometheus requisition.

If specific testing is required that was previously sent to Prometheus, please see the other lab test choices offered below:

IBD sgi Diagnostics	Quest TC 16503-IBD Differentiation Panel
Monitr Crohn's Disease	Quest TC 16503-IBD Differentiation Panel
Celiac Serology	KPCO-IGA with HTTG Celiac disease panel
TPMT Genetics	Quest TC 377428-TPMT Genotype
TPMT Enzyme	Quest TC 18831-TPMT Activity
Thiopurine Metabolites	Quest TC 91745-Thiopurine Metabolites
Anser ADA	Quest TC 36296-Adalimumab Level
Anser IFX	Mayo-Infliximab or Inflectra
Anser UST	HalioDX-Ustekinumab & Ustekinumab Ab
Anser VZD	HalioDX-Vedolizumab
NASH	Quest TC 18692-Nash Fibrosure

Utilization Management Provider Message

- Providers, looking for a way to get your authorization requests reviewed quicker? Think about using the portal for your submissions, this reduces the wait time, and in some cases, allows for auto approvals.
- Reminder to submit/attach clinical information with your authorization request, as well as list ALL SPT and/or HCPC codes on the authorization request form, this will help expedite your review.

If you need assistance, please contact your provider representative at 1-866-866-3951.

Commercial Auth Requirements - updated April 2021

We did an email blast to providers to alert you that we made changes to the Commercial Line of Business Auth Requirements. There are two columns in this grid...one is titled "Preferred Plan Providers" and the other is "Non-Preferred Plan Providers". Most facilities and Denver Boulder providers fall under "Non-Preferred Plan Providers". If you are not sure which you are under, please contact your provider experience consultant.

The auth grids can be found on our Community Provider Portal at:

http://providers.kaiserpermanente.org/html/cpp_cod/authorizationstoc.html



If you need assistance, please contact your provider representative at 1-866-866-3951.



KP Online Affiliate—Affiliate Link, secured portal

With KP Online Affiliate, you can:

- View member eligibility and benefit
- View referrals/authorizations (for contracted providers)
- View and print Explanation of Payment (EOP) statements
- View patient medical records (for contracted providers)
- View Claim Status (KP Claim number, service date, received date, billed amount, allowed amount, check number, etc.)
- Take actions on a claim:
 - file a dispute/appeal
 - respond to a KP request for information (RFI)
 - proactively submit claim supporting documentation

To sign up for Affiliate Link, register on the home page of Community Provider Portal at:

http://providers.kaiserpermanente.org/html/cpp_cod/index.html

Kaiser Permanente Donates to India

As the overall COVID-19 infection rates in America continue to decline, our thoughts are with those in our country and throughout the world who are still coping with significant COVID-19 outbreaks. While there are counties here at home and countries around the world that continue to be hit hard by the pandemic, the situation in India outstrips anything we have seen.

India is now recording nearly 400,000 infections per day — more than any other country has since the pandemic began. This surge has overwhelmed the country's stretched health care system and resulted in an unprecedented need for hospital beds, oxygen, and other medical supplies, and Kaiser Permanente was in a position to respond, and did.

Kaiser Permanente donated more than \$5 million worth of surplus medical equipment and supplies to support people affected in India. The equipment, including oxygen generators, and supplies, such as gloves, isolation masks, and swabs and tubes for testing, are from emergency reserves we've built since the start of the pandemic and had remaining following our response to the COVID-19 surge in the United States earlier this year.

Many physicians and employees of Kaiser Permanente asked how they might personally help with India's dire situation and other countries experiencing surges in COVID-19 cases, so Kaiser Permanente made it possible for them to donate through the employee giving program called "KP Gives". Kaiser Permanente offered to match individual donations dollar for dollar up to a total of \$100,000 by contributing to 3 organizations Kaiser Permanente identified as providing direct aid.

<http://providers.kaiserpermanente.org/cod/index.html>

